

Responses to the queries (18.10.2025)

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|--|---|---|--|
| 1 | 16 of 34 Page Note. | All types of Desktops, All in one and Laptop must have Government of Gujarat's Logo and Name must preinstalled. Buyer will provide Logo and Name details to selected bidders. Bidder has to provide technical compliance on OEM letter head with duly signed. | Does the term "Government of Gujarat Logo" refer to a single universal logo to be provided by GIL for all departments, or will individual logos be issued by respective departments along with their Purchase Orders? A universal Government of Gujarat logo should be empanelled and provided centrally by GIL. This will ensure uniformity across departments and avoid delays caused by waiting for department-specific logos. If department-specific logos are mandated, we request that additional time be granted in the delivery and installation timeline to accommodate the design and printing requirements. | See the Corrigendum |
| 2 | 18 of 34 Page Note | Quantity Distribution among Empanelment Agencies (item category wise) The total quantity shall be distributed among the Empanelled Agencies in the ratio of 50:30:20 between L1, L2 and L3 respectively. | We respectfully seek further clarity on the proposed 50:30:20 distribution method among L1, L2, and L3, as it directly impacts timely PO issuance and smooth execution of the order. | No Change. As per RFP. |
| 3 | General Question | Is Reverse Auction is envisaged under this RC bid ? | With reference to the previous year's Rate Contract (RC), we seek clarification on whether the current RC bid process involves Reverse Auction. If so, we respectfully urge that all technically qualified bidders be permitted to participate, in order to ensure a competitive environment and achieve the most optimal L1 price. | Reverse auction shall not be part of this bid. |
| 4 | 10: Warranty: ☑ Comprehensive 10 of 34 Page | Selected Bidder must have to ensure that the warranty support & service should be available up to delivery locations to provide repairing cum replacement services of faulty equipment within 48 hrs. | Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days | No Change. As per RFP. |
| 5 | 11: Operational/Warranty period Penalty: 11 of 34 Page | During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 300 per day for desktops will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period. | Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days | No Change. As per RFP. |
| 6 | Page # 2 , Eligibility Criteria for the bidder: OEM | 720 Cr for Desktop 1 | We request you to please increase the OEM turnover criteria minimum 1000 Cr, presently all top Desktop OEM's as per the IDC have 1000 Cr annual Turnover . | No Change. As per RFP. |
| 7 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |

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| 8 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Security: Trusted Platform Module (TPM) 2.0 or higher chip | We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario . | No Change. As per RFP. |
| 9 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | LED Backlit Monitor Size (INCHES): 23.8" or higher | We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM . | No Change. As per RFP. |
| 10 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 11 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Security: Trusted Platform Module (TPM) 2.0 or higher chip | We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario . | No Change. As per RFP. |
| 12 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | LED Backlit Monitor Size (INCHES): 23.8" or higher | We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM . | No Change. As per RFP. |
| 13 | Page # 14 All in One Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 14 | Page # 14 All in One Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 15 | Page # 15 Laptop TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Laptop should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as Laptop should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 16 | Page # 16 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in Metal body Laptop | Laptop should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as Laptop should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 17 | Page # 16 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in Metal body Laptop | Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port. | We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio | See the Corrigendum |
| 18 | Page # 15 Laptop 1 , TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in and Laptop , Laptop 1 | Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port. | We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio. | See the Corrigendum |
| 19 | Test / Parameter (Desktop-1/Desktop-2) Page # 26 , Environment Test 4b | Dry Heat Test: 55°C for 4 hrs. – ON condition | We Request you to please amend as minimum Dry Heat Test: 45°C for 4 hrs. – ON condition | No Change. As per RFP. |

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| 20 | Eligibility Criteria for the bidder: , Past Performance (OEM) Page # 4 | <p>The OEM (themselves or through re-sellers) must have supplied same or similar category product within the last 7 years before the bid opening date. Work orders either directly by OEM or through its resellers will be considered. Cumulative quantities of all such work orders during the last 7 years will be considered for evaluation. Minimum cumulative quantities required for each item category are as follows:</p> <p>For Desktop-1: 60,000 qty For Desktop-2: 2,500 qty For All in one Desktop-1: 87 qty For All in one Desktop-2: 25 qty For Laptop: 1,250 qty For Metal Body Laptop: 37 qty</p> <p>This clause applicable for all item category i.e. Desktop/All in one/Laptop</p> <p>Further, For Make in India OEMs, Past Performance (OEM) criteria will be same as Past</p> | <p>We request you to please consider the IDC shipment report against this clause for unit's shipment OEM past performance .</p> | No Change. As per RFP. |
