	Responses to the queries (18.10.2025)				
S.No	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Responses to the Queries	
1	16 of 34 Page Note.		·	Ü	
			This will ensure uniformity across departments and avoid delays caused by waiting for department-specific logos.		
			If department-specific logos are mandated, we request that additional time be granted in the delivery and installation timeline to accommodate the design and printing requirements.		
2	18 of 34 Page Note		We respectfully seek further clarity on the proposed 50:30:20 distribution method among L1, L2, and L3, as it directly impacts timely PO issuance and smooth execution of the order.		
3	General Question	Is Reverse Auction is envisaged under this RC bid ?	With reference to the previous year's Rate Contract (RC), we seek clarification on whether the current RC bid process involves Reverse Auction. If so, we respectfully urge that all technically qualified bidders be permitted to participate, in order to ensure a competitive environment and achieve the most optimal L1 price.	of this bid.	
4	10: Warranty:	Selected Bidder must have to ensure that the warranty support & service should be available	Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days	No Change. As per RFP.	
	☐ Comprehensive	up to delivery locations to provide repairing cum replacement services of faulty equipment			
	10 of 34 Page	within 48 hrs.			
5	11: Operational/Warranty per Penalty:	riod During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 300 per	Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days	No Change. As per RFP.	
	11 of 34 Page	day for desktops will be levied. However, if the complaints not resolved within 7 days then			
		from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty			
		@ 200% of the above rates would be levied. The amount of penalty will be recovered from the			
		Performance bank guarantee during warranty period.			
	Page # 2 , Eligibility Criteria for bidder: OEM	·	We request you to please increase the OEM turnover criteria minimum 1000 Cr, presently all top Desktop OEM's as per the IDC have 1000 Cr annual Turnover.		
7	Page # 13 Desktop 1 TECHNIC MINIMUM SPECIFICATIONS of Desktops, All in One Desktops a Laptop	all thereafter	We request you to please change the asked as PC should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	S	

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
8	Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in	Security: Trusted Platform Module (TPM) 2.0 or higher chip	We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario .	No Change. As per RFP.
9	Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in	LED Backlit Monitor Size (INCHES): 23.8" or higher	We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM .	No Change. As per RFP.
10	Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop		We request you to please change the asked as PC should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	See the Corrigendum
11		Security: Trusted Platform Module (TPM) 2.0 or higher chip	We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario .	No Change. As per RFP.
12	Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in	LED Backlit Monitor Size (INCHES): 23.8" or higher	We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM.	No Change. As per RFP.
13	Page # 14 All in One Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in	•	We request you to please change the asked as PC should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	See the Corrigendum
14	Page # 14 All in One Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in		We request you to please change the asked as PC should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	See the Corrigendum
15			We request you to please change the asked as Laptop should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	See the Corrigendum
16	Page # 16 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in Metal body Laptop	·	We request you to please change the asked as Laptop should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	See the Corrigendum
17	Page # 16 TECHNICAL MINIMUM	Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port.	We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio	See the Corrigendum
	Page # 15 Laptop 1 , TECHNICAL	Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port.	We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio.	See the Corrigendum
19	Test / Parameter (Desktop-1/Desktop- 2) Page # 26 , Environment Test 4b	Dry Heat Test: 55°C for 4 hrs. – ON condition	We Request you to please amend as minimum Dry Heat Test: 45°C for 4 hrs. – ON condition	No Change. As per RFP.

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	nesponses to the Queries
		- 177		
20	Eligibility Criteria for the bidder: , Past		We request you to please consider the IDC shipment report against this clause for unit's	No Change. As per RFP.
	Performance (OEM) Page # 4	supplied same or similar category	shipment OEM past performance .	
		product within the last 7 years before the bid opening date.		
		Work orders either directly by		
		OEM or through its resellers will be considered. Cumulative		
		quantities of all such work orders		
		during the last 7 years will be considered for evaluation.		
		Minimum cumulative quantities required for each item category are as follows:		
		For Desktop-1: 60,000 qty		
		For Desktop-2: 2,500 qty		
		For All in one Desktop-1: 87 qty		
		For All in one Desktop-2: 25 qty		
		For Laptop: 1,250 qty		
		For Metal Body Laptop: 37 qty		
		This clause applicable for all item category i.e. Desktop/All in		
		one/Laptop		
		Further, For Make in India OEMs, Past Performance (OEM)		
		criteria will be same as Past		
21	Minimum Technical Qualification of IT	Desktop Specifications	1. A 100% Make in India AI & ML based deep Learning technology that non-intrusively	No Change. As per RFP.
1	Equipment : 1. Desktop, Page no 56 &		enhances run-time energy savings beyond normal OS efficiency, without impacting system	
	57		performance or user experience	
			2. A standalone agent with an installer (.exe/.msi) under 4 MB, fully self-contained with no	
			external downloads during or before installation, compatible with Windows 10, 11, Server	
			OS 2012/2016/2019/2022/2025 (32 & 64-bit editions) and Linux distributions including	
			RHEL, Ubuntu, Oracle Linux, RedHat, CentOS, Fedora, OpenSuse, Rocky, Alma, and Mint	
			(32 & 64-bit editions).	
			 The agent has built-in soft meter certified for accuracy to a hardmeter >= 90% by global consulting firms like Big4 and national certifying institutions like BEE, Teri, Bharat 	
			Electronics etc	
			4. The same agent can also enable add-on, license-based modules such as Comprehensive	
			Asset, Asset Lifecycle, Policy & Compliance, Patch, Service Tickets, Backup, Server	
			Monitoring, Website Monitoring, and Employee Productivity Management	
			5.Bandwidth Agent to Console communication Data size of per machine per day as below	
			Data :	
			For IPM+ Endpoints Module (Power)	
			Data stored locally on the machines = 20-30 KB/PC/day. Data exchanged with console =	
			20-30 KB/PC/day.	
			Data exchanged with console is also dependent on Patch size.	
			Agent Usage Statistics for Endpoints	
			Agent Sync Frequency can be set from 15 min to 12 hours CPU Usage on Endpoints = < 5%	
			Memory Usage = Average Up-to 20 MB	
			Minimum Endpoints Specs = Intel i3 8th Gen & above/ 8GB	
			OS Supported: Win Endpoint OS 10/11 and above and Server OS, Popular Linux Flavors	
			like Redhat,Oracle Linux,Ubuntu,Centos, Fedora, Mint	
			6. Sizing & Ports -FOR <=500 PCs VM CPU-4, RAM-4GB, Storage (SSD- 3 yr data retention)	
			50 Gb, FOR <= 1000 PCs VM CPU-4, RAM-8GB, Storage (SSD- 3 yr data retention) -100 Gb,	
			Static IP Address or DNS Mapping of the given IP address, One time Internet Access	
			required for Installation and license activation	

