

बिड दस्तावेज़ / Bid Document

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	24-11-2025 15:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	24-11-2025 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Gujarat
विभाग का नाम / Department Name	Urban Development And Urban Housing Department Gujarat
संगठन का नाम / Organisation Name	N/a
कार्यालय का नाम / Office Name	Souadtga Kevadia
कुल मात्रा / Total Quantity	6
वस्तु श्रेणी / Item Category	Designing Software (V2) (Q2)
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Turnover	Yes Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Exemption for Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, OEM Annual Turnover, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी / Number of days for which Bid would be auto-extended	7

बिड विवरण/Bid Details	
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination
बिड का प्रकार/Type of Bid	Two Packet Bid
प्राथमिक उत्पाद श्रेणी/Primary product category	Designing Software (V2)
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	HDFC Bank
ईएमडी राशि/EMD Amount	13597

ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

EMD in Favour of "GUJARAT INFORMATICS LIMITED, GANDHINAGAR" and Submitted at: Gujarat Informatics Limited, Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan, Sector - 10 A, Gandhinagar - 382010, Gujarat.
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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एमआईआई खरीद वरीयता/MII Purchase Preference

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Designing Software (V2) (1 pieces)**तकनीकी विशिष्टियाँ /Technical Specifications**

[* जेम कटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
BASIC INFORMATION	Modules of Designing Software offered in the scope of supply	Architecture Design, Mechanical Design, Structure Design, Infrastructure Design, Electrical Design, Electronic Design, General Design
	Type of Edition of the offered product	Commerical Edition
SCOPE OF LICENCE	Types of Licence	Subscription
	OEM Licensing policy	Per named user/user

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Number of licensing included in the offered product as per OEM defined licensing policy	1 - 100
	Scope of Installation	Installation, Integration, Configuration, User Acceptance Testing of offered product, NA
	The offered product have support from OEM for	Unlimited updation for Patches and Bug fixes within maintenance & support period, Unlimited upgradation of version within support period, NA
	Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)	0 - 5
	Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)	0 - 5
	Training Options	On-Site, OEM Training Centre, Virtual, Training Material
	No of days Training Provided (Hint :- Select '0' if not applicable)	0 - 10
ARCHITECTURE DESIGN	Architecture Design Features	Parametric Modeling, Building Layout & Design, Site Layout, MasterPlanning, Sustainability Design, Walk-Through Animation, Massing Studies, NA
MECHANICAL DESIGN	Mechanical Design Features	Advance surfacing, Direct Modeling, Fluid Flow Simulation, Mesh CAD Models, Mold design, Plastic Parts Design, Weldments, Mechanical concept and layout design, Energy Analysis, Heating Ventilation and Air Conditioning (HVAC), MEP Fabrication, Plumbing System Design, Computer Aided Manufacturing (CAM), NA
STRUCTURE DESIGN	Structure Design Features	Composite Material Design, Structural Detailing, Stress Analysis, Structural Validation, NA
INFRASTRUCTURE DESIGN	Infrastructure Design Features 1	Site Planning & Layout, Highway and Road Design, Rail Design, Site Development, Geospatial Analysis & Geo Referencing, GIS Integration, Corridor Modelling, Horizontal and Vertical Curves, Bridge Modelling, Point Cloud Data Processing, NA
	Infrastructure Design Features 2	Master Planning, Volumetric Analysis, Earthwork Calculation, Thematic Analysis, Existing conditions modelin, NA
ELECTRICAL DESIGN	Electrical Design Features	Electrical cable and Conduit design, Panel Design, Circuit Simulation, Load Takeoff Calculation, Electrical Fabrication, NA

