

Bid Document

Bid for Selection of a Service Provider for Provisioning of High-Density Managed Wi-Fi and Redundant Internet Connectivity Services on a Rental Basis for Vibrant Gujarat Global Summit 2027 at Helipad Exhibition Centre, Gandhinagar.

(Tender No. HWT19102026)

(Tender ID: 357041)

Pre-bid Meeting: 27.10.2026 at 1500 hours

Venue for pre-bid meeting : Gujarat Informatics Ltd, Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan, Sector - 10 A, Gandhinagar.

Last Date of Submission of Bid: 04.11.2026 till 1500 hours

Last Date of Submission of Bid Processing Fees & EMD: 04.11.2026 till 1500 hours

Date of Opening of Bid: 04.11.2026 on 1600 hours

Bid Processing Fee: Rs. 17,700

GUJARAT INFORMATICS LIMITED

Block No. 2, 2nd Floor,

C & D Wing, Karmayogi Bhavan

Sector - 10 A, Gandhinagar – 382010.

Phone No: 23256022

REQUEST FOR PROPOSAL (RFP)

1. Introduction:

Gujarat Informatics Limited (GIL), on behalf of the Gandhinagar Railway and Urban Development Corporation Ltd, Government of Gujarat (hereinafter referred to as the "**Tenderer**"), invites online bids from eligible bidders for the Selection of Service Provider for Provisioning of High-Density Managed Wi-Fi and Redundant Internet Connectivity Services on Rental Basis for Vibrant Gujarat Global Summit 2027 at Helipad Exhibition Centre, Gandhinagar at designated location, in accordance with the terms, conditions, technical specifications, and requirements contained in this Request for Proposal (RFP).

Location:

Helipad Exhibition Centre, 1, Exhibition Centre Rd, Old M.L.A. Quarters, Sector 17, Gandhinagar, Gujarat 382010

The bidder shall quote for all hardware, software, licenses, subscriptions, implementation services, operation & maintenance services, manpower, accessories, consumables, and all other items necessary for complete execution of the project as specified in this RFP.

The proposed solution shall include all hardware, software, licenses, subscriptions, accessories, transceivers, mounting hardware, structured cabling components, power accessories, server/storage infrastructure for log retention, and any other components required for successful implementation and operation of the solution. No additional payment shall be admissible on this account.

2. Earnest Money Deposit (EMD)

The bidder shall submit an Earnest Money Deposit (EMD) of ₹ **2,00,000.00/- (Rupees Two Lac only)** in accordance with the provisions of this RFP.

The EMD may be submitted in the form of:

- Demand Draft; or
- Unconditional Bank Guarantee; or
- RTGS / NEFT

The EMD Bank Guarantee shall remain valid for a minimum period of **90 days** from the last date of bid submission.

The EMD shall be submitted in favour of:

Gujarat Informatics Limited, Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan Sector - 10 A, Gandhinagar - 382010 Gujarat. Payable at Gandhinagar.

The EMD shall be issued by:

Any Nationalized Bank, Public Sector Bank, Private Sector Bank, Commercial Bank, Co-operative Bank, or Rural Bank operating in India and having a branch at Ahmedabad or Gandhinagar, in accordance with Finance Department G.R. No. FD/MSM/e-file/4/2024/2859/DMO dated 01/05/2025 and subsequent amendments issued from time to time.

The sealed envelope containing the EMD shall be superscripted as:

"EMD for Tender No. HWT19102026 for Selection of Service Provider for Provisioning of High-Density Managed Wi-Fi and Redundant Internet Connectivity Services on Rental Basis for Vibrant Gujarat Global Summit 2027 at Helipad Exhibition Centre, Gandhinagar"

Failure to submit the Bid Processing Fee and EMD within the prescribed timeline shall render the bid non-responsive and liable for rejection.

RTGS / NEFT Details

For online payment of Bid Processing Fee and EMD, the following bank details may be used:

The bidder shall upload proof of payment along with the bid.

Gujarat Informatics Limited, Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan Sector - 10 A, Gandhinagar - 382010 Gujarat.

Saving Account No: 50200010918090

IFSC Code: HDFC0000190

Bank Name: HDFC

Bank Branch Address: Sector-16, Gandhinagar

4. Performance Bank Guarantee (PBG)

The Successful Bidder shall furnish a Performance Bank Guarantee (PBG) equivalent to **5% of the total Order/Contract Value** towards due and faithful performance of contractual obligations.

