

**Bid for PROVIDING ePOS DEVICES ON RENTAL MODEL FOR STATEWIDE AUTOMATION OF FAIR PRICE SHOPS (FPS)**

Corrigendum Dated 24.04.2024

Sr. No	Volume & Section	Bid Clause	Response of Pre-bid Queries
1	2.4.8 Supply, Installation and Maintenance of Devices	Additional Clarification.	Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance.
2	2.4.12 <u>Third Party Audit</u>	SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.	SI will be responsible for STQC Testing and Security Audit by CERT-In empanelled agency to conduct the assessment and audit review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.
3	2.6.Financial Model, Payment Schedules and Service Level Agreements	SLA: Breach of SLAs during operations and maintenance phase	Other than Natural calamities, delay in delivery penalty would be as per the SLA, subject to maximum cap of 10% of total order value. If the penalty reaches 10% penalty cap for more than 3 Quarters, department has right to decide and terminate the contract.
4		<b>point No: 3</b> The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23—24</del> ).
5	6.5: Evaluation of Bids: Eligibility Criteria:	<b>Point No. 4:</b> The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23—24</del> )
6		<b>Point No: 5</b> The Bidder or its OEM {themselves or through re-seller(s)} should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company in the	The Bidder or its OEM {themselves or through re-seller(s)} should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23—24</del> ). The Valid

		last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)	Certificate of weighing scale Manufacturer or Dealer obtained from Controller, Legal Metrology should be submitted.
7	6.6 Stage-II Bidding (S2) – Technical Evaluation	<b>Part B: B.1. Bidders Turnover:</b> Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24) <ul style="list-style-type: none"> <li><input type="checkbox"/> &gt;100 Cr = 20 Points</li> <li><input type="checkbox"/> &gt;75 to 100 Cr =15 Points</li> <li><input type="checkbox"/> 50 to 75 Cr = 10 points</li> </ul>	<b>Part B: B.1. Bidders Turnover:</b> Annual average turnover of Bidder in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ) <ul style="list-style-type: none"> <li><input type="checkbox"/> &gt;100 Cr = 20 Points</li> <li><input type="checkbox"/> &gt;75 to 100 Cr =15 Points</li> <li><input type="checkbox"/> 50 to 75 Cr = 10 points</li> </ul>
8		<b>B.2. ePoS with IRIS Machine supplied:</b> Number of ePoS machines/Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23-24)) <ul style="list-style-type: none"> <li><input type="checkbox"/> &gt;15,000 and above =15 Points</li> <li><input type="checkbox"/> &gt;10,000 – 15,000 =10 Points</li> <li><input type="checkbox"/> 5,000 – 10,000 = 5 Points</li> </ul>	<b>B.2. ePoS with IRIS Machine supplied:</b> Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> )) <ul style="list-style-type: none"> <li><input type="checkbox"/> &gt;15,000 and above =15 Points</li> <li><input type="checkbox"/> &gt;10,000 – 15,000 =10 Points</li> <li><input type="checkbox"/> 5,000 – 10,000 = 5 Points</li> </ul>
9		<b>B.3. No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24).</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> &gt;20,000 and above =15 Points</li> <li><input type="checkbox"/> &gt;10,000 – 20,000 =10 Points</li> <li><input type="checkbox"/> 5,000 – 10,000 = 5 Points</li> </ul>	<b>B.3. No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>).</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> &gt;20,000 and above =15 Points</li> <li><input type="checkbox"/> &gt;10,000 – 20,000 =10 Points</li> <li><input type="checkbox"/> 5,000 – 10,000 = 5 Points</li> </ul>
10		<b>B.4.Experience:</b> Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. <ul style="list-style-type: none"> <li><input type="checkbox"/> 5 or more Projects = 10 points</li> <li><input type="checkbox"/> 3 Projects = 5 Points</li> <li><input type="checkbox"/> 1 Project = 3 Point</li> </ul>	<b>B.4.Experience:</b> Experience of supplying Point of Sale devices for Government/ PSU/ <del>Private sector listed company</del> projects in India with project value greater than 3 Crore each by bidder. <ul style="list-style-type: none"> <li><input type="checkbox"/> 5 or more Projects = 10 points</li> <li><input type="checkbox"/> 3 Projects = 5 Points</li> <li><input type="checkbox"/> 1 Project = 3 Point</li> </ul>

11		<p><b>B.5. Proposed product with</b></p> <ol style="list-style-type: none"> <li>1. Built in EMV Certified Contact smart card reader – <b>2 Marks</b></li> <li>2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigationkeys : <b>2 Marks</b></li> <li>3. Provision for Dual GSM physical SIM slot support 4G and above and Dualphysical SAM slots for software up-gradation in device : <b>2 Marks</b></li> <li>4. Inbuilt USB 2.0       <ol style="list-style-type: none"> <li>a) &gt;=3 USB ports: <b>3 marks,</b></li> <li>b) &lt; 3: 0 marks</li> </ol> </li> <li>5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC       <ol style="list-style-type: none"> <li>a) 5 certifications: <b>3 Marks,</b></li> <li>b) &gt;3&lt;5: <b>1 mark</b></li> </ol> </li> <li>6. IRIS SCANNER: IRIS Scanner should support On board encryption -- <b>3 mark</b></li> </ol>	<p>Proposed product with</p> <ol style="list-style-type: none"> <li>1. Built in EMV Certified Contact smart cardreader – <b>2 Marks</b></li> <li>2. Inbuilt Physical / Virtual Qwerty keypad with alphanumeric keypad with navigationkeys : <b>2 Marks</b></li> <li>3. Provision for Dual GSM physical SIM slot support 4G and above and Dualphysical SAM slots for software up-gradation in device : <b>2 Marks</b></li> <li>4. Inbuilt USB 2.0       <ol style="list-style-type: none"> <li>a) &gt;=3 USB ports: <b>3 marks,</b></li> <li>b) &lt; 3: 0 marks</li> </ol> </li> <li>5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC       <ol style="list-style-type: none"> <li>a) 5 certifications: <b>3 Marks,</b></li> <li>b) &gt;3&lt;5: <b>1 mark</b></li> </ol> </li> </ol> <p>IRIS SCANNER: IRIS Scanner should support Onboard encryption -- <b>3 mark</b></p>
12	<p>9. TECHNICAL SPECIFICATIONS OF DEVICES</p> <p>9.1 Electronic Point of Sale (EPOS) Device</p>	<p>Preferably Android (Latest version) or Linux OS (Latest stable Kernal) or Windows (Latest stable version). Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.</p>	<p>OS: Preferably Android (Latest Stable Version) or Linux OS (Latest stable Kernal) or Windows (Latest stable version). However, the ePOS and its OS should have LTS support available up to 5 years of security and maintenance updates/upgrade. Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts. Note: Support &amp; Patches should be available throughout the contract period.</p>
13		<p>Memory: 2GB RAM (for Android /Windows) 1GB RAM (for Linux) and 8 GB or higher In-built Storage (Flash Memory)</p>	<p>Memory: 2GB RAM (for Android /Windows) 1GB RAM (for Linux) and 8 GB or higher In-built Storage (Flash Memory) Note: Support &amp; Patches should be available throughout the contract period</p>

14		Interface: One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	One RJ 45 port, One RJ 11 port (Optional), One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.
15		Key Pad: Keypad Physical Qwerty keypad / touch screen keyboard with alpha numeric keys	The Physical Qwerty Keypad or Virtual keypad is allowed.
16	9.2 Specification of Electronic Weighing Machine	Certifications: BIS & ISO certifications for offered Weighing Machines	Certifications: BIS & ISO certifications for offered Weighing Machines
17		Capacity: Capacity of 200 Kilograms; (Readability/interval) =10 Grams; and Class III, with stainless steel platform of size 50 X 50 Centimeters.	Capacity: Capacity of 200 Kilograms; Maximum Permissible error and Class III accuracy should be as per The Legal Metrology (General) rules, 2011 with stainless steel platform of size 50 X 50 Centimeters.
18		Additional Clause:	Note: Stamping and verification certificate is mandatory for each of Electronic Weighing Machine.
19	9.3 Specifications of Finger Print Devices	Supported operating System: MS Windows 7,10, Linux & Android (non rooted device)	As per response no.12 of this document.
20	10. FINANCIAL BID FORMAT	Additional Clause:	Distribution of Grains under NFSA is approximately 21.6 Lakh Metric Ton (per Annum). The quantum of grain may increase/decrease as per the Scheme announced/revoked/revised by the Central Government. Moreover, if State Government intent to do the distribution under state scheme same will be distributed through this ePOS machines by procedure mentioned in RFP and on the rate discovered through this RFP
21	Authentication Service Agency. Supply, Installation and Maintenance of Devices point XV	Department of Food & Civil Supplies, GoTS ; Civil Supplies Department, GoTS	<b>GoTS replaced as GoG</b>

Bid for the project of ePOS Devices on Rental Model for State-Wide Automation of Fair Price Shops (FPS) on behalf of Directorate of Food and Civil Supplies, Gandhinagar. (GeM Bid No. GEM/2024/B/4621534 dated 19.02.2024)				
S.No.	Bidding Document Reference (Clause /page)	Content of RFP requiring clarification	Points of Clarification required	Tenderer Response (Draft)
1	Point 2.4.12, Page 18	SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.	Given the ePOS device carries all necessary certifications STQC safety report can be considered by the Department. Since Fingerprint reader and IRIS scanner are already STQC certified too we request the Department to kindly consider removing this clause.	No change. As per RFP.
2	Point 6.6, B.5. - 2, Page 41	Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys	We request the Department to kindly consider onscreen virtual keyboards as well since Android based POS Terminals have large touchscreens only.	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).
3	Point 6.6, B.5. - 4, Page 41	Inbuilt USB 2.0 a) >=3 USB ports b) < 3: 0 marks	We request the Department to kindly consider >=2 and <2 USB ports	No change. As per RFP.
4	Point 6.6, B.5. - 6, Page 41	IRIS SCANNER: IRIS Scanner should support On-board encryption	Currently IRIS scanners work on L0 standards where on-board encryption is not mandated.	Removed. IRIS SCANNER: IRIS Scanner should support On-board encryption
5	Point 9.1 - 6, Page 56	One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	We request the Department to kindly consider minimum 02 USB ports	No change. As per RFP.
6	Point 2.4.8 - xvi, Page 13	In addition to the PDS, the ePOS device and other devices being supplied under this project may be put to use to implement additional schemes/projects envisaged by the Government from time to time within the project period. The devices should therefore have the necessary technical capability to implement additional schemes envisaged by the Government from time to time (such as DBT, QR Code, Payment Gateway facility, Mobile payment, cashless transactions, Village Mall Scheme, Mobile ATM etc. SI should bear the transaction charges.	Given that the applicable charges on the Digital/Cashless transactions has to be borne by the Shop Owner. To further clarify charges on acceptance of Digital payments like UPI, Debit cards and credit cards MDR is charged presently on Debit Cards and Credit cards and UPI it is Zero. On FI Transactions like Micro ATM, AEPS it will generate extra income for FPS shop owners on per transaction basis. Moreover there will be monthly fixed fees for accepting payment from the same terminal. It is requested to keep charges as per bank mandate and as per requirements as it is not possible to ascertain number of transactions and value and modes of payment.	<b>Additional Point:</b> <b>Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance</b>
7	GeM bid document page 3 of 6	Pre-Bid Date and Time: 26-02-2024 12:00:00	We request department for considering of online pre bid meeting also keeping in view of the short time of information.	Not Accepted.
8	Point No. 9.1 Electronic Point of Sale (EPOS) Device technical Specification Pt. No 2 on Pg. No. 56	Preferably Android (Latest stable version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version). Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.	In Payment Terminal, Android OS is Manage OS and Payment Certification are need to re-issue with Upgradation of OS, so instead of latest stable version please specify Minimum Android OS version. Now a days most of OEM have Android 10 OS POS devices so kindly request to give Amendment accordingly.	<b>OS: Preferably Android (Latest Stable Version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version). However, the ePOS and its OS should have LTS support available up to 5 years of security and maintenance updates/upgrade.</b> <b>Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.</b> <b>Note: Support &amp; Patches should be available throughout the contract period.</b>
9	Point No. 9.1 Electronic Point of Sale (EPOS) Device technical Specification Pt. No 5 (Communication) & 6 ( Interface ) on Pg. No. 56	Communication - Should support 4G or above, Wi-Fi, Ethernet and Bluetooth. Device should support GPS feature Interface - One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	All latest P.O.S devices come within built USB Ports, Wi Fi connectivity, Blue Tooth Connectivity, GPRS and GPS .In this scenario P.O.S device need to connect with external device for all these other require connectivity (RJ 11, RJ 45, Ethernet etc.) which also effect in cost and smooth operation instead of this we are requesting to Amend this clause (as per other similar kind of publish tender) as below. •At least one free USB port shall be available after setting up the entire solution i.e including Fingerprint, IRIS scanner, Weighing Scale and Printer. “	<b>RJ 11 Port: Optional</b>
10	Point No. 9.1 Electronic Point of Sale (EPOS) Device technical Specification Pt. No 8	Key Pad - Physical Qwerty keypad and touch screen keyboard with alpha numeric keys.	Almost Android Payment POS in Market available with Minimum 5 “ or above with Touch key pad functionality on Touch display of P.O.S so in this scenario it is kindly request to amend this clause as below • Physical Qwerty keypad or touch screen keyboard with alpha numeric keys	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).

