

**Bid for purchase of FED for SCRB  
(Tender No. GEM/2025/B/6192703 dated 03.05.2025)**

**Response to Pre-bid Queries raised by bidders**

Sr. no.	Terms in the tender	Bidder / Vendor's Queries	Response to bidders
1	Bid Eligibility Criteria : Past Performance: Bidder Past Performance: The bidder must have successfully executed/completed <input type="checkbox"/> at least one single order of 662 qty. of the FED (Slap Scanner) or <input type="checkbox"/> 2 Orders each of 414 qty. of the FED (Slap Scanner) or <input type="checkbox"/> 3 Orders each of 331 qty. of the FED (Slap Scanner) in last 3 years to any central / state Government / PSU/ Listed Company	<p>We kindly request you to consider modifying this clause to: "As per GeM GTC, the bidder should have supplied FED (Slap Scanner) for a cumulative quantity of 662 units in at least one of the last three years to any Central / State Government / PSU / Listed Company. Copies of relevant contracts (proving supply of the cumulative order quantity in any one financial year) should be provided as evidence."</p> <p>We kindly request you to consider the following revision in the past performance criteria for Bidder/OEM eligibility: -Change single order quantity to 662 units, -Change to two orders with a quantity of 414 units each, -Change to three orders with a quantity of 331 units each. - above three do not seem to be possible with that kind of single order with specific qty.</p> <p>We request you to allowed Bidder / OEM</p> <p>The bidder/OEM must have successfully executed/completed 1. at least one single order of 662 qty. of the FED (Slap Scanner) or 2. Orders each of 414 qty. of the FED (Slap Scanner) or 3. Orders each of 331 qty. of the FED (Slap Scanner) in last 07 years to any central / state Government / PSU/ Listed Company. OEM allowed to submit self-certification as the project under NDA.</p> <p>Bidder Past Performance: We kindly propose that the clause be revised to allow cumulative quantities supplied in any year(s) within the last 3 years, rather than mandating specific order sizes. Our suggested revision is as follows: "The bidder must have successfully executed/completed cumulative supply of at least 662 units of FED (Slap Scanner) through one or more orders in any year(s) within the last 3 years to any Central / State Government / PSU / Listed Company." This relaxation will enable broader participation while still ensuring the bidder's capability and relevant experience. We humbly request you to consider this change and issue a corrigendum accordingly.</p>	No Change, As per RFP
2	Bid Eligibility Criteria : OEM Turnover	<p>We would like to bring to your attention a request for the amendment of the clause pertaining to the submission of documents related to the OEM's turnover, we propose that the OEM undertaking be allowed to be submitted on the official OEM letterhead, in lieu of the Audited Annual Accounts/Statutory CA Certificate, as these documents are not available for non-Indian companies. We appreciate your understanding and consideration of this request, and we look forward to your favorable response.</p> <p>We respectfully request your consideration for an amendment to the clause concerning the submission of documents related to the OEM's turnover. In particular, we propose that, in lieu of Audited Annual Accounts or a Statutory CA Certificate, non-Indian OEMs be permitted to submit an undertaking on their official letterhead. As these specific financial documents are not applicable for non-Indian entities, we believe this alternative would ensure compliance without compromising the intent of the requirement</p>	No Change, As per RFP

Sr. no.	Terms in the tender	Bidder / Vendor's Queries	Response to bidders
		The OEM must have supplied same or similar product 2.5 times (2070 qty) than the bid quantity during the last 07 years before the bid opening date. OEM allowed to submit self-certification as the project under NDA.	
4	ATC : The OEM(s) of FED (Slap Scanner) shall have minimum One service center in Gujarat which should be functional. A Self Certified letter by an authorized signatory of OEM mentioning the address & Contact details of service center is required to be submitted. In case, OEM does not have service Centre in Gujarat at the time of bid submission then OEM will have to submit undertaking to open service centre in Gujarat within 45 days from the date of contract order	The OEM(s) or its authorized re-seller/partner/bidder of FED (Slap Scanner) shall have minimum One service center in Gujarat which should be functional. A Self Certified letter by an authorized signatory of OEM/bidder mentioning the address & Contact details of service center is required to be submitted. In case, OEM/bidder does not have service Centre in Gujarat at the time of bid submission then OEM/bidder will have to submit undertaking to open service centre in Gujarat within 45 days from the date of contract order	OEM authorized service centre is allowed. Hence, no change, As per RFP
5	Terms & Condition: 1. The amount of penalty for delay in delivery & installation shall be subject to a maximum limit of 10% of the total contract value.  2. The amount of Operational/Warranty period Penalty shall be subject to a maximum limit of 5% of the total contract value.	Please revise this clause as the total penalty should not exceed by 5%.	No Change, As per RFP
6	Technical Specs: ..... Enrolment software should be able to identify Forged FP: fake finger, wrong alignment of finger, same finger sample taken twice, low quality of fingerprints.	Feature of fake finger detection at police station is not needed as it is already in controlled police station/ LE agency. Therefore, we request to revise the clause as:  ..... Enrolment software should be able to identify Forged FP: fake finger, wrong alignment of finger, same finger sample taken twice, low quality of fingerprints	No Change, As per RFP