

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	11-11-2025 15:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	11-11-2025 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Gujarat
विभाग का नाम / Department Name	Information And Broadcasting Department Gujarat
संगठन का नाम / Organisation Name	Directorate Of Information
कार्यालय का नाम / Office Name	Gandhinagar
कुल मात्रा / Total Quantity	80
वस्तु श्रेणी / Item Category	data wall display , LED Display System (10X8)
GeMARPTS में खोजी गई स्ट्रिंग्स / Searched Strings used in GeMARPTS	LED Display System (10X8)
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	LED Based Information Display System, Laboratory Incubators, Matrix Display, Token Display System, Muffle Furnace, Cental Control Software for LED Based Information Display System, Professional Large Format Display (V2), Single Point Lubrication System, Computer Monitor, Flushing Cistern
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	- data wall display - LED Display System
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	LED Display System (10X8)
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	HDFC Bank
ईएमडी राशि/EMD Amount	4000000

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई

केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

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Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan Sector - 10 A, Gandhinagar - 382010 Gujarat.
(Gujarat Informatics Limited)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
4. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

Price Breakup Required - [1760593404.xlsx](#)

Pre Bid Detail(s)

मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time	प्री-बिड स्थान/Pre-Bid Venue
28-10-2025 15:00:00	Gujarat Informatics Limited Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan, Sector - 10 A, Gandhinagar - 382010 Gujarat.

Data Wall Display (6 pieces)

तकनीकी विशिष्टियाँ /Technical Specifications

* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
Specification	Display Technology	DLP, LCD, LED
	Lamp /Light Source	LED, Laser
	Diagonal Screen Size (cm)	115 or higher, 125 or higher, 135 or higher, 175 or higher, 325 or higher
	Horizontal Resolution (Pixel)	Any applicable numeric value
	Vertical Resolution (Pixel)	Any applicable numeric value
	Bezel to Bezel Width (mm)	0.5, 1.8, 3.5, 0, 1
	Brightness (nits)	450 - 9999
	Availability of Data wall controller (For multiscreen viewing)	Yes, No
	On Site OEM Warranty (Year)	1, 3, 4, 5 (year)

Additional Specification Parameters - Data Wall Display (6 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
55-inch Video wall 3X2 Size Required	55-inch Video wall 3X2 Size Required

* Bidders offering must also comply with the additional specification parameters mentioned above.

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Kiritkumar Vaghela	382010, Directorate of Information 19/1, DR.Jivraj mehta Bhavan, Sector-10-A, Gandhinagar.	6	75

LED Display System (10X8) (74 Unit)

तकनीकी विशिष्टियाँ /Technical Specifications

क्रेता विशिष्टि दस्तावेज़ /Buyer Specification Document	Download
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परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Kiritkumar Vaghela	382010, Directorate of Information 19/1, DR.Jivraj mehta Bhavan, Sector-10-A, Gandhinagar.	74	75

Buyer added Bid Specific Additional Scope of Work

क्र.सं./S.N o.	Document Title	Description	रिवर्स प्रभार के अनुसार जीएसटी/Applicable i.r.o. Items
1	Please refer to the Scope of Work attached View	Please refer to the Scope of Work attached.	Data Wall Display(6), LED Display System (10X8)(74)

The uploaded document only contains Buyer specific Additional Scope of Work and / or Drawings for the bid items added with due approval of Buyer's competent authority. Buyer has certified that these additional scope and drawings are generalized and would not lead to any restrictive bidding.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at

the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

3. Inspection

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

Inspection Will be Done By Gujarat Informatics Limited

Post Receipt Inspection at consignee site before acceptance of stores:

Inspection Will be Done By Gujarat Informatics Limited

4. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Gujarat Informatics Limited
payable at
Sector-16 Gandhinagar

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

5. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

6. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

Gujarat Informatics Limited
Account No.
50200010918090
IFSC Code
HDFC0000190
Bank Name
HDFC Bank
Branch address
Sector-16 Gandhinagar

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

7. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Scope of Work Attached

9. Rate Contract

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

10. Rate Contract

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

11. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

12. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

13. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

14. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

15. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

16. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the

screenshot of GST portal confirming payment of GST.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---

Bid for Selection of Agency for purchase of Digital Display-cum-Exhibition to be arranged/installed at all 33 District Collector's Offices and 33 District Development Officer's (DDO) Offices and 08 Municipal Corporations of the State, total of 74 places on behalf of Office of the Director of Information, Gandhinagar.

INTRODUCTION

Requisite Facilities at 33 District Collector's Offices and 33 District Development Officer's (DDO) Offices and 08 Municipal Corporations under this Model:

The package of robust infrastructure is defined by considering local conditions and usage level and operational context. Under this model, would have the facilities as under:

Central Location - Office of the Director of Information, Gandhinagar

- Video wall – 55”
- GUI Software
- Switcher
- GUI Server
- Data Wall Controller
- Active Wall Plate
- Audio Video and Content Sharing Media Control solution Manager
- UPS ONLINE UPS, Single Phase Input, Single Phase output and 30 Min. Battery Backup (As per Load Capacity)

33 District Collector's Offices and 33 District Development Officer's (DDO) Offices and 08 Municipal Corporations Locations

- LED 10X8 Feet Display with speaker & AOC HDMI Cable with Media Controller Client
- Digital Signal Processor
- Stabilizer (As per the load capacity)
- Automatic Cutoff Timer Switch

Out of these facilities, the GSWAN Internet Connectivity at 33 District Collector's Offices and 33 District Development Officer's (DDO) Offices and 08 Municipal Corporations with necessary LAN cabling is already being taken care by Tenderer and rest of them are rendered to procure under this bid.

Implementation Process:

It is decided to implement the project in Central Location, Gandhinagar & 33 District Collector's Offices and 33 District Development Officer's (DDO) Offices and 08 Municipal Corporations. For this implementation, this bid is floated on turnkey basis for supply, installation & maintenance services.

Bidder shall submit their bids on GeM portal.

1.	Contact Person	DGM (Tech.), Gujarat Informatics Ltd. Email: dgmtech-gil@gujarat.in , hirenp@gujarat.gov.in Phone no. : 079-23252026
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2.	Contact Person	Deputy Director of Information (FP), Email: deptydirectorfilm@gmail.com Phone no. : 079-23254159
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The pre-bid queries / clarifications if any should be submitted in writing to Gujarat Informatics Limited & Office of the Director of Information at least on or before 2 days of pre-bid meeting date. Thereafter the clarifications received from the bidders will not be entertained.

Please address all pre-bid queries and correspondence to

- **DGM (Tech.), Gujarat Informatics Limited**, Block No. 2, 2nd Floor, Karmayogi Bhavan, Sector-10A, Gandhinagar 382010, Phone No. 079-23252026, E-mail: dgmtech-gil@gujarat.gov.in, hirenp@gujarat.gov.in
- **Deputy Director of Information (FP)**, Block No. 19/1, Director of Information Office, Dr. Jivraj Mehta Bhavan, Gandhinagar-382010, Phone no. : 079-23254159, Email: deptydirectorfilm@gmail.com

Email should be followed by post confirmation copy.