11	Point No. 9.1 Electronic Point of Sale (EPOS) Device technical Specification Pt. No 13	Inbuilt MSR & EMV Smart Card Reader - Inbuilt MSR & EMV Smart Card Reader to perform cashless PDS and run banking correspondence services as mandated by Gol.	Now a days most of digital payment done through UPI so it is kindly request to make this clause as an optional (which is already Optional in other state similar kind of tender ) because it will also increase Project cost.	No change. As per RFP.
12	Point No. 9.1 Electronic Point of Sale (EPOS) Device technical Specification Pt. No 28	Certifications And compliances - ISO 9001:2008, ISO 14001 for OEM, BIS, RoHS, STQC, CE/UL and EMV Certification for offered e-PoS device model. All Certifications should be on the name of offered e PoS model.	Need Clarification – As per our understanding STQC Certificate require only for in built Finger Print scanner & in built or external Iris Scanner of e POS model Is this correct understanding?  In Market Some POS devices integrate their devices with third party EMV certified payment hardware (like Finger print scanner in e POS device ) in this scenario EMV Certificate should be on third party name so it is kindly request to remove clause that “ All Certifications should be on the name of offered e PoS model. “ or request to give amendment as below . “ ISO 9001:2008, ISO 14001 for OEM, BIS, RoHS, STQC, CE/UL and EMV Certification for offered e-PoS device model. All Certifications should be on the name of offered e PoS model accept STQC and EMV Certification “	No change. As per RFP.
13	Point No. 6.6 Stage-II Bidding (S2) – Technical Evaluation Part B Pt. No B.4 on Pg. No 41	Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. 5 or more Projects = 10 points 3 Projects = 5 Points 1 Project = 3 Point	Need Clarity on project Experience - Is Experience should be consider both Bidder and OEM project experience or only Bidder project experience ? We are also request that AMC of POS project also be consider and instead of each project value please consider total Cumulative projects order value (in multiplication of 3 cr of each project value ).	Experience: Experience of supplying Point of Sale devices for Government/ PSU/ <del>Private sector listed-company</del> projects in India with project value greater than 3 Crore each by bidder. 5 or more Projects = 10 points 3 Projects = 5 Points 1 Project = 3 Point Clarification: Only Bidder experience has been requested in RFP.
14	Point No. 6.6 Stage-II Bidding (S2) – Technical Evaluation Part B Pt. No B.5 (2,3, & 4 ) on Pg. No 41	2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys : 2 Marks 3. Provision for Dual GSM physical SIM slot support 4G and above and Dual physical SAM slots for software upgradation in device : 2 Marks 4. Inbuilt USB 2.0 a) >=3 USB ports: 3 marks, b) < 3: 0 marks	Most of Android e POS devices with Touch keypad so kindly request to amend this clause as below. Inbuilt Physical Qwerty / Touch keypad with alphanumeric keypad with navigation keys : 2 Marks SIM / Slot is Physical / virtual is does not make any difference in Functionality or in performance so kindly request to adjust this marks in other Important technical parameter which require better performance and Functionality like Battery capacity, Display size for user friendly operation etc Instead of number of USB available in e POS devices it is most important that At least one free USB port shall be available after setting up the entire solution i.e including Fingerprint, IRIS scanner, Weighing Scale and Printer so kindly request to adjust this marks in other Important technical parameter which require better performance and Functionality like Battery capacity, Display size for user friendly operation etc.	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).
15	Page No-39 Point No-03 Pre- qualification criteria / Eligibility Criteria	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	We request you kindly consider The Bidder/OEM should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 –24</del> ).
16	Page No-39 Point No-04 Pre- qualification criteria / Eligibility Criteria	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021- 22, FY 22-23, FY 23 - 24)	Please cosider Bank experience as amend clause as below: The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Banks / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 –24</del> )

17	Page No-39 Point No-05 Pre-qualification criteria / Eligibility Criteria	The Bidder or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24).	The Bidder or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public / Private Company in the last 7 financial years before the bid opening date FY 2016-17, FY 2017-18, FY 2018-19, FY 2020-2021 FY 2021-22, FY 22-23, FY 23 - 24).	The Bidder or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> . The Valid Certificate of weighing scale Manufacturer or Dealer obtained from Controller, Legal Metrology should be submitted.
18	Page No-40 Point No-10 Pre-qualification criteria / Eligibility Criteria	The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	Please consider bidder suspension for submission of false documents: The bidder should not have been blacklisted for fraudulent and corrupt practices and even not convicted for submission of false document and suspended their activities for any reason by Central Government or any State Government- Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid	No change. As per RFP.
19	Page No-41 Point No- Part- B, B2 Pre-qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder (FY 2021-22, FY 22-23, FY 23 - 24)) ☑ >15,000 and above =15 Points ☑ >10,000 – 15,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	Request to consider IRIS manufacturer, as IRIS device manufacturer may sale IRIS device only, not with ePOS so consider ePOS device, ePOS with IRIS IRIS device separately for experience, as per clause below: ePoS or ePOS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder (FY 2021-22, FY 22-23, FY 23-24)) ☑ >15,000 and above =15 Points ☑ >10,000 – 15,000 =10 Points ☑ 5,000 – 10,000 = 5 Points In case, ePOS machine supply experience then IRIS machine supply to be shown separately for consideration: ☑ >15,000 and above ☑ >10,000 – 15,000 ☑ 5,000 – 10,000 Please note, ePOS experience is must and primary, added with nos of IRIS device experience	ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ) ☑ >15,000 and above =15 Points ☑ >10,000 – 15,000 =10 Points ☑ 5,000 – 10,000 = 5 Points
20	Page No-41 Point No- Part- B, B3 Pre-qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)). ☑ >20,000 and above =15 Points ☑ >10,000 – 20,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	Please consider request and amend, as ePOS experience itself consider under PSU / and All Government department etc from weighing scale OEM, as ePOS OEM is different then weighing scale OEM, this condition is applicable and supporting to one bidder and same bidder is acting as OEM also Bidder / OEM No. of 200 kg Electronic weighing machines supplied in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23-24)). ☑ >20,000 and above =15 Points ☑ >10,000 – 20,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	B.3. No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ). ☐ >20,000 and above =15 Points ☐ >10,000 – 20,000 =10 Points ☐ 5,000 – 10,000 = 5 Points
21	Page No-41 Point No- Part- B, B4 Pre-qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. ☑ 5 or more Projects = 10 points ☑ 3 Projects = 5 Points ☑ 1 Project = 3 Point	We request you to kindly consider - Experience: Experience of supplying Point of Sale devices/ Mobile terminal / AEBAS/ for Government/ PSU/ Private sector listed company / OEM supplied to SI for Public Distribution projects in India with project value greater than 3 Crore each by bidder. ☑ 5 or more Projects = 10 points ☑ 3 Projects = 5 Points ☑ 1 Project = 3 Point	Experience: Experience of supplying Point of Sale devices for Government/ PSU/ <del>Private sector listed company</del> projects in India with project value greater than 3 Crore each by bidder. ☑ 5 or more Projects = 10 points ☑ 3 Projects = 5 Points ☑ 1 Project = 3 Point

22	Page No-42 Point No- Part- B, B5 Pre- qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	Proposed product with 1. Built in EMV Certified Contact smart card reader – 2 Marks 2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys :2 Marks 3. Provision for Dual GSM physical SIM slot support 4G and above and Dual physical SAM slots for software up gradation in device : 2 Marks 4. Inbuilt USB 2.0 a) >=3 USB ports: 3 marks, b) < 3: 0 marks 5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC a) 5 certifications: 3 Marks, b) >3<5: 1 mark 6. IRIS SCANNER: IRIS Scanner should support On-board encryption - 3 mark	We request you kindly change - Proposed product with 1. Built in EMV Certified Contact smart card reader – Please Remove, Digital payment /UPI/AePS are working for payment. 2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys : Please remove, All android devices having virtual keypad 3. Provision for Dual GSM physical SIM slot support 4G and above and Dual physical SAM slots for software up gradation in device : Please change, Dual SIM slot and Single SAM slots. 4. Inbuilt USB 2.0 a) >=3 USB ports: 3 marks, b) < 3: 0 marks Please change, 2 Free USB ports are enough 5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC a) 5 certifications: 3 Marks, b) >3<5: 1 mark Please change, STQC is for fingerprint and Iris devices. 6. IRIS SCANNER: IRIS Scanner should support Onboard encryption - 3 mark Please change, IRIS	<b>2. The Physical Qwerty keypad or Virtual keypad is allowed.</b>  <b>6. Removed. IRIS SCANNER. IRIS Scanner should support On-board encryption. _____</b>  <b>(Remaining all other items as per RFP).</b>
23	Page No-56 through USB port. Point No-08 9.1. Electronic Point of Sale (EPOS) Device	Key Pad – Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	We request you kindly amend as below: Key Pad – Physical Qwerty keypad or touch screen keyboard with alpha numeric keys	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
24	Page No-57 Point No-11 9.1. Electronic Point of Sale (EPOS) Device	SIM & SAM slot - • Dual GSM SIM slot support 4G network and Dual SAM slots for software up-gradation in device. or • Single GSM SIM slot support 4G network with eSIM and Single SAM slot with Virtual SAM	We request you to kindly consider - Dual SIM slot , Single SAM slot or Single SIM slot , Dual SAM slot	<b>No change. As per RFP.</b>
25	Page No-57 Point No-13 9.1. Electronic Point of Sale (EPOS) Device	Inbuilt MSR & EMV Smart Card Reader - Inbuilt MSR & EMV Smart Card Reader to perform cashless PDS and run banking correspondence services as mandated by Gol.	We request you to kindly consider – Card reader optional – For digital payment UPI / AePS payment service is recommended by Gol.	<b>No change. As per RFP.</b>
26	Page No-58 Point No-25 9.1. Electronic Point of Sale (EPOS) Device	Add-On External Antenna - External Antenna. The procurement of Antenna is depending on the requirement of the State, which will be used in remote locations and hilly areas for better signal reception and seamless transactions.	We request you kindly change – In 4G connectivity external Antenna not required.	<b>No change. As per RFP.</b>
27	Page No-58 Point No-28 9.1. Electronic Point of Sale (EPOS) Device	Certifications and compliances - ISO 9001:2008, ISO 14001 for OEM, BIS, RoHS, STQC, CE/UL and EMV Certification for offered e- PoS device model. All Certifications should be on the name of offered ePoS model.	We request you kindly consider - STQC is for fingerprint scanner and Iris scanner only.	<b>No change. As per RFP.</b>
28	Page No-59 9.2. Specification of Electronic Weighing Machine	Renewal of License and stamping - The Successful bidder/SI is responsible for Yearly renewal of license and stamping of weighing issued by Legal Metrology Department during Contract Period. "The Successful bidder/SI has to bear the Cost of Yearly renewal of license/new registration and Stamping of Weighing machines as per laws during Contract Period.	We request you kindly consider- The FPS owner / food department is responsible for Yearly renewal of license and stamping of weighing issued by Legal Metrology Department during Contract Period."The Successful bidder/SI has to bear the Cost of Yearly renewal of license/new registration and Stamping of Weighing machines as per laws during Contract Period.	<b>No change. As per RFP.</b>



29	Page No 58 Specifications of ePOS	Complete Specifications of ePOS Device and Mobile Terminal	Reference D.O.No. 14(12)/2014 dated:19th April-2021, Minimum Suggestive Specifications by Ministry of Consumer Affairs and Department of Food & Civil, Govt of India All specifications should be as per suggested specifications to manage interoperability of machines, application and manage healthy and transparent purchase by all state as per guidelines	No change. As per RFP.
30	Stage-I Bidding (S1) - Pre Qualification Evaluation; Pre-qualification criteria; Eligibility Criteria ; point no 3 ;Page No 39	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	usually in tender requirements the turnover certificates are released by auditors after the completion and audit of financial year. But , in this clause, the current financial year( 2023-2024) statements are also being asked by the department. We request you to remove the 23-24 financial year from the same and instead mention for years ( 20-21, 21-22, 22-23)	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ).
31	Stage-I Bidding (S1) - Pre-qualification criteria; Eligibility Criteria; point no 4; Page No 39	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	Normally govt tender mandates bidder experience only for audited financial years and since the financial year end is not yet closed, we request to consider experience for financial years ( 20-21, 21-22, 22-23)	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> )
32	Stage-I Bidding (S1) - Pre-qualification Evaluation;Pre-qualification criteria; Eligibility Criteria; point no 5 ; Page No 39	The Bidder or its OEM (themselves or through re-seller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24).	Normally govt tender mandates bidder experience only for audited financial years and since the financial year end is not yet closed, we request to consider experience for financial years ( 20-21, 21-22, 22-23) and valid PO/LOI should be considered for the same by any one State Government	The Bidder or its OEM (themselves or through re-seller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ). The Valid Certificate of weighing scale Manufacturer or Dealer obtained from Controller, Legal Metrology should be submitted.
33	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.1 ; Page no 40	Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24) <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points	usually in tender requirements the turnover certificates are released by auditors after the completion and audit of financial year. But , in this clause, the current financial year( 2023-2024) statements are also being asked by the department. We request you to remove the 23-24 financial year from the same and instead mention for years ( 20-21, 21-22, 22-23)	Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2020- 21, FY 21-22, FY 22-23, <del>FY 23-24</del> ) <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points
34	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1,Point no 8 (Keypad); Page no 56	Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	We request department to consider Either physical Qwerty key pad or touch screen keyboard with alpha numeric keys as this is the standard that is available in the market	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).
35	TECHNICAL SPECIFICATIONS OF DEVICES 9; Electronic Point of Sale (EPOS) Device 9.1, Point no 18 (Support to connect weighing scale); Page no 57	Availability of connectivity feature of weighing scale through USB or Bluetooth/RJ11/Rj45/Wifi	We wish to inform that Standard weighing scales available in the market are with USB and Bluetooth and hence request to remove RJ11 and Wifi from the Weighing scale specifications	No change. As per RFP.
36	2.4.9. Support; Call Centre/Help Desk Point No I Page No 14	Call Centre/Help Desk: i. The bidder shall operate a call centre/Help Desk with specific resources earmarked for this project. The call centre shall be operated in DFCS office or location identified in Gandhinagar between 7 am and 9 pm on all seven days of the week for the entire project duration. Helpdesk & dashboard	We Request to have a call centre support / help desk support based in any part of the country and not to mandate the call centre inside the state	No change. As per RFP.
37	9.3. Specifications of Finger Print Devices; Certification; page no 60	UIDAI and STQC Certified single finger capture authenticity with Level '1' Compliance	Most of the POS devices available presently are with LD scanners. Hence we request department to consider getting a signed undertaking from the bidders are the Successful bidder will replace the scanner with L1 free of cost as and when UIDAI mandates the same	No change. As per RFP.

38	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.3 ; Page no 41	<p>No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24).</p> <p><input type="checkbox"/> &gt;20,000 and above =15 Points  <input type="checkbox"/> &gt;10,000 – 20,000 =10 Points  <input type="checkbox"/> 5,000 – 10,000 = 5 Points</p>	<p>we are SI implementing PDS projects in few states and these states have gone with 60KG weighing scales. Hence we request to modify the Weighing scale experience to 60KG</p>	<p><b>B.3.</b>  <b>No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23–24</del>).</b>  <input type="checkbox"/> &gt;20,000 and above =15 Points  <input type="checkbox"/> &gt;10,000 – 20,000 =10 Points  <input type="checkbox"/> 5,000 – 10,000 = 5 Points</p>
39	Stage-I Bidding (S1) - Pre-Qualification Evaluation- Pre-qualification criteria; Eligibility Criteria ; point no 3 ;Page No 39	<p>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).</p>	<p>In the tender process, a turnover certificate for audited Financial Years is a standard requirement. However, considering the ongoing nature of the current Financial Year, 2023-2024, which has yet to conclude, bidders will face challenges in providing turnover details as their accounts remain unclosed and financial audits are pending. Therefore, we respectfully request the department to amend the clause to stipulate <b>that bidders must demonstrate an annual average turnover of Rs. 50 Crore over the past three financial years (FY 2020-21, FY 21-22, FY 22-23).</b></p>	<p><b>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23–24</del>).</b></p>
40	Stage-I Bidding (S1) - Pre-Qualification Evaluation- Pre-qualification criteria; Eligibility Criteria; point no 4; Page No 39	<p>The Bidder must have supply/Rented a minimum of 5,000 epos devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)</p>	<p>In standard Government tenders, details such as supply, installation, and project implementation experience are typically assessed based solely on audited financial years. However, given the ongoing nature of the current financial year, we kindly request the department to revise the clause to reflect the following: <b>"The Bidder must have supplied/rented a minimum of 5,000 EPOS devices to any Central/State Government Organization/PSU/Public Listed Company in the last three financial years (FY 2020-21, FY 21-22, FY 22-23)."</b></p>	<p><b>The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23–24</del>)</b></p>
41	Stage-I Bidding (S1) - Pre-Qualification Evaluation-Pre-qualification criteria; point no 5 ; Page No 39	<p>The Bidder or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24).</p>	<p>In typical Government tenders, supply/installation details and project implementation experience are typically assessed solely for audited financial years. However, given the ongoing current financial year, we urge the department to modify the clause as follows: <b>"The Bidder must have supplied/rented a minimum of 5,000 Electronic Weighing machines to any Central/State Govt Organization/PSU/Public Listed Company in the last three financial years (FY 2020-21, FY 21-22, FY 22-23)."</b></p>	<p><b>The Bidder or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23–24</del>). The Valid Certificate of weighing scale Manufacturer or Dealer obtained from Controller, Legal Metrology should be submitted.</b></p>
42	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.1 ; Page no 40	<p>Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24)  <input type="checkbox"/> &gt;100 Cr = 20 Points  <input type="checkbox"/> &gt;75 to 100 Cr =15 Points  <input type="checkbox"/> 5,000 – 10,000 = 5 Points</p>	<p>In typical Government tenders, supply/installation details, and project implementation experience are assessed exclusively for audited financial years. Given the ongoing nature of the current financial year, we request the department to modify the clause as follows: <b>"The Bidder must have supplied/rented a minimum of 5,000 EPOS devices to any Central/State Govt Organization/PSU/Public Listed Company in the last three financial years (FY 2020-21, FY 21-22, FY 22-23)."</b></p>	<p><b>Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23–24</del>)</b>  <input type="checkbox"/> &gt;100 Cr = 20 Points  <input type="checkbox"/> &gt;75 to 100 Cr =15 Points  <input type="checkbox"/> 5,000 – 10,000 = 5 Points</p>
43	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.3 ; Page no 41	<p>No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24).</p> <p><input type="checkbox"/> &gt;20,000 and above =15 Points  <input type="checkbox"/> &gt;10,000 – 20,000 =10 Points  <input type="checkbox"/> 5,000 – 10,000 = 5 Points</p>	<p>Given our experience in PDS projects across multiple states, where we've seamlessly integrated weighing scales with EPOS devices, we wish to highlight that none of the states have integrated 200 KG weighing scales with EPOS devices to date. Therefore, we kindly request the department to amend" The clause to experience in supplying weighing scales above 60 Kg to 100 KG for the last three financial years (FY 2020-21, FY 21-22, FY 22-23)".</p>	<p><b>B.3.</b>  <b>No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23–24</del>).</b>  <input type="checkbox"/> &gt;20,000 and above =15 Points  <input type="checkbox"/> &gt;10,000 – 20,000 =10 Points  <input type="checkbox"/> 5,000 – 10,000 = 5 Points</p>

