

**Bid for purchase of Smart Phone for SCRB
(Tender No. GEM/2025/B/6194597 dated 03.05.2025)**

Response to Pre-bid Queries raised by bidders

Sr. no.	Terms in the tender	Bidder / Vendor's Queries	Response to bidders
1	<p>Bid Eligibility Criteria : Past Performance: The bidder must have successfully executed/completed</p> <ul style="list-style-type: none"> <input type="checkbox"/> at least one single order of 2448 qty. of the Smart Phone or <input type="checkbox"/> 2 Orders each of 1530 qty. of the Smart Phone or <input type="checkbox"/> 3 Orders each of 1224 qty. of the Smart Phone in last 3 years to any central / state Government / PSU/ Listed Company 	<p>Request for Modification: We kindly request you to consider modifying this clause to:</p> <ul style="list-style-type: none"> o At least one single order of 2448 qty. of the Smart Phone / Tablet Computer (same or similar category products as per GeM GTC) or o 2 orders of 1530 units each, or o 3 orders of 1224 units each in the last three years to any Central / State Government / PSU / Listed Company. <p>The requirement of bidder and OEM experience separately in supplying smartphones is not according to GeM standard experience clause. GeM allows experience of bidder/ OEM (themselves or through resellers) in supply of same or similar category products to encourage bidders who do not have the given experience asked by the dept. to participate in the bid by submitting the experience of their OEMs obtained by themselves or through their resellers. This increases competition. Requesting to change the experience requirement according to GeM guidelines.</p>	<p>Smart Phone / Tablet (Same or similar category product) may consider for past performance.</p> <p>No Change, As per RFP</p>
2	Smartphone (V2) (Q2)	GEM has included the Rugged Phone under the Rugged tablet Category, so we request to republish the bid under Rugged Tablet Category with 6 inch and above with additional spec of 6.5 inch or Department can email to GEM to add 6.5-inch description under the same Rugged Tablet category	No Change, As per RFP
	<p>OEM Past Performance:</p> <p>- The OEM must have supplied same or similar product 2.5 times (7650 qty) than the bid quantity during the last 3 years before the bid opening date</p>	The OEM must have supplied same or similar product 1.5 times (4590 qty) than the bid quantity during the last 3 years before the bid opening date.	No Change, As per RFP
	Delivery : 45 days	65 days	No Change, As per RFP
	Storage & Memory : Minimum 64 GB or higher internal storage with minimum 4 GB RAM or higher expandable up to 16 GB or higher.	<p>Minimum 128 GB or higher Storage</p> <p>Minimum 8GB or Higher RAM</p>	As per RFP, higher is allowed
	Wireless Connectivity : Built-in WiFi, Bluetooth and 4G/5G cellular modules with latest versions during the time of procurement	We suggest to consider 4G model also so we can participate.	4G and 5G compatible

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	Camera : Built-in front camera with minimum 2 MP or higher and back camera with minimum 8 MP or higher with 300 ppi or higher	Built-in Front Camera Minimum 5MP & 20MP rare camera with flash	As per RFP, higher is allowed.
	Battery : Built-in 3.7V 4000 mAH or higher Lithium-Ion Polymer battery.	Minimum 5000 mAh Battery and above	As per RFP, higher is allowed
	Input Output Ports : Input Output Ports - microSD card SIM card (5G compatible)	We suggest to consider 4G model also so we can participate.	4G and 5G compatible
	Warranty : 5 Years	We suggest to consider 3 Year warranty and then 2 Year on AMC % Basis.	No Change, As per RFP
2	Terms and Conditions	No preference was given to Make in India Class 1 local suppliers which is mandatory for all public procurements related to purchase of smartphones. So, please give purchase preference to MII Class-I local suppliers in the bid to align with government policies and support local manufacturing.	in the bid we have not asked any restrictive clause so that make in india OEM can not participate in the bid. hence suggestion not accepted, as per bid