Eligibility Criteria for the bidder

Sr. No.	Description	Proof Document Required
1.	The Bidder should be an Indian firm - • Bidder should be registered under the Companies Act 1956 or 2013 in India or a • Proprietorship or partnership or an agency should be a firm/LLP at the time of the bidding • Bidder should have a registered number of, GST, Income Tax / Pan number. Bidder should be in operation in India for a period of at least 3 years as on publication of this tender.	Copy of certification of incorporation issued by competent authority/registration Certificate/ Shop& Establishment certificate. Copy of PAN card & Copy of GST registration shall be uploaded along with the bid.
2.	The Bidder must have average annual turnover of Rs. 40 crores in last three financial years (i.e. 2021-22, 2022-23, 2023-24).	The copies of Audited Annual Accounts/Statutory CA Certificate for last three years shall be uploaded along with the bid.
3.	The bidder should have positive Net worth in any one out of last three financial years.	CA certificate mentioning net worth of the bidder should be enclosed.
4.	The bidder must have successfully executed/completed at least • One single order of Rs. 16 Cr. OR • 2 Orders each of Rs. 10 Cr. OR • 3 Orders each of Rs. 8 Cr. For LED Product (Video Wall / Datawall) in last 5 years to any Central / State Government / PSU/ Listed Company.	Copies of Purchase Order(s) / letter from Customer confirming the clause requirement should be submitted.
5.	The warranty the bidder is required to submit OEM undertaking for the same in the bid submission.	OEM undertaking Letter require to submit.
6.	The bidder should have local presence and should have an office in Gujarat. In case bidder does not have office in Gujarat, bidder should give an undertaking to open an office in Gujarat within 30 days from the date of award of work order.	Copies of any two of the followings: Property Tax / Electricity / Telephone Bill / VAT/ CST Registration /Lease agreement. Or Undertaking to open Office in Gujarat. & Proof of Office to be submitted (i.e. Property Tax / Electricity / Telephone Bill / VAT/ CST Registration /Lease agreement) after opening of Office in Gujarat.

7.	The bidder should be authorized by its OEM for Display & other items as mentioned in the bid to quote the bid. (Bid no. must be mentioned). OEM MAF is mandatory for Quoted Product else the Bidder will be Disqualified	OEM Authorization certificate
8.	The bidder must submit an undertaking in the form of an oath on Rs. 300 stamp paper stating they have not been Debarment/restraint/blacklisted or insolvent/bankrupt by any state government, central government, or PSU in the last three years as of the bid submission deadline.	Undertaking on Rs. 300 stamp paper with authorized sign and stamp
9.	Consortium or Subletting in any form will not be permitted.	Bidder undertaking Letter require to submit.

Eligibility Criteria for the OEM

Sr. No.	Description	Proof Document Required
10.	Bidder should quote Display from those OEM who have Average Annual Turnover of Rs. 100 crores or more during last three financial Years. (i.e. 2021-22, 2022-23, 2023-24).	The copies of Audited Annual Accounts/Statutory CA Certificate for last three years shall be uploaded along with the bid.
11.	OEM of the quoted Display {themselves or through reseller(s)} must have supplied at least 185 nos. same or similar product during last five years before the bid opening date. Please submit the copies of purchase orders / completion certificate / customer references for the same. (i.e. The OEM must have supplied same or similar product 2.5 times of the bid quantity during the last 5 years before the bid opening date.). Cumulative orders will be considered in last 5 years.	Please submit the copies of work orders/ customer references for the same.
12.	The OEM of Display should have minimum two authorized service center in Gujarat.	Documentary proof the same to be submitted. In case it doesn't have, it should setup within 30 days of work order if it gets selected.
13.	The Original Equipment Manufacturer (OEM) of the products quoted against this bid should be ISO 9001:2015 or higher Process Certified OEM for manufacturing as on date of bid submission. ISO certificates is required for Display.	Copy of latest Valid certificate

14.	The OEM should not have been Debarment/restraint/blacklisted or insolvent/bankrupt or should not have filed for insolvency/bankruptcy or in the process of being declared bankrupt before any designated authority preceding bid due date by Central Government / Any State Government / PSU in India as on the date of bid submission.	OEM should submit Self-declaration duly Signed and stamped by the authorized Signatory in format described in RFP.
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- ✓ If OEM would like to participate through their authorized partner, then the partner must be authorized by OEM. OEM & their authorized Partner should not participate simultaneously & only one of them should participate.

Note: In GeM bid, Eligibility Criteria are not mentioned, however bidder & OEM of the quoted product must meet eligibility criteria as mentioned above only & Eligibility Criteria as mentioned above will be considered for evaluation except MSME & Startup. The MSME and Startup criteria will be considered as per GEM.

Scope of Services to be performed by Bidder

1. Scope of Work

The selected bidder shall be responsible for the supply, installation, testing, commissioning, and maintenance of LED Video Walls across various government offices in Gujarat for 24x7 operations. The installed systems must incorporate the latest technology as specified in the tender and include:

- Complete delivery and installation of all components
- Integration with a centralized Command-and-Control Centre
- Fully functional Audio-Visual display solution at multiple locations

2. System Integration & Networking

The bidder shall execute comprehensive cabling and network connectivity between the Command-and-Control Centre This includes:

- Controllers, GUI software, multimedia systems, switchers, audio-video control systems
- Centralized video wall management software
- All required accessories and hardware for seamless operation

3. Warranty & Support

- Onsite free maintenance and support services for a period of five (5) years from the date of successful commissioning
- No additional license fees shall be payable post-installation

4. Media Broadcasting Requirements

- All media content (video/audio) shall be broadcast from the centralized Command-and-Control Center
- Secure media sharing with minimum 1024-bit encryption

- Administrator access to manage content uploads and broadcasting
 - Capability to generate reports for each media device on demand
-

5. Documentation & Training

The bidder shall prepare and submit complete as-built documentation, including but not limited to:

- Cable and route diagrams
 - Control scheme layouts
 - Training sessions as required during the warranty period
-

6. AV Design Requirements – Office of the Director of Information, Gandhinagar

The solution shall be user-friendly, support high-definition output, and ensure efficient communication through:

- Display of content from various sources (PC, Laptop etc.)
 - Full HD video wall designed for 24x7 operation
 - Digital signal transmission via HDMI 2.0 or better
 - Static IP addresses assigned to all media control devices
-

7. Centralized CMS & Security

- CMS to be installed on a central GUI server for content publishing and scheduling
 - Only the CMS application shall be used for publishing; manual uploads are restricted
 - Secure content storage on Media Players with retrieval restrictions
 - Content formatted in 16:9 aspect ratio for optimal display
-

8. Control & Processing Systems

- Intelligent IP-based controllers with GUI-based video wall control application
 - Advanced multi-input video wall processors with Ethernet connectivity
 - Remote IR controllers extendable up to 100 feet via twisted pair cabling
 - Integration modules for third-party equipment using IR/Serial ports
 - HDMI AOC cables must support minimum 18 Gbps and 3840x2160@60Hz resolution without external power
-

9. Master Controller Specifications

- Ethernet-based master controller with the following interfaces:
 - 1x RS-485 (bidirectional), 4x RS-232, 4x IR, 4x GPI/O, 8x Relay control outputs
-

10. Presentation & Interface Features

- Video wall capable of displaying multiple or enlarged media sources as needed
 - High-end software enabling drag-drop layout configuration, desktop sharing, and content switching
 - GUI-based Audio-Visual software interface for intuitive user experience
-

11. Installation Standards

- Bidder to provide all necessary mounting kits and brackets & structure & necessary accessories.
- Bidder shall provide power supply structural support, electric points, up to the display wall
- All installations must be neat, with structured cabling and professional finish

- All the remote sites should have installed automatic cutoff timer switch by which the hardware power should get cutoff as per the designated time and should be powered on at the designated time.