The PBG shall be submitted within **07 working days** from the date of issuance of Letter of Intent (LOI) / Work Order.

The PBG shall:

- Be denominated in Indian Rupees.
- Be in the form of an unconditional Bank Guarantee.
- Be issued by an eligible bank as prescribed by the Finance Department.

- Remain valid up to **90 days beyond completion of the Contract Period**.

The PBG may be invoked by the Tenderer in the event of:

- Breach of contractual obligations.
- Failure to meet SLA requirements.
- Non-performance of services.
- Violation of any material condition of the contract.

The PBG shall be released within thirty (30) days after expiry of its validity, subject to satisfactory completion of all contractual obligations and settlement of all dues.

5. Return of EMD

The EMD of unsuccessful bidders shall be returned as promptly as possible as but not later than fifteen (15) days after:

- Expiry of bid validity; or
- Award of contract to the successful bidder and submission of the required PBG, whichever is earlier.

6. Extension of Bid Validity

In exceptional circumstances, GIL may request bidders to extend the validity of their bids.

Such request and response shall be made in writing.

A bidder agreeing to the extension shall not be permitted to modify its bid.

7. Acceptance of LOI / Work Order

The Successful Bidder shall submit written acceptance of the Letter of Intent (LOI) / Work Order along with the Performance Bank Guarantee within the prescribed timelines.

8. Tenderer's Rights

The Tenderer reserves the right to:

- Increase, decrease, omit or add any BOQ item or quantity.
- Accept or reject any bid.
- Cancel or withdraw the tender process at any stage.
- Procure any quantity under the contract as per actual requirement.

No compensation shall be payable to any bidder on account of such actions.

9. Interpretation

In the event of any discrepancy between the BOQ, Technical Specifications, Scope of Work, Drawings, Annexures, or any other provisions of the RFP, the interpretation and decision of the Tenderer shall be final and binding upon all bidders.

10. Key Information:

1	Contact Person	Shri. Maulik Chauhan, GM (Tech & Network) gm-tech@gujarat.gov.in Phone no. : 079-232 59238 Shri. Prakash Dholakia, GM (Networking) dgmTech-gil@gujarat.gov.in Phone no. : 079-232 52026 Shri. Jitendra Chauhan, Manager (Networking) srmgr1-gswan@gujarat.gov.in Phone no. : 079-232 58155 Shri. Jignesh Solanki sysadmin5-gil@gujarat.gov.in
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Pre-bid Meeting:

The pre-bid queries/clarifications, if any, should be submitted in writing to Gujarat Informatics Limited by end of the day of the pre-bid meeting date. Thereafter, the clarifications received from the bidders will not be entertained.

Pre-Bid meeting date: 27/10/2026

Please address all pre-bid queries and correspondence to

Shri. Maulik Chauhan, GM (Tech & Network)

gm-tech@gujarat.gov.in

Phone no. : 079-232 59238

Shri. Prakash Dholakia, GM (Networking)

dgmTech-gil@gujarat.gov.in

Phone no. : 079-232 52026

Jitendra Chauhan, Manager (Networking)

