



GUJARAT INFORMATICS LIMITED

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**Request for Proposal(RFP) for Selection of Agency for Supply,
Installation, Commissioning and Migration of Aadhaar
Authentication Database from Microsoft SQL Server 2012 to
Microsoft SQL Server 2022 at Gujarat State Data Centre
(GSDC) for UIDAI Aadhaar Authentication Project, DST,
Government of Gujarat
RFP#GIL/e-Gov/2026/UIDAI
GeM Bid No:- GEM/2026/B/7126413**

Earnest Money Deposit: Rs. 9,20,000 /- (Nine Lakhs Twenty Thousand only).
(Bidders can also submit the EMD with Payment online through RTGS / internet
banking in Beneficiary name **Gujarat Informatics Ltd.**, Account No.
50200010918090, IFSC Code **HDFC0000190**, Bank Name HDFC Bank Ltd. Branch
address Sector-16, Gandhinagar Branch)

Abbreviation

Abbreviation	Meaning
UIDAI	Unique Identification Authority of India
GoG	Government of Gujarat
DST	Department of Science & Tech.
GIL	Gujarat Informatics Limited
ITB	Instruction to Bidder
EMD	Earnest Money Deposit
GCC	General Condition of Contract
SCC	Special Condition of Contract
PBG	Performance Bank Guarantee
SP	Service Provider
RFP	Request for Proposal
LoI	Letter of Intent
OM	Operation and Maintenance
MSME	Micro, Small and Medium Enterprises
UAT	User Acceptance Testing
SOP	Standard Operating Procedures
UI/UX	User Interface/User Experience
DBA	Database Administrator
API	Application Programming Interface

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SECTION 1: INVITATION FOR BIDS

Gujarat Informatics Limited, on behalf DST invites online bids for “Selection of Agency for Supply, Installation, Commissioning and Migration of Aadhaar Authentication Database from Microsoft SQL Server 2012 to Microsoft SQL Server 2022 at Gujarat State Data Centre (GSDC) for UIDAI Aadhaar Authentication Project, DST, Government of Gujarat.”

Actual award of contract will follow the conditions as per this document. This document is given for enabling the bidders to know the tender conditions so as to guide them in filling up the technical bid and financial bid for the said work.

1. The bidders may download the tender document from the website of Gujarat Informatics Limited (<https://gil.gujarat.gov.in>) as well as from <https://gem.gov.in>.
2. This RFP document is not transferable.
3. No Consortium will be allowed.
4. Bidders shall submit EMD of Rs. 9,20,000/- in the form of Demand Draft OR in the form of an unconditional Bank Guarantee (which should be valid for 6 months from the last date of bid submission) of any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. FD/MSM/e-file/4/2024/2859/DMO dated 01.05.2025 issued by Finance Department or further instruction issued by Finance department time to time; **in the name of “Gujarat Informatics Ltd.” payable at Gandhinagar and must be submitted along with the covering letter.** EMD exemption is applicable as per GeM GTC.

OR

Bidders can also submit the EMD with Payment Online through RTGS/internet banking in Beneficiary name Gujarat Informatics Ltd., Account No. 50200010918090, IFSC Code HDFC0000190, Bank Name HDFC Bank Ltd. Branch address Sector-16, Gandhinagar Branch.

5. The sealed cover should be super scribe as “EMD for the Request for Proposal for “Selection of Agency for Supply, Installation, Commissioning and Migration of Aadhaar Authentication Database from Microsoft SQL Server 2012 to Microsoft SQL Server 2022 at Gujarat State Data Centre (GSDC) for UIDAI Aadhaar Authentication Project, Government of Gujarat.” Bidder to submit AFFIDAVIT PHYSICALLY as per the prescribed format (To be submitted IN ORIGINAL on Non-Judicial Stamp Paper of Rs. 100/- duly attested by First Class Magistrate/ Notary public) along with the sealed cover. Bidder who have submitted EMD online has to follow the above process for Affidavit.