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	. •	clarification	nesponses to the Queries
	(course or age round or (c))			
22	Minimum Technical Qualification of IT	Thin Client Specifications	1. A 100% Make in India AI & ML based deep Learning technology that non-intrusively enhances	No Change, As per RFP.
	Equipment : 2. Thinclient , Page no 57	·	run-time energy savings beyond normal OS efficiency, without impacting system performance	The stranger is per time.
			or user experience	
			2. A standalone agent with an installer (.exe/.msi) under 4 MB, fully self-contained with no	
			external downloads during or before installation, compatible with Windows 10, 11, Server OS	
			2012/2016/2019/2022/2025 (32 & 64-bit editions) and Linux distributions including RHEL,	
			Ubuntu, Oracle Linux, RedHat, CentOS, Fedora, OpenSuse, Rocky, Alma, and Mint (32 & 64-bit	
			editions).	
			3. The agent has built-in soft meter certified for accuracy to a hardmeter >= 90% by global	
			consulting firms like Big4 and national certifying institutions like BEE,Teri,Bharat Electronics etc	
			4. The same agent can also enable add-on, license-based modules such as Comprehensive Asset,	
			Asset Lifecycle, Policy & Compliance, Patch, Service Tickets, Backup, Server Monitoring, Website	
			Monitoring, and Employee Productivity Management	
			5.Bandwidth	
			Agent to Console communication Data size of per machine per day as below.	
			Data :	
			For IPM+ Endpoints Module (Power)	
			Data stored locally on the machines = 20-30 KB/PC/day. Data exchanged with console = 20-30	
			KB/PC/day.	
			Data exchanged with console is also dependent on Patch size.	
			Agent Usage Statistics for Endpoints	
			Agent Sync Frequency can be set from 15 min to 12 hours	
			CPU Usage on Endpoints = < 5%	
			Memory Usage = Average Up-to 20 MB	
			Minimum Endpoints Specs = intel i3 8th Gen and above/ 8GB	
			OS Supported : Win 10/11 and above OS and Server OS , Popular Linux Flavors like	
			Redhat,Oracle Linux,Ubuntu,Centos, Fedora, Mint 6. Sizing & Ports -FOR <=500 PCs VM CPU-4,	
			RAM-4GB, Storage (SSD- 3 yr data retention) -50 Gb, FOR <= 1000 PCs VM CPU-4, RAM-8GB,	
			Storage (SSD- 3 yr retention) -100 Gb, Static IP Address or DNS Mapping of the given IP address,	
			One time Internet Access required for Installation and license activation 7. PORTS- 443 Agent to	
			console Communication, 22-SSH Connection, 8080- Analytical Console, End user system - 139 &	
			445 and SMB1 to be enabled on systems IPM+ remote, agent installation Agent Deploymentll1.	
22	Dans No. Doot Doufeyees	Minimum annualities arrantities was rived for each items	IPM+ Agents will be deployed on identified PCs via SCCM. AD, or any third-party tool.	No Change As you DED
23	Page No. Past Performance		Requesting you to kindly reduce the cumulative Qty. requirement to 5000 units	No Change. As per KFP.
	(Bidder)	category are as follows:	OR change it to as Bidder/OEM	
		For Desktop-1: 19,200 qty		
24	Page No 10. Point No.8: Delivery &	Within 45 Working days from the date of purchase	Requesting you to kindly help change the same to 60 working days considering	No Change. As per RFP.
	Installation	order/work order of Indenting	larger Qty and turnaround time for manufacturing to getting material at Gujarat	
		Dept.	location. This is applicable for order Qty. 500 or more.	
		Note: site		
		Note. Site		
25		4000/		N. Cl. A. DED
25	Page no 11. Payment		Requesting to kindly also incorporate maximum number of days to release the	No Change. As per RFP.
		after completion certificate of delivery &	payment by indenting Dept or GIL. (similarly, like LD charges)	
		installation of the ordered goods by indenting Dept. In		
		case site is not ready, Department /		
		Office may release the payment at its discretion.		
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S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	•
26	Eligibility Criteria – Past	"The bidder must have successfully executed/completed	Recomodate to change as past performance of a Bidder can be considered	No Change. As per RFP.
	Performance (Page 3–4)		equivalent if it has supplied a cumulative quantity equal to 80% of 48,000 / 3 =	and an angle of particles
	, ,		12,800 units (considering proportionate relaxation for MSMEs OEM).	
		date." Minimum cumulative quantity for Desktop-1 is		
		19,200.		
27	Financial Bid Format – Page 19–23	"Difference amount for additional items such as 32GB	Kindly confirm whether these additional items (difference line items) will also be	Yes, as per RFP.
		RAM or 27" Monitor will be considered."	considered while determining the L1 bidder.	
28	Page No. 3	The bidder must have successfully executed /completed	·	See the Corrigendum
	Past Performance (Bidder)	work orders for the same or similar item category		
			executed/completed work orders for the same category product within the last 7	
		date.	years before the bid opening date."	
29	Page No. 4	The OEM (themselves or through re-sellers) must have	Request to remove "or similar."	See the Corrigendum
	- C		Revised clause suggested: "The OEM (themselves or through re-sellers) must have	·
	,		supplied same category product within the last 7 years before the bid opening	
			date."	
30	Page No. 13	LED Backlit Monitor	Request to add: "Monitor should be TCO 8.0 or higher certified."	No Change. As per RFP.
	TECHNICAL MINIMUM			
	SPECIFICATIONS Desktop-1 &			
	Desktop-2			
31	Page No. 13 & 14	Regulatory Certifications	Request to add: "EPEAT certification."	No Change. As per RFP.
	TECHNICAL MINIMUM			
	SPECIFICATIONS Desktop-1 &			
	Desktop-2			
32	Page No. 17	Qualified bidders will have to submit minimum 1 sample	Request to specify: Qualified bidders will have to submit minimum 1 sample	No Change. As per RFP.
			(quoted Make model with offered specification) for Desktop-1 & Desktop-2 for	
	category wise Evaluation):	Desktop-1 & Desktop-2 for testing purpose at EQDC/	testing purpose at EQDC/ STQC certified lab located in Gujarat.	
		STQC certified lab.		
33	Page no.16 Metal body Laptop	Metal body Laptop	Kindly help to amend clause as "Processor: Intel Core Ultra 5 Processor (Series 1)	See the Corrigendum
		Processor: Intel Core Ultra 5 Processor (Series 1) or	,	
		higher / AMD Ryzen 5 7535U series or higher and	Laptop should have been manufactured in the year 2024 or thereafter	
		Laptop should have been manufactured in the year 2024		
		or thereafter		
34	All-in-One Desktop	RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot	Amend to 16 GB DDR5 4800 MHz, with 1 DIMM slot free, expandable up to 32 GB.	No Change. As per RFP.
	•	free. Should support expansion up to 32 GB.	. , , , , , , , , , , , , , , , , , , ,	
		Display Size (inches): 23.8" or higher		No Change. As per RFP.
		Webcam:Availability of integrated webcam with display	Amend to 5 MP Pop-Up Camera	No Change. As per RFP.
		Inbuilt Speakers: Yes	Amend to 2 x 3W speakers	No Change. As per RFP.
			Add: EPEAT India and/or TCO Certification (at least one should be present)	No Change. As per RFP.
		EPR, RoHS, or other Indian certifications		
		Ergonomics: Not specified	Add: Height Adjustable Stand with Swivel	No Change. As per RFP.