44	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.4 ; Page no 41	Experience: Experience of supplying Point of Sale devices for Government/ PSU/ <b>Private sector listed company</b> projects in India with project value greater than 3 Crore each by bidder. <input type="checkbox"/> 5 or more Projects = 10 points <input type="checkbox"/> 3 Projects = 5 Points <input type="checkbox"/> 1 Project = 3 Point	Typically, in Government tenders, private sector supplies aren't factored in due to verification complexities, possibly leading to disputes. Therefore, we request a change to focusing on the experience of supplying Point of Sale devices for Government/PSU projects in India, with project value greater than 3 Crore each by bidder.	<b>Experience: Experience of supplying Point of Sale devices for Government/ PSU / <del>Private sector listed company</del></b> projects in India with project value greater than 3 Crore each by bidder. <input type="checkbox"/> 5 or more Projects = 10 points <input type="checkbox"/> 3 Projects = 5 Points <input type="checkbox"/> 1 Project = 3 Point
45	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1;Point no 2 (OS); Page no 56	Preferably Android (Latest stable version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version).  Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.	Normally in case of Operating systems, The term latest version will be quite confusing as the versions keep on getting changed frequently & hence it is preferred to use minimum version no to avoid confusions and future clarifications. Hence, we request department to modify the clause as Preferably min Android 12 & above or Linux OS 3.0 & above or Windows 10.0 & above	<b>OS: Preferably Android (Latest Stable Version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version). However, the ePOS and its OS should have LTS support available up to 5 years of security and maintenance updates/upgrade.</b> <b>Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.</b> <b>Note: Support &amp; Patches should be available throughout the contract period.</b>
46	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1,Point no 3 (Memory); Page no 56	2 GB RAM or more for all OS (Android/Linux/Windows) and 8 GB or higher In- built Storage (Flash Memory)	As per the GOI circular on minimum specifications of POS devices, Ref:-D.O. No. 14(12)/2014/Comp. dated 19/4/2021 it is suggested the minimum memory specification as 1GB RAM (for Linux) and 2GB RAM (for Android/Window)and 8 GB or higher in-built storage(Flash Memory). Hence, we request department to kindly modify the same as per GOI circular	<b>No change. As per RFP.</b>
47	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1,Point no 6 (Interface); Page no 56	One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	As per the GOI circular on minimum specifications of POS devices, Ref:-D.O. No. 14(12)/2014/Comp. dated 19/4/2021 it is suggested that the device should have at least one free USB port after setting up the entire solution including peripheral devices and Fingerprint, IRIS device, weighing scale , barcode scanner Etc. Another point to be highlighted is that RJ 11 is associated with PSTN technology which is a Obsolete technology presently and request to remove the same .Hence we request department to Modify the clause as the device should have at least one free USB port after setting up the entire solution including peripheral devices like Fingerprint, IRIS device, weighing scale , barcode scanner Etc	<b>Point 9.1 E POS specification</b> <b>Point 6. - Interface</b> <b>One RJ 45 port, One RJ 11 port (Optional), One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.</b>
48	TECHNICAL SPECIFICATIONS OF DEVICES 9; Electronic Point of Sale (EPOS) Device 9.1, Point no 18 (Support to connect weighing scale); Page no 57	Availability of connectivity feature of weighing scale through USB or Bluetooth/RJ11/Rj45/Wifi	Since, RJ-11 is PSTN Telephone connectivity & not applicable for weighing scales. Hence we request department to remove the same and modify the clause as connectivity feature of weighing scale through USB and Bluetooth,/WIFI	<b>No change. As per RFP.</b>
49	Stage-I Bidding (S1) - Pre Qualification Evaluation; Pre-qualification criteria; Eligibility Criteria ; point no 3;Page No 39	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	Please be informed that we cannot submit the financial statements for 23-24 as the company financial year end is on march 31st 2024 . Hence we humbly request the department to remove current financial year and include 3 financial Years from 2020-2021 onwards	<b>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>).</b>
50	Stage-I Bidding (S1) - Pre- Qualification Evaluation;Pre-qualification criteria; Eligibility Criteria; point no 4; Page No 39	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	As our financial and sales results are yet to be audited Due to non closure of the the Financialyear, Please remove the 23-24 year from this clause	<b>The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del></b>
51	Stage-I Bidding (S1) - Pre- Qualification Evaluation;Pre-qualification criteria; Eligibility Criteria; point no 5 ; Page No 39	The Bidder or its OEM (themselves or through re-seller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24).	As our financial and sales results are yet to be audited Due to non closure of the the Financialyear, Please remove the 23-24 year from this clause	<b>The Bidder or its OEM (themselves or through re-seller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>. The Valid Certificate of weighing scale Manufacturer or Dealer obtained from Controller, Legal Metrology should be submitted.</b>

52	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.1 ; Page no 40	Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24) <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points	Please be informed that we cannot submit the financial statements for 23-24 as the company financial year end is on march 31st 2024 . Hence we humbly request the department to remove current financial year and include 3 financial Years from 2020-2021 onwards	<b>Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2020- 21, FY 21-22, FY 22-23, <del>FY 23-24</del>)</b> <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points
53	TECHNICAL SPECIFICATIONS OF DEVICES 9; Electronic Point of Sale (EPOS) Device 9.1, Point no 18 (Support to connect weighing scale); Page no 57	Availability of connectivity feature of weighing scale through USB or Bluetooth/RJ11/Rj45/Wifi	Normal weighing scales available with OEMs are with USB , Bluetooth and RJ11 and WIFI ports are not available . We request to remove RJ11 and Wifi from the Specifications	<b>No change. As per RFP.</b>
54	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1,Point no 6 (Interface); Page no 56	One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	Please be informed that PSTN is no longer available and hence rj11ports are also not available in market .Hence please remove the same from the specifications. Instead department may Modify the clause as minimum one USB port should be free after connecting all external peripherals like IRIS, PIN PAD and weighing scales	<b>Point 9.1 E POS specification Point 6. - Interface One RJ 45 port, One RJ 11 port (Optional), One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.</b>
55	2.7. Implementation schedule ; point no 9 page no 33	T+7 weeks Deployment, Installation of ePoS devices, Electronics weighing machine and all other accessories (along with customized application) and start of provision of services across all FPS shops across all districts in the Groups allotted to bidder including inspection to be carried out by GIL	May we request department To extended the deployment for T+15 weeks as 7 weeks deployment is extremely difficult	<b>No change. As per RFP.</b>
56	9.3. Specifications of Finger Print Devices; Certification; page no 60	UIDAI and STQC Certified single finger capture authenticity with Level '1' Compliance	None of the POS OEMs are having devices presently with L1 scanners as UIDAI has already given time till June. May we request department to consider supplying L0 presently and we can give an undertaking to upgrade later as per UIDAI mandate without any Commercial Impact for the Department	<b>No change. As per RFP.</b>
57	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.3 ; Page no 41	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24). <input type="checkbox"/> >20,000 and above =15 Points <input type="checkbox"/> >10,000 – 20,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points	From our experience of supply of weighing scales to PDS projects, we would like to inform that most states have gone with standard weighing scales of 60 KGS to 100 Kgs and hence, Request department to amend the clause as No of weighing scales supplied 60KGS weight and above	<b>B.3. No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>).</b> <input type="checkbox"/> >20,000 and above =15 Points <input type="checkbox"/> >10,000 – 20,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points
58	Stage-I Bidding (S1) - Pre Qualification Evaluation; Pre-qualification criteria; Eligibility Criteria ; point no 7 ;Page No 39	The bidder shall have a valid ISO 9001:2008 or better.	Please clarify whether MSMEs are exempted from this clause	<b>No change. As per RFP.</b>
59	1. We request DFCS Authority to provide Latitude and Longitude of 16950 Fair price Shop's of Gujarat for network survey purpose.			<b>Details may be collected from DFCS office.</b>
60	2. We need clarification on dual sim Profile; a) each ePOS device will have 2 service provider sims? b) How much data (MB/GB) will be required per month?			<b>Data needs to be estimated by the bidder based on the solution and take services from TSP.</b>
61	3. We would require edge and hardware details for data center requirements.			<b>Edge and hardware solution will be deployed by SI as per requirement.</b>
62	Pre-Qualification Criteria The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	The Bidder/ JV-Consortium should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	As the bid is complex and consists of multiple of bid components which may not be expertise of single bidder ie POS, Weighscale, IRIS and skilled manpower in field. It was present in all major ePOS bids in Rajasthan, Punjab, UP etc. Hence JV/consortium to be allowed.	<b>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>).</b>
63	New clause	One OEM can only bid once.	There is a history of bid cartelling being done in case of POS machines all over India by one specific vendor which is now being pursued in various courts by other OEM's . Hence to avoid cartelling and as per CVC guideline and various decisions of competition commission of India "One OEM can bid only once."	<b>No change. As per RFP.</b>
64	New clause	Bid splitting may be allowed in bid in required ratio.	Bid splitting is being practiced in bids across India to have multiple vendors so that the project dependence do not remain in only one hand and also create internal performance competition.	<b>No change. As per RFP.</b>

65	Pre-Qualification Criteria The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	The bidder and its OEM shall not have been blacklisted or debarred or disqualified or their contracts have been terminated for fraud and corrupt practices by any Central Government or any State Government – Department/ PSU/ Agency/ Organization in India in last 3 financial years of the Bid.	As per standard GFAR and CVC guidelines conditions.	No change. As per RFP.
66	Stage-II Bidding (S2) – Technical Evaluation B.2. ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))	IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))	IRIS machines all over india and in govt organisation as separate contract but in same project.	No change. As per RFP.
67	Stage-II Bidding (S2) – Technical Evaluation B.3. No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24) ☐ >20,000 and above =15 Points ☐ >10,000 – 20,000 =10 Points ☐ 5,000 – 10,000 = 5 Points	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date. (FY 2021-22, FY 22-23, FY 23 - 24) ☐ >15,000 and above =15 Points ☐ >10,000 – 15,000 =10 Points ☐ 5,000 – 10,000 = 5 Points	As same pointing systems as that of IRIS machines.	<b>B.3.</b> <b>No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 – 24</del>).</b> ☐ >20,000 and above =15 Points ☐ >10,000 – 20,000 =10 Points ☐ 5,000 – 10,000 = 5 Points
68	Stage-II Bidding (S2) – Technical Evaluation B.4. Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. ☐ 5 or more Projects = 10 points ☐ 3 Projects = 5 Points ☐ 1 Project = 3 Point	Experience: OEM/ bidder Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. ☐ 5 or more Projects = 10 points ☐ 3 Projects = 5 Points ☐ 1 Project = 3 Point	Same as exp criteria in technical experience.	<b>B.4.</b> <b>Experience: Experience of supplying Point of Sale devices for Government/ PSU/ <del>Private sector listed-company</del> projects in India with project value greater than 3 Crore each by bidder.</b> • 5 or more Projects = 10 points • 3 Projects = 5 Points • 1 Project = 3 Point
69	Stage-II Bidding (S2) – Technical Evaluation B.5. 2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys. 4. Inbuilt USB 2.0 a) >=3 USB ports b) < 3: 0 marks 6. IRIS SCANNER: IRIS Scanner should support On-board encryption.	B.5. 2. Inbuilt Physical/ touch Qwerty keypad with alphanumeric keypad with navigation keys 4. Inbuilt USB 2.0 a) >=2 USB ports b) < 3: 0 marks 6. IRIS SCANNER: IRIS Scanner should support On-board / off board encryption.	We request the Department to kindly consider onscreen virtual keyboards as well since Android based POS Terminals have large touchscreens only and Physical keypad based machines will have smaller displays making it difficult for usage. We request the Department to kindly consider >=2 and <2 USB ports as also mentioned in Food guidelines for POS machines. As all IRIS scanners support only L0 encryption.	<b>B.5.</b> <b>Proposed product with</b> <b>1. Built in EMV Certified Contact smart card reader – 2 Marks</b> <b>2. Inbuilt Physical / Virtual Qwerty keypad with alphanumeric keypad with navigation keys : 2 Marks</b> <b>3. Provision for Dual GSM physical SIM slot support 4G and above and Dual physical SAM slots for software up-gradation in device : 2 Marks</b> <b>4. Inbuilt USB 2.0</b> <b>a) &gt;=3 USB ports: 3 marks,</b> <b>b) &lt; 3: 0 marks</b> <b>5. The proposed ePOS device certifications:</b> <b>BIS, CE, ROHS, IP54, STQC</b> <b>a) 5 certifications: 3 Marks,</b> <b>b) &gt;3&lt;5: 1 mark</b> <b>IRIS SCANNER: IRIS Scanner should support Onboard encryption -- 3 mark</b>
70	2.4.12 Third Party audit SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.	SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software.	As the POS device and IRIS machines are already STQC certified. Electronic weigh scales are BIS certified and not STQC.	<b>2.4.12 Third Party audit</b> <b>SI will be responsible for STQC Testing and Security Audit by CERT-In empanelled agency to conduct the assessment and audit review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.</b>