6. Important Information

Sl. No.	Information	Details
1.	Tender No:-	GeM Bid no:- GEM/2026/B/7126413 RFP#GIL/e-Gov/2026/UIDAI
2.	Email id for submission of written queries for clarification as per predefined format.	Email: dgmapp-gil[at]gujarat[dot]gov[dot]in manager-egov[at]gujarat[dot]gov[dot]in exe1-egov-gil[at]gujarat[dot]gov[dot]in
3.	Pre-bid meeting Date, Time and Venue.	As per GeM bid document at GIL. Venue: Gujarat Informatics Ltd.

		Block No. 2, 2nd Floor, C & D Wing, Karmayogi Bhavan, Sector - 10 A, Gandhinagar – 382010, Gujarat. Pre-bid queries must be submitted on or before pre-bid meeting date only Clarifications will be received after pre-bid meeting will not be considered.
4.	Last date and time for submission of EMD in GIL physically along with Self-Declaration .	As per GeM Bid at 1500 hrs.
5.	Last Date and Time for the Submission of Proposal (Online on GeM Portal)	As per GeM bid at 1500 hrs.
6.	Place, Date and Time for opening of Technical Proposals	As per GeM bid at 1500 hrs.
7.	Contact person for queries	GM(Software Development) Gujarat Informatics Limited Email: dgmapp-gil[at]gujarat[dot]gov[dot]in
8.	Address for communication	Gujarat Informatics Ltd., Block no. 2, 2 nd Floor, Karmayogi Bhavan, Sector-10A, Gandhinagar-382017, Gujarat
9.	Place, date and time for opening of financial/commercial proposal	Gujarat Informatics Ltd. Block no. 2, 2nd Floor, Karmayogi Bhavan, Sector-10A, Gandhinagar-382017, Gujarat. Date and time for opening of financial/commercial proposal will be intimated to the technically qualified bidder later on.
10.	Bid validity	180 days

Note:

- a. Financial bids of only eligible bidder matching the pre-qualification criteria of the bids will be opened.
- b. GIL/DST reserves the right to accept or reject any tender offer without assigning any reason.
- c. Use & Release of Bidder Submissions:
GIL/DST is not liable for any cost incurred by a bidder in the preparation and production of any proposal, the preparation or execution of any benchmark demonstrations, simulation or laboratory service or for any work performed prior to the execution of a formal contract. All materials submitted become the property of the GIL/DST and may be returned at its sole discretion. The content of each bidder's proposal will be held in strict confidence during the evaluation process, and details of any Proposals will not be discussed outside the evaluation process.
- d. The document/papers prepared in this connection shall be the property of the GIL/DST and will have to be deposited with the GIL/DST after the work is over.
- e. Bid validity period is 180 days.

SECTION 2: INSTRUCTIONS TO BIDDERS

A. INTRODUCTION

Source of Funds.

The project shall be funded by the DST, Government of Gujarat (GoG) under the UIDAI Aadhaar Authentication Project. All expenditures related to procurement of software licenses, installation, configuration, migration services, and associated activities shall be met from the approved budgetary provisions allocated for Aadhaar-enabled service operations. Payments to the selected agency shall be made as per the financial terms and conditions specified in the RFP.

The Work order for the required service will be placed to the selected service provider by DST/GIL directly and the payment for the service mentioned in the said work order will be made directly by DST/GIL from their own source of funds as per financial terms and condition of RFP.

Objectives:

The UIDAI Aadhaar Authentication Project, Government of Gujarat, currently operates on a Microsoft SQL Server 2012 environment (32-core × 2 servers) hosted at the Gujarat State Data Centre (GSDC). To ensure long-term compatibility, enhanced performance, improved security posture, and compliance with evolving UIDAI Aadhaar authentication standards, GIL intends to migrate the existing Aadhaar Authentication Database to a modern infrastructure based on Microsoft SQL Server 2022 (32-core). The objective is to achieve seamless migration, high availability, optimized query performance, and a secure, scalable platform capable of supporting future authentication workloads.

Pre-Qualification Criteria

The firm/company meeting the following eligibility criteria will be considered for further evaluation.