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
35	Desktop-1		Amend to: Hardware TPM 2.0 or higher	No Change. As per RFP.
		RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot	Amend to 16 GB DDR5 4800 MHz, with 1 DIMM slot free, expandable up to 32 GB.	No Change. As per RFP.
		free. Should support expansion up to 32 GB.		
		Monitor Size: 23.8" or higher LED Backlit Monitor	Amend to 23.8" IPS Monitor with TCO Certification, and Monitor should be of	No Change. As per RFP.
			same OEM make only	
		Cabinet Type: 7–18 Liters Capacity	Amend to: Small Form Factor (SFF), less than 10 Liters	No Change. As per RFP.
36	Desktop-2	Security: TPM 2.0 or higher	Amend to: Hardware TPM 2.0 or higher	No Change. As per RFP.
		RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot	Amend to 16 GB DDR5 4800 MHz, with 1 DIMM slot free, expandable up to 32 GB.	No Change. As per RFP.
		free. Should support expansion up to 32 GB.		
		Monitor Size: 23.8" or higher LED Backlit Monitor	Amend to 23.8" IPS Monitor with TCO Certification, and Monitor should be of	No Change. As per RFP.
			same OEM make only	
		Cabinet Type: 7–18 Liters Capacity	Amend to: Small Form Factor (SFF), less than 10 Liters	No Change. As per RFP.
37	TECHNICAL MINIMUM		We understand that a single logo would be supplied by GIL and the same needs to	• •
			be pre-installed into all the applicable products. Please confirm.	
	in One Desktops and Laptop	preinstalled. Buyer will provide Logo and Name details to		
		all empanelled bidders. Bidder has to provide technical		
	Desktop	compliance on OEM letter head with duly signed.		
	Page 16			
38		Regulatory Certifications: BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
		EPR, RoHS or any other relevant Indian Certificates		
	in One Desktops and Laptop	, ,	"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO (for	
			monitors), EPEAT Gold India for Desktop or any other relevant Indian	
	Desktop-1 & Desktop-2		Certificates"	
	Page 13 & 14			
39		Additional suggestion - Power Supply	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All		The state of the s	
	in One Desktops and Laptop		"Power Supply: 180W EPEAT Gold India with 90% efficiency or better"	
	and Laptop		Tower supply 2001 In Earl Solution and the solution of the sector	
	Desktop-1 & Desktop-2			
	Desktop 1 & Besktop 2			
	Page 13 & 14			
40	<u> </u>	Display Size (INCHES): 23.8" or higher	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All		magazit ina selom anange to enasie our participation.	Shanger / is per fill !
	in One Desktops and Laptop		"Display Size (INCHES): 23.8" IPS or higher	
	in one beaktops and Laptop		Display Size (Interies). 25.0 If 3 of higher	
	All in One Desktop-1 & All in One			
	· ·			
	Desktop-2			
	Dago 14 9 15			
	Page 14 & 15			

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	nespenses to the Quenes
		• •		
41	TECHNICAL MINIMUM	Availability Of Webcam Integrated With Display: yes	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Availability Of Webcam Integrated With Display: 5MP or higher"	
	All in One Desktop-1 & All in One			
	Desktop-2			
	Page 14 & 15			
42		Regulatory Certifications: BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
	-	EPR, RoHS or any other relevant Indian Certificates		
	in One Desktops and Laptop		"Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO,	
			EPEAT Gold India for Desktop or any other relevant Indian Certificates"	
	All in One Desktop-1 & All in One			
	Desktop-2			
	_			
	Page 14 & 15			
43		Battery & adaptor Warranty (Year) : 1	Request the below change to enable our participation.	See the Corrigendum
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Battery & adaptor Warranty (Years) : 3"	
	Laptop			
	Daga 15			
44	Page 15 TECHNICAL MINIMUM	Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Request the helow change to enable our participation	No Change. As per RFP.
		EPR, RoHS or any other relevant Indian Certificates	nequest the below change to chable our participation.	No change. As per Kiri.
	in One Desktops and Laptop	er it, north of any other relevant matan certificates	"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL	
	and Euptop		STD or any other relevant Indian Certificates"	
	Laptop		or any other relevant main certificates	
	Page 15			
45		Processor : Intel Core Ultra 5 Processors (Series 1) or	Request the below change to enable our participation.	See the Corrigendum
		higher / AMD Ryzen 5 7535U series or higher and Laptop	r r r r r r r r r r r r r r r r r r r	5
	in One Desktops and Laptop		"Processor: Intel Core Ultra 7 H Series Processors (Series 2) or higher / AMD	
		thereafter.	Ryzen 7 250 series or higher and Laptop should have been manufactured in the	
	Metal Body Laptop		year 2024 or thereafter."	
		Technical specification compliance on OEM letterhead		
	Page 16	with duly signed and stamped. Undertaking from OEM &	Consideration of chipsets would enable same technology provision for all OEM	
		Processor manufacturer in year 2024 or thereafter	and create a level playing field among the OEMs.	
46	TECHNICAL MINIMUM	Battery & adaptor Warranty (Year) : 1	Request the below change to enable our participation.	See the Corrigendum
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Battery & adaptor Warranty (Years) : 3"	
	Metal Body Laptop			
	Page 16			