| 21 | Minimum Technical Qualification of IT Equipment : 1. Desktop, Page no 56 & 57 | Desktop Specifications | <p>1. A 100% Make in India AI & ML based deep Learning technology that non-intrusively enhances run-time energy savings beyond normal OS efficiency, without impacting system performance or user experience</p> <p>2. A standalone agent with an installer (.exe/.msi) under 4 MB, fully self-contained with no external downloads during or before installation, compatible with Windows 10, 11, Server OS 2012/2016/2019/2022/2025 (32 & 64-bit editions) and Linux distributions including RHEL, Ubuntu, Oracle Linux, RedHat, CentOS, Fedora, OpenSuse, Rocky, Alma, and Mint (32 & 64-bit editions).</p> <p>3. The agent has built-in soft meter certified for accuracy to a hardmeter >= 90% by global consulting firms like Big4 and national certifying institutions like BEE,Teri,Bharat Electronics etc</p> <p>4. The same agent can also enable add-on, license-based modules such as Comprehensive Asset, Asset Lifecycle, Policy & Compliance, Patch, Service Tickets, Backup, Server Monitoring, Website Monitoring, and Employee Productivity Management</p> <p>5. Bandwidth Agent to Console communication Data size of per machine per day as below</p> <p>Data :</p> <p>For IPM+ Endpoints Module (Power)</p> <p>Data stored locally on the machines = 20-30 KB/PC/day. Data exchanged with console = 20-30 KB/PC/day.</p> <p>Data exchanged with console is also dependent on Patch size.</p> <p>Agent Usage Statistics for Endpoints</p> <p>Agent Sync Frequency can be set from 15 min to 12 hours</p> <p>CPU Usage on Endpoints = < 5%</p> <p>Memory Usage = Average Up-to 20 MB</p> <p>Minimum Endpoints Specs = Intel i3 8th Gen & above/ 8GB</p> <p>OS Supported : Win Endpoint OS 10/11 and above and Server OS , Popular Linux Flavors like Redhat, Oracle Linux, Ubuntu, Centos, Fedora, Mint</p> <p>6. Sizing & Ports -FOR <=500 PCs VM CPU-4, RAM-4GB, Storage (SSD- 3 yr data retention) 50 Gb, FOR <= 1000 PCs VM CPU-4, RAM-8GB, Storage (SSD- 3 yr data retention) -100 Gb, Static IP Address or DNS Mapping of the given IP address, One time Internet Access required for Installation and license activation</p> | No Change. As per RFP. |

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| 22 | Minimum Technical Qualification of IT Equipment : 2. Thinclient , Page no 57 | Thin Client Specifications | <p>1. A 100% Make in India AI & ML based deep Learning technology that non-intrusively enhances run-time energy savings beyond normal OS efficiency, without impacting system performance or user experience</p> <p>2. A standalone agent with an installer (.exe/.msi) under 4 MB, fully self-contained with no external downloads during or before installation, compatible with Windows 10, 11, Server OS 2012/2016/2019/2022/2025 (32 & 64-bit editions) and Linux distributions including RHEL, Ubuntu, Oracle Linux, RedHat, CentOS, Fedora, OpenSuse, Rocky, Alma, and Mint (32 & 64-bit editions).</p> <p>3. The agent has built-in soft meter certified for accuracy to a hardmeter >= 90% by global consulting firms like Big4 and national certifying institutions like BEE, Teri, Bharat Electronics etc</p> <p>4. The same agent can also enable add-on, license-based modules such as Comprehensive Asset, Asset Lifecycle, Policy & Compliance, Patch, Service Tickets, Backup, Server Monitoring, Website Monitoring, and Employee Productivity Management</p> <p>5. Bandwidth</p> <p>Agent to Console communication Data size of per machine per day as below.</p> <p>Data :</p> <p>For IPM+ Endpoints Module (Power)</p> <p>Data stored locally on the machines = 20-30 KB/PC/day. Data exchanged with console = 20-30 KB/PC/day.</p> <p>Data exchanged with console is also dependent on Patch size.</p> <p>Agent Usage Statistics for Endpoints</p> <p>Agent Sync Frequency can be set from 15 min to 12 hours</p> <p>CPU Usage on Endpoints = < 5%</p> <p>Memory Usage = Average Up-to 20 MB</p> <p>Minimum Endpoints Specs = intel i3 8th Gen and above/ 8GB</p> <p>OS Supported : Win 10/11 and above OS and Server OS , Popular Linux Flavors like Redhat, Oracle Linux, Ubuntu, Centos, Fedora, Mint 6. Sizing & Ports -FOR <=500 PCs VM CPU-4, RAM-4GB, Storage (SSD- 3 yr data retention) -50 Gb, FOR <= 1000 PCs VM CPU-4, RAM-8GB, Storage (SSD- 3 yr retention) -100 Gb, Static IP Address or DNS Mapping of the given IP address, One time Internet Access required for Installation and license activation</p> <p>7. PORTS- 443 Agent to console Communication, 22-SSH Connection, 8080- Analytical Console, End user system - 139 & 445 and SMB1 to be enabled on systems</p> <p>IPM+ remote, agent installation Agent Deployment</p> <p>1. IPM+ Agents will be deployed on identified PCs via SCCM, AD, or any third-party tool.</p> | No Change. As per RFP. |
| 23 | Page No. Past Performance (Bidder) | Minimum cumulative quantities required for each item category are as follows: For Desktop-1: 19,200 qty | Requesting you to kindly reduce the cumulative Qty. requirement to 5000 units OR change it to as Bidder/OEM | No Change. As per RFP. |
| 24 | Page No 10. Point No.8: Delivery & Installation | Within 45 Working days from the date of purchase order/work order of Indenting Dept. Note: site | Requesting you to kindly help change the same to 60 working days considering larger Qty and turnaround time for manufacturing to getting material at Gujarat location. This is applicable for order Qty. 500 or more. | No Change. As per RFP. |
| 25 | Page no 11. Payment | 100% payment after successful inspection of GIL, and after completion certificate of delivery & installation of the ordered goods by indenting Dept. In case site is not ready, Department / Office may release the payment at its discretion. | Requesting to kindly also incorporate maximum number of days to release the payment by indenting Dept or GIL. (similarly, like LD charges) | No Change. As per RFP. |

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| 26 | Eligibility Criteria – Past Performance (Page 3–4) | “The bidder must have successfully executed/completed work orders for the same or similar item category product within the last 7 years before the bid opening date.” Minimum cumulative quantity for Desktop-1 is 19,200. | Recomodate to change as past performance of a Bidder can be considered equivalent if it has supplied a cumulative quantity equal to 80% of 48,000 / 3 = 12,800 units (considering proportionate relaxation for MSMEs OEM). | No Change. As per RFP. |
| 27 | Financial Bid Format – Page 19–23 | “Difference amount for additional items such as 32GB RAM or 27” Monitor will be considered.” | Kindly confirm whether these additional items (difference line items) will also be considered while determining the L1 bidder. | Yes, as per RFP. |
| 28 | Page No. 3 Past Performance (Bidder) | The bidder must have successfully executed /completed work orders for the same or similar item category product within the last 7 years before the bid opening date. | Request to remove “or similar.” Revised clause suggested: “The bidder must have successfully executed/completed work orders for the same category product within the last 7 years before the bid opening date.” | See the Corrigendum |