Sr. No.	Functional area	Eligibility Criteria	Attachments
1	Legal Entity & Registration Status	The bidder must be a registered entity in India and in operation for at least 5 years in IT/ICT services.	a) Copy of certification of incorporation issued by competent authority/Registration Certificate/ Shop & Establishment certificate b) Copy of PAN card c) Copy of GST registration
2.	Financial Capability	The bidder must have an average annual turnover of at least 9.3 Cr for FY 2022-23,2023-24,2024-25 from IT/ITes Services.	For Annual Turnover: • Audited and Certified Balance Sheet & Profit/Loss Account of last 3 Financial Years. • CA certificate mentioning turnover of IT System Integration / Database / Enterprise Application services / Software Customization or Implementation/ Operation & Maintenance Support of Software Application/ Software Product Development For Positive net worth:

Sr. No.	Functional area	Eligibility Criteria	Attachments
			(a) Certificate from the Statutory Auditor on net worth (i.e. FY 2022-23, FY 2023-24 and FY 2024-25)
3.	Relevant Experience	The bidder must have successfully executed similar project with supply databases licenses & database migration or upgrade projects meeting any one of the following conditions: (a) One project ≥ 3.7 Cr, OR (b) Two projects ≥ 2.3 Cr value, OR (c) Three projects ≥ 1.85 Cr value.	Work Order / Project Contract Document / Agreement along with Project Completion Certificate issued by the client with details of project value and scope.
4	Certifications (CMMI / ISO)	The Bidder should possess valid certifications comprising ISO 9001 and ISO 27001, as on the date of bid submission.	Valid Copy of Certifications
5	Self-Declaration	The bidder must submit a self-declaration in compliance with guidelines issued by the Ministry of Finance, Department of Expenditure, Public Procurement Division dated 23.07.2020.	Self-declaration on the bidder's official letterhead.
6.	Office in Gujarat	The Bidder should have at least one office in Gujarat and preferably support centers/logistics for the entire state. If the Bidder is not having any office in Gujarat, then bidder should submit a letter of undertaking to open an office in Gujarat within 45 days from the date of issue of work order if he is awarded the work.	The copy of Property tax bill/Electricity Bill/Telephone Bill/G.S.T.- C.S.T. Registration/Lease agreement should be submitted as proof Or Undertaking Letter
7.	Self-Declaration from blacklisted/debarred	Bidder should not be blacklisted/debarred by any Ministry of Government of India or by Government of any State in India or by any central/state Government Body's/PSUs at the time of bidding.	Self-declaration on the bidder's official letterhead.
8.	Consortium	No Consortium will be allowed.	Self-declaration
9	Manufacturer Authorization Form	Provide Manufacturer Authorization Form (MAF) from Microsoft for SQL Server licensing and support.	MAF from OEM

Sr. No.	Functional area	Eligibility Criteria	Attachments
10	Technical Resources	The bidder must have at least two certified Microsoft SQL Server DBAs on payroll.	HR Certificate and Microsoft Certification Copies

Note: In case if Tenderer finds that submitted documents are insufficient then Bidder is expected to give additional documents to confirm eligibility based on request from Tenderer.

All Supporting Documents are to be uploaded on GeM portal <https://gem.gov.in>

Cost of Bidding

- 1.1.1 The Bidder shall bear all the costs associated with the preparation and submission of its bid, and GIL will in no case be responsible or liable for these costs, regardless of conduct or outcome of bidding process.

B. BIDDING DOCUMENTS

Contents of Bidding Documents

- 1.1.2 The bid must be submitted online on GeM portal <https://gem.gov.in>.
- 1.1.3 The Bidder is expected to examine all instructions, forms, terms and specifications in the bidding documents. Failure to furnish all information required by the bidding documents in format or submission of a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in rejection of its bid.

Clarification of Bidding Documents

- 1.1.4 A prospective bidder requiring any clarification of the bidding documents may seek clarification of his/her query on the date indicated on the RFP clause of this document. GIL/DST will respond to any request for the clarification of any bidding documents, which it receives during the meeting on the date mentioned on the RFP clause of this document
- 1.1.5 The Bidders will have to ensure that their queries for pre-bid meeting should reach to Name, Address, and email id of the officer mentioned by post, facsimile or email on or before pre bid meeting.