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
47			Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Availability Of Webcam Integrated With Display: 5MP or higher"	
	Metal Body Laptop			
	Page 16			
48	Page 16 TECHNICAL MINIMUM	Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Request the helow change to enable our participation	No Change. As per RFP.
		EPR, RoHS or any other relevant Indian Certificates	request the below change to enable our participation.	No change. As per N. 1
	in One Desktops and Laptop	ET IV, NOTION OF ANY Other relevant mulan certificates	"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL	
	III One Desktops and Laptop		STD or any other relevant Indian Certificates"	
	Metal Body Laptop		of any other relevant indian certificates	
	livietal body Laptop			
	Page 16			
49		Selected empaneled bidders has to submit Performance	As per the latest amendment in GFR 2017, Performance Security can be asked	No Change. As per RFP.
		•	from 3 to 5 percent of the total contract value. Therefore, we request you to	•
	,, ,		revise this Performance Bank Guaratee percentage to 3% of the total order value.	
50	8: Delivery & Installation, RFP page	Within 45 Working days from the date of purchase	We request to revise this clause as	No Change. As per RFP.
			. Delivery & installation within 60 working days from the date of receipt of PO /	
			WO from Intending department.	
51	9: Penalty Clause for delay in	If Bidder fail to deliver and install the requisite hardware	We request to revise this clause as	No Change. As per RFP.
	delivery & installation, page 10	and operating software within the time limit as	If Bidder fail to deliver and install the requisite hardware and operating software	
		mentioned in the bid, then 0.5% of the total value of	within the time limit as mentioned in the bid, then 0.2% of the total value of	
		delayed qty. per week or proportionate part of the week	delayed qty. per week or proportionate part of the week of delayed period shall	
		of delayed period shall be deducted.	be deducted.	
52	9: Penalty Clause for delay in	The amount of penalty for delay in delivery & installation	We request to revise this clause as	No Change. As per RFP.
	delivery & installation, page 8	shall be subject to a maximum limit of 10% of the total	The amount of penalty for delay in delivery & installation shall be subject to a	
		contract value.	maximum limit of 5% of the total contract value.	
53	11: Operational/Warranty period	During warranty period, if the complaint is not resolved	We request to revise this clause as	No Change. As per RFP.
	Penalty. Page 11.	within 48 hrs the penalty of Rs. 300 per day for desktops	"During warranty period, if the complaint is not resolved within 48 hrs the penalty	
		will be levied. However, if the complaints not resolved	of Rs. 100 per day for desktops will be levied. However, if the complaints not	
			resolved within 7 days then from 8th day to 14th day, penalty would be levied @	
		·	150% and from 15th day onwards penalty @ 200% of the above rates would be	
		penalty @ 200% of the above rates would be levied.	levied."	
- A	13. Dayward Daya 11	4000/	Was and the state of the state	Al- Channe As as BER
54	12: Payment, Page 11	100% payment after successful inspection of GIL, and		No Change. As per RFP.
			1) Delivery of the ordered goods: 90% of the payment against delivery.	
		installation of the ordered goods by indenting Dept.	2) Installation of the ordered goods: Remaining 10% of the payment after	
EF	Eligibility Criteria for the bidder,	Additional Point	installation.	No Chango As sas DED
55			Bidder should have atleast 200 Engineers on their payroll for Support Services.	- '
	Page 5		Undertaking by the bidder along with EPF, ESIC registration certificates to be	
56	Choice of Agency (item category	3 Agencies (L1, L2, L3) with minimum 2 OEM shall be	submitted.	No Change. As per RFP.
30			3 Agencies (L1, L2, L3) with 3 different OEM's shall be identified for Empanelment	ivo change. As per Krr.
	, , ,		subject to match the L1 rate.	
		L1 rate.	Subject to match the LI rate.	

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
57	Choice of Agency (item category	Further if all 3 agencies are same OEM then opportunity	Our suggestion is	No Change. As per RFP.
	wise Empanelment) Page 17	will not be given to L3 agency but next agency of	One OEM can bid with one Bidder only.	
		different OEM instead of L3 agency will be allowed to		
		match with L1 rates and will be empanel.		
58	10: Warranty, Page 10	Selected Bidder must have to ensure that the warranty	There should be at least one dedicated Engineer posted for every 300 machines	No Change. As per RFP.
		support & service should be available up to delivery	supplied by that	
		locations to provide repairing cum replacement services	respective bidder.	
		of faulty equipment within 48 hrs.		
59	Clause 12, Page 11 of 34	1 '	We request for changes/corrigendum for payment clause of milestone-based as	No Change. As per RFP.
		completion certificate from indenting department.	@80% on supply and @20% on installation.	
60	Clause 8–10, Page 10	Delivery & Installation within 45 working days from order	We request for changes/corrigendum for Delivery and installation clause as	No Change. As per RFP.
		date.	"Delivery & Installation within 60 working days from order date".	
61	Clause 8, Page 7 and Annexure A	EMD to be submitted in DD or Bank Guarantee format	We request corrigendum for allow EMD submission in the Form of Insurance	No Change. As per RFP.
		only.	Surety Bondas permitted under GoI Ministry of Finance OM No. F.1/2/2021-PPD	
			dated 2 July 2021 and GR No. FD/MSMe/420242859/DMO dated 01.05.2025?	
62	Clause 3, Page 9	Performance Bank Guarantee (5% of order value) from a	We request corrigendum for allow Performance Guarantee Bond (PGB) in the	No Change. As per RFP.
		nationalized/public sector bank within 15 days of order.	form of an Insurance Surety Bond, backed by IRDAI-registered insurers as per the same GR dated 01.05.2025?	
63	Penalty Clause, Clause 11, Page 11	Penalty for unresolved complaints within 48 hours.	Can bidder provide remote resolution (diagnostic or parts shipment) before physical attendance, to stop penalty clock?	No Change. As per RFP.
64	Evaluation Process, Page 17	Only Desktop-1 and Desktop-2 undergo EQDC testing.	Why are other categories (All-in-One, Laptops) exempted from EQDC validation?	No Change. As per RFP.
65	Clause 3, Page 6	Rate Contract validity 6 months, extendable by 6 months.	Can bidder request price revision if component rates change significantly during extension?	No Change. As per RFP.