12. Licensing, Maintenance & Compliance

- All required software licenses must be included in the AV system cost
- No post-contract licensing fees shall be payable
- Bidder shall ensure comprehensive maintenance during the warranty period, including:
 - o Repairs, replacements with OEM parts & equipment
 - o Software updates and OEM vulnerability patching
 - o Back-to-back OEM support for all hardware and software components

13. Service & Complaint Handling

- Bidder shall provide a dedicated helpdesk number and email address for support

14. Scope of work for manpower

- Bidder shall provide a dedicated 2 nos. skilled and experienced manpower at the Control Command Center at Director of information office for effective monitoring, operation, and management of systems, infrastructure, and services.
- Manpower needs to Lead and supervise all command center operations.
- Prepare daily/weekly/monthly reports as per departments requirement.
- Respond to and resolve network/system incidents.
- Upload the content (Audio/videos) approved by authorities.
- Coordinate with OEMs or service providers for critical issues.
- ✓ Video Wall Management Software have capabilities like Display multiple sources anywhere on display up to any size, all input sources can be displayed on the video wall cube wise resizable and movable windows, Support all Layout from HDMI/DP Port and RJ 45 (LAN) in and out put port in, for Display Monitoring Health System and Switching Controller Should have LAN port and HDMI port in Switcher controller Matrix Switcher.

4. Inspection of Goods: The bidder will have to offer inspection in the manner as decided by GIL before delivering to the respective sites or at customer sites. The arrangement of inspection of goods has to be done by supplier. Any deviation found in the specification of the produced goods or delivered goods after inspection from the tender specifications will lead to the cancellation of the order, forfeiture of EMD/PBG and prohibition in the participation in the future purchase of Government of Gujarat. GIL/GoG will not be responsible for any time delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods within prescribed time limit.

Note - Material Delivery inspection and Installation testing commissioning & final inspection will be done by GIL. Bidder should offer Material Inspection at Single Location (Ahmedabad / Gandhinagar) at bidder Warehouse.

Project Implementation Timelines:

S/N	Deliverables	Timeline
1	<u>Kick-off Meeting:</u> (Submission of Detailed implementation plan/roadmap, Signing of contract agreement and submission of performance Bank Guarantee)	Within 10 Days from date of issuance of Lol/work order
2	Delivery of the ordered items as per the work order.	T+ 30 days
3	Installation of the delivered goods as per order.	T+ 45 Days

Note: T = Kick off meeting**Days = Work**

5. **Payment:** Payment for Goods and Services shall be made by the Indenting Department in Indian Rupees as follows:

S/N	Activity	Payment (%)
1	Capex Cost as per financial bid	
	Successful Delivery and Inspection of Hardware/Equipment at the central location/ Bidder's Warehouse at Gandhinagar/Ahmedabad	70% of the Sum total of financial bid (without O&M cost)
	Successful Installation, commissioning & Acceptance test with warranty support	30% of the Sum total of financial bid (without O&M cost)
2	Opex Cost as per financial bid	
	Operational & Maintenance support during the contract period of 5 years	equal Quarterly Installments after the end of each quarter.

PENALTY FOR DELAY:

S/n	Activity	Penalty
1	Delay in Delivery/ Supply of Hardware	0.5% of Contract value of delayed/Non-Delivered Part (as per Schedule-I of Price BID) item per week or part thereof proportionately for delay in delivery. - Delay beyond 180 Working days the TENDERER may terminate the contract and Forfeit the PBG.
2	Delay in Installation/ Implementation	0.25% of Contract value of delayed item per week or part thereof proportionately for delay in Implementation.

Note: Maximum Penalty cap for penalty for delay is 5% of contract value for the total contract value.

If TENDERER fails to provide space and related clearances to carry out the job as per the agreement terms, as a result of which the installation of the equipment is delayed and the selected agency is not able to adhere to the schedule for completing the Acceptance Tests.

Delay solely on account on above will not be accounted while ascertaining actual delay and penalties thereof.

Note: For calculation of delay any dependencies from User Department will be excluded.

b) OPERATIONAL PENALTIES: Successful Bidder shall be paid Quarterly Payment (QP) for the technical resource provided by the successful bidder. The overall operational penalty would be generally capped at 5% of QP amount and will be recovered against the quarterly payment invoice and Performance bank guarantee (if required) submitted by the successful bidder. Availability will be calculated on a quarterly basis.

S/N	SLA	Target	Penalties
1.	Time Line for Retrieval of video feeds from the Storage	As per SLA	- Rs. 500 for every instance of late retrieval as per the SLA - Note: Data Retrieval Request Through a RequestLog Mechanism
2.	*Uptime of all IT components installed at site	99.50% (at each individual component level)	For each component 99.50 - 99.00% - 0.25% of QP; 98.99 - 98.00% - 0.5% of QP 97.99 - 97.00% - 1.0% of QP 96.99 - 96.00% - 1.5% of QP - Less than 96.00% - 2% of the QP - If the uptime goes below 95% consequently for two quarters, then in that case tenderer may terminate the contract and forfeit the PBG.

- * up time mentioned here is required to achieve for each site components.

- c) COMPLAINT RESOLUTION: The bidder shall be responsible for maintaining the desired performance and availability of the Network devices supplied under the scope of work of this RFP. The bidder should ensure the prompt service support during Contract period. If complain is made before 4 pm of the working day, the same should be attended on the same day.

Site/Location	Penalty for delay in resolution of complaints beyond 72 hours in case of the HO / District level
All Sites	Rs. 500/- per complaint per day or part thereof

Resolution Time: - Defined as time taken to resolve a problem. The resolution time will be considered with respect to clock hours. If the successful bidder fails to attend the uptime and complaint resolution as specified above, the operational penalty will be imposed as specified above which will be recovered from quarterly payment.

For Manpower: If the deputed manpower is absent without informing, Dept. will apply Rs. 200 per day penalty for each day absent from the payment. The amount of Penalty shall be subject to a maximum limit of 5% on payment. The bidder has to deploy one manpower at

the location if required by the Dept. and in case of his absence, the bidder has to deploy replacement of manpower for that period.

Exceptions:

Downtime planned for prescheduled changes / Maintenance activities and the same shall be intimated in advance to the Tenderer for prior approval and downtime in such cases shall not be more than 12 hours in quarter. Force Majeure conditions as mentioned in the RFP.