Bidder's Request for Clarification			
Name of Organization submitting request		Name & position of person submitting request:	Address of organization including phone, fax, email points of contact
Sr. No.	Bidding Document Reference (Clause /page)	Content of RFP requiring clarification	Points of Clarification required
1			

GIL/DST shall not be responsible for ensuring that the bidder's queries have been received by them. **Any requests for clarifications post pre-bid meeting date and time may not be entertained by the GIL/DST.**

Amendment of Bidding Documents

- 1.1.6 At any time prior to the deadline for submission of bids, GIL/DST may, for any reason, whether on its own initiative or in response to the clarification may change their bidding document by amendment; the amendment will be uploaded online through <https://gil.gujarat.gov.in> & <https://gem.gov.in>.
- 1.1.7 In order to allow prospective bidders reasonable time to consider the amendments while preparing their bids, GIL/DST at its discretion, may extend the deadline for submission of bids.
- 1.1.8 At any time prior to the last date for receipt of bids, GIL may for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the RFP document by a corrigendum.
- 1.1.9 Any such corrigendum shall be deemed to be incorporated into this RFP.

C. PREPARATION OF BIDS

Language of Bid

- 1.1.10 The proposal prepared by the bidder, as well as all correspondence and documents relating to the bid exchanged by the bidder and GIL shall be in English language. Supporting documents and printed literature furnished by the bidder may be in another language provided they are accompanied by an appropriate translation of the relevant document in the English language and in such a case, for purpose of interpretation of the Bid, the translation shall govern.

Documents Comprising the Bid

- 1.1.11 The bid prepared by the Bidder shall comprise of the following documents:
- a. Cover of EMD and Affidavit (Physically at GIL office, Gandhinagar)
 - b. Technical Bid and a Financial Bid completed in accordance with ITB Clauses
- 1.1.12 The bid documents and addendums (if any) together shall be considered as final and self-contained bid documents notwithstanding any previous correspondence or document issued by GIL/DST.

Bid Form

- 1.1.13 The Bidder shall complete the Technical Bid and a Financial Bid furnished with this document giving details as per the format mentioned on the GeM Portal <https://gem.gov.in>.

Bid Prices

- 1.1.14 The bidder shall indicate the prices in the format mentioned in the financial bid.
- 1.1.15 The following points need to be considered while indicating prices:
- a) The prices quoted should also include, applicable GST, inland transportation, insurance and other local costs incidental to delivery of the goods and services to their final destination within the state of Gujarat. **bidder has to quote with financial with GST in the online GeM portal.**
 - b) Invoicing shall be from Gujarat only.
- 1.1.16 The Bidder's separation of the price components in accordance with the ITB Clause will be solely for the purpose of facilitating the comparison of bids by GIL and will not in any way limit the Client's right to contract on any of the terms offered.

Bid Currency

- 1.1.17 Prices shall be quoted in Indian Rupees only.

Period of Validity Bids

- 1.1.18 Bids shall be valid for 180 days after the date of bid opening. The GIL/DST shall reject a bid valid for a shorter period as non-responsive.

- 1.1.19 In exceptional circumstances, the tendering authority may solicit the bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing.
- 1.1.20 Bid evaluation will be based on the bid prices without taking into consideration the above changes.

Format and Signing of Bid

- 1.1.21 Bidders have to submit the bids on the GeM portal website <https://gem.gov.in>. All supporting documents in the form of scanned copies submitted online should have sign and seal of the bidder.
- 1.1.22 Before filling in any of the details asked, bidders should go through the entire bid document and get the required clarifications from GIL/DST during the pre-bid conference.

D. SUBMISSION OF BIDS

Sealing and Marking of Bids

- 1.1.23 All bids must be submitted online through GeM portal <https://gem.gov.in> as per the formats mentioned therein.
- 1.1.24 Telex, cable, e-mailed or facsimile bids will be rejected.