	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
6	Eligibility Criteria for the bidder: ,	The OFM (themselves or through re-sellers) must have	We request you to please consider the IDC shipment report against this clause for	No Change As ner RED
	Past Performance (OEM) Page # 4	supplied same or similar category	unit's shipment OEM past performance .	No change. As per Kiri.
	rast renormance (OLIVI) rage # 4	product within the last 7 years before the bid opening	·	
		date. Work orders either directly by		
		OEM or through its resellers will be considered.		
		Cumulative quantities of all such work orders		
		during the last 7 years will be considered for evaluation.		
		Minimum cumulative quantities required for each item		
		category are as follows:		
		For Desktop-1: 60,000 gty		
		For Desktop-2: 2,500 qty		
		For All in one Desktop-1: 87 qty		
		For All in one Desktop-2: 25 qty		
		For Laptop: 1,250 qty		
		For Metal Body Laptop: 37 gty		
		This clause applicable for all item category i.e.		
		Desktop/All in one/Laptop		
		Further, For Make in India OEMs, Past Performance		
		(OEM) criteria will be same as Past		
		Performance (Bidder) criteria.		
		refrormance (blader) effectia.		
	,	Within 45 Working days from the date of purchase		No Change. As per RFP.
	10	order/work order of Indenting Dept.	Delivery & installation within 90 working days from the date of receipt of PO / WO	
_			from Intending department.	
	•	The amount of penalty for delay in delivery & installation	·	No Change. As per RFP.
	delivery & installation, page 8		The amount of penalty for delay in delivery & installation shall be subject to a	
	TECHNICAL ANNUALISA	contract value.	maximum limit of 3% of the total contract value.	
			We understand that a single logo would be supplied by GIL and the same needs to	See the Corrigendum
			be pre-installed into all the applicable products. Please confirm.	
	in One Desktops and Laptop	preinstalled. Buyer will provide Logo and Name details to		
	Dockton	all empanelled bidders. Bidder has to provide technical		
	Desktop	compliance on OEM letter head with duly signed.		
	Page 16			
		Regulatory Certifications: BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All	EPR, RoHS or any other relevant Indian Certificates		
	in One Desktops and Laptop		"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO (for	
			monitors), EPEAT Gold India for Desktop or any other relevant Indian	
	Desktop-1 & Desktop-2		Certificates"	
	Page 13 & 14			
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S.No.	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
3	(Clause & Page Number(s))	Clarification(s)	clarification	nesponses to the Queries
	(orange or age ranner (o))	(o)		
71	TECHNICAL MINIMUM	Additional suggestion - Power Supply	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Power Supply: 180W EPEAT Gold India with 90% efficiency or better"	
			,	
	Desktop-1 & Desktop-2			
	Page 13 & 14			
72	S	Display Size (INCHES): 23.8" or higher	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All		nequest the below thange to chable our participation.	itto change. 715 per 111 1
	in One Desktops and Laptop		"Display Size (INCHES): 23.8" IPS or higher	
	III One Desktops and Laptop		Display Size (INCITES). 23.8 IF3 of Higher	
	All in One Desktop-1 & All in One			
	Desktop-2			
	Dage 14.9.15			
72	Page 14 & 15	Anallahilian Of Waharan International District	Democratation in alternation and the same of the same	N. Characa Asia 252
/3		Availability Of Webcam Integrated With Display: yes	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Availability Of Webcam Integrated With Display: 5MP or higher"	
	All in One Desktop-1 & All in One			
	Desktop-2			
	Page 14 & 15			
74		Regulatory Certifications: BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
	•	EPR, RoHS or any other relevant Indian Certificates		
	in One Desktops and Laptop		"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO ,	
			EPEAT Gold India for Desktop or any other relevant Indian Certificates"	
	All in One Desktop-1 & All in One			
	Desktop-2			
	Page 14 & 15			
75	TECHNICAL MINIMUM	Battery & adaptor Warranty (Year) : 1	Request the below change to enable our participation.	See the Corrigendum
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Battery & adaptor Warranty (Years): 3"	
	Laptop			
	Page 15			
76	S	Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
		EPR, RoHS or any other relevant Indian Certificates		
	in One Desktops and Laptop	,	"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL	
			STD or any other relevant Indian Certificates"	
	Laptop		,	
	Page 15			
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S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	•
77	TECHNICAL NAINIBALINA	Dungangan Linkel Care Illian F. Dungangan (Carina 1) and		Cookha Cawinanduwa
//		Processor: Intel Core Ultra 5 Processors (Series 1) or	· · · · · · · · · · · · · · · · · · ·	See the Corrigendum
	•	higher / AMD Ryzen 5 7535U series or higher and Laptop		
	in One Desktops and Laptop	•	"Processor: Intel Core Ultra 7 H Series Processors (Series 2) or higher / AMD	
		thereafter.	Ryzen 7 250 series or higher and Laptop should have been manufactured in the	
	Metal Body Laptop		year 2024 or thereafter."	
		Technical specification compliance on OEM letterhead		
	Page 16	, -	Consideration of chipsets would enable same technology provision for all OEM	
		Processor manufacturer in year 2024 or thereafter	and create a level playing field among the OEMs.	
78		Battery & adaptor Warranty (Year) : 1	Request the below change to enable our participation.	See the Corrigendum
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Battery & adaptor Warranty (Years) : 3"	
	Metal Body Laptop			
	Page 16			
79		Availability Of Webcam Integrated With Display: yes	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Availability Of Webcam Integrated With Display: 5MP or higher"	
	Metal Body Laptop			
	Dage 16			
80	Page 16 TECHNICAL MINIMUM	Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Dequest the helew change to enable our participation	No Change. As per RFP.
80		EPR, RoHS or any other relevant Indian Certificates	Request the below change to enable our participation.	No Change. As per KFF.
	in One Desktops and Laptop	EPR, ROBS OF any other relevant indian certificates	"Dogulatory Cartifications + DEE /Energy star 7.0 or higher EDD DoUG TCO MIL	
	In One Desktops and Laptop		"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL STD or any other relevant Indian Certificates"	
	Metal Body Laptop		SID of any other relevant indian certificates	
	Invietal Body Laptop			
	Page 16			
81		Turnover Criteria for Category – Desktop PC–1	"The bidder's average annual turnover during the last three financial years	No Change. As per RFP.
		<u>-</u> ,	(2022–23, 2023–24, and 2024–25) should be ₹65 crore for Desktop PC–1	
			category."	
82		Past performance of the bidder and OEM	We also request that the past performance of the bidder/OEM be duly considered	No Change. As per RFP.
			under this clause to ensure evaluation based on experience, capability, and	
			product quality.	
83	Eligibility Criteria for the bidder &	Bidder Turn Over Criteria	Desktop-1	No Change. As per RFP.
	Page No. 2		288 Cr	

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	•
84	Eligibility Criteria for the bidder &	Past Performance (Bidder)	The bidder must have successfully executed /completed work orders for the	No Change. As per RFP.
	Page No. 2		same or similar item category product within the last 7 years before the bid	
			opening date. The work orders should be from any Central / State Government	
			Organization / PSU/ Public Listed Company/ Higher Educational Institutions	
			recognized by UGC or Act of Central or State Govt. Cumulative quantities of all	
			such work orders during the last 7 years will be considered for evaluation.	
			Minimum cumulative quantities required for each item category are as follows:	
			For Desktop-1: 19,200 qty	
			n order to promote wider participation and enhance competition, we request you	
			to kindly consider accepting a quantity of 4,400 units for Desktop-1.	
0.5	O. Dolinami O Installation DED name	Within 45 Working days from the date of purchase	Diagon varies this slaves as	No Change As you DED
85	10			No Change. As per RFP.
		order/work order of Indenting Dept.	Delivery & installation within 75 working days from the date of receipt of PO / WO	
06	12: Payment, Page 11	100% payment after successful inspection of GIL, and	from Intending department.	No Change. As per RFP.
86	12. Payment, Page 11	after completion certificate of delivery &	1) Delivery of the ordered goods : 95%	No Change. As per KFP.
		, ,	, ,	
87	TECHNICAL MINIMUM	installation of the ordered goods by indenting Dept.	2) Installation of the ordered goods: Remaining 5% We understand that a single logo would be supplied by GIL and the same needs to	See the Corrigandum
67		7	be pre-installed into all the applicable products. Please confirm.	See the comgenuum
	in One Desktops and Laptop	preinstalled. Buyer will provide Logo and Name details to	be pre-instance into an the applicable products. Flease commit.	
	liii One Desktops and Laptop	all empanelled bidders. Bidder has to provide technical		
	Desktop	compliance on OEM letter head with duly signed.		
	Desktop	Compliance on OEM letter flead with duly signed.		
	Page 16			
88	TECHNICAL MINIMUM	Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All	EPR, RoHS or any other relevant Indian Certificates		
	in One Desktops and Laptop		"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO (for	
			monitors), EPEAT Gold India for Desktop or any other relevant Indian	
	Desktop-1 & Desktop-2		Certificates"	
	Page 13 & 14			
89		Additional suggestion - Power Supply	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Power Supply: 180W EPEAT Gold India with 90% efficiency or better"	
	Desktop-1 & Desktop-2			
	Page 13 & 14			
	. ~6~ 10 % 11	1		