| 29 | Page No. 4 Past Performance (OEM) | The OEM (themselves or through re-sellers) must have supplied same or similar category product within the last 7 years before the bid opening date. | Request to remove “or similar.” Revised clause suggested: “The OEM (themselves or through re-sellers) must have supplied same category product within the last 7 years before the bid opening date.” | See the Corrigendum |
| 30 | Page No. 13 TECHNICAL MINIMUM SPECIFICATIONS Desktop-1 & Desktop-2 | LED Backlit Monitor | Request to add: “Monitor should be TCO 8.0 or higher certified.” | No Change. As per RFP. |
| 31 | Page No. 13 & 14 TECHNICAL MINIMUM SPECIFICATIONS Desktop-1 & Desktop-2 | Regulatory Certifications | Request to add: “EPEAT certification.” | No Change. As per RFP. |
| 32 | Page No. 17 Evaluation of the bids (Item category wise Evaluation): | Qualified bidders will have to submit minimum 1 sample (quoted Make model with offered specification) for Desktop-1 & Desktop-2 for testing purpose at EQDC/ STQC certified lab. | Request to specify: Qualified bidders will have to submit minimum 1 sample (quoted Make model with offered specification) for Desktop-1 & Desktop-2 for testing purpose at EQDC/ STQC certified lab located in Gujarat. | No Change. As per RFP. |
| 33 | Page no.16 Metal body Laptop | Metal body Laptop Processor: Intel Core Ultra 5 Processor (Series 1) or higher / AMD Ryzen 5 7535U series or higher and Laptop should have been manufactured in the year 2024 or thereafter | Kindly help to amend clause as "Processor: Intel Core Ultra 5 Processor (Series 1) or higher / AMD Ryzen™ 5 230 series or higher and Laptop should have been manufactured in the year 2024 or thereafter | See the Corrigendum |
| 34 | All-in-One Desktop | RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot free. Should support expansion up to 32 GB. | Amend to 16 GB DDR5 4800 MHz, with 1 DIMM slot free, expandable up to 32 GB. | No Change. As per RFP. |
| | | Display Size (inches): 23.8" or higher | Amend to 23.8" IPS panel | No Change. As per RFP. |
| | | Webcam:Availability of integrated webcam with display | Amend to 5 MP Pop-Up Camera | No Change. As per RFP. |
| | | Inbuilt Speakers: Yes | Amend to 2 x 3W speakers | No Change. As per RFP. |
| | | Regulatory Certifications: BEE/Energy Star 7.0 or higher, EPR, RoHS, or other Indian certifications | Add: EPEAT India and/or TCO Certification (at least one should be present) | No Change. As per RFP. |
| | | Ergonomics: Not specified | Add: Height Adjustable Stand with Swivel | No Change. As per RFP. |

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| 35 | Desktop-1 | Security: TPM 2.0 or higher | Amend to: Hardware TPM 2.0 or higher | No Change. As per RFP. |
| | | RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot free. Should support expansion up to 32 GB. | Amend to 16 GB DDR5 4800 MHz, with 1 DIMM slot free, expandable up to 32 GB. | No Change. As per RFP. |
| | | Monitor Size: 23.8" or higher LED Backlit Monitor | Amend to 23.8" IPS Monitor with TCO Certification, and Monitor should be of same OEM make only | No Change. As per RFP. |
| | | Cabinet Type: 7–18 Liters Capacity | Amend to: Small Form Factor (SFF), less than 10 Liters | No Change. As per RFP. |
| 36 | Desktop-2 | Security: TPM 2.0 or higher | Amend to: Hardware TPM 2.0 or higher | No Change. As per RFP. |
| | | RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot free. Should support expansion up to 32 GB. | Amend to 16 GB DDR5 4800 MHz, with 1 DIMM slot free, expandable up to 32 GB. | No Change. As per RFP. |
| | | Monitor Size: 23.8" or higher LED Backlit Monitor | Amend to 23.8" IPS Monitor with TCO Certification, and Monitor should be of same OEM make only | No Change. As per RFP. |
| | | Cabinet Type: 7–18 Liters Capacity | Amend to: Small Form Factor (SFF), less than 10 Liters | No Change. As per RFP. |
| 37 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop Page 16 | All types of Desktop, All in one and Laptop must have Government of Gujarat's Logo and Name must preinstalled. Buyer will provide Logo and Name details to all empanelled bidders. Bidder has to provide technical compliance on OEM letter head with duly signed. | We understand that a single logo would be supplied by GIL and the same needs to be pre-installed into all the applicable products. Please confirm. | See the Corrigendum |
| 38 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1 & Desktop-2 Page 13 & 14 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO (for monitors), EPEAT Gold India for Desktop or any other relevant Indian Certificates" | No Change. As per RFP. |
| 39 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1 & Desktop-2 Page 13 & 14 | Additional suggestion - Power Supply | Request the below change to enable our participation. "Power Supply: 180W EPEAT Gold India with 90% efficiency or better" | No Change. As per RFP. |
| 40 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Display Size (INCHES): 23.8" or higher | Request the below change to enable our participation. "Display Size (INCHES): 23.8" IPS or higher | No Change. As per RFP. |

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| 41 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Availability Of Webcam Integrated With Display: yes | Request the below change to enable our participation. "Availability Of Webcam Integrated With Display: SMP or higher" | No Change. As per RFP. |
| 42 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, EPEAT Gold India for Desktop or any other relevant Indian Certificates" | No Change. As per RFP. |
| 43 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Laptop Page 15 | Battery & adaptor Warranty (Year) : 1 | Request the below change to enable our participation. "Battery & adaptor Warranty (Years) : 3 " | See the Corrigendum |
| 44 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Laptop Page 15 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL STD or any other relevant Indian Certificates" | No Change. As per RFP. |
| 45 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Processor : Intel Core Ultra 5 Processors (Series 1) or higher / AMD Ryzen 5 7535U series or higher and Laptop should have been manufactured in the year 2024 or thereafter. Technical specification compliance on OEM letterhead with duly signed and stamped. Undertaking from OEM & Processor manufacturer in year 2024 or thereafter | Request the below change to enable our participation. "Processor: Intel Core Ultra 7 H Series Processors (Series 2) or higher / AMD Ryzen 7 250 series or higher and Laptop should have been manufactured in the year 2024 or thereafter." Consideration of chipsets would enable same technology provision for all OEM and create a level playing field among the OEMs. | See the Corrigendum |