Deadline for Submission of Bids

- 1.1.25 Bids must be submitted online not later than the time and date specified in the Invitation for Bids (Section I). In the event of the specified date for the submission of Bids being declared as a holiday for GIL, the bids will be received up to the appointed time on the next working day.
- 1.1.26 GIL may, at its discretion, extend this deadline for submission of bids by amending the bid documents in accordance with ITB, in which case all rights and obligations of GIL and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

Late Bids

- 1.1.27 Any bid received by GIL after the deadline for submission of bids prescribed by GIL will be rejected and /or returned unopened to the bidder.

Modification and Withdrawal of Bids

- 1.1.28 The bidder may modify or withdraw his bid before the last date of submission of bids through the GeM portal website <https://gem.gov.in>
- 1.1.29 No bid may be modified subsequent to the deadline for submission of the bids.
- 1.1.30 No bid may be withdrawn in the interval between the deadline for submission of bids and the expiry period of the bid validity specified by the bidder on the bid form. Withdrawal of a bid during this interval shall result in the bidder's forfeiture of its bid security.

E. OPENING AND EVALUATION OF BID

Opening of Bids by GIL

- 1.1.31 GIL will open all bids (only pre-qualification at the first instance).
- 1.1.32 The Bidder's names, bid modifications or withdrawals, bid prices and the presence or and such other details, as Panchayats, Rural Housing and Rural Development Department, at his discretion, may consider appropriate. No Bid shall be rejected at the opening, except for late bids, which shall be returned unopened to the bidders.

- 1.1.33 Bids that are not opened and read out at bid opening shall not be considered for further evaluation, irrespective of the circumstances. Withdrawn bids will be returned unopened to the Bidders.
- 1.1.34 Financial bids of only those bidders who qualify on the basis of pre-qualification & technical bid will be opened, which will be communicated to the qualified bidders well in advance (if required)
- 1.1.35 The bids will be evaluated on a **Least Cost Based Selection (LCBS) - L1**. L1 bidder shall be decided based on the lowest quoted Agency Service Charges quoted by the bidder under financial bid format, and Lol shall be issued to the L1 bidder. Prior to the issuance of Letter of Intent (Lol), the tenderer shall engage in negotiations with the successful bidder regarding the quoted price.

Clarification of Bids

- 1.1.36 During evaluation of bids GIL/DST may, at its discretion, ask the bidder for a clarification of its bid. GIL/DST may also ask for rate analysis of any or all items and if rates are found to be unreasonably low or high, the bid shall be treated as non-responsive and hence liable to be rejected. The request for a clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted.

Preliminary Examination

- 1.1.37 GIL will examine the bids to determine whether they are complete, whether any computational errors have been made, whether sureties have been furnished, whether the documents have been properly signed, and whether the bids are generally in order.
- 1.1.38 If a bid is not substantially responsive, it will be rejected by GIL and may not subsequently be made responsive by the bidder by correction of the non-conformity.
- 1.1.39 Conditional bids are liable to be rejected.

Contacting GIL/ DST

- 1.1.40 No Bidder shall contact GIL/DST on any matter relating to its bid, from the time of the bid opening to the time of contract is awarded. If he wishes to bring additional information to the notice of GIL/DST, he should do so in writing. GIL/DST reserves its right as to whether such additional information should be considered or otherwise
- 1.1.41 Any effort by a bidder to influence GIL in its decision on bid evaluation, bid comparison or contract award may result in disqualification of the bidder's bid and also forfeiture of his bid security amount.

F. AWARD OF CONTRACT

1.1.42 Final Negotiations

After completion of the evaluation process, GIL/DST may enter into negotiations with L1 Bidder if required. GIL/DST reserves the right to award the contract, based on initial offers received or otherwise, without discussion and without conducting any further negotiations. Further, the successful bidder shall not reassign any award made as the result of this bid, without prior written consent from GIL/DST.

Award Criteria

- 1.1.43 L1 bidder shall be decided based on the lowest quoted Agency Service Charges quoted by the bidder under financial bid format, and Lol shall be issued to the L1 bidder.
- 1.1.44 Prior to the issuance of Letter of Intent (Lol), the tenderer shall engage in negotiations with the successful bidder regarding the quoted price.