71	Point Xvi Page no. 13 In addition to the PDS, the ePOS device and other devices being supplied under this project may be put to use to implement additional schemes/projects envisaged by the Government from time to time within the project period. The devices should therefore have the necessary technical capability to implement additional schemes envisaged by the Government from time to time (such as DBT, QR Code, Payment Gateway facility, Mobile payment, cashless transactions, Village Mall Scheme, Mobile ATM etc. SI should bear the transaction charges.	Given that the applicable charges on the Digital/Cashless transactions has to be borne by the Shop Owner. To further clarify charges on acceptance of Digital payments like UPI, Debit cards and credit cards MDR is charged presently on Debit Cards and Credit cards and UPI it is Zero. On FI Transactions like Micro ATM, AEPS it will generate extra income for FPS shop owners on per transaction basis. There will be monthly fixed fees for accepting payment from the same terminal. It is requested to keep charges as per bank mandate and as per requirements as it is not possible to ascertain number of transactions and value and modes of payment.		No change. As per RFP.
72	Point 9.1 E POS specification Point 6. - Interface One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	Point 6. - Interface Minimum two USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	As per GOI guidelines for Ministry of food and civil supplies. It completes the need for currently used peripherals.	Point 9.1 E POS specification Point 6. - Interface One RJ 45 port, One RJ 11 port (Optional), One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.
73	Point 9.1 E POS specification Point 2. - OS Preferably android (Latest stable version)	Point 2. - OS Preferably android (10 or above)	Currently used as per micro atm standard and GOI guidelines.	Point 9.1 E POS specification Point 2. Preferably Android (Latest Stable Version) or Linux OS (Latest stable Kernal) or Windows (Latest stable version). However, the ePOS and its OS should have LTS support available up to 5 years of security and maintenance updates/upgrade. Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts. Note: Support & Patches should be available throughout the contract period.
74	Point 9.1 E POS specification Point 8. - Keypad Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	Point 8. - Keypad Physical Qwerty keypad / touch screen keyboard with alpha numeric keys	Currently used as per micro atm standard and GOI guidelines.	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).
75	Point 9.2 Electronic Weighing scale specification Capacity of 200 Kilograms; e (Readability/interval) =10 Grams; and Class III, with stainless steel platform of size 50 X 50 Centimetres.	Capacity of 200 Kilograms; e (Readability/interval) =20 Grams; and Class III, with stainless steel platform of size 60 X 60 Centimetres.	For class 3 machine for 200kg machine e can only be 20 gram.	Capacity: Capacity of 200 Kilograms; Maximum Permissible error and Class III accuracy should be as per The Legal Metrology (General) rules, 2011 with stainless steel platform of size 50 X 50 Centimeters.
76	Point 9.2 Electronic Weighing scale specification Certifications ISO certifications for offered Weighing Machines	Certifications BIS & ISO certifications for offered Weighing Machines	Currently used as per basic EMW standard and GOI guidelines to use BIS certified machines only	Certifications: BIS & <del>ISO</del> certifications for offered Weighing Machines
77	Point 9.2 Electronic Weighing scale specification Features required	To add Wireless data connectivity inclusive of Bluetooth and WIFI for connection with EPOS machine.	Currently used as per EMW standard so as to integrate any ePOS device.	No change. As per RFP.
78	9.3. Specifications of Finger Print Devices & Finger Print Scanner (Inbuilt)	L1 sensor based to be quoted for the tender and sample piece of working model may be asked. No declaration of integration by changing the fingerprint at a letter stage may be allowed.	L1 sensor are now compulsory in usage as per new UIDAI guidelines. It has become a habit to seek declaration for quoting right now with L0 based machine and later changing the sensor physically to L1 which is not possible in field.	No change. As per RFP.
79	9.1. Electronic Point of Sale (EPOS) Device Certifications and compliances	CE/UL, PCI and EMV Certification for offered e-PoS device model. All Certifications should be on the name of offered ePoS model.	As discussed by several bidders in the prebid they have asked to remove EMV and PCI but digital payment is compulsory as per digital india initiative and industry standard and it also ensures better machines as it is tested thoroughly by these agencies before certifying the machine. Also there are already 5 OEM with these certifications in the bid so it will not narrow the chances of unfair bidding.	No change. As per RFP.
80	Stage-I Bidding (S1) - Pre Qualification Evaluation; Pre-qualification criteria; Eligibility Criteria ; point no 3 ;Page No 39	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	Requesting the department to remove the current financial year , since it is ongoing and none of them would have closed their financial year accounts. Instead , the department may ask for Fy 2020-2021, 2021-2022, 2022-2023) so that bidders can submit their audit statement	The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ).

81	Stage-I Bidding (S1) - Pre-Qualification Evaluation; Pre-qualification criteria; Eligibility Criteria; point no 4; Page No 39	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	Requesting the department to please remove the experience criteria for the ongoing financial year as vendor experience in tenders is considered only for completed financial years, as the company's sales and financials are audited by a registered auditor.	<b>The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del></b> )
82	Stage-I Bidding (S1) - Pre-Qualification Evaluation; Pre-qualification criteria; Eligibility Criteria; point no 5 ; Page No 39	The Bidder or its OEM {themselves or through reseller(s)} should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24).	Requesting the department to please remove the experience criteria for ongoing financial year as vendor experience in tenders are considered only for completed financial Years since the company sales and financials are audited by an registered auditor.	<b>The Bidder or its OEM {themselves or through reseller(s)} should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del></b> . The Valid Certificate of weighing scale Manufacturer or Dealer obtained from Controller, Legal Metrology should be submitted.
83	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.1 ; Page no 40	Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24) □>100 Cr = 20Points □>75 to 100 Cr=15 Points □50 to 75 Cr =10 points	We request to remove the current financial year , since it is ongoing and none of them would have closed their financial year accounts. Instead , the department may ask for FY 2020-2021, 2021-2022, 2022-2023) so that bidders can submit their audit statement	<b>Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2020- 21, FY 21-22, FY 22-23, <del>FY 23-24</del>)</b> □ >100 Cr = 20 Points □ >75 to 100 Cr =15 Points □ 50 to 75 Cr = 10 points
84	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1,Point no 8 (Keypad); Page no 56	Physical Qwerty keypad and touch screen keypad with alpha numeric keys	Already Govt of india has suggested vide their circular dated D.O. No.14(12)/2014/Comp. dated 19/4/2021either the Keypad can be qwerty key pad or Touch screen key pad with alpha numeric keys. Hence, please modify the same	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
85	Stage-I Bidding (S1) - Pre-Qualification Evaluation; Pre-qualification criteria; Eligibility Criteria ; point no 7 ;Page No 39	The bidder shall have a valid ISO 9001:2008 or better.	We request department to consider ISO 90001:2015 and above certifications	<b>No change. As per RFP.</b>
86	Stage-II Bidding (S2) – Technical Evaluation; Part- B; Point no B.3 ; Page no 41	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)). □>20,000 and above =15Points □>10,000 – 20,000 =10Points □5,000 – 10,000 = 5 Points	In PDS projects implemented in Various states, We understand that 200KG weighing scales are not yet installed and normal Weighing scales implemented are above 50KGs	<b>B.3. No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>).</b> □ >20,000 and above =15 Points □ >10,000 – 20,000 =10 Points □ 5,000 – 10,000 = 5 Points
87	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1;Point no 2 (OS); Page no 56	Preferably Android (Latest stable version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version). Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.	We request to modify the same as Preferably Android (Latest 12 version) or min Linux OS version (3.0 or above stable Kernel) or Windows 10 and above.	<b>Point 9.1 E POS specification Point 2. Preferably Android (Latest Stable Version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version). However, the ePOS and its OS should have LTS support available up to 5 years of security and maintenance updates/upgrade. Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts. Note: Support &amp; Patches should be available throughout the contract period.</b>
88	TECHNICAL SPECIFICATIONS OF DEVICES 9 ; Electronic Point of Sale (EPOS) Device 9.1,Point no 6 (Interface); Page no 56	One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	RJ11 is not being used nowadays as PSTN is redundant , hence Please remove the same and instead incorporate as mentioned in Govt of india ; circular D.O. No. 14(12)/2014/Comp. dated 19/4/2021 and Modify the clause as "" device should have at least one free USBport after setting up the entire solution including peripheral devices and Fingerprint, IRIS device, weighing scale , barcode scanner Etc.""	<b>Point 9.1 E POS specification Point 6. - Interface One RJ 45 port, One RJ 11 port (Optional), One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.</b>
89	Page No. 46, Point No. 10	Notarized Affidavit on Stamp Paper of INR 300.00	Request the department to please make it on Rs. 500.00 Stamp Paper, as Rs. 300 Stamp paper not easily available.	<b>No change. As per RFP.</b>
90	Pre-Qualification Criteria The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	Pls Consider request The Bidder/ JV-Consortium should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	As the bid is complex and consists of multiple of bid components which may not be expertise of single bidder ie POS, Weighing scale, IRIS and skilled manpower in field. It was present in all major ePOS bids in Rajasthan, Punjab, UP etc. Hence JV/consortium to be allowed.	<b>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>).</b>

91	Pre-Qualification Criteria The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	The bidder and its OEM shall not have been blacklisted or debarred or disqualified or their contracts have been terminated for fraud and corrupt practices by any Central Government or any State Government – Department/ PSU/ Agency/ Organization in India in last 3 financial years of the Bid.	As per standard GFAR and CVC guidelines conditions.	No change. As per RFP.
92	Stage-II Bidding (S2) – Technical Evaluation B.2. ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))	IRIS Machine supplied: Number of ePOS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder (FY 2021-22, FY 22-23, FY 23 - 24))	IRIS machines all over India and in govt organization as separate contract but in same project.	B.2. ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2020-21, FY 2021-22, FY 22-23, FY 23 - 24)) □ >15,000 and above =15 Points □ >10,000 – 15,000 =10 Points □ 5,000 – 10,000 = 5 Points
93	Stage-II Bidding (S2) – Technical Evaluation B.3. No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24) ☑ >20,000 and above =15 Points ☑ >10,000 – 20,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date. (FY 2021-22, FY 22-23, FY 23 - 24) ☑ >15,000 and above =15 Points ☑ >10,000 – 15,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	As same pointing systems as that of IRIS machines.	B.3. No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 - 24</del> ). □ >20,000 and above =15 Points □ >10,000 – 20,000 =10 Points □ 5,000 – 10,000 = 5 Points
94	Stage-II Bidding (S2) – Technical Evaluation B.4. Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. ☑ 5 or more Projects = 10 points ☑ 3 Projects = 5 Points ☑ 1 Project = 3 Point	Experience: OEM/ bidder Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. ☑ 5 or more Projects = 10 points ☑ 3 Projects = 5 Points ☑ 1 Project = 3 Point	Same as exp criteria in technical experience.	B.4. Experience: Experience of supplying Point of Sale devices for Government/ PSU/ <del>Private sector listed company</del> projects in India with project value greater than 3 Crore each by bidder. • 5 or more Projects = 10 points • 3 Projects = 5 Points • 1 Project = 3 Point
95	Stage-II Bidding (S2) – Technical Evaluation B.5. 2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys. 4. Inbuilt USB 2.0 a) >=3 USB ports b) < 3: 0 marks 6. IRIS SCANNER: IRIS Scanner should support On-board encryption.	B.5. 2. Inbuilt Physical/ touch Qwerty keypad with alphanumeric keypad with navigation keys 4. Inbuilt USB 2.0 a) >=2 USB ports b) < 3: 0 marks 6. IRIS SCANNER: IRIS Scanner should support On-board / off board encryption.	We request the Department to kindly consider onscreen virtual keyboards as well since Android based POS Terminals have large touchscreens only and Physical keypad based machines will have smaller displays making it difficult for usage. We request the Department to kindly consider >=2 and <2 USB ports as also mentioned in Food guidelines for POS machines. As all IRIS scanners support only L0 encryption.	2. The Physical Qwerty keypad or Virtual keypad is allowed.  6. Removed. <del>IRIS SCANNER: IRIS Scanner should support On-board encryption.</del>  (Remaining all other items as per RFP).
96	2.4.12 Third Party audit SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.	SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software.	As the POS device and IRIS machines are already STQC certified. Electronic weighing scales are BIS certified and not STQC.	2.4.12 Third Party audit SI will be responsible for STQC Testing and Security Audit by CERT-In empanelled agency to conduct the assessment and audit review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.



97	Point Xvi Page no. 13 In addition to the PDS, the ePOS device and other devices being supplied under this project may be put to use to implement additional schemes/projects envisaged by the Government from time to time within the project period. The devices should therefore have the necessary technical capability to implement additional schemes envisaged by the Government from time to time (such as DBT, QR Code, Payment Gateway facility, Mobile payment, cashless transactions, Village Mall Scheme, Mobile ATM etc. SI should bear the transaction charges.	Given that the applicable charges on the Digital/Cashless transactions has to be borne by the Shop Owner. To further clarify charges on acceptance of Digital payments like UPI, Debit cards and credit cards MDR is charged presently on Debit Cards and Credit cards and UPI it is Zero. On FI Transactions like Micro ATM, AEPS it will generate extra income for FPS shop owners on per transaction basis. There will be monthly fixed fees for accepting payment from the same terminal. It is requested to keep charges as per bank mandate and as per requirements as it is not possible to ascertain number of transactions and value and modes of payment.		<b>Additional Point:</b>  <b>Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance</b>
98	Point 9.1 E POS specification Point 6. - Interface One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	Point 6. - Interface Minimum two USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	As per GOI guidelines for Ministry of food and civil supplies. It completes the need for currently used peripherals.	<b>No change. As per RFP.</b>
99	Point 9.1 E POS specification Point 2. - OS Preferably android (Latest stable version)	Point 2. - OS Preferably android (10 or above)	Currently used as per micro atm standard and GOI guidelines.	<b>OS: Preferably Android (Latest Stable Version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version). However, the ePOS and its OS should have LTS support available up to 5 years of security and maintenance updates/upgrade.</b> <b>Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.</b> <b>Note: Support &amp; Patches should be available throughout the contract period.</b>
100	Point 9.1 E POS specification Point 8. - Keypad Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	Point 8. - Keypad Physical Qwerty keypad / touch screen keyboard with alpha numeric keys	Currently used as per micro atm standard and GOI guidelines.	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
101	Pre-Qualification Criteria, point 2, page 39	The bidder should be in the business of supply, installation and maintenance of ePoS machines/ Handheld machines in India for last three years as on date of submission of bid.	We hereby request Authority to kindly amend the clause as "The bidder should be in the business of supply, installation and maintenance of ePoS machines/ Handheld machines / IT / ITes business in India for last three years as on date of submission of bid."	<b>No change. As per RFP.</b>
102	Pre-Qualification Criteria, point 4, page 39	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	We hereby request Authority to kindly amend the clause as, " <b>The Bidder Or it's OEM</b> must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)"	<b>No change. As per RFP.</b>
103	Technical Evaluation, Point B2, page 41	ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24)) ☑ >15,000 and above =15 Points ☑ >10,000 – 15,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	Kindly amend the clause as "ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years <b>by bidder OR it's OEM</b> ((FY 2021-22, FY 22-23, FY 23 - 24)) ☑ >15,000 and above =15 Points ☑ >10,000 – 15,000 =10 Points ☑ 5,000 – 10,000 = 5 Points"	<b>No change. As per RFP.</b>
104	Technical Evaluation, Point B3, page 41	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)). ☑ >20,000 and above =15 Points ☑ >10,000 – 20,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	Kindly amend the clause as " <b>Bidder OR it's OEM should have-</b> No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)). ☑ >20,000 and above =15 Points ☑ >10,000 – 20,000 =10 Points ☑ 5,000 – 10,000 = 5 Points	<b>No change. As per RFP.</b>

105	Technical Evaluation, Point B4, page 41	Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. ☑ 5 or more Projects = 10 points ☑ 3 Projects = 5 Points ☑ 1 Project = 3 Point	Kindly amend the clause as "Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder <b>OR it's OEM.</b> ☑ 5 or more Projects = 10 points ☑ 3 Projects = 5 Points ☑ 1 Project = 3 Point	No change. As per RFP.
106	General Conditions of Contract (GCC), page 45	Bidder/Service Provide: (Implementing Agency) means the firm or joint venture providing the solution under this contract as named in RFP/Technical specifications/scope of work.	We understand that Joint Venture / Consortium is allowed.  Looking to the complexity of the project, <b>we hereby request Authority to kindly allow the Consortium of at least 3 members (including lead member)</b>	No change. As per RFP.
107	Payment Schedule, page 21	Once the bidder has achieved Go-Live at all the district (minimum level considered for FPS automation) bidder shall be allowed to raise the invoice on a monthly basis	The Scope covers, installation at 16950 FPS dealer, we hereby request Authority to start payment cycle after commissioning & operational rediness in slots / batches, instead of total 16950 FPS locations. This would also provide comfort to vendors on execution & testing phase.	No change. As per RFP.
108	Clarification seeked	Maximum cap on Penalty	We could not find the maximum cap on penalty, kindly clarify. <b>We request that the maximum cap on penalty would not be more than 5%., kindly add the clause, if already not included.</b>	Maximum cap on Penalty would be 10% of total order value
109	Page 39: Stage-I Bidding (S1) - Pre Qualification Evaluation	The bidder should be in the business of supply, installation and maintenance of ePoS machines/ Handheld machines in India for last three years as on date of submission of bid.	The bidder/ Consortium should be in the business of supply, installation and maintenance of ePoS machines/ Handheld machines in India for last three years as on date of submission of bid.	No change. As per RFP.
110	Page 39: Stage-I Bidding (S1) - Pre Qualification Evaluation	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	The Bidder/ Consortium must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 - 24)</del>
111	Page 39: Stage-I Bidding (S1) - Pre Qualification Evaluation	The Bidder or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24).	The Bidder/ Consortium or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / Public Listed Company/ Private Sector in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24).  Note: You may refer Page 41: Stage-II Bidding (S2) – Technical Evaluation   Part B, Point B.4. As you have allowed private sector in that perticular clause.	The Bidder or its OEM (themselves or through reseller(s)) should have supply / Rented at least 5000 Electronic weighing machine, to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 - 24)</del> . The Valid Certificate of weighing scale Manufacturer or Dealer obtained from Controller, Legal Metrology should be submitted.
112	Page No-39 Point No-04 Pre- qualification criteria / Eligibility Criteria	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	Please cosider Bank experience as amend clause as below:  The Bidder/ Consortium or its OEM must have supply/Rented a minimum of 5,000 ePoS/AEBAS/Handheld/Mobile Terminal devices to any Central / State Govt Organization / PSU / Banks / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 - 24)</del>
113	Page No-40 Point No-10 Pre- qualification criteria / Eligibility Criteria	The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	Please cosider bidder suspension for submission of false documents:  The bidder/ Consortium and its OEM should not have been blacklisted for fraudulent and corrupt practices and even not convicted for submission of false document and suspended their activities for any reason by Central Government or any State Government- Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	No change. As per RFP.
114	Page 39: Stage-I Bidding (S1) - Pre Qualification Evaluation	The bidder shall have a valid ISO 9001:2008 or better.	The bidder shall have a valid ISO 9001:2008, ISO 27001, ISO 20000, CMMI Level 5 (for services).	No change. As per RFP.