| 46 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Battery & adaptor Warranty (Year) : 1 | Request the below change to enable our participation. "Battery & adaptor Warranty (Years) : 3 " | See the Corrigendum |

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| 47 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Availability Of Webcam Integrated With Display: yes | Request the below change to enable our participation. "Availability Of Webcam Integrated With Display: SMP or higher" | No Change. As per RFP. |
| 48 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL STD or any other relevant Indian Certificates" | No Change. As per RFP. |
| 49 | 3: Performance Bank Guarantee (PBG), Page 9 | Selected empaneled bidders has to submit Performance Bank Guarantee @ 5% of total order value within 15 days from the date of issue of order | As per the latest amendment in GFR 2017, Performance Security can be asked from 3 to 5 percent of the total contract value. Therefore, we request you to revise this Performance Bank Guarantee percentage to 3% of the total order value. | No Change. As per RFP. |
| 50 | 8: Delivery & Installation, RFP page 10 | Within 45 Working days from the date of purchase order/work order of Indenting Dept. | We request to revise this clause as Delivery & installation within 60 working days from the date of receipt of PO / WO from Intending department. | No Change. As per RFP. |
| 51 | 9: Penalty Clause for delay in delivery & installation, page 10 | If Bidder fail to deliver and install the requisite hardware and operating software within the time limit as mentioned in the bid, then 0.5% of the total value of delayed qty. per week or proportionate part of the week of delayed period shall be deducted. | We request to revise this clause as If Bidder fail to deliver and install the requisite hardware and operating software within the time limit as mentioned in the bid, then 0.2% of the total value of delayed qty. per week or proportionate part of the week of delayed period shall be deducted. | No Change. As per RFP. |
| 52 | 9: Penalty Clause for delay in delivery & installation, page 8 | The amount of penalty for delay in delivery & installation shall be subject to a maximum limit of 10% of the total contract value. | We request to revise this clause as The amount of penalty for delay in delivery & installation shall be subject to a maximum limit of 5% of the total contract value. | No Change. As per RFP. |
| 53 | 11: Operational/Warranty period Penalty. Page 11. | During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 300 per day for desktops will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. | We request to revise this clause as "During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 100 per day for desktops will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied." | No Change. As per RFP. |
| 54 | 12: Payment, Page 11 | 100% payment after successful inspection of GIL, and after completion certificate of delivery & installation of the ordered goods by indenting Dept. | We request you to revise this payment as 1) Delivery of the ordered goods : 90% of the payment against delivery. 2) Installation of the ordered goods: Remaining 10% of the payment after installation. | No Change. As per RFP. |
| 55 | Eligibility Criteria for the bidder, Page 5 | Additional Point | Bidder should have atleast 200 Engineers on their payroll for Support Services. Undertaking by the bidder along with EPF, ESIC registration certificates to be submitted. | No Change. As per RFP. |
| 56 | Choice of Agency (item category wise Empanelment) Page 17 | 3 Agencies (L1, L2, L3) with minimum 2 OEM shall be identified for Empanelment subject to match the L1 rate. | Please revise this clause as 3 Agencies (L1, L2, L3) with 3 different OEM's shall be identified for Empanelment subject to match the L1 rate. | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|--|---|--------------------------|
| 57 | Choice of Agency (item category wise Empanelment) Page 17 | Further if all 3 agencies are same OEM then opportunity will not be given to L3 agency but next agency of different OEM instead of L3 agency will be allowed to match with L1 rates and will be empanel. | Our suggestion is One OEM can bid with one Bidder only. | No Change. As per RFP. |
| 58 | 10: Warranty, Page 10 | Selected Bidder must have to ensure that the warranty support & service should be available up to delivery locations to provide repairing cum replacement services of faulty equipment within 48 hrs. | There should be at least one dedicated Engineer posted for every 300 machines supplied by that respective bidder. | No Change. As per RFP. |
| 59 | Clause 12, Page 11 of 34 | Payment: 100% after successful inspection by GIL and completion certificate from indenting department. | We request for changes/corrigendum for payment clause of milestone-based as @80% on supply and @20% on installation. | No Change. As per RFP. |
| 60 | Clause 8–10, Page 10 | Delivery & Installation within 45 working days from order date. | We request for changes/corrigendum for Delivery and installation clause as "Delivery & Installation within 60 working days from order date". | No Change. As per RFP. |
| 61 | Clause 8, Page 7 and Annexure A | EMD to be submitted in DD or Bank Guarantee format only. | We request corrigendum for allow EMD submission in the Form of Insurance Surety Bondas permitted under Gol Ministry of Finance OM No. F.1/2/2021-PPD dated 2 July 2021 and GR No. FD/MSMe/420242859/DMO dated 01.05.2025? | No Change. As per RFP. |
| 62 | Clause 3, Page 9 | Performance Bank Guarantee (5% of order value) from a nationalized/public sector bank within 15 days of order. | We request corrigendum for allow Performance Guarantee Bond (PGB) in the form of an Insurance Surety Bond, backed by IRDAI-registered insurers as per the same GR dated 01.05.2025? | No Change. As per RFP. |
| 63 | Penalty Clause, Clause 11, Page 11 | Penalty for unresolved complaints within 48 hours. | Can bidder provide remote resolution (diagnostic or parts shipment) before physical attendance, to stop penalty clock? | No Change. As per RFP. |
| 64 | Evaluation Process, Page 17 | Only Desktop-1 and Desktop-2 undergo EQDC testing. | Why are other categories (All-in-One, Laptops) exempted from EQDC validation? | No Change. As per RFP. |
| 65 | Clause 3, Page 6 | Rate Contract validity 6 months, extendable by 6 months. | Can bidder request price revision if component rates change significantly during extension? | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|--|---|--------------------------|