srmgr1-gswan@gujarat.gov.in

Phone no. : 079-232 58155

Shri. Jignesh Solanki

sysadmin5-gil@gujarat.gov.in

11. Eligibility Criteria:

Sr. No.	Parameters	Attachments
1.	Bidder should be IT/ITeS Company registered under Indian Companies Act 1956/2013,	Certificates of incorporation & Self-Declaration Certificates
2.	The bidder should have successfully supplied and implemented Capex/Service based/Rental WIFI Infrastructure solutions in State Government Organizations / Central Government / PSU / Listed Companies / BFSI / Hospitality sector during the last five (5) years, as per any one of the following criteria: a) One (1) project costing 80 Lac or more or b) Two (2) projects, each costing 50 Lac or more, or c) Three (3) projects, each costing 40 Lac or more, The project shall be inclusive of Controller based WIFI Infrastructure with Active and Passive components.	Details of such projects undertaken along with work order/purchase order copy/clients' completion certification/letter signed/ e-mail issued by authorized signatory or company secretary with the details w.r.t to the clause should be enclosed.
3.	The bidder must have average annual turnover of Rs. 2 Crore (Minimum) in the last three financial years as on 31st March 2026.	The copies of Audited Annual Accounts/Balance Sheet along with Profit & Loss Account and CA Certified Statement with UDIN for last three financial years as on 31st March 2026 shall be attached along with the bid.
4.	The bidder must have positive Net worth or should be Profit making in any three financial years out of last four Financial Year as on 31st March 2026.	The copies of CA Certified Statement for last four financial years as on 31st March 2026 shall be attached along with the bid.
5.	The bidder must have one office in Gujarat.	Please upload the copies of any two of the following: Property Tax Bill of last year / Electricity Bills of last one year / Telephone Bills of last one year / G.S.T. Registration / Valid Lease Agreement. In case, bidder does not have office in Gujarat, bidder should give undertaking to open office in Gujarat within 45 days from the date of purchase order.

Sr. No.	Parameters	Attachments
6.	Bidder should not be blacklisted/debarred by any state government / central government / PSU in last three years as on last date of bid submission.	Bidder and OEM will have to submit undertaking letter at the time of bidding
7.	The OEM should have a customer Support Centre which operates 24x7x365 and is capable of troubleshooting 24x7x365 days	A Self Certified letter with details by the bidder.
8.	The bidder shall comply with the Government of India guidelines regarding restrictions on procurement from bidder of countries sharing land borders with India, as applicable and amended from time to time. Necessary declarations and supporting documents, if required, shall be submitted in accordance with the applicable Government of India orders. Further bidder has to ensure the product supplied confirms the norms for the OEM.	Required document with authorized signatory from Bidder.

12. Background and Objectives

The Authority intends to provide secure and reliable public and stakeholder Wi-Fi services for VGGs 2027 at Helipad Exhibition Centre. The anticipated cumulative visitor population is approximately 2,50,000, with a design requirement of at least 40,000 simultaneously connected and authenticated devices. The successful bidder shall design, supply on rental, install, commission, operate, maintain and de-install the entire service infrastructure.

The service shall cover notified indoor and outdoor zones, including exhibition halls, registration areas, meeting facilities, VIP/VVIP areas, media, exhibitor and organizer facilities and common circulation areas.

Parameter	Draft requirement
Tender authority	Gujarat Informatics Limited (GIL), on behalf of [Gandhinagar Railway and Urban Development Corporation Ltd]
Nature	Turnkey, fully managed, rental/service-based; no equipment purchase by Authority
Estimated cumulative visitors	Approximately 2,50,000
Minimum simultaneous authenticated devices	40,000

Parameter	Draft requirement
Main summit dates	10–12 January 2027
Service/rental period	[15 th December 2026 to 15 th January 2027]
Internet capacity	General User – 10 Mbps Exhibitors – 20 Mbps (Approx. 1000) VIP User – 100 Mbps (Approx. 1000)

13. Contract Model and Single-Point Responsibility

1. The contract shall be an all-inclusive, turnkey, managed rental service. All hardware, software, licenses, subscriptions, passive materials, bandwidth, Security, Logging, support, branding with banners, messaging fees, spares, insurance, testing, dismantling and site restoration shall be included in the quoted price.
2. All rented equipment shall remain the property of the bidder. No asset purchase or ownership transfer shall be implied.
3. The selected bidder shall be the single point of responsibility for the complete service and SLA, including work performed by OEMs, ISPs, SMS/WhatsApp providers and subcontractors.
4. The bidder shall obtain required permits, venue approvals, safe mounting permissions and applicable statutory clearances; the Authority shall provide reasonable site access, approved layouts and designated power handover points.