115	Page 40: Stage-II Bidding (S2) – Technical Evaluation   Part B	Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24) <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points	Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24) <input type="checkbox"/> >50 Cr = 20 Points <input type="checkbox"/> >40 to 50 Cr =15 Points <input type="checkbox"/> 30 to 40 Cr = 10 points	<b>Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2020- 21, FY 21-22, FY 22-23, <del>FY 23-24</del>)</b> <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points
116	Page No-41 Point No- Part- B, B2 Pre- qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder (FY 2021-22, FY 22-23, FY 23 - 24)) <input type="checkbox"/> >15,000 and above =15 Points <input type="checkbox"/> >10,000 – 15,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points	ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 7 financial years before the bid opening date FY 2016-17, FY 2017-18, FY 2018-19, FY 2020-2021FY 2021-22, FY 22-23, FY 23 - 24). <input type="checkbox"/> >15,000 and above =15 Points <input type="checkbox"/> >10,000 – 15,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points	<b>B.2.</b> ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ) <input type="checkbox"/> >15,000 and above =15 Points <input type="checkbox"/> >10,000 – 15,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points
117	Page No-41 Point No- Part- B, B3 Pre- qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24). <input type="checkbox"/> >20,000 and above =15 Points <input type="checkbox"/> >10,000 – 20,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24). <input type="checkbox"/> >10,000 and above =15 Points <input type="checkbox"/> >5,000 – 10,000 = 10 Points <input type="checkbox"/> 1,000 – 5,000 = 5 Points	<b>B.3.</b> <del>No. of 200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del> ). <input type="checkbox"/> >20,000 and above =15 Points <input type="checkbox"/> >10,000 – 20,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points
118	Page No-41 Point No- Part- B, B4 Pre- qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. <input type="checkbox"/> 5 or more Projects = 10 points <input type="checkbox"/> 3 Projects = 5 Points <input type="checkbox"/> 1 Project = 3 Point	We request you to kindly consider - Experience: Experience of supplying Point of Sale devices/ Mobile terminal / AEBAS/ for Government/ PSU/ Private sector listed company / OEM supplied to SI for Public Distribution projects in India with project value greater than 3 Crore each by bidder. <input type="checkbox"/> 5 or more Projects = 10 points <input type="checkbox"/> 3 Projects = 5 Points <input type="checkbox"/> 1 Project = 3 Point	<b>Experience: Experience of supplying Point of Sale devices for Government/ PSU/ <del>Private sector listed company</del> projects in India with project value greater than 3 Crore each by bidder.</b> <input type="checkbox"/> 5 or more Projects = 10 points <input type="checkbox"/> 3 Projects = 5 Points <input type="checkbox"/> 1 Project = 3 Point
119	Page No-42 Point No- Part- B, B5 Pre- qualification criteria / 6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B	Proposed product with 1. Built in EMV Certified Contact smart card reader – 2 Marks 2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys : 2 Marks 3. Provision for Dual GSM physical SIM slot support 4G and above and Dual physical SAM slots for software up gradation in device : 2 Marks 4. Inbuilt USB 2.0 a) >=3 USB ports: 3 marks, b) < 3: 0 marks 5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC a) 5 certifications: 3 Marks, b) >3<5: 1 mark 6. IRIS SCANNER: IRIS Scanner should support On-board encryption - 3 mark	We request you kindly amend the following: 1. Built in EMV Certified Contact smart card reader/ <b>Built in Digital payment /UPI/AePS payment options – 2 Marks</b> 2. Inbuilt Physical/ <b>Virtual</b> Qwerty keypad with alphanumeric keypad with navigation key – 2 Marks 3. Provision for Single GSM physical SIM slot support 4G and above and Single physical SAM slots for software up gradation in device. 4. Inbuilt USB 2.0 a) >=2 USB ports: 3 marks, b) < 1: 0 marks 5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC (STQC is for fingerprint and Iris devices) a) 5 certifications: 3 Marks, b) >3<5: 1 mark 6. IRIS scanner connect through USB port: IRIS Scanner should support On-board encryption - 3 mark	<b>B.5.</b> <b>Proposed product with</b> 1. Built in EMV Certified Contact smart card reader – 2 Marks 2. Inbuilt Physical / Virtual Qwerty keypad with alphanumeric keypad with navigation keys : 2 Marks 3. Provision for Dual GSM physical SIM slot support 4G and above and Dual physical SAM slots for software up- gradation in device : 2 Marks 4. Inbuilt USB 2.0 a) >=3 USB ports: 3 marks, b) < 3: 0 marks 5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC a) 5 certifications: 3 Marks, b) >3<5: 1 mark <b>IRIS SCANNER: <del>IRIS Scanner should support Onboard encryption</del> – 3 mark</b>
120	Page No-56 Point No-08 9.1. Electronic Point of Sale (EPOS) Device	Key Pad – Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	We request you kindly amend as below: Key Pad – Physical Qwerty keypad OR touch screen keyboard with alpha numeric keys	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
121	Page No-57 Point No-11 9.1. Electronic Point of Sale (EPOS) Device	SIM & SAM slot - • Dual GSM SIM slot support 4G network and Dual SAM slots for software up-gradation in device. or • Single GSM SIM slot support 4G network with eSIM and Single SAM slot with Virtual SAM	We request you to kindly consider - Single SIM slot , Single SAM slot	<b>No change. As per RFP.</b>
122	Page No-57 Point No-13 9.1. Electronic Point of Sale (EPOS) Device	Inbuilt MSR & EMV Smart Card Reader - Inbuilt MSR & EMV Smart Card Reader to perform cashless PDS and run banking correspondence services as mandated by Gol.	We request you to kindly consider – Card reader optional – For digital payment UPI / AePS payment service is recommended by Gol.	<b>No change. As per RFP.</b>

123	Page No-58 Point No-25 9.1. Electronic Point of Sale (EPOS) Device	Add-On External Antenna - External Antenna. The procurement of Antenna is depending on the requirement of the State, which will be used in remote locations and hilly areas for better signal reception and seamless transactions.	Add-On External Antenna/ Inbuilt SIM Card slot - External Antenna. The procurement of Antenna is depending on the requirement of the State, which will be used in remote locations and hilly areas for better signal reception and seamless transactions.	No change. As per RFP.
124	Page No 58 Specifications of ePOS	Complete Specifications of ePOS Device and Mobile Terminal	Reference D.O.No. 14(12)/2014 dated:19th April-2021, Minimum Suggestive Specifications by Ministry of Consumer Affairs and Department of Food & Civil, Govt of India  All specifications should be as per suggested specifications to manage interoperability of machines, application and manage healthy and transparent purchase by all state as per guidelines	No change. As per RFP.
125	Stage-I Bidding (S1) - Pre Qualification Evaluation	Miscellaneous	We request you to add the following clause in Pre-Qualification Evaluation:  The Bidder should have operating offices/service center in Gujarat from last 5 years.	No change. As per RFP.
126	Page 21: Payments Section, Point 3	The liquidated damages or SLA penalties, if any shall be applicable only on the payment to the SI only. The payments for Directorate of Food and Civil Supplies, Gandhinagar shall not attract any penalties and shall be paid in full.	We request you to provide the clarity in detail about interpretation of this clause	No change. As per RFP.
127	Page 20: 2.6. Financial Model, Payment Schedules and Service Level Agreements > The key principles are as follows: Point 1	The pay out to the bidder(s) shall be based on the quantity (in quintals) of commodity (NFSA Food grain) (Aadhaar verified only) sold by the Fair Price Shops to the intended PDS beneficiaries through a Point of Sale (ePoS) device and reported on the NIC PDS Portal. In order to provide clarity to the bidder(s), two months' district wise allocation order for the Commodity (NFSA Food grain) in both rural and urban areas of Gujarat is annexed.	We request you please annex it as we couldn't find the same in the RFP.	<b>Distribution of Grains under NFSA is approximately 21.6 Lakh Metric Ton (per Annum). The quantum of grain may increase/decrease as per the Scheme announced/revoked/revised by the Central Government. Moreover, if State Government intent to do the distribution under state scheme same will be distributed through this ePOS machines by procedure mentioned in RFP and on the rate discovered through this RFP</b>
128		Miscellaneous	We kindly request the addition of a clause specifying the scope to be divided into clusters, with the department having the authority to select multiple bidders for each cluster.	No change. As per RFP.
129	Page 33: 2.7. Implementation schedule	Deployment, Installation of ePoS devices, Electronics weighing machine and all other accessories (along with customized application) and start of provision of services across all FPS shops across all districts in the Groups allotted to bidder including inspection to be carried out by GIL > T+ 7 weeks	We request you to change the completion time to T + 12 weeks	No change. As per RFP.
130	Page 29	Penalties	We request you to add a clause which mentions the max. penalty/ penalty cap should be of not more than 1% of the monthly payment.	No change. As per RFP.
131	<b>Pre-Qualification Criteria</b> The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	The Bidder/ JV-Consortium should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	As the bid is complex and consists of multiple of bid components which may not be expertise of single bidder ie POS, Weighscale, IRIS and skilled manpower in field. It was present in all major ePOS bids in Rajasthan, Punjab, UP etc. Hence JV/consortium to be allowed.	<b>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 - 24</del>).</b>
132	<b>Pre-Qualification Criteria</b> The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	The bidder and its OEM shall not have been blacklisted or debarred or disqualified or their contracts have been terminated for fraud and corrupt practices by any Central Government or any State Government – Department/ PSU/ Agency/ Organization in India in last 3 financial years of the Bid.	As per standard GFAR and CVC guidelines conditions.	No change. As per RFP.

133	<b>Stage-II Bidding (S2) – Technical Evaluation</b> B.2. ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))	IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))	IRIS machines all over india and in govt organisation as separate contract but in same project.	B.2. ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2020-21, FY 2021-22, FY 22-23, FY 23 - 24)) □ >15,000 and above =15 Points □ >10,000 – 15,000 =10 Points □ 5,000 – 10,000 = 5 Points
134	<b>Stage-II Bidding (S2) – Technical Evaluation</b> B.3. No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24) □ >20,000 and above =15 Points □ >10,000 – 20,000 =10 Points □ 5,000 – 10,000 = 5 Points	No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date. (FY 2021-22, FY 22-23, FY 23 - 24) □ >15,000 and above =15 Points □ >10,000 – 15,000 =10 Points □ 5,000 – 10,000 = 5 Points	As same pointing systems as that of IRIS machines.	B.3. No. of <del>200 kg</del> 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 – 24</del> ). □ >20,000 and above =15 Points □ >10,000 – 20,000 =10 Points □ 5,000 – 10,000 = 5 Points
135	<b>Stage-II Bidding (S2) – Technical Evaluation</b> B.4. Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. □ 5 or more Projects = 10 points □ 3 Projects = 5 Points □ 1 Project = 3 Point	Experience: OEM/ bidder Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. □ 5 or more Projects = 10 points □ 3 Projects = 5 Points □ 1 Project = 3 Point	Same as exp criteria in technical experience.	B.4. Experience: Experience of supplying Point of Sale devices for Government/ PSU/ <del>Private sector listed company</del> projects in India with project value greater than 3 Crore each by bidder. • 5 or more Projects = 10 points • 3 Projects = 5 Points • 1 Project = 3 Point
136	<b>Stage-II Bidding (S2) – Technical Evaluation</b> B.5. 2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys. 4. Inbuilt USB 2.0 a) >=3 USB ports b) < 3: 0 marks 6. IRIS SCANNER: IRIS Scanner should support On-board encryption.	B.5. 2. Inbuilt Physical/ Touch Qwerty keypad with alphanumeric keypad with navigation keys. 4. Inbuilt USB 2.0 a) >=2 USB ports b) < 3: 0 marks 6. IRIS SCANNER: IRIS Scanner should support On-board / off board encryption.	We request the Department to kindly consider onscreen virtual keyboards as well since Android based POS Terminals have large touchscreens only and Physical keypad based machines will have smaller displays making it difficult for usage. We request the Department to kindly consider >=2 and <2 USB ports as also mentioned in Food guidelines for POS machines. As all IRIS scanners support only L0 encryption.	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).
137	<b>2.4.12 Third Party audit</b> SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.	SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software.	As the POS device and IRIS machines are already STQC certified. Electronic weigh scales are BIS certified and not STQC.	<b>2.4.12 Third Party audit</b> SI will be responsible for STQC Testing and Security Audit by CERT-In empanelled agency to conduct the assessment and audit review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.
138	<b>Point Xvi Page no. 13</b> In addition to the PDS, the ePOS device and other devices being supplied under this project may be put to use to implement additional schemes/projects envisaged by the Government from time to time within the project period. The devices should therefore have the necessary technical capability to implement additional schemes envisaged by the Government from time to time (such as DBT, QR Code, Payment Gateway facility, Mobile payment, cashless transactions, Village Mall Scheme, Mobile ATM etc. SI should bear the transaction charges.	Given that the applicable charges on the Digital/Cashless transactions has to be borne by the Shop Owner. To further clarify charges on acceptance of Digital payments like UPI, Debit cards and credit cards MDR is charged presently on Debit Cards and Credit cards and UPI it is Zero. On FI Transactions like Micro ATM, AEPS it will generate extra income for FPS shop owners on per transaction basis. There will be monthly fixed fees for accepting payment from the same terminal. It is requested to keep charges as per bank mandate and as per requirements as it is not possible to ascertain number of transactions and value and modes of payment.		<b>Additional Point:</b>  Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance
139	<b>Point 9.1 E POS specification</b> Point 6. - Interface One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	<b>Point 6. - Interface</b> Minimum two USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	As per GOI guidelines for Ministry of food and civil supplies. It completes the need for currently used peripherals.	No change. As per RFP.