| 66 | Eligibility Criteria for the bidder: , Past Performance (OEM) Page # 4 | The OEM (themselves or through re-sellers) must have supplied same or similar category product within the last 7 years before the bid opening date. Work orders either directly by OEM or through its resellers will be considered. Cumulative quantities of all such work orders during the last 7 years will be considered for evaluation. Minimum cumulative quantities required for each item category are as follows: For Desktop-1: 60,000 qty For Desktop-2: 2,500 qty For All in one Desktop-1: 87 qty For All in one Desktop-2: 25 qty For Laptop: 1,250 qty For Metal Body Laptop: 37 qty This clause applicable for all item category i.e. Desktop/All in one/Laptop Further, For Make in India OEMs, Past Performance (OEM) criteria will be same as Past Performance (Bidder) criteria. | We request you to please consider the IDC shipment report against this clause for unit's shipment OEM past performance . | No Change. As per RFP. |
| 67 | 8: Delivery & Installation, RFP page 10 | Within 45 Working days from the date of purchase order/work order of Indenting Dept. | Please revise this clause as Delivery & installation within 90 working days from the date of receipt of PO / WO from Intending department. | No Change. As per RFP. |
| 68 | 9: Penalty Clause for delay in delivery & installation, page 8 | The amount of penalty for delay in delivery & installation shall be subject to a maximum limit of 10% of the total contract value. | We request to revise this clause as The amount of penalty for delay in delivery & installation shall be subject to a maximum limit of 3% of the total contract value. | No Change. As per RFP. |
| 69 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop Page 16 | All types of Desktop, All in one and Laptop must have Government of Gujarat's Logo and Name must preinstalled. Buyer will provide Logo and Name details to all empanelled bidders. Bidder has to provide technical compliance on OEM letter head with duly signed. | We understand that a single logo would be supplied by GIL and the same needs to be pre-installed into all the applicable products. Please confirm. | See the Corrigendum |
| 70 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1 & Desktop-2 Page 13 & 14 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO (for monitors), EPEAT Gold India for Desktop or any other relevant Indian Certificates" | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|--|--|--------------------------|
| 71 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1 & Desktop-2 Page 13 & 14 | Additional suggestion - Power Supply | Request the below change to enable our participation. "Power Supply: 180W EPEAT Gold India with 90% efficiency or better" | No Change. As per RFP. |
| 72 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Display Size (INCHES): 23.8" or higher | Request the below change to enable our participation. "Display Size (INCHES): 23.8" IPS or higher | No Change. As per RFP. |
| 73 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Availability Of Webcam Integrated With Display: yes | Request the below change to enable our participation. "Availability Of Webcam Integrated With Display: SMP or higher" | No Change. As per RFP. |
| 74 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, EPEAT Gold India for Desktop or any other relevant Indian Certificates" | No Change. As per RFP. |
| 75 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Laptop Page 15 | Battery & adaptor Warranty (Year) : 1 | Request the below change to enable our participation. "Battery & adaptor Warranty (Years) : 3 " | See the Corrigendum |
| 76 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Laptop Page 15 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL STD or any other relevant Indian Certificates" | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|--|---|---|--------------------------|
| 77 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Processor : Intel Core Ultra 5 Processors (Series 1) or higher / AMD Ryzen 5 7535U series or higher and Laptop should have been manufactured in the year 2024 or thereafter. Technical specification compliance on OEM letterhead with duly signed and stamped. Undertaking from OEM & Processor manufacturer in year 2024 or thereafter | Request the below change to enable our participation. "Processor: Intel Core Ultra 7 H Series Processors (Series 2) or higher / AMD Ryzen 7 250 series or higher and Laptop should have been manufactured in the year 2024 or thereafter." Consideration of chipsets would enable same technology provision for all OEM and create a level playing field among the OEMs. | See the Corrigendum |
| 78 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Battery & adaptor Warranty (Year) : 1 | Request the below change to enable our participation. "Battery & adaptor Warranty (Years) : 3 " | See the Corrigendum |
| 79 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Availability Of Webcam Integrated With Display: yes | Request the below change to enable our participation. "Availability Of Webcam Integrated With Display: 5MP or higher" | No Change. As per RFP. |
| 80 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL STD or any other relevant Indian Certificates" | No Change. As per RFP. |
| 81 | | Turnover Criteria for Category – Desktop PC–1 | "The bidder's average annual turnover during the last three financial years (2022–23, 2023–24, and 2024–25) should be ₹65 crore for Desktop PC–1 category." | No Change. As per RFP. |
| 82 | | Past performance of the bidder and OEM | We also request that the past performance of the bidder/OEM be duly considered under this clause to ensure evaluation based on experience, capability, and product quality. | No Change. As per RFP. |
| 83 | Eligibility Criteria for the bidder & Page No. 2 | Bidder Turn Over Criteria | Desktop-1 288 Cr | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|---|---|--------------------------|
| 84 | Eligibility Criteria for the bidder & Page No. 2 | Past Performance (Bidder) | <p>The bidder must have successfully executed /completed work orders for the same or similar item category product within the last 7 years before the bid opening date. The work orders should be from any Central / State Government Organization / PSU/ Public Listed Company/ Higher Educational Institutions recognized by UGC or Act of Central or State Govt. Cumulative quantities of all such work orders during the last 7 years will be considered for evaluation. Minimum cumulative quantities required for each item category are as follows: For Desktop-1: 19,200 qty</p> <p>In order to promote wider participation and enhance competition, we request you to kindly consider accepting a quantity of 4,400 units for Desktop-1.</p> | No Change. As per RFP. |