The Procuring Entity shall promptly notify in writing to the contractor, during the period above if the said goods/ stores/ articles are discovered not to conform to the description and quality or have deteriorated, otherwise than by fair wear and tear (the decision of the Procuring Entity in that behalf being final and conclusive).

Upon receipt of such notice, the contractor shall, within 14 days (or within any other period, if stipulated in the contract), expeditiously repair, or replace the defective Goods or parts thereof, free of cost, at the ultimate destination. The Contractor shall take over the replaced parts/ Goods after providing their replacements, and no claim shall lie on the Procuring Entity for such replaced parts/ Goods after that.

A penalty of 0.5% (half per cent, or as specified in the contract) of the contract value for every week of delay in response time beyond the specified time as detailed above shall be recoverable from the Performance/ Warranty Guarantee. The maximum penalty for warranty failure will be 5% (Five per cent) of the contract value during the whole warranty period. If there is further such delay after reaching this limit, the Procuring Entity shall be entitled to encashment of the whole of Performance/ Warranty Guarantee Bonds, besides recording the adverse performance of the contractor for future tenders.

In case of any rectification of a defect or replacement of any defective Goods during the warranty period, the warranty for the rectified/ replaced Goods shall remain till the original warranty period.

If the contractor, having been notified, fails to rectify/ replace the defect(s) within 21 days (or within any other period, if stipulated in the contract), it shall amount to a breach of Contract for default, and the Procuring Entity shall avail any or all remedial action(s) thereunder, including forfeiture of Warranty/ Performance Bank Guarantee”.

GIL reserves the right to extend or change the schedule of any activity by intimating the bidder through a notification on the GeM portal. Any corrigendum will be uploaded on the GeM portal and GIL website, and it is the bidder's solely responsibility to check the portal regularly.

The contractor shall be entirely responsible for all taxes, duties, fees, levies, etc., incurred until delivery of the Goods to the Procuring Entity.

Rejection of all Bids is justified when

- a. effective competition is lacking.
- b. all Bids and Proposals are not substantially responsive to the requirements of the Procurement Documents.

- c. the Bids'/Proposals' prices are substantially higher than the updated cost estimate or available budget; or
- d. none of the technical Proposals meets the minimum technical qualifying score.

Technical Minimum Specifications of Hardware, Software and connected accessories:

Bidder must quote/offer product with min. specifications as mentioned below only and evaluation will be carried out on following specifications:

Central Location

Video wall - 55 inch (3X2), IPS Technology, Bezel to Bezel 0.88 MM Or better, 1920 X 1080 (FHD), 700 Nits, Dynamic CR 450,000:1 or Better, Viewing Angle(H x V) 178X178, Response Time 8Ms, HDMI -2, DP-1, DVI-D-1, USB-1, RJ45 (LAN-1) or high to cover all types of inputs as per site requirements & future requirement, Display Port (DP) for daisy chain to run FHD contents without Controller, RJ45(LAN-1) and RS232C both for daisy chain to take control of video wall from remote location and continuous color calibration.

GUI Software - Software should be Graphical user Interface and it should be user friendly Programming to operate easy and go. Data Wall Management software for 24/7 Running Critical applications. GUI Software must have Customer Logo Configuration, Drag and Drop Facility Customer Lay out as per input resources. Regulates user permissions based on security roles, Should be able to Manage Users and Active Directory domain user authentication. Each window can have a border with a selectable color, Logo support - Upload and freely position graphic logo overlay as well as a boot screen logo, independent audio source selection in all modes, control via GUI.

Solution must have Auto Source Detection allow content to be shown on the entire video wall from a single source, White Board Feature, Content Sharing, Multiple input Source Connectivity Manager, Customized Output Resolution under Different Groups for Multi Video wall Setup, Multiple Input Source Scheduler up to 4X4, 2X2, 4X4, 5X5, Grid option in each Display, Live Preview Support. Should Provide IP Video Streaming Solution and Integration of Streaming Solution, Collaborate with Multiple Video walls to ensure Operational Awareness. Customized Output Resolution under Different Groups for Multi Video wall Setup, Preset Management, Source overlapping, Audio Control Etc. Pixel to Pixel Mapping for Active LED Screens and Display Brightness Correction should be available.

Switcher - supports video resolutions up to 4K@60Hz 4:4:4, 18Gbps data rate, support HDCP 2.3, true seamless switching – zero time video Cuts, HDMI Support - HDR10, CEC support, Deep Color, 7.1 PCM, Dolby True HD, DTS-HD, fully customized layouts means four windows can be positioned anywhere & windows size can be customized to any size, provides PiP (Picture in Picture) and PoP (Picture outside of Picture) as well as Quad-window modes, 3 window mode also supported, can save presets for multi-window arrangements 4-Window multi-viewer with 4 HDMI inputs, 1 HDMI & 1 HD BaseT output, 1 balanced stereo audio output, can work as 4x2matrix switcher as well with integrated scaling technology, , presets can be called from front panel or its inbuilt web page,, as well via the OSD-driven front-panel switches, Ethernet & RS-232 port, etc.

Server - GUI Server have IP Stream, 4K60 Hz HDMI Inputs/Outputs and 4K IP Streams, 4K Resolution Background Image on whole Video wall Screen, Signal Redisplay and Preview on Control PC, iPad, Mobile Phone with Master Audio output, Automatic Temperature Detecting of Capture Cards Touch Screen Front Panel for Layout Management, Customized Output Resolution under Different Groups for Multi Video wall Setup, Pixel to Pixel Mapping for Active LED Screens, Web Browser, Third party Integration with Minimum 10 Slots 1 Control Board Slot, 9 Signal Board Slot, Customized Output Resolution under Different Groups for Multi Video wall Setup.

Data Wall Controller - Control processor Should have onboard IR/serial, COM, I/O, relay, 8 bidirectional RS232, 8 IR, 8 Relays and 8 GP/IO and 1 Ethernet port to control all the devices in the room. Should have inbuilt IR sensor to learn IR commands The compatible relay controller to control the Projection up down should be supplied as a package. Should have inbuilt processing power and internal storage to store and process the control program, Should be compatible with any (IOS/Android) wireless or wired Touch screen of any size. Should have onboard Native bac net network/IP support or an external bac net interface should be supplied, Should have onboard minimum of 2xRS-232, 1xRS-232/422/485, 8xRelay, 8xIR/one-way serial, 8xI/O ports, 2xRJ45 or an external control port expander should be provided to match the minimum requirement, minimum 2x network ports providing a dedicated local network or an external Network switch having VLAN capability should be supplied Should have a 4wire bi-directional communication bus to facilitate communication with other devices.

Active Wall Plate - Power Wall Plate and Power Distribution with multiple input and output Devices with Lan, HDMI, Power input. Active Wall Plate must support 4k@4:4:4 support dashboard-forward design keeps connections close to the surface. One-touch lid retracts and disappears at the tap of a button, Gravity Cable Retractors. Keystone plate modules allow the installation of any flush mountable keystone compliant connector.