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	nespenses to the Quente
		.,		
90		Display Size (INCHES): 23.8" or higher	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Display Size (INCHES): 23.8" IPS or higher	
	All in One Desktop-1 & All in One			
	Desktop-2			
	D 44 0 45			
01	Page 14 & 15 TECHNICAL MINIMUM	Availability Of Mahaana Internated Mith Display yes	Degrees the heleves he are hele any positions the	No Change As you DED
91	SPECIFICATIONS of all Desktops, All	Availability Of Webcam Integrated With Display: yes	Request the below change to enable our participation.	No Change. As per RFP.
	in One Desktops and Laptop		"Availability Of Webcam Integrated With Display: 5MP or higher"	
	III One Desktops and Laptop		Availability of Webcam integrated with display. Swip of higher	
	All in One Desktop-1 & All in One			
	Desktop-2			
	2 55.110 P			
	Page 14 & 15			
92		Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
		EPR, RoHS or any other relevant Indian Certificates		,
	in One Desktops and Laptop		"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO,	
			EPEAT Gold India for Desktop or any other relevant Indian Certificates"	
	All in One Desktop-1 & All in One			
	Desktop-2			
	Page 14 & 15			
93		Battery & adaptor Warranty (Year) : 1	Request the below change to enable our participation.	See the Corrigendum
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Battery & adaptor Warranty (Years) : 3"	
	Lantan			
	Laptop			
	Page 15			
94	_	Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation	No Change. As per RFP.
J T		EPR, RoHS or any other relevant Indian Certificates	The second change to chable out participation.	ondinger / is per firm
	in One Desktops and Laptop	, , , , , , , , , , , , , , , , , , , ,	"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL	
			STD or any other relevant Indian Certificates"	
	Laptop			
	Page 15			
95	TECHNICAL MINIMUM	Processor : Intel Core Ultra 5 Processors (Series 1) or	Request the below change to enable our participation.	See the Corrigendum
	•	higher / AMD Ryzen 5 7535U series or higher and Laptop		
		•	"Processor: Intel Core Ultra 7 H Series Processors (Series 2) or higher / AMD	
		thereafter.	Ryzen 7 250 series or higher and Laptop should have been manufactured in the	
	Metal Body Laptop		year 2024 or thereafter."	
		Technical specification compliance on OEM letterhead		
	Page 16		Consideration of chipsets would enable same technology provision for all OEM	
		Processor manufacturer in year 2024 or thereafter	and create a level playing field among the OEMs.	

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
96	TECHNICAL MINIMUM	Battery & adaptor Warranty (Year) : 1	Request the below change to enable our participation.	See the Corrigendum
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Battery & adaptor Warranty (Years) : 3"	
	Metal Body Laptop			
	Page 16			
97		Availability Of Webcam Integrated With Display: yes	Request the below change to enable our participation.	No Change. As per RFP.
	SPECIFICATIONS of all Desktops, All			
	in One Desktops and Laptop		"Availability Of Webcam Integrated With Display: 5MP or higher"	
	Metal Body Laptop			
	Page 16			
98		Regulatory Certifications : BEE/Energy Star 7.0 or higher,	Request the below change to enable our participation.	No Change. As per RFP.
	-	EPR, RoHS or any other relevant Indian Certificates		
	in One Desktops and Laptop		"Regulatory Certifications:, BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL	
			STD or any other relevant Indian Certificates"	
	Metal Body Laptop			
	Daga 16			
00	Page 16 Page 3	The hidder must have successfully executed /completed	We request to kindly include item category workstation along with the	See the Corrigendum
33	rage 3	work orders for the same or similar	Desktop/All in One / Laptop in similar item category	See the corrigendum
		item category product within the last 7 years before the	· · · · · · · · · · · · · · · · · · ·	
		bid opening date. The work orders		
		should be from any Central / State Government		
		Organization / PSU/ Public Listed Company/		
		Higher Educational Institutions recognized by UGC or Act		
		of Central or State Govt. Cumulative		
		quantities of all such work orders during the last 7 years		
		will be considered for evaluation.		
		Minimum cumulative quantities required for each item		
		category are as follows:		
		For Desktop-1: 19,200 qty		
		For Desktop-2: 800 qty		
		For All in one Desktop-1: 28 qty		
		For All in one Desktop-2: 8 qty		
		For Laptop: 400 qty		
		For Metal Body Laptop: 12 qty		
		This clause applicable for all item category i.e.		
		Desktop/All in one/Laptop		
	<u>!</u>	<u> </u>	<u> </u>	ļ

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
100	Page No. 10	Delivery & Installation: Within 45 Working days from the date of purchase order/work order of Indenting Dept. Note: site readiness to be provided by end user.	We request to allow delivery and Installation upto 60 working days from the date of purchase order/work order of Indenting Dept.	No Change. As per RFP.
101	Page No. 10 Page 1	Last Date of Submission of Bid: 30.10.2025 till 1700 hour	We would like to respectfully request a short extension of the Bid submission date, as the current schedule coincides with the Diwali festive period. During this time, many of key team members, OEM partners are on holiday during this time, making it challenging to complete the necessary documentation, commercial approvals, and technical submissions within the existing timeline.	
102	10: Warranty: 10 of 34 Pag		y Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days	No Change. As per RFP.
103	16 of 34 Page Note.	All types of Desktops, All in one and Laptop must have Government of Gujarat's Logo and Name mus preinstalled. Buyer will provide Logo and Name details to	Does the term "Government of Gujarat Logo" refer to a single universal logo to be t provided by GIL for all departments, or will individual logos be issued by respective departments along with their Purchase Orders? A universal Government of Gujarat logo should be empanelled and provided centrally by GIL.	,
			This will ensure uniformity across departments and avoid delays caused by waiting for department-specific logos.	
			If department-specific logos are mandated, we request that additional time be granted in the delivery and installation timeline to accommodate the design and printing requirements.	
104	18 of 34 Page Note	,	We respectfully seek further clarity on the proposed 50:30:20 distribution method among L1, L2, and L3, as it directly impacts timely PO issuance and smooth execution of the order.	
105	General Question	Is Reverse Auction is envisaged under this RC bid ?	With reference to the previous year's Rate Contract (RC), we seek clarification on whether the current RC bid process involves Reverse Auction. If so, we respectfully urge that all technically qualified bidders be permitted to participate, in order to ensure a competitive environment and achieve the most optimal L1 price.	of this bid.
106	11: Operational/Warranty per Penalty: 11 of 34 Page		y s e	No Change. As per RFP.