140	<b>Point 9.1 E POS specification</b> <b>Point 2. - OS</b> Preferably android (Latest stable version)	<b>Point 2. - OS</b> Preferably android (10 or above)	Currently used as per micro atm standard and GOI guidelines.	<b>No change. As per RFP.</b>
141	<b>Point 9.1 E POS specification</b> <b>Point 8. - Keypad</b> Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	Point 8. - Keypad Physical Qwerty keypad / touch screen keyboard with alpha numeric keys	Currently used as per micro atm standard and GOI guidelines.	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
142	<b>Point 9.2 Electronic Weighing scale specification</b> Capacity of 200 Kilograms; e (Readability/interval) =10 Grams; and Class III, with stainless steel platform of size 50 X 50 Centimetres.	Capacity of 200 Kilograms; e (Readability/interval) =20 Grams; and Class III, with stainless steel platform of size 60 X 60 Centimetres.	Currently used as per EMW standard and GOI guidelines.	<b>Capacity: Capacity of 200 Kilograms; Maximum Permissible error and Class III accuracy should be as per The Legal Metrology (General) rules, 2011 with stainless steel platform of size 50 X 50 Centimeters.</b>
143	<b>Point 9.2 Electronic Weighing scale specification</b> Certifications ISO certifications for offered Weighing Machines	Certifications BIS & ISO certifications for offered Weighing Machines	Currently used as per basic EMW standard and GOI guidelines to use BIS certified machines only.	<b>Note: Stamping and verification certificate is mandatory for each of Electronic Weighing Machine.</b>
144	<b>Point 9.2 Electronic Weighing scale specification</b> Features required	To add Wireless data connectivity inclusive of Bluetooth and WIFI for connection with EPOS machine.	Currently used as per EMW standard so as to integrate any ePOS device.	<b>No change. As per RFP.</b>
145	<b>SIM Provider</b>	Presently SIM shall be supplied by TSP only	Please allow to take from TSP as well as MVNO as approved by DOT so that bidder can give single SIM which will work with BSNL/Airtel/Vodafone as per network availability and JIO shall be provided separately as network is on LTE.	<b>No change. As per RFP.</b>
146		Letter submitted with following points 1.) Request to buy weigh scales in bid from SME of Gujarat State 2.) Each weigh scale to be ISI mark 3.) clarify in specifications for weigh scale in bid 4.) weigh scale supply timeline to extend 5) As Weighing scale is a supportive part of Tender so it should not be restricted to given Authorization for one or two POS manufacturers. As weighing scale manufacturer having BIS licenses are limited and technical compliance manufacturers of weighing scale are also limited. 6) In interface, the department asks for USB, Wireless, Bluetooth, RS-232 and as per technical data, Wireless & Bluetooth both required for weighing scale and Bluetooth is considered as wireless technology, so the department requires both as different medium or both are same.?		<b>No change. As per RFP.</b>
147	RFP Clause: 9.1 Electronic Point of Sale (EPOS) Device Specification pt. 13 (page no. 57) & pt. 28. – (page no. 58)	Inbuilt MSR & EMV Smart Card Reader Inbuilt MSR & EMV Smart Card Reader to perform cashless PDS and run banking correspondence services as mandated by GoI.  Certifications and compliances EMV Certification for offered e-POS device model. All Certifications should be on the name of offered ePoS model	<b>Smart card reader is not mandated by GOI</b> for cashless transactions, please refer Dept. of food & public distribution Ministry of consumer's affairs Food & Public distribution GOI dt. 19/04/2021.  As per GoI guidelines, Aadhaar Enabled Payment Solution (AePS) is preferred mode of cashless transactions. Also, least expensive when compared with Card based transaction charges. EMV Smart Card Reader based ePoS device procured in Telangana, Bihar and Assam for Ration shop automation projects, which is not utilised till date. AePS does not involve any Hardware supply CAPEX charges. Hence <b>"Inbuilt MSR &amp; EMV Smart Card Reader" can be modified as "optional" requirement.</b>  Subsequently the technical marks awarded for <b>"Built in EMV Certified Contact smart card reader – 2 Marks" can also be removed</b> in technical evaluation. 6.6. Stage-II Bidding (S2) – Technical Evaluation-- Part B - B.5. (page no. 42)	<b>Additional Point:</b> <b>Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance</b>

148	RFP Clause 6.7 Final Evaluation (page no. 43)	Final evaluation of bid based on Quality cum cost basis [QCBS], 70% weightage shall be given to the technical qualifications & 30% for the commercial bid	<p>Generally, PDS Automation tenders in India are based only on Least Cost method(LCBS) and not on QCBS.</p> <p><b>LCBS will ensure qualified bidder through stringent eligibility criteria and reduce the overall project cost by selecting Least quoted bidder.</b></p> <p>But in QCBS, the <b>successful bidder can be a highest quoted bidder</b>, thus to increase the overall project cost significantly.</p> <p>Please find below PDS Automation tender references with Least Cost Based selection:</p> <p>RFP No: Misc-2022/C.R.65/C.S. dated 01.07.2022 - Maharashtra RFP No.: FCS/FPA/ 2023 dated 13.03.2023 – Uttar Pradesh RFP No. FD/ePOS Kits/ 21/11/2023 – Punjab I2/32100/2022 dated 20/01/2023 Tamilnadu e-Tender No. eGS-FCS&amp;CA- RFP No.-I/ dated 15.02.2024 – Himachal Pradesh RFP No. FCS_CA_UK /JAN/2024/02 dt.20.01.2024- Uttarakhand</p>	No change. As per RFP.
149	RFP Clause 9.1. Electronic Point of Sale (EPOS) Device pt. 6. (page no. 56)	<b>Interface-</b> One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices	<p>please refer Dept. of food &amp; public distribution Ministry of consumer's affairs Food &amp; Public distribution <b>GOI dt. 19/04/2021. RJ 11 is not available</b> in the specification.</p> <p><b>RJ 11 port for serial communication is obsolete and hence this may please be removed.</b> Though RJ 11 Port is meant for connecting Electronic Weighing scale, the same provision is not mentioned in the Specification of Electronic Weighing Machine (9.2 clause). <b>Electronic weighing scale machine can be connected with Bluetooth / USB which justifies our request.</b></p> <p>Hence <b>we request the department to remove RJ11 in ePOS specification.</b></p> <p>As per this clause, <b>minimum three USB 2.0 or higher ports</b> shall be available after setting up the entire solution including peripheral devices.</p> <p>We request the <b>department to remove this clause since this is not as per Gol guidelines dt. 19.4.21 PoS specification.</b></p>	No change. As per RFP.
150	RFP Clause 6.6. Stage-II Bidding (S2) – Technical Evaluation- Part B- B.3.	<p>No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)).</p> <p>&gt;20,000 and above =15 Points &gt;10,000 – 20,000 =10 Points 5,000 – 10,000 = 5 Points</p>	<p>As per eligibility, one ration card's allotment is less than 50 kg. Even in rare cases if it's above 50 kg, a second time weighment can serve the purpose.</p> <p><b>In entire India, only one State -Rajasthan has 200 kg Electronic Weighing Scale in PDS Automation. So, only one bidder can benefit in this clause scoring 15 technical marks in QCBS evaluation.</b></p> <p>Kindly amend as follows, (Same weighing scale clause format <b>as per Eligibility criteria</b> (clause no. 5) <b>The Bidder or its OEM {themselves or through reseller(s)} should have supply / Rented to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years</b> <b>&gt;20,000 and above =15 Points</b> <b>&gt;10,000 – 20,000 =10 Points</b> <b>5,000 – 10,000 = 5 Points</b></p> <p>Further the specification of <b>Electronic Weighing Scale can be changed as 50 kg</b> in RFP Clause - 9.2. Specification of Electronic Weighing Machine- Capacity (page no. 41)</p>	No change. As per RFP.

151	RFP Clause 7.1. Contract and Interpretation Standard (page no. 47)	Note: Any bidder quoting less than 70% of the approved rate by Government of India; Ministry of Consumer affairs, Food and Public Distribution (Department of Food and Public Distribution) New Delhi; Vide circular No : 363; Notification :- <b>G.S.R 384 (E) dated 23rd May 2022.</b> Shall be considered as an Undervalued bid & the bid shall be summarily rejected	The Eligible bidder is restricted to quote <b>Rs.14.70 per quintal</b> ( i.e., 70% of Rs. 21/-). This clause won't receive possible lowest quote, will lead to wastage of exchequer money. Even if the System Integrator wants to reduce the project cost, this clause won't allow the S.I. <b>This clause will favour a bidder who will get full marks in Technical criteria, can be awarded as a successful Bidder.</b> Kindly remove this clause.	No change. As per RFP.
152	RFP Clause 2.4.8. Supply, Installation and Maintenance of Devices (page no. 13)	xvi. In addition to the PDS, the ePOS device and other devices being supplied under this project may be put to use to implement additional schemes/ projects envisaged by the Government from time to time within the project period. The devices should therefore have the necessary technical capability to implement additional schemes envisaged by the Government from time to time (such as DBT, QR Code, Payment Gateway facility, Mobile payment, cashless transactions, Village Mall Scheme, Mobile ATM etc. <b>SI should bear the transaction charges</b> )	<b>We cannot quantify number of additional schemes and number of cashless transactions which will be happening in future.</b> There is no reference point as of now. We request to remove below point, <b>"SI should bear the transaction charges"</b>	<b>Additional Point:</b> <b>Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance</b>
153	General	Server infrastructure & maintenance SMS cost	We understood that the supply and maintenance of server infrastructure is not in the scope of S.I. Also SMS cost is excluded in scope of S.I. Kindly confirm.	<b>Additional Point:</b> <b>Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance</b>
154	General	New Eligibility criteria clause to be added to avoid cartel	The Bidder shall be OEM of ePoS machine or Authorized Distributor of the OEM (Only one BID will be considered either of OEM or Authorized Distributor)	No change. As per RFP.
155	General	New Eligibility criteria clause to be added to filter fraudulent bidder	Bidder shall submit the undertaking as below:  Has not been ever under a declaration of ineligibility for corrupt or fraudulent practices and should not be blacklisted by any State Govt./Central Govt./Board, Corporations and Government Societies / PSU for any reason.	No change. As per RFP.
156	General	1. We request DFCS Authority to provide Latitude and Longitude of 16950 Fair price Shop's of Gujarat for network survey purpose.		Details may be collected from DFCS office.
157	General	2. We need clarification on dual sim Profile; a) each ePOS device will have 2 service provider sims? b) How much data (MB/GB) will be required per month?		Data needs to be estimated by the bidder based on the solution and take services from TSP.
158	General	3. We would require edge and hardware details for data center requirements.		Edge and hardware solution will be deployed by SI as per requirement.
159	General	4. We recommend the department to procure postpaid services only.		No change. As per RFP.
160	General	5. The Sims needs to be procured from local service area/circle (Gujarat).		No change. As per RFP.
161	General	6. As discussed in today's meeting from 1st December 2023 onwards the Department of Telecommunications (DOT) has mandated all telcos to implement digital KYC system for company owned and company paid connections. We recommend department to procure all sims on department name as per DOT guidelines.		No change. As per RFP.
162	2.7 Implementation schedule page 33	Following are the timelines for the completion of various phases:	Looking forward to the delivery timeline from the respective OEM of ePOS, Fingerprint, IRIS & Electronic Weighing Scale Machine which is around 12 to 14 weeks we would like to request to department to kindly relook into the mentioned implementation schedule timeline which is mentioned in the bid document as it is very much difficult to match the mentioned schedule to 16950 location across Rual & Urban Areas of Gujarat State.	No change. As per RFP.



163	2.7 Implementation schedule page 33	4. User Acceptance for POS Client Software - <b>T + 2 Weeks</b>	Request to chagne this clause with following. User Acceptance for POS Client Software - <b>T + 4 Weeks</b>	<b>No change. As per RFP.</b>
164	2.7 Implementation schedule page 33	5. User acceptance for Call centre software application - <b>T + 2 Weeks</b>	Request to chagne this clause with following. User acceptance for Call centre software application - <b>T + 4 Weeks</b>	<b>No change. As per RFP.</b>
165	2.7 Implementation schedule page 33	6. PoC in selected FPS shops in 2 districts - <b>T + 3 Weeks</b>	Request to chagne this clause with following. PoC in selected FPS shops in 2 districts - <b>T + 6 Weeks</b>	<b>No change. As per RFP.</b>
166	2.7 Implementation schedule page 33	7. Training to Civil Supplies Department officials as per prescribed Training Plan - <b>T + 5 Weeks</b>	Request to chagne this clause with following. Training to Civil Supplies Department officials as per prescribed Training Plan - <b>T + 7 Weeks</b>	<b>No change. As per RFP.</b>
167	2.7 Implementation schedule page 33	8. Establishment of call centre in Head Office, Gandhinagar - <b>T + 6 Weeks</b>	Request to chagne this clause with following. Training to Civil Supplies Department officials as per prescribed Training Plan - <b>T + 10 Weeks</b>	<b>No change. As per RFP.</b>
168	2.7 Implementation schedule page 33	9. Deployment, Installation of ePoS devices, Electronics weighing machine and all other accessories (along with customized application) and start of provision of services across all FPS shops across all districts in the Groups allotted to bidder including inspection to be carried out by GIL - <b>T + 7 weeks</b>	Request to chagne this clause with following. 50% Deployment, Installation of ePoS devices, Electronics weighing machine and all other accessories (along with customized application) and start of provision of services across all FPS shops across all districts in the Groups allotted to bidder including inspection to be carried out by GIL - <b>T + 14 weeks</b> Remaining 50% Deployment, Installation of ePoS devices, Electronics weighing machine and all other accessories (along with customized application) and start of provision of services across all FPS shops across all districts in the Groups allotted to bidder including inspection to be carried out by GIL - <b>T + 16 weeks</b>	<b>No change. As per RFP.</b>
169	2.7 Implementation schedule page 33	10. FPS Training - <b>T + 8 Weeks</b>	Request to chagne this clause with following. FPS Training - <b>T + 17 Weeks</b>	<b>No change. As per RFP.</b>
170	2.7 Implementation schedule page 33	11. Devices Delivery Report - <b>T + 9</b>	Request to chagne this clause with following. Devices Delivery Report - <b>T + 18</b>	<b>No change. As per RFP.</b>
171	2.7 Implementation schedule page 33	12. Go-Live for Implementation - <b>T+10 weeks</b>	Request to chagne this clause with following. Go-Live for Implementation - <b>T+20 weeks</b>	<b>No change. As per RFP.</b>
172	2.7 Implementation schedule page 33	13 Experience sharing & Lessons Learnt Workshop as per training plan - <b>T+10 weeks</b>	Request to chagne this clause with following. Experience sharing & Lessons Learnt Workshop as per training plan - <b>T+20 weeks</b>	<b>No change. As per RFP.</b>
173	6.5 Evaluation of Bid - State-I Bidding (S1) Pre-Qualification Evaluation page 39	2. The bidder should be in the business of supply, installation and maintenance of ePoS machines/ Handheld machines in India for last three years as on date of submission of bid.	We would like to request to department to kindly change the years to last five years to attract more bid participation.	<b>No change. As per RFP.</b>
174	6.5 Evaluation of Bid - State-I Bidding (S1) Pre-Qualification Evaluation page 39	3. The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22 – 23, FY 23-24).	We would like to request to kindly remove FY 2023-24 as the asked FY is yet not closed. Audit for this FY is yet not completed hence we would like to request to change the same with ( <b>FY2020-21, 2021-22, 2022-23</b> )	<b>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23—24</del>).</b>