14. Scope of Work

1. Site reconnaissance, predictive and onsite RF survey, zone-wise traffic estimates, HLD/LLD, heat maps, AP locations, radio/channel plan, uplink sizing, fiber/LAN and electrical plan.
2. Complete indoor/outdoor Wi-Fi access points, controllers or equivalent management, core/distribution/access switches, routers, firewalls, authentication infrastructure, racks, optics, cables, PoE, UPS and accessories.
3. Two independently contracted and operational DoT-authorized ISPs, physically diverse last-mile routes with DDoS protection.
4. Branded custom multilingual captive portal, SMS OTP, WhatsApp-based messaging/onboarding, secure QR access, token/voucher access, registration integration and category-based policies. Tenderer may decide authentication mechanism to be deployed.
5. Cybersecurity, monitoring, lawful user traceability, centralized logs, VAPT, incident handling, reporting and compliant retention as per GoG and GOI guidelines. The Product should not be End of Support and under back-to-back OEM warranty and TAC support.
6. 24x7 onsite NOC and support during notified critical operations, field teams, escalation matrix and onsite spares.
7. Testing, formal acceptance, daily SLA reports, incident reports, final records, safe de-installation and site restoration.
8. The bidder shall provide all wired network infrastructure, cabling and LAN connectivity required for operation of the central Wi-Fi infrastructure, NOC, captive portal, security systems and other services

included in the mandatory scope of this RFP. Additional dedicated LAN nodes or internet connectivity specifically requested by individual exhibitors, beyond the mandatory scope, shall be treated as optional services and provided at the rates quoted in the Price Bid. Payment for such optional exhibitor services shall be collected directly from the concerned exhibitors. The Government of Gujarat/GIL shall not be responsible for payment against such optional services

9. Power cabling and earthing shall be done by the bidder. Any damages to the deployed components will be borne by the bidder.
10. Any damages to the Government infrastructure shall be paid by the bidder.

15. Wireless Capacity, Coverage and Performance

Parameter	Minimum / approach
Cumulative visitors	Approx. 2,50,000 (not simultaneous users)
Concurrent authenticated devices	At least 40,000 venue-wide
Technology	Enterprise Wi-Fi 6 (802.11ax) or higher
AP quantities	Bidder-designed; no fixed quantity relieves service obligations
Zone coverage	RF survey and acceptance plan
Client experience	Configurable user rate profiles and fair-use/QoS; no unconditional per-user throughput guarantee
Management	Centralized visibility, alarms, zone/AP utilization, authenticated sessions and service quality
Redundancy	The proposed solution shall support High Availability (HA) with Active-Active architecture for critical network components, including Wireless Controllers, Core Switches, Internet Edge Routers and Security Gateways/Firewalls.

The bidder shall not assume uniform distribution of users. Design shall account for peak density, roaming, airtime contention, authentication surges, backhaul headroom and high-interference zones. Coverage acceptance shall use agreed signal/SNR, channel utilization and functional test criteria, recorded in the approved acceptance plan.

Indicative configurable maximum download profiles: The solution shall support configurable maximum download bandwidth profiles of up to 10 Mbps for general users, 20 Mbps for exhibitors and 100 Mbps for VIP users. These shall be treated as configurable per-user bandwidth limits and shall not constitute guaranteed simultaneous throughput for all connected users.

The bidder shall provide adequate aggregate internet bandwidth, traffic management and QoS mechanisms to deliver the approved service levels.

16. Dual Independent Internet Service Providers

1. Bidder shall provision dedicated committed information rate (CIR) from two distinct, independently licensed Internet Service Providers. Both shall be active during the service period.
2. Bidder shall submit ISP-wise commitment letters, capacity, termination details, route diagrams and disclosed shared-risk dependencies. Separate ISP names alone shall not establish physical path diversity.
3. The design shall provide automatic failover using BGP, SD-WAN or equivalent routing. Bidder shall specify and demonstrate the available surviving bandwidth after failure of either ISP.
4. The service shall include required IPv4 public address, IPv4/NAT logging, IPv6 where applicable, bandwidth shaping, routing, ISP-level DDoS mitigation and redundant internet edge/security appliances.
5. Broadband or best-effort services shall not substitute for specified committed bandwidth. ISP charges and restoration coordination shall be bidder's responsibility.
6. Bidder shall submit daily ISP-wise CIR, utilization, packet-loss, latency, availability and failover records; any bandwidth enhancement shall be undertaken only against approved rates/change control.
7. The tenderer may ask to increase or decrease the bandwidth if required and in case of complaints to achieve the speed as per requirement.

17. Captive Portal, Authentication and Event Branding

Bidder shall provide a highly available custom branded portal displaying Authority-approved VGGS 2027 logo, banner, welcome text, language selection, acceptable-use terms and privacy notice. Content and layout shall be approved before go-live. The Captive portal shall display helpdesk/ complaint phone Number with escalation matrix.