Audio Video and Content Sharing Media Control solution - 4K60 Simultaneous Wired and Wireless Data and Collaboration Solution Wireless Data device allows users with laptops or mobile to connect and present. Should have 4K@60 HDMI Wired Input to connect a source with HDMI directly, HDMI 1, Display Port -1,Giga Lan port, Should have audio embedding feature with 1 unbalanced stereo audio (line or mic) input on a 3.5mm jack. Should have audio de-embedding feature with 1 Analog audio line out on a 3.5mm jack. Wireless Data Connection up to 200. Should present minimum 6 users on signal display at a time. Should be capable of replicating any iOS device without any required app/device. Should have 2 nos. USB 3.0 & 2nos. of USB 2.0 port for connecting peripheral devices, Should have minimum 128GB (SSD) inbuilt memory, 8GB RAM, 3.60 GHz quad core (8th Generation) processor, Should have feature of Stream all collaboration activity from the main display to any H.264 decoder. Should have recording feature which an entire video and audio session to a local video file. It should have facility to Load third party software to use the device any third party software which supports Windows 11 OS or higher can be installed by user easily. Powerful security features: user authentication, 1024-bit encryption. ISO 9001:2015, CE, FCC.

UPS ONLINE UPS, Single Phase Input, Single Phase output and 30 Min. Battery Backup

UPS Rating	True online UPS
Type	Online Double Conversion UPS
Mounting	Tower type
Output Power Capacity	As per the load of the solution.
Input Power Factor	0.99 at full load
Nominal Input Voltage	230V
Input Voltage range	160V -280 VAC (+/- 20VAC) at full load
	110V - 300 VAC (+/- 10VAC) < 50% load
Input Frequency	Input Frequency 50/60 Hz +/-4 Hz
Output KW	4000 W
Output Voltage Distortion on linear load	<3%
Output Voltage Distortion on non linear load	<5%
Output voltage regulation	230V +1%
Wave Form Type	Pure Sinewave
Crest Factor	3:1
Over voltage cut off Device	Required inbuilt
Inbuilt Surge protection	Required
EPO	Required
Battery Rack & Interlinks	Supply of suitable, industry standard stand for installation & interlinks for battery connection

Battery Make	Exide / Quanta/ Relicell / Amaron / Luminous
Minimum Backup time on full load	30 minutes
Minimum VAH	5376 (12 v x Battery AH x Nos. of batteries)
Battery Charger Capacity	Required 10% of Battery AH
Temperature Compensated battery charger	Required
Conformal Coating	PCB conformal coating required
Operating Environment	0 - 40 °C
Protection	Short circuit, Over temperature, DC low/High, Overload
Certification	BIS, ROHS, CE required
EMC	EN 62040 -2
Safety	IEC 62040 -1
Performance	IEC 62040 -3
Static Bypass	Inbuilt required
Communication	Required RS 232 & USB Com port
Enclosure	IP 20
UPS Warranty	5 years
Battery Warranty	2 years

33 District Collector's Offices and 33 District Development Officer's (DDO) Offices and 08 Municipal Corporations Locations

LED 10X8 Feet Display

Parameter	Minimum Specs
Size	≥150 inch
Display Type	LED SMD, Front serviceable, Modular cabinets with all required Accessories
Aspect Ratio	16:9
Pixel Pitch (LED)	≤2.5 mm or better
Resolution	Full HD (1920 × 1080)
Brightness	≥600 nits
Contrast Ratio	≥3000:1
Video Rate	≥60Hz
Viewing Angle (H/V)	≥160° / 150°
Bezel Width	Zero Bezel
Controller	Video Wall Processor With Scaling & presets
Integration	Compatible with requested solution & control systems
Processing Depth	≥10 bit
LED Refresh Rate	≥3000 Hz
Typical Lifespan	~100,000 hours
Certification	BIS, CE, RoHS
Control System & Connectivity	Built-in processor or external video wall controller Support Auto-calibration, allow easy switching of source and display layout, preset, Content management Supports at least 3x HDMI 2.0 or higher input, 1xSDI input, DVI loop, DisplayPort, LAN input, USB Type-A in Ensure easy integration with PC and AV systems
AV Media Device	RAM: 8GB Storage: 256 GB SSD, Linux 2x1 Gbps Ethernet port, Wifi Connectivity, Stream content over the network HLS, Support .MP4, .MOV, .MKV, .WEBM, .AVI, .H.265, .H.264, .MPEG4, VP9, JPEG, PNG, HTML5, streaming protocols. Support external speakers
Power Efficiency & Heat Management	Operating range 0°C~+40°C, adequate cooling for long hours or 24/7 usage
Other Features	Remotely Control and diagnostic from Central Location
Speakers	Two 30 watts, 2 way powered, wall/ceiling mountable with clear sound
Support Structure	Supporting protective structure/furniture for Videowall, controller, and other components in the solution.

Cable	AOC HDMI Cable for distance up to 30 meters and all other required cables
Audio Video Media Device should be Linux/Window based with Fan less with Minimum 2GB RAM, Minimum 64GB Storage, 10/100 BaseT Ethernet port, Optional Wi-Fi capability, remains Ability to stream content over the network HLS, HTTP, RTSP, UDP, Video Playback: Capable of running Full HD at 30/60fps Progressive, Video Containers: MP4, .MOV, .MKV, .WEBM, .TS, .MPG, .MPEG, .PS, .M2P, .MPV, .AVI, .HEVC, .H264, .AV1, .VP9, and MJPG, Video Codecs: H.265/HEVC, H.264/AVC, VP9, MPEG4 part2, MPEG1video, MPEG2 video, Supported Image Formats: BMP, JPEG, PNG, Audio Support- MP2, MP3, AAC, and WAV AC3 is passed through,HTML5, and simple motion graphics.	

Digital Signal Processor - Auto Sound Reinforcement Application 04 Nos Mic/Line balance audio and 1 unbalance stereo audio Inputs. 1 HDMI and 1 USB Interface audio Phantom Power: 48 VDC on/off per input. Distributed Echo Cancellation per Mic Input, Noise Cancellation up to 25dB should be supported. 1 Balanced Stereo Audio Stereo USB Audio support. 1 HDMI out. Should have 2X1 HDMI switcher inbuilt, HDMI inputs switching - automatic input selection based on priority selection & last connected input. Should support minimum video resolution support 4K@60Hz (4:4:4), Shall have built-in configurable functions such as Atomizer, Matrix Mixer, Filters, Delays, Compressors, Feedback Eliminators, Graphic Equalizers, Automatic Gain/Level Control etc. Thru Ethernet or RS232.

Bidder will have to install Stabilizer as per the load and also install automatic cutoff timer switch. The timer switch should be able to cutoff the power at the designated time and power on the system at designated time and should be fully operational. No manual intervention should be required.

Note: Note: GIL/Dol will inform one date & time for demonstration of quoted items (hardware & Software) to the eligible & technical qualified bidders & bidder must have to be ready for demonstration of their quoted items on given date & time. Technically qualified Bidders will be called for the Proof of concept/Demonstration of the quoted Products. All the qualified bidders will have to successfully qualify the PoC/Demo stage. In case any qualified bidder(s) fails to qualify for the PoC/Demo stage, then in such a case said bidder will be disqualified and his bid will not be considered for the next stage. Financial bid of those bidders will be opened who are eligible & technically qualified & whose demonstration of quoted products are successful as per bid requirement. Bidder has to arrange the Proof of concept/Demonstration of the quoted Products at Ahmedabad & Gandhinagar Locations.