175	6.5 Evaluation of Bid - State-I Bidding (S1) Pre-Qualification Evaluation page 39	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	We would like to request to department to kindly change the years to last five years to attract more bid participation.  Please modify the clause with following  The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 5 financial years before the bid opening date (FY 2018-19, FY 2019-20, FY 2020-21, FY 21-22, FY 22 - 23)	<b>The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, FY 23-24)</b>
176	6.5 Evaluation of Bid - State-I Bidding (S1) Pre-Qualification Evaluation page 39	The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	We request to kindly modify the clause with following.  The bidder and its OEM shall not have been blacklisted, terminated for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	<b>No change. As per RFP.</b>
177	6.6. Stage-II Bidding (S2) – Technical Evaluation page 40	B.1 : Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24)  <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points	We would like to request to kindly remove FY 23-24 as the asked FY is yet not closed audit for this FY is yet not completed hence we would like to request to change the same with ( FY2020-21, 2021-22, 2022-23)	<b>Bidders Turnover: Annual average turnover of Bidder in last 3 financial years (FY 2020- 21, FY 21-22, FY 22- 23, FY 23-24)</b>  <input type="checkbox"/> >100 Cr = 20 Points <input type="checkbox"/> >75 to 100 Cr =15 Points <input type="checkbox"/> 50 to 75 Cr = 10 points
178	6.6. Stage-II Bidding (S2) – Technical Evaluation page 41	B.2 : ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))  <input type="checkbox"/> >15,000 and above =15 Points <input type="checkbox"/> >10,000 – 15,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points	We would like to request to department to kindly change the years to last five years to attract more bid participation as asked experience of supply of ePoS with IRIS Machine is available with very few bidders.  Please modify the clause with following  <b>ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 5 financial years by bidder (FY 2018-19, FY 2019-20, FY 2020-21, FY 21-22, FY 22 - 23)</b>	<b>B.2. ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2020-21, FY 2021-22, FY 22-23, FY 23 - 24))</b>  <input type="checkbox"/> >15,000 and above =15 Points <input type="checkbox"/> >10,000 – 15,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points
179	6.6. Stage-II Bidding (S2) – Technical Evaluation page 41	B.3 : No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)).  >20,000 and above =15 Points >10,000 – 20,000 =10 Points 5,000 – 10,000 = 5 Points	1) We request to kindly change mention capacity of 200 KG of supplied Electric Weighing Scale to 50 KG or higher in Public Distribution System.  2) We request to kindly remove ePOS from this clause as the asked experience for supply of Electronic Weighing Scale Machine with ePOS is recently introduced in PDS integration.  Eligible bidder who have supplied ePOS in PDS but not have supplied Electronic Weighing Scale machine will not be able to participate in this bid.  So we would like to request to kindly remove supply of EWS along with ePOS.	<b>B.3. No. of 200 kg 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, FY 23 – 24).</b>  <input type="checkbox"/> >20,000 and above =15 Points <input type="checkbox"/> >10,000 – 20,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points
180	6.6. Stage-II Bidding (S2) – Technical Evaluation page 42	B.4 : Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder.  · 5 or more Projects = 10 points · 3 Projects = 5 Points · 1 Project = 3 Point	We would like to request to department to kindly change the clause to attract more bid participation.  B.4 : Experience of supplying Biometric enabled devices (PoS/Mobile terminals/Hand Held Devices/AEBAS) for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder. or Work experience of Bidder / OEM to be considered.	<b>No Change. As per RFP. the primary product is POS Device the experience for POS machine has been requested.</b>
181	6.6. Stage-II Bidding (S2) – Technical Evaluation page 42	B.5 : 2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys : <b>2 Marks</b>	We request kindly change the clause with following to attract multiple product OEM to participate in this bid:  2. Inbuilt Physical or touch Qwerty keypad with alphanumeric keypad with navigation keys : <b>2 Marks</b>	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>

182	6.6. Stage-II Bidding (S2) – Technical Evaluation page 42	B.5 : 4. Inbuilt USB 2.0 a) >=3 USB ports: 3 marks, b) < 3: 0 marks	We request to remove this clause from the evaluation parameter.  <b>Reason : Asked port i.e. =&gt; 3 is available with specific OEM and it will restrict other OEM to participate in this bid.</b>	<b>No change. As per RFP.</b>
183	9.1. Electronic Point of Sale (EPOS) Device page 56	<b>5. Communication :</b> Should support 4G or above, Wi-Fi, Ethernet and Bluetooth. Device should support GPS feature	We request department to kindly remove Ethernet from the asked specification as there is not functional requirement of ethernet port in the total solution.	<b>No change. As per RFP.</b>
184	9.1. Electronic Point of Sale (EPOS) Device page 56	<b>6. Interface :</b> One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	As mentioned specification favoring to specific OEM, we request department to relook the requirement of the interface.  As per our understanding there is no requirement of the RJ54, RJ11 in the solution.  Also note that requirement is of handheld POS & the external connection which only IRIS scanner will get connected to ePOS device through USB 2.0 rest all the required component.	<b>No Change. As per RFP.</b> <b>The solution to be designed and implemented by bidder as per their requirement.</b>
185	9.1. Electronic Point of Sale (EPOS) Device page 56	<b>7. Key Pad :</b> Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	We request to kindly make the requirement of keyboard optional as mentioned below because most of the Andorid base ePOS coming with full touch display with touch Qwerty Keyboard.  Please modify the clause with following.  Physical Qwerty keypad or touch screen keyboard with alpha numeric keys	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
186	Pre-Qualification Criteria The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	The Bidder/ JV-Consortium should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2021-22, FY 22-23, FY 23 - 24).	As the bid is complex and consists of multiple of bid components which may not be expertise of single bidder ie POS, Weighscale, IRIS and skilled manpower in field. It was present in all major ePOS bids in Rajasthan, Punjab, UP etc. Hence JV/consortium to be allowed.	<b>The bidder should have an annual average turnover of Rs. 50 Crore in last 3 financial years (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23-24</del>).</b>
187	<u>New clause</u>	One OEM can only bid once.	There is a history of bid cartelling being done in case of POS machines all over India by one specific vendor which is now being pursued in various courts by other OEM's .  Hence to avoid cartelling and as per CVC guideline and various decisions of competition commission of India "Either OEM or its authorised bidder should be allowed to bid." Ref CVC Guidelines Manual attached	<b>Not Accepted.</b>
188	<u>New clause</u>	Bid splitting may be allowed in bid in required ratio.	Bid splitting is being practiced in bids across India to have multiple vendors so that the project dependence do not remain in only one hand and also create internal performance competition.	<b>Not Accepted.</b>
189	Pre-Qualification Criteria The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department/ PSU/ Agency/ Organization in India at the time of submission of the Bid.	The bidder and its OEM shall not have been blacklisted or debarred or disqualified or their contracts have been terminated for fraud and corrupt practices by any Central Government or any State Government – Department/ PSU/ Agency/ Organization in India in last 3 financial years of the Bid.	As per standard GFAR and CVC guidelines conditions.  The clause is present as a standard clause in all bids of all govt dept, the clause is required to ensure only valid bidders may bid.	<b>No change. As per RFP.</b>
190	Stage-II Bidding (S2) – Technical Evaluation B.2. ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))	B.2. IRIS Machine supplied: IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24))	Request you to consider supply of IRIS devices in the same project integrated with POS machines .IRIS machines all over india and in govt organisation as separate contract but used in same project with integration with POS. The experience asked here is specifically for IRIS with POS is only for 1 specially bidder.	<b>B.2.</b> <b>ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2020-21, FY 2021-22, FY 22-23, FY 23 - 24))</b> <input type="checkbox"/> >15,000 and above =15 Points <input type="checkbox"/> >10,000 – 15,000 =10 Points <input type="checkbox"/> 5,000 – 10,000 = 5 Points

191	<p>Stage-II Bidding (S2) – Technical Evaluation</p> <p>B.3. No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2021-22, FY 22-23, FY 23 - 24)</p> <ul style="list-style-type: none"> <li>• &gt;20,000 and above =15 Points</li> <li>• &gt;10,000 – 20,000 =10 Points</li> <li>• 5,000 – 10,000 = 5 Points</li> </ul>	<p>B.3. No. of 200 kg Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date. (FY 2021-22, FY 22-23, FY 23 - 24)</p> <ul style="list-style-type: none"> <li>• &gt;15,000 and above =15 Points</li> <li>• &gt;10,000 – 15,000 =10 Points</li> <li>• 5,000 – 10,000 = 5 Points</li> </ul>	<p>As stated in Point no 5 Supplied in the same project but order is received later.</p>	<p><b>B.3.</b>  <b>No. of 200 kg 50 Kg or above Electronic weighing machines supplied in the Public Distribution System integrated with ePOS in the last 3 financial years before the bid opening date (FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 – 24</del>).</b></p> <ul style="list-style-type: none"> <li>□ &gt;20,000 and above =15 Points</li> <li>□ &gt;10,000 – 20,000 =10 Points</li> <li>□ 5,000 – 10,000 = 5 Points</li> </ul>
192	<p>Stage-II Bidding (S2) – Technical Evaluation</p> <p>B.4. Experience: Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder.</p> <ul style="list-style-type: none"> <li>• 5 or more Projects = 10 points</li> <li>• 3 Projects = 5 Points</li> <li>• 1 Project = 3 Point</li> </ul>	<p>Experience: OEM/ bidder/ JV Experience of supplying Point of Sale devices for Government/ PSU/ Private sector listed company projects in India with project value greater than 3 Crore each by bidder.</p> <ul style="list-style-type: none"> <li>• 5 or more Projects = 10 points</li> <li>• 3 Projects = 5 Points</li> <li>• 1 Project = 3 Point</li> </ul>	<p>Request you to consider OEM experience also with authorised bidder.</p>	<p><b>No change. As per RFP.</b></p>
193	<p>Stage-II Bidding (S2) – Technical Evaluation</p> <p>B.5.</p> <p>2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys.</p>	<p>B.5.</p> <p>2. Inbuilt Physical/ touch Qwerty keypad with alphanumeric keypad with navigation keys</p>	<p>We request the Department to kindly consider onscreen virtual keyboards as well since Android based POS Terminals have large touchscreens only and Physical keypad based machines will have smaller displays making it difficult for usage.</p> <p>As per GOI PDS guidelines of 19/04/21.</p>	<p><b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b></p>
194	<p>Stage-II Bidding (S2) – Technical Evaluation</p> <p>B.5.</p> <p>4. Inbuilt USB 2.0</p> <p>a) &gt;=3 USB ports</p> <p>b) &lt; 3: 0 marks</p>	<p>4. Inbuilt USB 2.0</p> <p>a) &gt;=2 USB ports</p> <p>b) &lt; 3: 0 marks</p>	<p>We request the Department to kindly consider &gt;=2 and &lt;2 USB ports as also mentioned in Food guidelines for POS machines.</p> <p>As per GOI PDS guidelines of 19/04/21.</p>	<p><b>No change. As per RFP.</b></p>
195	<p>Stage-II Bidding (S2) – Technical Evaluation</p> <p>B.5.</p> <p>6. IRIS SCANNER: IRIS Scanner should support On-board encryption.</p>	<p>6. IRIS SCANNER: IRIS Scanner should support On-board / off board encryption.</p>	<p>As all IRIS scanners support only L0 encryption.</p>	<p><del>Removed. IRIS SCANNER: IRIS Scanner should support On-board encryption</del></p>
196	<p>2.4.12 Third Party audit</p> <p>SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.</p>	<p>SI will be responsible for engaging a Third party Quality certifying agency (STQC) to conduct the assessment / review of the POS application software.</p>	<p>As the POS device and IRIS machines are already STQC certified. Electronic weigh scales are BIS certified and not STQC.</p>	<p><b>2.4.12 Third Party audit</b>  <b>SI will be responsible for STQC Testing and Security Audit by CERT-In empanelled agency to conduct the assessment and audit review of the POS application software and the supplied E-POS – Electronic Weighing Machines – IRIS Devices without any extra cost to the Civil Supplies Department.</b></p>
197	<p>Point Xvi Page no. 13</p> <p>In addition to the PDS, the ePOS device and other devices being supplied under this project may be put to use to implement additional schemes/projects envisaged by the Government from time to time within the project period. The devices should therefore have the necessary technical capability to implement additional schemes envisaged by the Government from time to time (such as DBT, QR Code, Payment Gateway facility, Mobile payment, cashless transactions, Village Mall Scheme, Mobile ATM etc. SI should bear the transaction charges.</p>	<p>Given that the applicable charges on the Digital/Cashless transactions has to be borne by the Shop Owner. To further clarify charges on acceptance of Digital payments like UPI, Debit cards and credit cards MDR is charged presently on Debit Cards and Credit cards and UPI it is Zero. On FI Transactions like Micro ATM, AEPS it will generate extra income for FPS shop owners on per transaction basis. There will be monthly fixed fees for accepting payment from the same terminal. It is requested to keep charges as per bank mandate and as per requirements as it is not possible to ascertain number of transactions and value and modes of payment.</p>	<p>The charges are applicable on transaction to user and cannot be borne by any SI.</p>	<p><b>Additional Point:</b>  <b>Note: Any charges levied by bank will be reimbursed by the department. Bidder will have to notify about any such charges to department before implementation and in advance</b></p>
198	<p>Point 9.1 E POS specification</p> <p>Point 6. - Interface</p> <p>One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.</p>	<p>Point 6. - Interface</p> <p>Minimum two USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.</p>	<p>As per GOI guidelines for Ministry of food and civil supplies. It completes the need for currently used peripherals.</p>	<p><b>No change. As per RFP.</b></p>

