

Responses of Pre-Bid Queries dated 08.07.2025 (GEM/2025/B/5852999 dated 28-01-2025)				
Bid for Red Team Exercise at Gujarat Security Operations Center (GSOC), Gandhinagar (GEM/2025/B/5852999 dated 28-01-2025)				
Sr. No.	Page No. / Section No. / Clause No.	Tender Description	Query / Clarification / Suggestions from the Bidder	Responses to the pre-bid Queries
1	Page 22/ SECTION 3: INSTRUCTIONS TO BIDDERS/ Clause 3.30: Period of Contract and Extension of Work	Contract Period/अनुबंध अवधि: 1 Year(s) 1 Day(s)	<p>The different clauses of the RFP has different contents with respect to contract period and extension period.</p> <p>Request you to kindly clarify the contract duration and extension period. Also, please clarify if the financial are to be submitted for 4 quarters as per Financial Bid Format) or for entire contract duration</p>	<p>The Contract will be awarded for 1 year, Based on bidder performance, Department may extend the contract for next 02 years.</p>
	GeM Document			
	Page 37 / SECTION 7: FINANCIAL BID FORMAT	Note v: Based on Bidder performance, Department may extend contract for next 02 Year.		
2	Page 24/ SECTION 4: SCOPE OF WORK (BUT NOT LIMITED TO) / Clause No. 4.2 Responsibilities of the Bidder	b. Deploy two (2) qualified resources and all required on-premise automated tool to execute Red Team Exercises at GSOC.	<p>Kindly provide clarity on:</p> <ol style="list-style-type: none"> 1. the qualification of the resource to be deployed 2. the dedicated compute shall be provided by User Department/ GIL for tools to be installed 	<ol style="list-style-type: none"> 1. As per the RFP and time to time published Corrigendum 2. Dedicated compute shall be provided but all necessary tools and their licenses to be brought by own by Bidder
3	Page 24/ SECTION 4: SCOPE OF WORK (BUT NOT LIMITED TO) / Clause No. 4.2 Responsibilities of the Bidder	e. The solution/platform should support scaling up to national remote locations.	Kindly elaborate the requirement	Remote Locations are considered as DC/DR sites
4	Page 24/ SECTION 4: SCOPE OF WORK (BUT NOT LIMITED TO) / Clause No. 4.4 Technical Details	<p>a. Reconnaissance — Gather information about the Data Center's network, systems, applications, and personnel to identify potential attack vectors.</p> <p>h. Social Engineering — Conduct social engineering attacks, such as phishing and baiting, to test the human element of security.</p>	Kindly provide clarity on number of users to be considered	Following are to be considered - Assests of GoG's network, systems, and other devices to be approx 3000+ and websites/applications of GoG 800+, and personnel - 500 per batch for all GoG officers
5	Page 10 / SECTION 2: ELIGIBILITY CRITERIA / Clause No. 2.1 PQ Criteria for bidders	<p>The Bidder must have valid Certificate as on date of Bid submission.</p> <ul style="list-style-type: none"> — ISO 9001:2015, — ISO 27001:2013, — SOC 2 TYPE 1 and 2 certified 	<p>Request you to kindly modify the clause as below:</p> <p>The Bidder must have valid Certificate as on date of Bid submission.</p> <ul style="list-style-type: none"> — ISO 9001:2015, — ISO 27001:2013, — SOC 2 TYPE 1 or SOC 2 TYPE 2 certified 	As per RFP and time to time published corrigendums
6	Please Note that the Consortium and Sub contracting are not allowed in this bid			