CHECKLIST for the Proof of concept/Demonstration of the quoted Products

Sr. No.	Feature requirement	Yes/No	Bidders Approach/ Methodology
1	Presentation & Interface Features		
1.1	Video wall should display multiple or enlarged media sources as needed.		
1.2	Content/source switching functionality.		
1.3	Logo overlay support (freely position able).		
1.4	Independent audio source selection in all modes		
2	GUI Software Requirements		

2.1	GUI-based Audio-Visual software interface.		
2.2	Supports 24/7 operation for critical applications.		
2.3	Support for custom layouts based on input resources.		
2.4	Role-based access control (RBAC) for user permissions.		
2.5	User management with authentication.		
2.6	Preset management (saving/loading content display configurations).		
2.7	Support for overlapping sources on video wall.		
3	Video Wall Features		
3.1	Auto source detection for seamless content switching.		
3.2	Grid option for each display in the video wall.		
3.3	Multiple input source scheduling.		
3.4	Multiple input source connectivity management.		
3.5	Pixel-to-pixel mapping for LED screens.		
3.6	Display brightness correction.		
3.7	IP video streaming support and integration.		
4	Audio-Video & Media Control Features		
4.1	4K60 simultaneous wired and wireless data collaboration support.		
4.2	Audio embedding (line or mic input on 3.5mm jack).		
4.3	Audio de-embedding (analogue line out on 3.5mm jack).		
5	Hardware & Connectivity Requirements		
5.1	USB ports: 2 x USB 3.0, 2 x USB 2.0.		
5.2	Minimum of 128GB SSD internal storage.		
5.3	Minimum 8GB RAM.		
5.4	Quad-core processor, 3.60 GHz, 8 th generation or above.		
5.5	Ability to load and run third-party Windows 11-compatible software.		
6	Security & Compliance		
6.1	User authentication for device/software access.		
6.2	1024-bit encryption for data and communication.		
6.3	Compliance with ISO 9001:2015, CE, FCC certifications.		
7	Content Management Software Features		
7.1	The system should provide a consistent and easy to use solution with web based graphical user interface		
7.2	Multi-Level Role based user access: Administrator will have all the rights and he can create users/user groups and assign rights, user access can be provided for a player, group of players or each module like playlist creation, layout management, reports etc.		
7.3	Secured Content Download through HTTPS (443 Port) only. (No Unsecured/Unencrypted communication like FTP, Allowed		
7.4	Group displays and schedule same content at once to all the displays in the group		
7.5	Show content in horizontal/vertical formats in any required aspect ratio and resolution.		
7.6	Drag and Drop feature to create a playlist, modify the position of the files in the playlist.		
7.7	Over the air Software and OS updates		

7.8	Centrally turn ON/OFF Displays (Can be scheduled or on demand through commands)		
7.9	Smart Content Download: Schedule time to download content as per requirement, distribute bandwidth equally amongst connected displays for better bandwidth utilisation, Resume downloads in case of connectivity issues		
7.10	CMS should throw dashboard notifications / send emails in case of:		
I	Display Offline in working hours		
II	Media Player Offline in working hours		
III	Content Not Downloaded for more than 24 Hours		
IV	Hard disk space running out		
V	Server overload		
7.11	Default display in case of content not available		
7.12	Daily/Monthly Report for connected and disconnected exhibition-cum-display list for Reporting		

Financial bid of those bidders will be opened who are eligible & technically qualified. The L1 bidder may be asked to submit the breakup of items asked in the scope of work i.e. Display and necessary equipment's work after opening of financial bid. Bidder needs to submit technical compliance on OEM's Letterhead for proposed product along with technical bid. Technical compliance should be Authorized by OEMs. LED Display and all the necessary equipment's should be latest manufactured in year 2024 or thereafter.

Bidders can also submit the EMD should be issued on the Name of Gujarat Informatics Ltd., Payable at Gandhinagar. Bank Details - In case of RTGS, please find below bank details of Gujarat Informatics Ltd. Saving Account No: 50200010918090 IFSC Code: HDFC0000190, Bank Name: HDFC Bank Branch, Address: Sector-16, Gandhinagar.

Successful bidder should submit the Performance Bank Guarantee @ 5% of total order value in the favour of Director of Information & kept with Director of Information. In any case, bidder is required to maintain 5% PBG at all time during the period of contract. In case of any penalty claimed from the submitted PBG during the contract period, the successful bidder is required to submit the additional PBG of the amount equal to the penalty claimed for the duration up to the validity of original Bank Guarantee. For example, For 5 years warranty "X" amount of penalty will be claimed during the 5th month of contract period, then bidder is required to submit the additional PBG of "X" amount for the period of 57 months i.e. 62 months - 5 months.

No "End of Life" product should be quoted in the bid. Make & Model quoted by the bidder should be available till the contract period (duly supported for spares/OEM support for contract period). However, during the contract period, if the OEM stops manufacturing the quoted model and the bidder will offer to supply new model (equivalent or higher) instead of quoted model, the bidder is liable for the delay late delivery and applicable penalty will be levied for the delay including time lase in approval of change model request. Hence, the bidder/OEM is expected to offer/quote a make & model, which will be available for at least contract period.

All bidders/OEMs who are bidding, the responsibility of applicable GST will be of bidder/OEM only as per the category of the product & applicability of GST rate. Dept. will not take any responsibility OR make any additional payment if any tax liability arises. Bidders are required to submit undertaking letter for the same along with technical bid.

- EMD : Rs. 40,00,000/- to be submitted by bidder either in the form of DD/through RTGS
- ePBG Percentage(%) : 5,
- Duration of ePBG required (Months) : 62 (Warranty period + 2 months)

Bidders can also submit the EMD with Payment online through RTGS / internet banking in
Beneficiary name: Gujarat Informatics Ltd.

Account No. 50200010918090, IFSC Code: HDFC0000190, Bank Name: HDFC Bank

Branch address: Sector-16, Gandhinagar.

To,
DGM (Technical),
Gujarat Informatics Ltd.,
Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan
Sector - 10 A, Gandhinagar – 382010.

Ref: Bid Number: XXXX

Subject: MAF Authorization.

Dear Sir,

We, M/s. _____ (Name of the OEM) who are established and reputed manufacturers of do hereby authorize M/s. _____ (Name of the Bidder) to submit a bid, and sign the contract with you against above mentioned tender No: _____.

We authorized the M/s. _____ for the following modules/products:

Sr. No.	Item Description	Make	Model	UOM
1				

We hereby extend our full warranty in accordance with warranty clauses mentioned in the RFP and will provide support during contract period as per the requirement, with respect to the products offered by the above firm in reply to this Invitation for Bids.

M/s. _____ (OEM) certify that, the equipment's being sold would not be declared End of Support (EoS) in the next 5 Years and that M/s. _____ (OEM) shall supply suitable substitute in case EoS of equipment's.