199	Point 9.1 E POS specification Point 2. - OS Preferably android (Latest stable version)	Point 2. - OS Preferably android (10 or above)	As there is nothing named as latest and should be defined to current industry standard. Currently used as per micro atm standard and GOI guidelines.	<b>Point 9.1 E POS specification</b>  <b>Point 2.</b> <b>Preferably Android (Latest Stable Version) or Linux OS (Latest stable Kernel) or Windows (Latest stable version).</b> However, the ePOS and its OS should have LTS support available up to 5 years of security and maintenance updates/upgrade. <b>Device Operating System should have an inbuilt web browser supporting HTML5, CSS3, Java Scripts.</b> <b>Note: Support &amp; Patches should be available throughout the contract period.</b>
200	Point 9.1 E POS specification Point 8. - Keypad Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	Point 8. - Keypad Physical Qwerty keypad / touch screen keyboard with alpha numeric keys	Currently used as per micro atm standard and GOI guidelines.	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
201	Point 9.2 Electronic Weighing scale specification Capacity of 200 Kilograms; e (Readability/interval) =10 Grams; and Class III, with stainless steel platform of size 50 X 50 Centimetres.	Capacity of 200 Kilograms; e (Readability/interval) =20 Grams; and Class III, with stainless steel platform of size 60 X 60 Centimetres.	For class 3 machine for 200kg machine e can only be 20 gram.	<b>Capacity: Capacity of 200 Kilograms; Maximum Permissible error and Class III accuracy should be as per The Legal Metrology (General) rules, 2011 with stainless steel platform of size 50 X 50 Centimeters.</b>
202	Point 9.2 Electronic Weighing scale specification Certifications ISO certifications for offered Weighing Machines	Certifications BIS & ISO certifications for offered Weighing Machines	Currently used as per basic EMW standard and GOI guidelines to use BIS certified machines only.	<b>Certifications: BIS &amp; ISO certifications for offered Weighing Machines</b>
203	Point 9.2 Electronic Weighing scale specification Features required	To add Wireless data connectivity inclusive of Bluetooth and WIFI for connection with EPOS machine.	Currently used as per EMW standard so as to integrate any ePOS device.	<b>No change. As per RFP.</b>
204	9.3. Specifications of Finger Print Devices & Finger Print Scanner (Inbuilt)	L1 sensor based to be quoted for the tender and sample piece of working model may be asked. No declaration of integration by changing the fingerprint at a letter stage may be allowed.	L1 sensor are now compulsory in usage as per new UIDAI guidelines.  It has become a habit to seek declaration for quoting right now with LO based machine and later changing the sensor physically to L1 which is not possible in field.	<b>No change. As per RFP.</b>
205	9.1. Electronic Point of Sale (EPOS) Device Certifications and compliances	CE/UL, PCI and EMV Certification for offered e-PoS device model. All Certifications should be on the name of offered ePoS model.	As discussed by several bidders in the prebid they have asked to remove EMV and PCI but digital payment is compulsory as per digital india initiative nad industry standard and it also ensures better machines as it is tested thoroughly by these agencies before certifying the machine. Also there are already 5 OEM with these certifications in the bid so it will not narrow the chances of unfair bidding. This also ensures complete secured product.	<b>No change. As per RFP.</b>
206	GeM bid document page 1&2 of 6	EMD Detail : EMD Amount Rs 4,70,00,000/-	We request department to consider all indigenous POS Terminal manufacturing OEMs having valid MSME certificate with Udyam Registration Number exempted from the EMD amount as per GOI guidelines and www.investindia.gov.in/atmanirbhar-bharat-abhiyaan	<b>No change. As per RFP.</b>
207	GeM bid document page 2 of 6	ePBG Detail: Duration of ePBG required (Months): 62	We request department to clarify the project duration as at some references of the ATC it was mentioned as three years, three years as Rental model, and at some reference it was mentioned as The contract be awarded for three years with condition to extend for two years based on performance. Please clarify.	<b>The contract be awarded for three years</b>
208	1.7. Authentication Service Agency Page 7 of 76 & 2.4.8. Supply, Installation and Maintenance of Devices point XV Page 13 of 76	Department of Food & Civil Supplies, GoTS ; Civil Supplies Department, GoTS	Please clarify on GoTS is referred to.	<b>GoTS replaced as GoG</b>
209	2.4.9. Support : Other Support : Point ix ; Page 15 of 76	ix. The proposed device should comply with the STQC Guidelines and shall be offered to the department for evaluation and acceptance. A certificate to this effect has to be furnished as part of bid response.	We request Department to share us with the " STQC Guidelines " / circular if any as mentioned here with to understand the requirement of the clause. As Iris scanner, Weighing scale and all other components as mentioned in 2.1. Devices page 8 also come under the STQC compliance and certification requirements of point ix. Please clarify.	<b>Note: Stamping and verification certificate is mandatory for each of Electronic Weighing Machine.</b>

210	Payments: Point 3 page 21 of 76 & Other Payment Terms: point 4 page 22 of 76	The payments for Directorate of Food and Civil Supplies, Gandhinagar shall not attract any penalties and shall be paid in full. ; The payments for F&CS department, GoG shall not attract any penalties and shall be paid in full.	Please clarify with the interpretation of the same.	Maximum cap on Penalty would be 10% of total order value
211	Pre- qualification criteria: point 4 Page 39 of 76	4. The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)	We request department to consider and amend the clause as "The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / BFSI / Public Listed Company in the last 3 financial years before the bid opening date FY 2021-22, FY 22-23, FY 23 - 24)"	The Bidder must have supply/Rented a minimum of 5,000 ePoS devices to any Central / State Govt Organization / PSU / <del>Public Listed Company</del> in the last 3 financial years before the bid opening date FY 2020-21, FY 2021-22, FY 22-23, <del>FY 23 - 24)</del>
212	Pre- qualification criteria: point 6 Page 39 of 76	6. Bidder shall be ePoS machine & Electronic weighing machine manufacturer or Authorized Distributor of the OEM. : Authorization letter from OEM / Authorized Distributor (capable to give manufacturers authorization) as per the enclosed format on Annexure-V	We request Department to consider and amend as "OEM shall give authorisation to single bidder. In case single OEM give authorisation to multiple bidders all bid with same OEM will be rejected", to have a transparent competitive bids to the department.	No change. As per RFP.
213	Pre- qualification criteria: point 10 Page 40 of 76	10. The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department / PSU / Agency / Organization in India at the time of submission of the Bid.	We kindly request department to consider and amend the clause as " The bidder and its OEM shall not have been blacklisted for fraudulent and corrupt practices by the Central Government or any State Government – Department / PSU / Agency / Organization in India at the time of submission of the Bid. If proceedings for suspension or cancellation of registration or for blacklisting or for termination of contract due to poor performance by the Bidder has been started by any Department / Undertaking of Government of any State or UT/ Government of India against the OEM or Bidder before the issue date of this Bid Document and the same is subsisting on the last date of submission of bid, the Bidder cannot participate in bidding process. "	No change. As per RFP.
214	6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B Point B5 ; Page 42 of 76	Proposed product with 1. Built in EMV Certified Contact smart card reader – 2 Marks	We request Department to make it as Proposed product with 1. Built in EMV Certified Contact smart card reader with PCI PTS certification – 2 Marks Keeping in view of the circulars form GOI we request department to mandate the PCI/PTS with reference to the Circular No. D.O. No. 10(1)/2016-PD.II dated 14.10.2016 for Digital payments at FPS & Circular No. 1124/2016-Comp Cell dated 12.09.2016 for promotion of payments through Cards and Digital at FPS & Circular No. F.No. 21(8)/2016-CompCell dated 09.07.2018 for Implementing Digital payment facility at FPS Circular No. F.No. 21(8)/2016 - Comp dated 13.08.2018 for Promotion of Digital/Cashless Transaction in PDS .	No change. As per RFP.
215	6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B Point B5 ; Page 42 of 76	5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, STQC a) 5 certifications: 3 Marks, b) >3<5: 1 mark	We request department to consider and amend as 5. The proposed ePOS device certifications: BIS, CE, ROHS, IP54, TQM a) 5 certifications: 3 Marks, b) >3<5: 1 mark	No change. As per RFP.
216	7. General Conditions of Contract (GCC): Note: Page 47 of 76	Note: Any bidder quoting less than 70% of the approved rate by Government of India; Ministry of Consumer affairs, Food and Public Distribution (Department of Food and Public Distribution) New Delhi; Vide circular No : 363; Notification :- G.S.R 384 (E) dated 23rd May 2022. Shall be considered as an Undervalued bid & the bid shall be summarily rejected.	We request department to please share us with the circular of " Vide circular No : 363; Notification :- G.S.R 384 (E) dated 23rd May 2022."	No change. As per RFP.

217	9.1. Electronic Point of Sale (EPOS) Device Point 1 Page no 56 of 76	1.Processor: High performance Processor with speed of 1GHZ or above capable of performing at least 10 transactions per minute in laboratory environment (Each Transaction consists of .....	We request department to consider and amend as " Processor: High performance Processor with speed of 1.2 GHZ or above capable of performing at least 10 transactions per minute in laboratory environment (Each Transaction consists of ....." for having a better functional use of terminal.	<b>No change. As per RFP.</b>
218	9.1. Electronic Point of Sale (EPOS) Device Point 6 Page no 56 of 76	6.Interface : One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	We request department to consider and create a separate interface provision for Android OS terminals as "for Android POS Device to support USB Type-C for fast charging; Micro USB -1nos and minimum one Serial Port for communication" keeping in view of the commonly available interface provisions to connect peripheral devices in Android OS POS terminals.	<b>No change. As per RFP.</b>
219	9.1. Electronic Point of Sale (EPOS) Device Point 8 Page no 56 of 76	8.Key Pad : Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	We request department to consider as Soft Touch Key pad Only for Android OS terminals as per the latest technology and ease of operations and for having bigger visibility of keys on the display.	<b>The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).</b>
220	9.1. Electronic Point of Sale (EPOS) Device Point 13 Page no 57 of 76 & Point 28 page 58 of 76	13. Inbuilt MSR & EMV Smart Card Reader : Inbuilt MSR & EMV Smart Card Reader to perform cashless PDS and run banking correspondence services as mandated by Govt. 28. Certifications and compliances : ISO 9001:2008, ISO 14001 for OEM, BIS, RoHS, STQC, CE/UL and EMV Certification for offered e-PoS device model. All Certifications should be on the name of offered ePoS model	We request Department to make PCI PTS Payment card industry with PIN Transaction Security certificate as mandate for the terminal. And the Certificate should be on the name of offered ePoS model. Keeping in view of the circulars from GOI we request department to mandate the PCI/PTS with reference to the Circular No. D.O. No. 10(1)/2016-PD.II dated 14.10.2016 for Digital payments at FPS & Circular No. 1124/2016-Comp Cell dated 12.09.2016 for promotion of payments through Cards and Digital at FPS & Circular No. F.No. 21(8)/2016-CompCell dated 09.07.2018 for Implementing Digital payment facility at FPS Circular No. F.No. 21(8)/2016 - Comp dated 13.08.2018 for Promotion of Digital/Cashless Transaction in PDS .	<b>No change. As per RFP.</b>
221	9.1. Electronic Point of Sale (EPOS) Device Point 16 Page no 57 of 76	16. IRIS Scanner: Scanner (Inbuilt/External): STQC certified IRIS scanner Module. IRIS Cameras with SDK & Adhaar RD Licenses should be provided by SI. Specification are at 9.4	We request to consider only Inbuilt Iris scanner to the e-POS device for durability, ease of operations and to avoid multiple scope of items / products in the scope of supplies.	<b>No change. As per RFP.</b>
222	9.1. Electronic Point of Sale (EPOS) Device Point 25 Page no 58 of 76	25. Add-On External Antenna: External Antenna. The procurement of Antenna is depending on the requirement of the State, which will be used in remote locations and hilly areas for better signal reception and seamless transactions.	We request department to have a note that all the latest Android OS terminals are having with high gain internal 4G GSM Module Antenna and all the cellular operators had upgraded their services to 4G and are getting ready to provide & operate 5G services, the specification of having an external antenna to the terminal will limit the scope of more OEMs / Bidders to participate in the bid as it is a limitation to few of the customised OS terminals having with low gain GSM modules. Please consider our justification.	<b>No change. As per RFP.</b>
223	9.1. Electronic Point of Sale (EPOS) Device: additional specification; page 58 Of 76	Camera : Inbuilt and integrated to the terminal	In order to achieve page 13 point xvi, the proposed e-PoS terminal must have an integrated inbuilt camera and hence request department to consider and incorporate the feature.	<b>No change. As per RFP.</b>
224	Annexure B - Self-declaration for not being blacklisted by any Government Entity Page 63 & 64 of 76	In response to the above mentioned RFP I/We, the , as the <Designation>_ of M/s. , hereby declare that our Company / Firm is having unblemished past record and is not declared blacklisted or ineligible to participate for bidding by any State/Central Govt., Semi-government or PSU for corrupt / fraudulent or any other unethical business practices.	we request department to change and amend the Annexure B as " In response to the above mentioned RFP I/We, the , as the <Designation>_ of M/s. , hereby declare that our Company / Firm is having unblemished past record and is not declared blacklisted or ineligible to participate for bidding by any State/Central Govt., Semi- government or PSU for corrupt / fraudulent or any other unethical business practices such as under declaration of blacklisted either indefinitely or for a particular period of time, or had work withdrawn, by any State / Central Government organization or PSU".	<b>No change. As per RFP.</b>

225	Pre- qualification criteria: point 6 Page 39 of 76	6. Bidder shall be ePoS machine & Electronic weighing machine manufacturer or Authorized Distributor of the OEM. : Authorization letter from OEM / Authorized Distributor (capable to give manufacturers authorization) as per the enclosed format on Annexure-V	To have a transparent participation by multiple bidders department to consider and make mandate as " One Bid for one product, which means either OEM or SI can participate. No multiple entry for same product".	No change. As per RFP.
226	6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B Point B.2. Page 41	ePoS with IRIS Machine supplied: Number of ePoS machines / Handheld machines with IRIS supplied in the last 3 financial years by bidder ((FY 2021-22, FY 22-23, FY 23 - 24)) · >15,000 and above =15 Points · >10,000 – 15,000 =10 Points · 5,000 – 10,000 = 5 Point	request to remove Iris scanners from the supplies as it will limit the competition to few bidders having experience in PDS domain.	No change. As per RFP.
227	6.6. Stage-II Bidding (S2) – Technical Evaluation Part- B Point B.5. Page 42	2. Inbuilt Physical Qwerty keypad with alphanumeric keypad with navigation keys : 2 Marks 3. Provision for Dual GSM physical SIM slot support 4G and above and Dual physical SAM slots for software upgradation in device : 2 Mar 4. Inbuilt USB 2.0 a) >=3 USB ports: 3 marks, b) < 3: 0 marks 5. The proposed ePOS device certifications: STQC a) 4 certifications: 3 Marks, b) >2<4: 1 mark a) >=3 USB ports: 3 marks, b) < 3: 0 marks	Here we are requesting to consider Technical Parameter evolution which are important for Smooth and User Freindly operation so we are requesting you change parameter as below. 2. Inbuilt Physical Qwerty keypad / Touch key pad with alphanumeric keypad with navigation keys : 2 Marks 4. Instead of USB please give imp marks for In built / External Iris scanner for smooth operation . Iris Scanner a) In built Iris scanner : 3 marks, b) External Iris Scanner : 0 marks	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).
228	9.1. Electronic Point of Sale (EPOS) Device: Pont 2. Page 56	2.OS	Request to consider and prefer only Android OS terminals to have equal competition.	No change. As per RFP.
229	9.1. Electronic Point of Sale (EPOS) Device: Pont 6. Page 56	6.Interface: One RJ 45 port, One RJ 11 port, One OTG, minimum three USB 2.0 or higher ports shall be available after setting up the entire solution including peripheral devices.	As the Biometric scanner and Iris is inbuilt in the terminal and has to be connected only with the WS and all the other payment related peripherals are inbuilt to the terminal, we request to change the Interface requirements as one any kind of USB port must be free after connecting all the peripherals that are in the scope of RFP.	No change. As per RFP.
230	9.1. Electronic Point of Sale (EPOS) Device: Pont 8. Page 56	8.Key Pad : Physical Qwerty keypad and touch screen keyboard with alpha numeric keys	request to change as " Physical Qwerty keypad OR touch Screen Keyboard with alpha numeric keys	The Physical Qwerty keypad or Virtual keypad is allowed. (Remaining all other items as per RFP).
231	9.1. Electronic Point of Sale (EPOS) Device: Pont 13. Page 57	13. Inbuilt MSR & EMV Smart Card Reader: Inbuilt MSR & EMV Smart Card Reader to perform cashless PDS and run banking correspondence services as mandated by Gol.	request to consider as " Inbuilt MSR & EMV Smart Card Reader with PCI PTS certification to perform cashless PDS and run banking correspondence services as mandated by Gol."	No change. As per RFP.
232	9.1. Electronic Point of Sale (EPOS) Device: Pont 16. Page 57	16. IRIS Scanner: Scanner (Inbuilt/External): STQC certified IRIS scanner Module. IRIS Cameras with SDK & Adhaar RD Licenses should be provided by SI. Specification are at 9.4	Request to consider only Integrated IRIS scanner e-POS terminal for ease of operations.	No change. As per RFP.
233	9.1. Electronic Point of Sale (EPOS) Device: Pont 25. Page 58	25. Add-On External Antenna	This feature will limit only to participate with few lower end e-POS terminals having limitation to use High Gain Internal GSM modules, in spite of the best latest Android OS terminals with high hain internal antenna availability in the market. Department to please have a note on it keeping in view of the in-depth penetration of Mobile services in the sate of Gujarat.	No change. As per RFP.