







बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details		
बिड बंद होने की तारीख/समय /Bid End Date/Time	09-07-2025 15:00:00	
बिड खुलने की तारीख/समय /Bid Opening Date/Time	09-07-2025 15:30:00	
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)	
मंत्रालय/राज्य का नाम/Ministry/State Name	Gujarat	
विभाग का नाम/Department Name	Finance Department Gujarat	
संगठन का नाम/Organisation Name	N/a	
कार्यालय का नाम/Office Name	Directorate Of Accounts And Treasury	

बिड विवरण/Bid Details	
वस्तु श्रेणी /Item Category	ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Database Server(Make & Model-SUN M5000) at GSDC, Gandhinagar; Cost of Database Server(Make & Model-SUN M5000) at GSDC, Gandhinagar; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Application Server(Make-Model SUN M4000) at GSDC, Gandhinagar; Cost of Application Server(Make-Model SUN M4000) at GSDC, Gandhinagar; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS - Cost of Maintenance Server(SUN M4000) at GSDC, Gandhinagar; Cost of Maintenance Server(SUN M4000) at GSDC, Gandhinagar; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Management Server(SUN X4150) at GSDC, Gandhinagar; Cost of Management Server(SUN X4150) at GSDC, Gandhinagar; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Backup Server(SUN T2000) at GSDC, Gandhinagar; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Tap Library(SUN SL500) at GSDC, Gandhinagar; Cost of Tap Library(SUN SL500) at GSDC, Gandhinagar; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Database Server(SUN M5000) at DR Site,NIC,Hyderabad; Cost of Database Server(SUN M5000) at DR Site,NIC,Hyderabad; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Database Server(SUN M4000) at DR Site,NIC,Hyderabad; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Database Server(SUN M4000) at DR Site,NIC,Hyderabad; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Database Server(SUN M4000) at DR Site,NIC,Hyderabad; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Database Server(SUN M4000) at DR Site,NIC,Hyderabad; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost of Backup Server(SUN T2000) at DR Site,NIC,Hyderabad; Neither OEM nor ASP , ANNUAL MAINTENANCE SERVICE - DATA CENTER ASSETS - Cost of Tap Library (SUN SL500
अनुबंध अविध /Contract Period	1 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	No

बिड विवरण/Bid Details		
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	Yes	
रिवर्स नीलामी योग्यता नियम/RA Qualification Rule	H1-Highest Priced Bid Elimination	
बिड का प्रकार/Type of Bid	Two Packet Bid	
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation		
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation	
मध्यस्थता खंड/Arbitration Clause	No	
सुलह खंड/Mediation Clause	No	

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	59150

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance securityshould be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary:

EMD and ePBG in favor of Account officer, Directorate of Accounts and Treasuries, Gandhinagar (--)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

	एमआईआई अनुपालन/MII Compliance	Yes	
	एमएसई खरीद वरीयता/MSE Purchase Preference		
एमएसई खरीद वरीयता/MSE Purchase Preference No			

- 1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 2. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:
 - i. If number of technically qualified bidders are only 2 or 3.
 - ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
 - iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
 - iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
 - v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Additional SOW if not readily covered in the Scope of Works incorporated in STC of Services: As per the scope of work

Other Information: As per the scope of work

Asset Details and its Distribution across the consignee /user locations: 1747730025.pdf

Consignee Wise Service Engineers/Help-Desk Personal details: 1747730033.pdf

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Database Server(Make & Model-SUN M5000) At GSDC, Gandhinagar; Cost Of Database Server(Make & Model-SUN M5000) At GSDC, Gandhinagar; Neither OEM Nor ASP (2)

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Major category of Assets	Cost of Database Server(Make & Model-SUN M5000) at GSDC, Gandhinagar	
Type Of Asset	Cost of Database Server(Make & Model-SUN M5000) at GSDC, Gandhinagar	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Make/Brand Of Assets	SUN	
Onsite Service Engineers Requirement	As Indicated in Bid Document	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive	

विवरण/ Specification	मूल्य/ Values	
Periodicity of Preventive Maintenance Services	Monthly	
एडऑन /Addon(s)		

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dave Bharatkumar	382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	2	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Application Server(Make-Model SUN M4000) At GSDC, Gandhinagar; Cost Of Application Server(Make-Model SUN M4000) At GSDC, Gandhinagar; Neither OEM Nor ASP (4)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Major category of Assets	Cost of Application Server(Make-Model SUN M4000) at GSDC, Gandhinagar	
Type Of Asset	Cost of Application Server(Make-Model SUN M4000) at GSDC, Gandhinagar	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Make/Brand Of Assets	SUN	
Onsite Service Engineers Requirement	As Indicated in Bid Document	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive	
Periodicity of Preventive Maintenance Services	Monthly	
एडऑन /Addon(s)		

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./s	ा अधिकारी /Consignee	ਧਗ/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dave Bharatkumar	382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	4	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Maintenance Server(SUN M4000) At GSDC, Gandhinagar; Cost Of Maintenance Server(SUN M4000) At GSDC, Gandhinagar; Neither OEM Nor ASP (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Major category of Assets	Cost of Maintenance Server(SUN M4000) at GSDC, Gandhinagar	
Type Of Asset	Cost of Maintenance Server(SUN M4000) at GSDC, Gandhinagar	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Make/Brand Of Assets	SUN	
Onsite Service Engineers Requirement	As Indicated in Bid Document	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive	
Periodicity of Preventive Maintenance Services	Monthly	
एडऑन /Addon(s)		