Method	Minimum functionality
SMS OTP	Indian mobile number OTP, retry controls, throttling, audit trail
WhatsApp	Approved WhatsApp Business integration for OTP/token/secure access link, subject to platform and regulatory rules
QR code	Secure QR onboarding or unique access credential; expiry, revocation and anti-replay controls
Token/voucher	Bulk generation, category mapping, configurable validity, device limits and revocation
Pre-registration	Secure API/file import for registered delegates, exhibitors, media and VIPs

Method	Minimum functionality
Other guest onboarding	Authority-approved lawful process for international visitors and those without usable Indian mobile numbers
Branding	Banner with QR code and branding with Helpdesk counter and technical manpower for support.

1. Minimum 40,000 concurrent authenticated sessions and 5,000 new authentication requests per minute, to be validated.
2. Role-based policies for public, VIP, exhibitor, media and operations; configurable session timeouts, per-device controls, fair-use policies and audit trail.
3. Multilingual English, Gujarati and Hindi interfaces; portal availability and peak load performance to meet as per section SLA.
4. All SMS, WhatsApp, messaging/API charges and necessary subscriptions shall be included. Bidder shall disclose dependencies on external messaging networks and fallback login options.
5. Collection and use of personal data shall be limited to lawful, necessary purposes, with approved notices, access controls and retention arrangements.

18. OEM, Regulatory and Government of India Security Compliance

1. All Wi-Fi APs, controllers, switches, routers, firewalls and other active network components shall be genuine OEM products, supported by the respective OEM throughout the service period with access to patches, firmware, support and replacement.
2. All proposed active networking and wireless equipment shall comply with applicable Government of India regulatory and cybersecurity requirements, including TEC/MTCTE certification, NCCS/ITSAR security certification and WPC/ETA approval, wherever mandatory for the respective product category. The bidder shall submit an OEM-wise and model-wise compliance statement along with relevant certificates or documentary evidence, wherever applicable. Equipment not falling under the scope of a particular mandatory certification framework shall not be disqualified solely for non-availability of such certification. The bidder shall remain responsible for ensuring compliance throughout the contract period.
3. Wireless products shall comply with WPC spectrum rules, applicable ETA requirements, permitted channels, bands and power limits. Operation of 6 GHz radios shall be permitted only if lawful under the prevailing Indian rules.
4. Bidder shall ensure applicable trusted-source, supply-chain and equipment security directions are followed. No counterfeit, unsupported or prohibited equipment may be used.
5. Bidder shall replace non-compliant products at no additional cost without relief from the SLA.

19. Cybersecurity, User Traceability and Log Management

1. Implement redundant firewalls/security gateways, IPS, DDoS mitigation, secure configuration, management-plane isolation, segmentation between public/VIP/media/operations, client isolation and privileged-access MFA.

2. Provide rogue/evil-twin detection, wireless security monitoring and authorized mitigation; do not undertake unlawful interference with third-party wireless systems.
3. Conduct pre-go-live vulnerability assessment/security testing of captive portal and exposed services, remediate critical findings and document residual risk and mitigation.
4. Maintain applicable authentication, association/disassociation, DHCP, NAT translation (including timestamps and ports where relevant), portal/token, firewall, administrative, ISP, monitoring and incident logs sufficient for lawful traceability.
5. Retain applicable ICT system logs securely within India under relevant CERT-In directions; comply with any longer retention mandated by applicable telecom licences or other law. The logs shall be retained by the bidder and a copy of the same shall be submitted to tenderer in storage at no additional cost to GoG. Protect integrity, access and secure export; synchronize clocks with appropriate time sources.
6. Report cybersecurity incidents to the Authority immediately and to competent authorities within applicable statutory timelines, including CERT-In reporting obligations where triggered.
7. At closeout, provide approved log exports, documented custody and statutory retention arrangements; securely sanitize de-installed equipment where legally and operationally appropriate.