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
	Page # 2 , Eligibility Criteria for the	720 Cr for Desktop 1	We request you to please increase the OEM turnover criteria minimum 1000 Cr,	No Change. As per RFP.
	bidder: OEM		presently all top Desktop OEM's as per the IDC have 1000 Cr annual Turnover.	
108	Page # 13 Desktop 1 TECHNICAL	Security: Trusted Platform Module (TPM) 2.0 or higher	We request you to please clarify the TPM type , software based or hardware	No Change, As per RFP.
	MINIMUM SPECIFICATIONS of all	,	based (integrated in the motherboard from day one). Suggested for Hardware	and the same of th
	Desktops, All in		based TPM 2.0 which integrated in the motherboard. Reasons: at the time of	
			cyberattack where malicious software infects a system to steal data, cause	
			damage, or disrupt operations without the user's consent .Hardware based TPM	
			can't affected but software based TPM can affected in this scenario .	
109	Page # 13 Desktop 1 TECHNICAL	LED Backlit Monitor Size (INCHES): 23.8" or higher	We request you to please incorporate monitor certifications in this asked ,	No Change. As per RFP.
	MINIMUM SPECIFICATIONS of all	, ,	suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor	
	Desktops, All in		Global standard , and not specific to any OEM .	
	• •	PC should have been Manufactured in the year 2024 or	We request you to please change the asked as PC should have been	See the Corrigendum
	MINIMUM SPECIFICATIONS of all		Manufactured in the year 2025, as the tender published in the year 2025 and	
	Desktops, All in One Desktops and		material supplied in the year 2026, so please consider product which	
	Laptop		manufacturing during the year 2025 only	
111	Page # 13 Desktop 2 TECHNICAL	Security: Trusted Platform Module (TPM) 2.0 or higher	We request you to please clarify the TPM type , software based or hardware	No Change. As per RFP.
	MINIMUM SPECIFICATIONS of all		based (integrated in the motherboard from day one). Suggested for Hardware	
	Desktops, All in		based TPM 2.0 which integrated in the motherboard. Reasons: at the time of	
	,		cyberattack where malicious software infects a system to steal data, cause	
			damage, or disrupt operations without the user's consent .Hardware based TPM	
			can't affected but software based TPM can affected in this scenario .	
112	Page # 13 Desktop 2 TECHNICAL	LED Backlit Monitor Size (INCHES): 23.8" or higher	We request you to please incorporate monitor certifications in this asked ,	No Change. As per RFP.
	MINIMUM SPECIFICATIONS of all		suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor	
	Desktops, All in		Global standard , and not specific to any OEM .	
113	Page # 14 All in One Desktop 1	PC should have been Manufactured in the year 2024 or	We request you to please change the asked as PC should have been	See the Corrigendum
	TECHNICAL MINIMUM	thereafter	Manufactured in the year 2025 , as the tender published in the year 2025 and	
	SPECIFICATIONS of all Desktops, All		material supplied in the year 2026, so please consider product which	
	in		manufacturing during the year 2025 only	
114	Page # 14 All in One Desktop 2	PC should have been Manufactured in the year 2024 or	We request you to please change the asked as PC should have been	See the Corrigendum
	TECHNICAL MINIMUM	thereafter	Manufactured in the year 2025 , as the tender published in the year 2025 and	
	SPECIFICATIONS of all Desktops, All		material supplied in the year 2026, so please consider product which	
	in		manufacturing during the year 2025 only	
115	Page # 15 Laptop TECHNICAL	Laptop should have been Manufactured in the year 2024	We request you to please change the asked as Laptop should have been	See the Corrigendum
	MINIMUM SPECIFICATIONS of all	or thereafter	Manufactured in the year 2025 , as the tender published in the year 2025 and	
	Desktops, All in		material supplied in the year 2026, so please consider product which	
			manufacturing during the year 2025 only	
116	Page # 16 TECHNICAL MINIMUM	Laptop should have been Manufactured in the year 2024	We request you to please change the asked as Laptop should have been	See the Corrigendum
	SPECIFICATIONS of all Desktops, All	or thereafter	Manufactured in the year 2025 , as the tender published in the year 2025 and	
	in Metal body Laptop		material supplied in the year 2026, so please consider product which	
			manufacturing during the year 2025 only	
		71 7 7	We request you to please allow external Ethernet adaptor , presently RJ45 port is	See the Corrigendum
	SPECIFICATIONS of all Desktops, All	Audio Combo port, DC adapter Jack, HDMI port.	not by default offering from Dell Technologies NB portfolio	
	in Metal body Laptop			

ses to the Queries	Points of	erence(s) Content of RFP requiring	S.No I
	clarification	nber(s)) Clarification(s)	(
Carrigandum	C. We request you to please allow external Ethernet adapter. presently DIAE part in	n 1 TECHNICAL Porter DL 45 Min 2 LISD 2 0 Type A 1 LISD 2 0 Type C	110
Corrigendum	C, We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio.	FICATIONS of all Audio Combo port, DC adapter Jack, HDMI port.	
	not by default offering from Deli Technologies NB portiono.	nd Laptop , Laptop	
			,
nge As ner RFP	We Request you to please amend as minimum Dry Heat Test: 45°C for 4 hrs. – ON	neter (Desktop- Dry Heat Test: 55°C for 4 hrs. – ON condition	119
.ger/is per in .	condition	age # 26 ,	
		4b	
nge. As per RFP.	we We request you to please consider the IDC shipment report against this clause for		
	unit's shipment OEM past performance .	(OEM) Page # 4 supplied same or similar category	ı
	ng	product within the last 7 years before the bid opening	
		date. Work orders either directly by	
	d.	OEM or through its resellers will be considered	
		Cumulative quantities of all such work orders	
		during the last 7 years will be considered for evaluation.	
	m	Minimum cumulative quantities required for each item	
		category are as follows:	
		For Desktop-1: 60,000 qty	
		For Desktop-2: 2,500 qty	
		For All in one Desktop-1: 87 qty	
		For All in one Desktop-2: 25 qty	
		For Laptop: 1,250 qty	
		For Metal Body Laptop: 37 qty	
	e.	This clause applicable for all item category i.e	
		Desktop/All in one/Laptop	
	ce control of the con	Further, For Make in India OEMs, Past Performance	
		(OEM) criteria will be same as Past	
		Performance (Bidder) criteria.	
Caminandon	and the manual way to place about the colon of DC should be a	4. TECHNICAL DC should have been Manufactured in the core 2004 of	121
Corrigenaum	or We request you to please change the asked as PC should have been		
	Manufactured in the year 2025, as the tender published in the year 2025 and	FICATIONS of all thereafter	
	material supplied in the year 2026, so please consider product which	One Desktops and	
Corrigendum	manufacturing during the year 2025 only ve Does the term "Government of Gujarat Logo" refer to a single universal logo to be	All types of Desktons All in one and Lanton must have	122 :
Corrigentum	ist provided by GIL for all departments, or will individual logos be issued by		144
	to respective departments along with their Purchase Orders?		
		·	
		Sompliance on Selfficial field with day signed.	
	· · · · · · · · · · · · · · · · · · ·		
	If department-specific logos are mandated, we request that additional time be		
	granted in the delivery and installation timeline to accommodate the design and		
	printing requirements.		
	,	selected bidders. Bidder has to provide technica compliance on OEM letter head with duly signed.	