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1		382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Management

Server(SUN X4150) At GSDC, Gandhinagar; Cost Of Management Server(SUN X4150) At GSDC, Gandhinagar; Neither OEM Nor ASP (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Major category of Assets	Cost of Management Server(SUN X4150) at GSDC, Gandhinagar		
Type Of Asset	Cost of Management Server(SUN X4150) at GSDC, Gandhinagar		
Status of Annual Maintenance Service Provider	Neither OEM nor ASP		
Make/Brand Of Assets	SUN		
Onsite Service Engineers Requirement	As Indicated in Bid Document		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive		
Periodicity of Preventive Maintenance Services	Monthly		
एडऑन /Addon(s)			

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dave Bharatkumar	382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Backup Server(SUN T2000) At GSDC, Gandhinagar; Cost Of Backup Server(SUN T2000) At GSDC, Gandhinagar; Neither OEM Nor ASP (1)

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Major category of Assets	Cost of Backup Server(SUN T2000) at GSDC, Gandhinagar	

विवरण/ Specification	मूल्य/ Values			
Type Of Asset	Cost of Backup Server(SUN T2000) at GSDC, Gandhinagar			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	SUN			
Onsite Service Engineers Requirement	As Indicated in Bid Document			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive			
Periodicity of Preventive Maintenance Services	Monthly			
एडऑन /Addon(s)				

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dave Bharatkumar	382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Tap Library(SUN SL500) At GSDC, Gandhinagar; Cost Of Tap Library(SUN SL500) At GSDC, Gandhinagar; Neither OEM Nor ASP (1)

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Major category of Assets	Cost of Tap Library(SUN SL500) at GSDC, Gandhinagar			
Type Of Asset	Cost of Tap Library(SUN SL500) at GSDC, Gandhinagar			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	SUN			
Onsite Service Engineers Requirement	As Indicated in Bid Document			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive			

विवरण/ Specification	मूल्य/ Values			
Periodicity of Preventive Maintenance Services	Monthly			
एडऑन /Addon(s)				

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dave Bharatkumar	382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Database Server(SUN M5000) At DR Site, NIC, Hyderabad; Cost Of Database Server(SUN M5000) At DR Site, NIC, Hyderabad; Neither OEM Nor ASP (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Major category of Assets	Cost of Database Server(SUN M5000) at DR Site,NIC,Hyderabad			
Type Of Asset	Cost of Database Server(SUN M5000) at DR Site,NIC,Hyderabad			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	SUN			
Onsite Service Engineers Requirement	As Indicated in Bid Document			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive			
Periodicity of Preventive Maintenance Services	Monthly			
एडऑन /Addon(s)				

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1		382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Database Server(SUN M4000) At DR Site,NIC,Hyderabad; Cost Of Database Server(SUN M4000) At DR Site,NIC,Hyderabad; Neither OEM Nor ASP (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Major category of Assets	Cost of Database Server(SUN M4000) at DR Site,NIC,Hyderabad			
Type Of Asset	Cost of Database Server(SUN M4000) at DR Site,NIC,Hyderabad			
Status of Annual Maintenance Service Provider	Neither OEM nor ASP			
Make/Brand Of Assets	SUN			
Onsite Service Engineers Requirement	As Indicated in Bid Document			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive			
Periodicity of Preventive Maintenance Services	Monthly			
एडऑन /Addon(s)				

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1		382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Backup Server(SUN

T2000) At DR Site, NIC, Hyderabad; Cost Of Backup Server (SUN T2000) At DR Site, NIC, Hyderabad; Neither OEM Nor ASP (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Major category of Assets	Cost of Backup Server(SUN T2000) at DR Site,NIC,Hyderabad	
Type Of Asset	Cost of Backup Server(SUN T2000) at DR Site,NIC,Hyderabad	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Make/Brand Of Assets	SUN	
Onsite Service Engineers Requirement	As Indicated in Bid Document	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive	
Periodicity of Preventive Maintenance Services	Monthly	
एडऑन /Addon(s)		

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dave Bharatkumar	382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS - Cost Of Tap Library (SUN SL500) At DR Site, NIC, Hyderabad; Cost Of Tap Library (SUN SL500) At DR Site, NIC, Hyderabad; Neither OEM Nor ASP ($\bf 1$)

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Major category of Assets	Cost of Tap Library (SUN SL500) at DR Site, NIC, Hyderabad	

विवरण/ Specification	मूल्य/ Values	
Type Of Asset	Cost of Tap Library (SUN SL500) at DR Site, NIC, Hyderabad	
Status of Annual Maintenance Service Provider	Neither OEM nor ASP	
Make/Brand Of Assets	SUN	
Onsite Service Engineers Requirement	As Indicated in Bid Document	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client machines	Inclusive	
Periodicity of Preventive Maintenance Services	Monthly	
एडऑन /Addon(s)		

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Dave Bharatkumar	382010,Directorate Of Accounts and Treasury , Block No 17 , Dr Jivraj Mehta Bhavan , Sector 10 , Gandhinagar .	1	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Directorate of Accounts and Treasuries payable at Gandhinagar

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

2. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Bidder must match eligibility criteria, experience, bidder's turn over criteria, etc.as per RFP Document and will be considered for evaluation. EMD and ePBG will be considered as per the GeM bid.

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5. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

6. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

7. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1

- bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
- 16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the सामान्य नियम और शर्तै/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तै/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---