Thanking you,

(Signature)

Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division:

Bidders are requested to kindly go through the Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division related restrictions on procurement from border countries. As per this GR, bidders are required to quote/offer the product which adheres to this GR. The undertaking as from bidder as well as from offered product OEM is required to be submitted along with bid as per given Performa.

On letterhead of Bidder

Sub: Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division

Ref: Bid Number: _____

I have read the clause regarding restriction on procurement from a bidder of a country which shares a land border with India. I certify that we as a bidder and quoted product from following OEMs are not from such a country or, if from such a country, these quoted products OEM has been registered with competent authority. I hereby certify that these quoted product & its OEM fulfils all requirements in this regard and is eligible to be considered for procurement for Bid number: __

No.	Item Category	Quoted Make & Model
1		
2		

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority, otherwise GIL/End user Dept. reserves the right to take legal action on us.

(Signature)

Authorized Signatory of **M/s <<Name of Company>>**

On letterhead of OEM

Sub: Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division

Ref: Bid Number: _____

Dear Sir,

I have read the clause regarding restriction on procurement from a bidder of a country which shares a land border with India. I certify that our quoted product and our company are not from such a country, or if from such a country, our quoted product and our company have been registered with competent authority. I hereby certify that these quoted product and our company fulfils all requirements in this regard and is eligible to be considered for procurement for Bid number: ____

No.	Item Category	Quoted Make & Model

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority; otherwise GIL/End user Dept. reserves the right to take legal action on us.

(Signature)

Authorized Signatory of **M/s <<Name of Company>>**

Coordinates of location for installation.