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
ELECTRONIC DESIGN	Electronic Design Features 1	Support Distributed Computing, S-Parameter Simulation support, Harmonic Balance Simulation, X-Parameter Simulation/Support, RF System design and Simulation, S- Parameter Checker, Tuning and Optimization, Optimization for EM and Circuit Co-Simulation, FEM Mesh Domain Optimization, RF System Budget Analysis, Yield Analysis and Yield Optimization, Sensitivity Analysis and Sensitivity Optimization, IP Encoder to protect data, NA
	Electronic Design Features 2	Simulation result Data Display window, DSP and Algorithm Blocks, Digital Filter design wizard, HDL (hardware description language) Code Generation, HDL Co-Simulation with RF System Model, Fixed Point Library, Phased array Intermod and Harmonics 3D Beam Plotting Capability, Support Digital, RF & Hybrid Beam Forming, 3D Antenna Pattern file support, Dynamic 3D graph capability, Radar Source Models, Radar Target Models, Radar Sea Clutter Model, NA
	Electronic Design Features 3	Multi Scattering Target model with Latitude, Longitude and Altitude Support, Cover and Deceptive Jamming EW Models, Clutter Model with PDF, Radar Platform models with Latitude, Longitude and Altitude Support, Radar Propagation loss model for Rainfall and Snowfall, Radar Signal Processing models, Phased Array toolbox, Radar Measurement Model, RF Budget Analysis for Phased Array System, 3D Antenna Beam Plotting for Phased Array, Intermod and Harmonics analysis for Phased array System, RF Budget Planning and System simulation Tool, NA
	EM simulation method used	MOM (Method of moments), FEM(Finite Element Method), NA
	Number of Core for EM Multi -thread supported by the offered product	4, 8, 16, 32, NA
COMMON PARAMETERS	Common parameters features 1	2D System Analysis, Human Simulation, Motion Simulation, Solar Analysis, Photorealistic Images, Daylighting Analysis, Generic Design, Reality Capture, Cloud Collaboration, Data Management, Parametric Modeling, NA
	Common parameters features 2	Finite Element Analysis, Animation, Conceptual design, Structural Detailing, Stress Analysis, Structural Validation, System Level Design, Schematic Design CapabilitySchematic Design Capability, Layout Design Capability, Layout DRC(design rule check) and LVS (layout versus schematic), Design Guide support, Support different CAD files import, Support Python Script, DC and AC Simulation, NA
	Basic information modeling supported by the offered product	2 D, 3 D, 4 D, 5 D, NA

Additional Specification Parameters - Designing Software (V2) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Product Description	AutoCAD 2025 - Including specialized toolsets Single User 3-Years subscription

* Bidders offering must also comply with the additional specification parameters mentioned above.

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Chiragkumar Maheshkumar Vadhvana	393151,Office no 111, Administrative building, Near Ekta Food Court, Statue Of Unity, Ekta nagar - Kevadia, Garudeshvar, Narmada	1	15

Designing Software (V2) (5 pieces)**तकनीकी विशिष्टियाँ /Technical Specifications**

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
BASIC INFORMATION	Modules of Designing Software offered in the scope of supply	Architecture Design, Mechanical Design, Structure Design, Infrastructure Design, Electrical Design, Electronic Design, General Design
	Type of Edition of the offered product	Commerical Edition
SCOPE OF LICENCE	Types of Licence	Subscription
	OEM Licensing policy	Per named user/user
	Number of licensing included in the offered product as per OEM defined licensing policy	1 - 100
	Scope of Installation	Installation, Integration, Configuration, User Acceptance Testing of offered product, NA
	The offered product have support from OEM for	Unlimited updation for Patches and Bug fixes within maintenance & support period, Unlimited upgradation of version within support period, NA

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)	0 - 5
	Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)	0 - 5
	Training Options	On-Site, OEM Training Centre, Virtual, Training Material
	No of days Training Provided (Hint :- Select '0' if not applicable)	0 - 10
ARCHITECTURE DESIGN	Architecture Design Features	Parametric Modeling, Building Layout & Design, Site Layout, MasterPlanning, Sustainability Design, Walk-Through Animation, Massing Studies, NA
MECHANICAL DESIGN	Mechanical Design Features	Advance surfacing, Direct Modeling, Fluid Flow Simulation, Mesh CAD Models, Mold design, Plastic Parts Design, Weldments, Mechanical concept and layout design, Energy Analysis, Heating Ventilation and Air Conditioning (HVAC), MEP Fabrication, Plumbing System Design, Computer Aided Manufacturing (CAM), NA
STRUCTURE DESIGN	Structure Design Features	Composite Material Design, Structural Detailing, Stress Analysis, Structural Validation, NA
INFRASTRUCTURE DESIGN	Infrastructure Design Features 1	Site Planning & Layout, Highway and Road Design, Rail Design, Site Development, Geospatial Analysis & Geo Refrencing, GIS Integration, Corridor Modelling, Horizontal and Vertical Curves, Bridge Modelling, Point Cloud Data Processing, NA
	Infrastructure Design Features 2	Master Planning, Volumetric Analysis, Earthwork Calculation, Thematic Analysis, Existing conditions modelin, NA
ELECTRICAL DESIGN	Electrical Design Features	Electrical cable and Conduit design, Panel Design, Circuit Simulation, Load Takeoff Calculation, Electrical Fabrication, NA
ELECTRONIC DESIGN	Electronic Design Features 1	Support Distributed Computing, S-Parameter Simulation support, Harmonic Balance Simulation, X-Parameter Simulation/Support, RF System design and Simulation, S- Parameter Checker, Tuning and Optimization, Optimization for EM and Circuit Co-Simulation, FEM Mesh Domain Optimization, RF System Budget Analysis, Yield Analysis and Yield Optimization, Sensitivity Analysis and Sensitivity Optimization, IP Encoder to protect data, NA