| 85 | 8: Delivery & Installation, RFP page 10 | Within 45 Working days from the date of purchase order/work order of Indenting Dept. | Please revise this clause as Delivery & installation within 75 working days from the date of receipt of PO / WO from Intending department. | No Change. As per RFP. |
| 86 | 12: Payment, Page 11 | 100% payment after successful inspection of GIL, and after completion certificate of delivery & installation of the ordered goods by indenting Dept. | <p>We request you to revise this payment as</p> <p>1) Delivery of the ordered goods : 95%</p> <p>2) Installation of the ordered goods: Remaining 5%</p> | No Change. As per RFP. |
| 87 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop Page 16 | All types of Desktop, All in one and Laptop must have Government of Gujarat's Logo and Name must be preinstalled. Buyer will provide Logo and Name details to all empanelled bidders. Bidder has to provide technical compliance on OEM letter head with duly signed. | We understand that a single logo would be supplied by GIL and the same needs to be pre-installed into all the applicable products. Please confirm. | See the Corrigendum |
| 88 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1 & Desktop-2 Page 13 & 14 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | <p>Request the below change to enable our participation.</p> <p>"Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO (for monitors), EPEAT Gold India for Desktop or any other relevant Indian Certificates"</p> | No Change. As per RFP. |
| 89 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1 & Desktop-2 Page 13 & 14 | Additional suggestion - Power Supply | <p>Request the below change to enable our participation.</p> <p>"Power Supply: 180W EPEAT Gold India with 90% efficiency or better"</p> | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|---|--|--------------------------|
| 90 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Display Size (INCHES): 23.8" or higher | Request the below change to enable our participation. "Display Size (INCHES): 23.8" IPS or higher | No Change. As per RFP. |
| 91 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Availability Of Webcam Integrated With Display: yes | Request the below change to enable our participation. "Availability Of Webcam Integrated With Display: SMP or higher" | No Change. As per RFP. |
| 92 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop All in One Desktop-1 & All in One Desktop-2 Page 14 & 15 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, EPEAT Gold India for Desktop or any other relevant Indian Certificates" | No Change. As per RFP. |
| 93 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Laptop Page 15 | Battery & adaptor Warranty (Year) : 1 | Request the below change to enable our participation. "Battery & adaptor Warranty (Years) : 3 " | See the Corrigendum |
| 94 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Laptop Page 15 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL STD or any other relevant Indian Certificates" | No Change. As per RFP. |
| 95 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Processor : Intel Core Ultra 5 Processors (Series 1) or higher / AMD Ryzen 5 7535U series or higher and Laptop should have been manufactured in the year 2024 or thereafter. Technical specification compliance on OEM letterhead with duly signed and stamped. Undertaking from OEM & Processor manufacturer in year 2024 or thereafter | Request the below change to enable our participation. "Processor: Intel Core Ultra 7 H Series Processors (Series 2) or higher / AMD Ryzen 7 250 series or higher and Laptop should have been manufactured in the year 2024 or thereafter." Consideration of chipsets would enable same technology provision for all OEM and create a level playing field among the OEMs. | See the Corrigendum |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|--|--|---|--------------------------|
| 96 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Battery & adaptor Warranty (Year) : 1 | Request the below change to enable our participation. "Battery & adaptor Warranty (Years) : 3" | See the Corrigendum |
| 97 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Availability Of Webcam Integrated With Display: yes | Request the below change to enable our participation. "Availability Of Webcam Integrated With Display: SMP or higher" | No Change. As per RFP. |
| 98 | TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Metal Body Laptop Page 16 | Regulatory Certifications : BEE/Energy Star 7.0 or higher, EPR, RoHS or any other relevant Indian Certificates | Request the below change to enable our participation. "Regulatory Certifications : , BEE /Energy star 7.0 or higher, EPR, RoHS, TCO, MIL STD or any other relevant Indian Certificates" | No Change. As per RFP. |
| 99 | Page 3 | The bidder must have successfully executed /completed work orders for the same or similar item category product within the last 7 years before the bid opening date. The work orders should be from any Central / State Government Organization / PSU/ Public Listed Company/ Higher Educational Institutions recognized by UGC or Act of Central or State Govt. Cumulative quantities of all such work orders during the last 7 years will be considered for evaluation. Minimum cumulative quantities required for each item category are as follows: For Desktop-1: 19,200 qty For Desktop-2: 800 qty For All in one Desktop-1: 28 qty For All in one Desktop-2: 8 qty For Laptop: 400 qty For Metal Body Laptop: 12 qty This clause applicable for all item category i.e. Desktop/All in one/Laptop | We request to kindly include item category workstation along with the Desktop/All in One / Laptop in similar item category | See the Corrigendum |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|---|---|--|
| 100 | Page No. 10 | Delivery & Installation: Within 45 Working days from the date of purchase order/work order of Indenting Dept. Note: site readiness to be provided by end user. | We request to allow delivery and Installation upto 60 working days from the date of purchase order/work order of Indenting Dept. | No Change. As per RFP. |
| 101 | Page No. 10 Page 1 | Last Date of Submission of Bid: 30.10.2025 till 1700 hours | We would like to respectfully request a short extension of the Bid submission date, as the current schedule coincides with the Diwali festive period. During this time, many of key team members, OEM partners are on holiday during this time, making it challenging to complete the necessary documentation, commercial approvals, and technical submissions within the existing timeline. | No Change. As per RFP. |