20. Implementation, Tests and Acceptance

Stage	Required evidence
Survey/design	RF heat map, ISP routes, equipment and manpower list
Installation	Site completion checklist, safety and power verification
Capacity	Simulated 40,000 authenticated sessions; authentication load at 5,000 requests/minute
Internet	ISP-wise CIR verification, failover and surviving-capacity tests
Wireless	Zone RF walk tests, client performance sampling and roaming tests
Security	Firewall/segmentation validation, portal VAPT and log retrieval demonstration
Readiness	Joint test records, defect closure and written service acceptance

21. Service Level Agreement and Penalty

SLA applies from written service acceptance to the end of the agreed service period, with critical-event measurements separately reported. Incident start is the earlier of automated detection or a valid notified complaint. Authority-approved exclusions shall be narrowly documented.

Metric		Target (During Event Period)		Penalty
Overall Wi-Fi service availability		≥99.90%		0.5% penalty of total contract Value for every drop by 0.10%
Core network availability		≥99.99%		
Captive portal availability		≥99.95%		
Aggregate internet availability		≥99.90%		
Each ISP availability		≥99.90%		
Monitoring platform availability		≥99.95%		
Priority	Description	Response	Restoration	
P1	Complete or widespread Wi-Fi/internet service outage, widespread captive portal authentication failure, or a confirmed critical cybersecurity incident causing material service disruption, unauthorized access to critical systems or significant compromise of the contracted infrastructure.	5 min	15 min	1 Lac per incident
P2	Major zone/dome outage,	10 min	30 min	50, 000 per incident
P3	Localized service issue for user	15 min	60 min	5,000 per incident
P4	Minor noncritical issue	30 min	120 min	1,000 per incident

Availability (%) = [(scheduled service minutes – eligible downtime minutes) / scheduled service minutes] × 100. Measurements, thresholds and independent evidence shall be recorded through the monitoring system and validated by the Authority.

The service availability SLA shall be measured separately for each applicable service parameter during the notified event service period.

For every reduction of 0.10 percentage point or part thereof below the prescribed availability target, a penalty equivalent to 0.5% of the Total Contract Value, excluding GST, shall be applicable.

Where a single incident causes simultaneous breach of multiple availability parameters, the highest applicable penalty shall be imposed for the same incident and impact period, without duplicate recovery.

The aggregate SLA penalty shall be subject to the prescribed overall penalty cap.

No duplicate penalty shall be levied for the same impact and time period: apply the highest relevant availability/incident penalty.

Proposed aggregate service SLA and delay penalty cap: 20% of TCV. Fraud, willful misconduct, data misuse, statutory liabilities, indemnities and other exclusions shall be addressed in the approved liability clause. Repeated material failures may trigger termination and lawful risk-and-cost remedies after required process.

In the event of delay in completion of installation, commissioning, testing and service readiness beyond the approved deadline, attributable to the bidder, a penalty of 0.5% of the Total Contract Value per day or part thereof shall be applicable, subject to a maximum of 5% of the Total Contract Value.

The Authority reserves the right to take appropriate contractual action if the bidder fails to achieve mandatory service readiness before the commencement of the event.

22. Operations and Reporting

1. Establish onsite helpdesk with dashboards for users, zones, APs, switches, ISP CIR/availability, portal, security and incidents. Provide Authority with read-only access.
2. Submit staffing plan covering lead, wireless/RF, wired/ISP, cybersecurity, captive portal, and field engineers. Provide 24×7 coverage during designated critical service period.
3. Maintain onsite hot spares, escalation matrix, incident ticketing, restoration records and daily service review meetings.
4. Submit daily SLA, ISP, authentication, incident, security and usage reports, followed by final service report and reconciliation.

23. Commercial Terms and Price Bid

Line item	Qty.	Quoted price (INR excl. GST)
A. Mandatory items		
A1. Complete wireless rental infrastructure deployment	01	
A2. ISP committed bandwidth and services – 1 Gbps each from 02 service provider	01	
A3. ISP committed bandwidth and services – 5 Gbps each from 02 service provider	01	
A4. ISP committed bandwidth and services – 10 Gbps each from 02 service provider	01	
A5. Optional all-inclusive per-day extension rate	01	
Total of A (A1 to A5)		
B. Optional items		
B1. Complete wired rental infrastructure and deployment	01	
B2. Per LAN Node price	01	
B3. Dedicated Internet BW – 20 Mbps	01	
B4. Dedicated Internet BW – 50 Mbps	01	
B5. Dedicated Internet BW – 100 Mbps	01	
B6. Dedicated Internet BW – 500 Mbps	01	
Total of B (B1 to B6)		

Note:

The bidder has to fill up both A. and B. items, however the order for B. Optional item is not guaranteed and will be requested only if the exhibitions have additional requirements. L1 will be sum of A and B both.