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
123	18 of 34 Page Note	(item category wise) The total quantity shall be distributed among the Empanelled Agencies in the ratio	We respectfully seek further clarity on the proposed 50:30:20 distribution method among L1, L2, and L3, as it directly impacts timely PO issuance and smooth execution of the order.	No Change. As per RFP.
124	General Question	of 50:30:20 between L1, L2 and L3 respectively. Is Reverse Auction is envisaged under this RC bid?	With reference to the previous year's Rate Contract (RC), we seek clarification on whether the current RC bid process involves Reverse Auction. If so, we respectfully urge that all technically qualified bidders be permitted to participate, in order to ensure a competitive environment and achieve the most optimal L1 price.	· ·
125	10: Warranty: 10 of 34 Page	•	Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days	No Change. As per RFP.
126	11: Operational/Warranty period Penalty:	During warranty period, if the complaint is not resolved	Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days	No Change. As per RFP.
127	Page # 2 , Eligibility Criteria for the bidder: OEM	720 Cr for Desktop 1	We request you to please increase the OEM turnover criteria minimum 1000 Cr, presently all top Desktop OEM's as per the IDC have 1000 Cr annual Turnover .	No Change. As per RFP.
	Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop		We request you to please change the asked as PC should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	See the Corrigendum
	• •	, , ,	We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario.	No Change. As per RFP.
130	Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in	LED Backlit Monitor Size (INCHES): 23.8" or higher	We request you to please incorporate monitor certifications in this asked, suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard, and not specific to any OEM.	No Change. As per RFP.
131	Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop		We request you to please change the asked as PC should have been Manufactured in the year 2025, as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only	See the Corrigendum

	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Responses to the Queries
	Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all	,	We request you to please clarify the TPM type, software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware	
	Desktops, All in	·	based TPM 2.0 which integrated in the motherboard. Reasons: at the time of	
	Desktops, All III		cyberattack where malicious software infects a system to steal data, cause	
			damage, or disrupt operations without the user's consent .Hardware based TPM	
			can't affected but software based TPM can affected in this scenario.	
122	Page # 12 Deskton 2 TECHNICAL		We request you to please incorporate monitor certifications in this asked,	No Change As per PED
	MINIMUM SPECIFICATIONS of all	, ,	suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor	
	Desktops, All in		Global standard, and not specific to any OEM.	
			We request you to please change the asked as PC should have been	See the Corrigendum
	TECHNICAL MINIMUM	•	Manufactured in the year 2025 , as the tender published in the year 2025 and	_
	SPECIFICATIONS of all Desktops, All		material supplied in the year 2026, so please consider product which	
	in		manufacturing during the year 2025 only	
125	Page # 14 All in One Deckton 2		We request you to please change the asked as PC should have been	See the Corrigendum
	TECHNICAL MINIMUM	•	Manufactured in the year 2025 , as the tender published in the year 2025 and	I =
	SPECIFICATIONS of all Desktops, All		material supplied in the year 2026, so please consider product which	
	in		manufacturing during the year 2025 only	
136	Page # 15 Lanton TECHNICAL		We request you to please change the asked as Laptop should have been	See the Corrigendum
	MINIMUM SPECIFICATIONS of all	• •	Manufactured in the year 2025, as the tender published in the year 2025 and	_
	Desktops, All in		material supplied in the year 2026, so please consider product which	
	Desktops, All III		manufacturing during the year 2025 only	
137	Page # 16 TECHNICAL MINIMUM		We request you to please change the asked as Laptop should have been	See the Corrigendum
	SPECIFICATIONS of all Desktops, All		Manufactured in the year 2025, as the tender published in the year 2025 and	I =
	in Metal body Laptop	or therearter	material supplied in the year 2026, so please consider product which	
	iii Wetai body Laptop		manufacturing during the year 2025 only	
138	Page # 16 TECHNICAL MINIMUM		We request you to please allow external Ethernet adaptor, presently RJ45 port is	See the Corrigendum
	_		not by default offering from Dell Technologies NB portfolio	occ the compendant
	in Metal body Laptop	radio compo port, de adapter sacit, ribitii port.	not by details offering from bein recimologies to portions	
	,	Ports: RJ-45. Min 2 USB 3.0 Type A. 1 USB 3.0 Type C.	We request you to please allow external Ethernet adaptor , presently RJ45 port is	See the Corrigendum
			not by default offering from Dell Technologies NB portfolio.	0 · · ·
	Desktops, All in and Laptop , Laptop			
	1			
140	Test / Parameter (Desktop-	Dry Heat Test: 55°C for 4 hrs. – ON condition	We Request you to please amend as minimum Dry Heat Test: 45°C for 4 hrs. – ON	No Change. As per RFP.
	1/Desktop-2) Page # 26 ,	,	condition	. 0 1
	Environment Test 4b			

S.No	RFP Document Reference(s)	Content of RFP requiring	Points of	Responses to the Queries
	(Clause & Page Number(s))	Clarification(s)	clarification	
141		The OEM (themselves or through re-sellers) must have	We request you to please consider the IDC shipment report against this clause for	No Change. As per RFP.
	Past Performance (OEM) Page # 4	supplied same or similar category	unit's shipment OEM past performance .	
		product within the last 7 years before the bid opening		
		date. Work orders either directly by		
		OEM or through its resellers will be considered.		
		Cumulative quantities of all such work orders		
		during the last 7 years will be considered for evaluation.		
		Minimum cumulative quantities required for each item		
		category are as follows:		
		For Desktop-1: 60,000 qty		
		For Desktop-2: 2,500 qty		
		For All in one Desktop-1: 87 qty		
		For All in one Desktop-2: 25 qty		
		For Laptop: 1,250 qty		
		For Metal Body Laptop: 37 qty		
		This clause applicable for all item category i.e.		
		Desktop/All in one/Laptop		
		Further, For Make in India OEMs, Past Performance		
		(OEM) criteria will be same as Past		
l		Performance (Bidder) criteria.		
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