| 102 | 10: Warranty: 10 of 34 Pag | Selected Bidder must have to ensure that the warranty support & service should be available up to delivery locations to provide repairing cum replacement services of faulty equipment within 48 hrs. | Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days | No Change. As per RFP. |
| 103 | 16 of 34 Page Note. | All types of Desktops, All in one and Laptop must have Government of Gujarat's Logo and Name must preinstalled. Buyer will provide Logo and Name details to selected bidders. Bidder has to provide technical compliance on OEM letter head with duly signed. | Does the term "Government of Gujarat Logo" refer to a single universal logo to be provided by GIL for all departments, or will individual logos be issued by respective departments along with their Purchase Orders? A universal Government of Gujarat logo should be empanelled and provided centrally by GIL. This will ensure uniformity across departments and avoid delays caused by waiting for department-specific logos. If department-specific logos are mandated, we request that additional time be granted in the delivery and installation timeline to accommodate the design and printing requirements. | See the Corrigendum |
| 104 | 18 of 34 Page Note | Quantity Distribution among Empanelment Agencies (item category wise) The total quantity shall be distributed among the Empanelled Agencies in the ratio of 50:30:20 between L1, L2 and L3 respectively. | We respectfully seek further clarity on the proposed 50:30:20 distribution method among L1, L2, and L3, as it directly impacts timely PO issuance and smooth execution of the order. | No Change. As per RFP. |
| 105 | General Question | Is Reverse Auction is envisaged under this RC bid ? | With reference to the previous year's Rate Contract (RC), we seek clarification on whether the current RC bid process involves Reverse Auction. If so, we respectfully urge that all technically qualified bidders be permitted to participate, in order to ensure a competitive environment and achieve the most optimal L1 price. | Reverse auction shall not be part of this bid. |
| 106 | 11: Operational/Warranty period Penalty: 11 of 34 Page | During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 300 per day for desktops will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period. | Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|--|---|---|--------------------------|
| 107 | Page # 2 , Eligibility Criteria for the bidder: OEM | 720 Cr for Desktop 1 | We request you to please increase the OEM turnover criteria minimum 1000 Cr, presently all top Desktop OEM's as per the IDC have 1000 Cr annual Turnover . | No Change. As per RFP. |
| 108 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Security: Trusted Platform Module (TPM) 2.0 or higher chip | We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario . | No Change. As per RFP. |
| 109 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | LED Backlit Monitor Size (INCHES): 23.8" or higher | We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM . | No Change. As per RFP. |
| 110 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 111 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Security: Trusted Platform Module (TPM) 2.0 or higher chip | We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario . | No Change. As per RFP. |
| 112 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | LED Backlit Monitor Size (INCHES): 23.8" or higher | We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM . | No Change. As per RFP. |
| 113 | Page # 14 All in One Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 114 | Page # 14 All in One Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 115 | Page # 15 Laptop TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Laptop should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as Laptop should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 116 | Page # 16 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in Metal body Laptop | Laptop should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as Laptop should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 117 | Page # 16 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in Metal body Laptop | Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port. | We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio | See the Corrigendum |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|--|--|---|--------------------------|
| 118 | Page # 15 Laptop 1 , TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in and Laptop , Laptop 1 | Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port. | We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio. | See the Corrigendum |
| 119 | Test / Parameter (Desktop-1/Desktop-2) Page # 26 , Environment Test 4b | Dry Heat Test: 55°C for 4 hrs. – ON condition | We Request you to please amend as minimum Dry Heat Test: 45°C for 4 hrs. – ON condition | No Change. As per RFP. |
| 120 | Eligibility Criteria for the bidder: , Past Performance (OEM) Page # 4 | The OEM (themselves or through re-sellers) must have supplied same or similar category product within the last 7 years before the bid opening date. Work orders either directly by OEM or through its resellers will be considered. Cumulative quantities of all such work orders during the last 7 years will be considered for evaluation. Minimum cumulative quantities required for each item category are as follows: For Desktop-1: 60,000 qty For Desktop-2: 2,500 qty For All in one Desktop-1: 87 qty For All in one Desktop-2: 25 qty For Laptop: 1,250 qty For Metal Body Laptop: 37 qty This clause applicable for all item category i.e. Desktop/All in one/Laptop Further, For Make in India OEMs, Past Performance (OEM) criteria will be same as Past Performance (Bidder) criteria. | We request you to please consider the IDC shipment report against this clause for unit's shipment OEM past performance . | No Change. As per RFP. |
| 121 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 122 | 16 of 34 Page Note. | All types of Desktops, All in one and Laptop must have Government of Gujarat's Logo and Name must preinstalled. Buyer will provide Logo and Name details to selected bidders. Bidder has to provide technical compliance on OEM letter head with duly signed. | Does the term "Government of Gujarat Logo" refer to a single universal logo to be provided by GIL for all departments, or will individual logos be issued by respective departments along with their Purchase Orders? A universal Government of Gujarat logo should be empanelled and provided centrally by GIL. This will ensure uniformity across departments and avoid delays caused by waiting for department-specific logos. If department-specific logos are mandated, we request that additional time be granted in the delivery and installation timeline to accommodate the design and printing requirements. | See the Corrigendum |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|--|---|---|--|