Payment schedule:

100% payment against the mandatory managed Wi-Fi and internet connectivity service contract shall be released after successful completion of the contracted service period, subject to submission of required reports, satisfactory completion of contractual obligations and deduction of applicable SLA penalties and other recoveries.

Payments against optional exhibitor services shall be collected directly from the respective exhibitors by the bidder. Tenderer shall not bear any financial liability for such optional services.

24. General Contractual Provisions

1. Bidder shall maintain necessary equipment and third-party insurance, site safety, work-at-height controls, electrical safety and personnel verification as required.
2. Authority shall have audit/inspection rights over contract performance and relevant security records, subject to applicable law and confidentiality.
3. Contract shall include confidentiality, data ownership and permitted processing, subcontracting controls, change control, intellectual property, indemnity, liability, termination, force majeure, dispute resolution and governing law provisions.
4. De-installation shall occur within [7] days of rental expiry or as approved, with safe restoration and secure retention/handover of logs.

Annexure A

Format of Earnest Money Deposit in the form of Bank Guarantee

Ref:

Bank Guarantee No.

Date:

To,

GM (Networking)

Gujarat Informatics Ltd,

Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan

Sector - 10 A, Gandhinagar – 382010.

Whereas ----- (here in after called "the Bidder") has submitted its bid dated ----- in response to the Tender no: _____ KNOW ALL MEN by these presents that WE ----- having our registered office at ----- (hereinafter called "the Bank") are bound unto the Gujarat Informatics Limited in the sum of ----- for which payment well and truly to be made to Gujarat Informatics Limited, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this -----day of -----2026.

THE CONDITIONS of this obligation are:

1. The E.M.D. may be forfeited:

- a. if a Bidder withdraws its bid during the period of bid validity
- b. Does not accept the correction of errors made in the tender document;
- c. In case of a successful Bidder, if the Bidder fails:
 - (i) To sign the Contract as mentioned above within the time limit stipulated by purchaser or
 - (ii) To furnish performance bank guarantee as mentioned above or
 - (iii) If the bidder is found to be involved in fraudulent practices.
 - (iv) If the bidder fails to submit the copy of purchase order & acceptance thereof.
 - (v) "If the successful bidder fails to submit the Performance Bank Guarantee & sign the Contract Form within prescribed time limit, the EMD of the successful bidder will be forfeited. Tenderer also reserves the right to blacklist such bidder from participating in future tenders if sufficient cause exists.

We undertake to pay to the GIL/Purchaser up to the above amount upon receipt of its first written demand, without GIL/ Purchaser having to substantiate its demand, provided that in its demand GIL/ Purchaser will specify that the amount claimed by it is due to it owing to the occurrence of any of the abovementioned conditions, specifying the occurred condition or conditions.

This guarantee will remain valid up to the validity of Bid 90 days. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that if this guarantee is extended for a period as mutually agreed between bidder & owner/purchaser, the guarantee shall be valid for a period so extended provided that a written request for such extension is received before the expiry of validity of guarantee.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHASER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PURCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and notwithstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Dated at _____ on this _____ day of _____ 2026.

Signed and delivered by

For & on Behalf of

Name of the Bank & Branch &

Its official Address

Approved Bank: Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the Finance Department latest GR or further instruction issued by Finance department time to time.

Performa of Contract-cum-Equipment

Performance Bank Guarantee

(To be stamped in accordance with Stamp Act)

Ref:

Bank Guarantee No.