SR. NO.	District Name	District Information Office Address	District Information Officer's Name	Collector Office Address	DDO Office Address	Municipal Corporation Office Address
1	Devbhumi Dwarka	A/10, ground floor, Jilla Seva Sadan, Lalpur Road Dharampur KHAMBHALLIA - 361305 DEVBHUMI DWARKA, GUJARAT	Parimal V.Patel	Jilla Seva Sadan, Lalpur Road Dharampur KHAMBHALLIA - 361305 DEVBHUMI DWARKA, GUJARAT	Jilla Panchayat, Lalpur Road Dharampur KHAMBHALLIA - 361305 DEVBHUMI DWARKA, GUJARAT	NII
2	Vadodara	Mahiti Bhavan, Kothi Building, Raopura, Vadodara, Gujarat - 390001	Darshan B. Trivedi	New Collector Office, O.P.Road, Diwalipura Vadodara	Sardar Bhavan, Palace Rd, Bhaudas Mohalla, Shiyabaug, Kevdabaug, Vadodara, Gujarat 390001	Khanderao Market, Main Building Palace Road, cross road, near dandiya bazar, Kevdabaug, Vadodara, Gujarat 390001
3	Amreli	Deputy Director of Information Amreli District Information Office Opp Side Of Ajmera School, Behind Shreenathji Haveli, Opp. Hotel Darshan, Station Road Amreli PIN 365601 Govt. Of Gujarat	Dr D J Chhatbar	District Collector Office, Jilla Seva Sadan-01, Opp Rajmahal, Rajmahal Compound, Amreli Pin 365601	District Panchayat Office, Jilla Panchayat Bhavan, Sardar Bhavan, Jilla Panchayat Road, Amreli Pin 365601	NA
4	MORBI	225-228, JILLA SEVA SADAN, SO ORD ROAD, MORBI-2	PARUL ADESHARA	JILLA SEVA SADAN, SO ORD ROAD, MORBI-2	JILLA PANCHAYAT, SO ORD ROAD, MORBI-2	GANDHI CHOWK, MORBI
5	Arvalli	D2, jilla mahiti kacheri, jilla sewa sadan ,shamlaji road , modasa- 383315	Nidhi jayswal	D1, jilla collector office, jilla sewa sadan ,shamlaji road , modasa- 383315	Jilla vikas Adhikari kacheri, jilla panchayat,shamlaji road , modasa- 383315	NII
6	Ahmedabad	Regional Information office	Himanshu Upadhyay	Jilla Seva Sadan, RTO, Subhasbridge Circle, Ahmedabad	Jilla Panchayat Bhavan, Lal darwaja, Ahmedabad	Ahmedabad Municipal corporation, Daniimda, Ahmedabad
7	kheda	District Information Office Mill Road Oppo.City Gym khana, Nadiad	Mansi M Desai	District Collector, Dabhan Road, Nadiad	Jilla Seva Sadan, Dabhan Road, Nadiad	Nadiad Municipality, Station Road, Nadiad
8	SURENDRANAGAR	Collector kacheri compound, Near Police Colony, Surendranagar	PRASHANT TRIVEDI	Collector Office, Police Colony, Surendranagar, Gujarat 363040	District Panchayat Office, Surendranagar, Police Colony, Surendranagar	Nr. Collector Office, Tower Road, Surendranagar
9	Botad	a g 2-7 Jilla Seva Sadan, Khas Road, Botad 364710	Sapana R.Bhatti	District Collector, Collector office, Jilla Seva Sadan, Botad – 364710	Botad Jilla Panchayat, Khas road, Botad 364710	NII
10	Jamnagar	lal bunglow, sewa sadan-2, opp. circuit house	sonalben joshipura	jilla sewa sadan , sanu section road, jamnagar- 361002	jilla panchayat , opp. cricket bunglow, jamnagar-361001	mahanagar sewa sadan, lal bunglow circle, jamnagar-361001
11	NARMADA	1 TO 4 GROUND FLOOR , JILLA SEVASADAN	ARVINDBHAI B MACHHAR	JILLA SEVASADAN, KALIYABHUT ROAD, VADIYA, RAJPIPLA, NARMADA	JILLA PANCHAYAT, OPP DIST. COURT, VADIYA VILLAGE ROAD, RAJPIPLA, NARMADA	NIL
12	Junagadh	Regional Information Office - Junagadh, sardar bag parisar, bahumali bhavan ni pase, junagadh city- 362001	N.M.Mehta	district magistrate & collector office, shashikunj area, behind sardarbag parisar, junagadh city- 362001	district development office, jilla panchayat bhavan, shashikunj area, behind sardarbag parisar, junagadh city- 362001	junagadh municipal corporation, azad chok, junagadh- 362001
13	Dahod	district information office, room no.2 to 4, ground floor, district service office, chhapri, dahod	RAJKUMAR A. JETHAVA	district service office, first floor, chhapri, dahod	district panchayat office, ground floor, chhapri, dahod	nil
14	GANDHINAGAR	SAHYOG SANKUL,SECOND FLOOR,'C'-WING, SEC-11,GANDHINAGAR	(DDI) PARUL MANIYAR	jilla sewa sadan , near by post office,sec-11,gandhinagar, 382011	jilla panchayt office,sec-17,gandhinagar	gandhinagar municipal corporation office,behind fire station,sec-17,gandhinagar
15	DANG	PWD Colony Near Children Home Information Office Ahwa-Dang	Information Office Dang	District Collector Office Ahwa-Dang	District Panchayat Office Ahwa-Dang	NII
16	patan	Near by b division police station, sidhdhpur cross road patan	Kuldip Parmar	Jilla Seva Sadan, Rajmahal Road Patan	Near by Jilla Seva Sadan, Rajmahal Road Patan	Bhadra, Near Mamltard office, Patan
17	District Information Office, Navsari	108-A, 1st floor, Aakash Ganga complex, Grid road, Kabilpor, navsari-396424	Yagneshgiri Gosai	Collector office navsari, kaliyavadi, Navsari 396445	Jilla panchayat, navsari, near District court, junathana,Navsari-396445	Navsari Mahanagar Palika, hanuman mandir, Near Swami Vivekananda Vegetable Market, Dudhia talav, sakbhaji market, Navsari, Gujarat 396445
18	Rajkot	Pradeshik Mahiti Kacheri, Behind Watson Museum, Jubeli baug, Rajkot — 360001	Prashant Trivedi	Zila Seva sadan —1, Near Jam Tower, Shroff Road, Rajkot — 360001	Zila Panchayat, Old court Building, Hospital Chowk, Rajkot — 360001	RMC, Near Busport, Dhebar Road, Rajkot — 360001
19	GIR SOMNATH	VINAYAK PLAZA, 3RD FLOOR, RAJENDRABHUVAN ROAD, IN FRONT OF NAGARPALIKA, GIR SOMNATH	MR SUNIL B PATEL	JILLA SEWA SADAN, ENAJ, TA-VERAVAL	JILLA SEWA SADAN, ENAJ, TA-VERAVAL	NIL
20	PORBANDAR	10, Jilla Seva Sadan–2, Opp. District Court, Sandipini Road, Porbandar	N M MEHTA	Jilla Seva Sadan–1, Opp. Airport, Sandipini Road, Porbandar	District Panchayat Office, S.T. Road, Porbandar	Near Railway Station, Porbandar
21	Bhavnagar	District Information Office, Behind Collector Office, Moti baug, Bhavnagar-364001	Shri Resung S Chauhan	Collector Office, Jilla Seva Sadan, Opposite Galaxy Cinema, Bhavnagar - 364001.	District Panchayat Office, Navapara Road, Moti Baug, Bhavnagar - 364001.	Bhavnagar Municipal Corporation, Shilpinagar, Opposite Galaxy Cinema, Bhavnagar - 364001.
22	BANASKANTHA	DISTRICT INFORMATION OFFICE, IDGAH ROAD, BEHIND OLD SARDAR GANJ, PALANPUR	KULDIP PARMAR	District Collector Office, Jilla Seva Sadan, Jorawar Palace Compound, Palanpur, Banaskantha, Gujarat - 385001	Sardar Patel Panchayat Bhavan, Palanpur, Banaskantha - 385001	NII
23	BHARUCH	DISTRICT INFORMATION OFFICE, BHARUCH, Kanbivaga, B/H District Industrial Centre, Bharuch-392001	CHIMANLAL F.VASAVA	JILLA SEVA SADAN, KANBIVAGA, BHARUCH-392001	JILLA PANCHAYAT, NEAR SBI, PACHBATTI, BHARUCH-392001	BHARUCH NAGAR PALIKA, JAWAHAR SHOPPING CENTRE, STATION ROAD, BHARUCH-392001
24	Kutch	Mahiti Bhawan, Opp. Bahumali Bhawan, Nr Swaminarayan Mandir, Bhuj, Kutch, Pin - 370001	Ghanshyam Pedva	District Collector Office, Seva Sadan, Mandvi Road, Nr Townhall, Bhuj, Kutch, Pin - 370001	Kutch Jilla Panchayat, Opp Surmandir, Nr. Alfred Highschool, Bus Stand Road, Bhuj, Pin - 370001	Gandhidham Municipal Corporation, Plot No 35, Sector - 9, Gandhidham, PIN 370201
25	Tapi	Block No.4, 2nd Floor4 Jilla Seva Sadan, Panwadi, Ta.Vyara Di. Tapi Pin 394650	Shri Sumeet H Gohil	Block No.2, Jilla Seva Sadan,Panwadi, Ta.Vyara Di.Tapi Pin 394650	Block No.8, 1st Floor, Jilla Seva Sadan, Panwadi, Ta.Vyara Di.Tapi Pin 394650	NII
26	surat	regional information office old civil court building, 1st floor opp. navdi owara nanpura surat	Shri Amit gadhavi	jilla sevasadan-2 5th floor athawalines surat	jilaa panchayat bhavan main vesu road pipodi near smart bazaar surat	municipal commissioner, muglisara surat
27	Valsad	District Information Office, Jilla Seva Sadan - 1 , First Floor, Dharampur Road, Valsad - 396001	Bhavna C. Vasava	Collector & District Magistrate Valsad, Jilla Seva Sadan, Tithal Road, Valsad - 396001	Jilla Panchayat, Valsad, Moraraji Bhavan, Dharampur Road, Valsad - 396001	Municipal Corporation Vapi, Nr. Vapi Town Police Station, At. Po. Vapi - 396191, Tal. Vapi, Dis. Valsad
28	Anand	Old Seva Sadan, First Floor, Room No 113,Nr. Borsad Chowkdi, Anand	H.B.Dave	District Collector Office,Nr, Ganesh Chowkdi,New Seva Sadan,Anand	District Panchayat Office, Nr Borsad Chowkdi, Anand	Anand Municipal Corporation, Station Road, Anand
29	CHHOTAUDEPUR	Jilla Seva Sadan 2nd floor near Sankalan hall. Chhotaudepur	Margi P Rajput	Jilla Seva Sadan opp S F High School Chhotaudepur	Jilla Panchayat Sadan Kanwat Road Chhotaudepur	NII
30	Sabarkantha	Collector office compound, Himatnagar. Sabarkantha	Devendra v. Kadia	Jilla seva sadan,Hajipura,Himatnagar,sabarkantha	Jilla panchayat office, beside Pandit Dindayal public garden, Himatnagar bypass road, Himatnagar, Sabarkantha.	Beside police station,tower road, himatnagar, S.K.
31	MAHESANA	DISTRICT INFORMATION OFFICE MAHESANA, RAJMAHEL ROAD, NEAR GOPINALA , MAHESANA	DEVENDRA V. KADIA	COLLECTOR OFFICE MAHESANA, RAJMAHEL ROAD, BAHUMALI BHAVAN MAHESANA	JILLAA PANCHAYAT OFFICE, PANCHAYAT BHAVAN, MAHESANA	MAHESANA MUNICIPAL CORPORATION OFFICE RANJAN DHAL MAHESANA
32	Mahisagar	54,Shantinagar society Modasa Road Mahisgar-Lumawada	Harish Parmar	Jilla seva sadan Mahisgar-Lumawada	District Panchayat Mahisgar-Lumawada	-
33	Panchmahal	District Information Office, collector Office Compound Panchmahal-Godhra	Harish Parmar	Jilla seva sadan Panchmahal-Godhra	District Panchayat Panchmahal-Godhra	-
Central location Office						
1	Gandhinagar	Electronic Media Bhavan Nr. Vidhya Library Sector - 16 Gandhinagar .	Harshad Mothaliya (Dy. EX. Engineering)			