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Electronic Design Features 2	Simulation result Data Display window, DSP and Algorithm Blocks, Digital Filter design wizard, HDL (hardware description language) Code Generation, HDL Co-Simulation with RF System Model, Fixed Point Library, Phased array Intermod and Harmonics 3D Beam Plotting Capability, Support Digital, RF & Hybrid Beam Forming, 3D Antenna Pattern file support, Dynamic 3D graph capability, Radar Source Models, Radar Target Models, Radar Sea Clutter Model, NA
	Electronic Design Features 3	Multi Scattering Target model with Latitude, Longitude and Altitude Support, Cover and Deceptive Jamming EW Models, Clutter Model with PDF, Radar Platform models with Latitude, Longitude and Altitude Support, Radar Propagation loss model for Rainfall and Snowfall, Radar Signal Processing models, Phased Array toolbox, Radar Measurement Model, RF Budget Analysis for Phased Array System, 3D Antenna Beam Plotting for Phased Array, Intermod and Harmonics analysis for Phased array System, RF Budget Planning and System simulation Tool, NA
	EM simulation method used	MOM (Method of moments), FEM(Finite Element Method), NA
	Number of Core for EM Multi -thread supported by the offered product	4, 8, 16, 32, NA
COMMON PARAMETERS	Common parameters features 1	2D System Analysis, Human Simulation, Motion Simulation, Solar Analysis, Photorealistic Images, Daylighting Analysis, Generic Design, Reality Capture, Cloud Collaboration, Data Management, Parametric Modeling, NA
	Common parameters features 2	Finite Element Analysis, Animation, Conceptual design, Structural Detailing, Stress Analysis, Structural Validation, System Level Design, Schematic Design CapabilitySchematic Design Capability, Layout Design Capability, Layout DRC(design rule check) and LVS (layout versus schematic), Design Guide support, Support different CAD files import, Support Python Script, DC and AC Simulation, NA
	Basic information modeling supported by the offered product	2 D

Additional Specification Parameters - Designing Software (V2) (5 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Product Description	AutoCAD LT 2025 Single User 3-Year subscription

* Bidders offering must also comply with the additional specification parameters mentioned above.

प्रेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Chiragkumar Maheshkumar Vadhvana	393151,Office no 111, Administrative building, Near Ekta Food Court, Statue Of Unity, Ekta nagar - Kevadia, Garudeshvar, Narmada	5	15

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Statue of Unity Area Development and Tourism Regulatory Authority (SOUADTGA),
Room No. 211 to 216, 2nd Floor,
New Administrative Bhavan,
Ektanagar, Taluka – Garudeshwar,
District – Narmada – 393 151. (Gujarat)

3. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the

date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

5. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

6. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

7. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

8. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Gujarat Informatics Ltd.
payable at
Gandhinagar

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

9. **Forms of EMD and PBG**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

Gujarat Informatics Ltd.
Account No.
50200010918090
IFSC Code
HDFC0000190
Bank Name
HDFC Bank Ltd.
Branch address
Sector-16, Gandhinagar

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

10. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Bidder Annual Turn Over: 3.40 Lakh(s)

OEM Annual Turn Over: 34 Lakh(s)

Annexure-I

Bidder has to submit the Undertaking On letterhead of Bidder as per Office Memorandum No.: F.No.6/18/2019-PPD dated 23.07.2020 published by Ministry of Finance, Dept. of Expenditure, Public Procurement division.

Annexure-II

Bidder has to submit the Undertaking On letterhead of OEM as per Office Memorandum No.: F.No.6/18/2019-PPD dated 23.07.2020 published by Ministry of Finance, Dept. of Expenditure, Public Procurement division.

Annexure-III

Bidder needs to provide compliance/undertaking/details for their quoted product under this bid.

Product Description:

AutoCAD 2025 - Including specialized toolsets Single User 3-Years subscription

AutoCAD LT 2025 Single User 3-Year subscription

“In the event of any disputes arising from this agreement, the jurisdiction and governing law shall be that of the location of the purchase office.”

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11. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

12. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

13. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

14. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

15. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

16. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

17. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

18. Generic

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the

bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---