Date:

To

Name & Address of the Purchaser/Indenter

Dear Sir,

In consideration of Name & Address of the Purchaser/Indenter, Government of Gujarat, Gandhinagar (hereinafter referred to as the OWNER/PURCHASER which expression shall unless repugnant to the context or meaning thereof include successors, administrators and assigns) having awarded to M/s. having Principal Office at (hereinafter referred to as the "SELLER" which expression shall unless repugnant to the context or meaning thereof include their respective successors, administrators, executors and assigns) the supply of _____ by issue of Purchase Order No..... Dated issued by Gujarat Informatics Ltd. ,Gandhinagar for and on behalf of the OWNER/PURCHASER and the same having been accepted by the SELLER resulting into CONTRACT for supplies of materials/equipments as mentioned in the said purchase order and the SELLER having agreed to provide a Contract Performance and Warranty Guarantee for faithful performance of the aforementioned contract and warranty quality to the OWNER/PURCHASER, _____ having Head Office at (hereinafter referred to as the 'Bank' which expressly shall, unless repugnant to the context or meaning thereof include successors, administrators, executors and assigns) do hereby guarantee to undertake to pay the sum of Rs. _____ (Rupees _____) to the OWNER/PURCHASER on demand at any time up to _____ without a reference to the SELLER. Any such demand made by the OWNER/PURCHASER on the Bank shall be conclusive and binding notwithstanding any difference between Tribunals, Arbitrator or any other authority.

The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee. OWNER/PURCHASER shall have the fullest liberty without affecting in any way the liability of the Bank under this guarantee from time to time to extend the time for performance by the SELLER of the aforementioned CONTRACT. The OWNER/ PURCHASER shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested

in them or of any right which they might have against the SELLER, and to exercise the same at any time in any manner, and either to enforce or to forebear to enforce any covenants contained or implied, in the aforementioned CONTRACT between the OWNER/PURCHASER and the SELLER or any other course of or remedy or security available to the OWNER/PURCHASER.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHASER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PURCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and notwithstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Notwithstanding anything contained herein above our liability under this Guarantee is restricted to Rs. _____ (Rupees _____) and it shall remain in force up to and including _____ and shall be extended from time to time for such period as may be desired by the SELLER on whose behalf this guarantee has been given.

Dated at _____ on this _____ day of _____ 2026.

Signed and delivered by

For & on Behalf of

Name of the Bank & Branch &

Its official Address

List of approved Banks

Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the Finance Department latest GR or further instruction issued by Finance department time to time.

Bidders are requested to kindly go through the Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division related restrictions on procurement from border countries. As per this GR, bidders are required to quote/offer the product which adheres to this GR. The undertaking as from bidder as well as from offered product OEM is required to be submitted along with bid as per given Performa.

On letterhead of Bidder

Sub: Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 of Ministry of Finance, Dept. of Expenditure, Public Procurement division

Ref: Bid Number: _____

I have read the clause regarding restriction on procurement from a bidder of a country which shares a land border with India. I certify that we as a bidder and quoted product from following OEMs are not from such a country or, if from such a country, these quoted products OEM has been registered with competent authority. I hereby certify that these quoted product & its OEM fulfils all requirements in this regard and is eligible to be considered for procurement for Bid number: _____

No.	Item Category	Quoted Make & Model
1		
2		

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority, otherwise GIL/End user Dept. reserves the right to take legal action on us.

(Signature)

Authorized Signatory of **M/s <<Name of Company>>**

Performa of Compliance letter/Authenticity of Information Provided

(On Non judicial Stamp paper of Rs. 300 duly attested by the First class Magistrate/Notary Public)

Date:

To,

GM (Networking)

Gujarat Informatics Ltd,

Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan

Sector - 10 A, Gandhinagar – 382010.

Sub: Compliance with the tender terms and conditions, specifications and Eligibility Criteria

Ref: Tender no. _____

Dear Sir,

With reference to above referred tender, I, undersigned <<Name of Signatory>>, in the capacity of <<Designation of Signatory>>, is authorized to give the undertaking on behalf of <<Name of the bidder>>.

We wish to inform you that we have read and understood the technical specification and total requirement of the above mentioned bid submitted by us.

We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliant with specifications mentioned in the bid document.

We also explicitly understand that all quoted items meet technical specification of the bid & that such technical specification overrides the brochures/standard literature if the same contradicts or is absent in brochures.

In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of Tender Committee for disqualification will be accepted by us.

The Information provided in our submitted bid is correct. In case any information provided by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD/ PBG/cancel the award of contract. In this event, tenderer reserves the right to take legal action on us.

Thanking you,

Dated this _____ day of _____ 2026

Signature: _____

(in the Capacity of) : _____

Duly authorized to sign bid for and on behalf of

Note: This form should be signed by authorized signatory of bidder

XXXXXXX