| 123 | 18 of 34 Page Note | Quantity Distribution among Empanelment Agencies (item category wise) The total quantity shall be distributed among the Empanelled Agencies in the ratio of 50:30:20 between L1, L2 and L3 respectively. | We respectfully seek further clarity on the proposed 50:30:20 distribution method among L1, L2, and L3, as it directly impacts timely PO issuance and smooth execution of the order. | No Change. As per RFP. |
| 124 | General Question | Is Reverse Auction is envisaged under this RC bid ? | With reference to the previous year's Rate Contract (RC), we seek clarification on whether the current RC bid process involves Reverse Auction. If so, we respectfully urge that all technically qualified bidders be permitted to participate, in order to ensure a competitive environment and achieve the most optimal L1 price. | Reverse auction shall not be part of this bid. |
| 125 | 10: Warranty: 10 of 34 Page | Selected Bidder must have to ensure that the warranty support & service should be available up to delivery locations to provide repairing cum replacement services of faulty equipment within 48 hrs. | Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days | No Change. As per RFP. |
| 126 | 11: Operational/Warranty period Penalty: | During warranty period, if the complaint is not resolved within 48 hrs the penalty of Rs. 300 per day for desktops will be levied. However, if the complaints not resolved within 7 days then from 8th day to 14th day, penalty would be levied @ 150% and from 15th day onwards penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period. | Suggested to Please allow to Be Logged the Complaint and Provide the Call ID within 48 hrs. and Resolve the Issue with in 5 Working Days | No Change. As per RFP. |
| 127 | Page # 2 , Eligibility Criteria for the bidder: OEM | 720 Cr for Desktop 1 | We request you to please increase the OEM turnover criteria minimum 1000 Cr, presently all top Desktop OEM's as per the IDC have 1000 Cr annual Turnover . | No Change. As per RFP. |
| 128 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 129 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Security: Trusted Platform Module (TPM) 2.0 or higher chip | We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario . | No Change. As per RFP. |
| 130 | Page # 13 Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | LED Backlit Monitor Size (INCHES): 23.8" or higher | We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM . | No Change. As per RFP. |
| 131 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|---|---|--------------------------|
| 132 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Security: Trusted Platform Module (TPM) 2.0 or higher chip | We request you to please clarify the TPM type , software based or hardware based (integrated in the motherboard from day one). Suggested for Hardware based TPM 2.0 which integrated in the motherboard. Reasons: at the time of cyberattack where malicious software infects a system to steal data, cause damage, or disrupt operations without the user's consent .Hardware based TPM can't affected but software based TPM can affected in this scenario . | No Change. As per RFP. |
| 133 | Page # 13 Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | LED Backlit Monitor Size (INCHES): 23.8" or higher | We request you to please incorporate monitor certifications in this asked , suggested for TCO 8 and Energy Star 8.0. this 2 certification used for monitor Global standard , and not specific to any OEM . | No Change. As per RFP. |
| 134 | Page # 14 All in One Desktop 1 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 135 | Page # 14 All in One Desktop 2 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | PC should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as PC should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 136 | Page # 15 Laptop TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in | Laptop should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as Laptop should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 137 | Page # 16 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in Metal body Laptop | Laptop should have been Manufactured in the year 2024 or thereafter | We request you to please change the asked as Laptop should have been Manufactured in the year 2025 , as the tender published in the year 2025 and material supplied in the year 2026, so please consider product which manufacturing during the year 2025 only | See the Corrigendum |
| 138 | Page # 16 TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in Metal body Laptop | Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port. | We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio | See the Corrigendum |
| 139 | Page # 15 Laptop 1 , TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in and Laptop , Laptop 1 | Ports: RJ-45, Min 2 USB 3.0 Type A, 1 USB 3.0 Type C, Audio Combo port, DC adapter Jack, HDMI port. | We request you to please allow external Ethernet adaptor , presently RJ45 port is not by default offering from Dell Technologies NB portfolio. | See the Corrigendum |
| 140 | Test / Parameter (Desktop-1/Desktop-2) Page # 26 , Environment Test 4b | Dry Heat Test: 55°C for 4 hrs. – ON condition | We Request you to please amend as minimum Dry Heat Test: 45°C for 4 hrs. – ON condition | No Change. As per RFP. |

| S.No | RFP Document Reference(s) (Clause & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of clarification | Responses to the Queries |
|------|---|---|--|--------------------------|
| 141 | Eligibility Criteria for the bidder: , Past Performance (OEM) Page # 4 | <p>The OEM (themselves or through re-sellers) must have supplied same or similar category product within the last 7 years before the bid opening date. Work orders either directly by OEM or through its resellers will be considered. Cumulative quantities of all such work orders during the last 7 years will be considered for evaluation. Minimum cumulative quantities required for each item category are as follows:</p> <p>For Desktop-1: 60,000 qty For Desktop-2: 2,500 qty For All in one Desktop-1: 87 qty For All in one Desktop-2: 25 qty For Laptop: 1,250 qty For Metal Body Laptop: 37 qty</p> <p>This clause applicable for all item category i.e. Desktop/All in one/Laptop</p> <p>Further, For Make in India OEMs, Past Performance (OEM) criteria will be same as Past Performance (Bidder) criteria.</p> | We request you to please consider the IDC shipment report against this clause for unit's shipment OEM past performance . | No Change. As per RFP. |