DST/GIL's Right to Accept Any Bid and to reject any or All Bids

- 1.1.45 GIL/DST reserve the right to accept or reject any bid, and to cancel the bidding process and reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for GIL' action.

Notification of Awards

- 1.1.46 Prior to the expiration of the period of the bid validity, DST/GIL will notify the successful bidders in writing, to be confirmed in writing by registered letter, that his bid has been accepted.
- 1.1.47 The notification of award will constitute the formation of the Contract.

Corrupt or Fraudulent Practices

- 1.1.48 DST/GIL requires that the bidders under this tender observe the highest standards of ethics during the procurement and execution of such contracts. In pursuance of this policy, GIL/DST defines for the purposes of this provision, the terms set forth as follows:
- a) "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the procurement process or in contract execution: and
 - b) "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or an execution of a contract to detriment of the GIL/DST and includes collusive practice among the bidders (Prior to or after the bid submission) designed to establish bid prices at artificial non-competitive level and to deprive the GIL/DST of the benefit of the free and open competition.
- 1.1.49 DST/GIL shall reject a proposal for award if it determines that the Bidder recommended for award has engaged in corrupt or fraudulent practices and same shall be conveyed to GIL/DST or black listed by any of the Department of Government of Gujarat in competing for the contract in question.
- 1.1.50 GIL/DST shall declare a firm ineligible, and black listed either indefinitely or for a stated period of time, to be awarded a contract if it at any time determines that the firm has engaged in corrupt and fraudulent practices in competing for, or in executing, a contract. The same shall be conveyed to the GIL/DST.
- 1.1.51 If any of the qualifying documents submitted by the bidder are found to be fraudulent or bogus at any time after the award of contract, the contract shall be terminated with immediate effect.
- 1.1.52 If it is found that the bidder has violated/ infringement of any Indian or foreign trademark, patent register, design, or other intellectual property rights, the department shall terminate the contract of bidder and / or declare a firm ineligible and black listed either indefinitely or for a stated period.

Interpretation of the clauses in the Tender Document / Contract Document

- 1.1.53 In case of any ambiguity in the interpretation of any of the clauses in Bid Document or the Contract Document, GIL's interpretation of the clauses shall be final and binding on all parties.
- 1.1.54 However, in case of doubt as to the interpretation of the bid, the bidder may make a written request prior to the pre-bid conference to;

**Block No. 2, 2nd Floor, C & D Wing,
KARMAYOGI BHAVAN, Sector 10A,
Sector 10, Gandhinagar, Gujarat 382010.**

GIL/DST may issue clarifications to all the bidders as corrigendum. Such corrigendum shall form a part of the bid document.

SECTION 3: GENERAL CONDITION CONTRACT

In this Contract, unless the context otherwise requires:

- **“Client/Department”** means Gujarat Informatics Limited (GIL), Department of Science & Technology, Government of Gujarat
- **“Project Owner”** means UIDAI Aadhaar Authentication Project, DST, Government of Gujarat
- **“Agency/Selected Bidder”** means the firm or company selected through the bidding process for providing the services under this contract.
- **“Contract”** means the agreement entered into between the Client and the Selected Bidder, including all attachments, appendices, and documents incorporated therein.
- **“GSDC”** means Gujarat State Data Centre, Gandhinagar.
- **“Services”** means all deliverables, activities, and obligations of the Agency as described in the Scope of Work.
- **“Work Order (WO)”** means the formal order issued by GIL/DST to the Selected Bidder.

3.1 Earnest Money Deposited (EMD)

- 1.1.55 The bidder shall furnish, as part of its bid, an Earnest Money Deposit as asked in the bid.
- 1.1.56 Proposals not accompanied by EMD shall be rejected as non-responsive.
- 1.1.57 The successful bidder’s EMD will be discharged from GIL only after the signing of the contract and submission of performance security.
- 1.1.58 Unsuccessful bidder’s EMD will be discharged / refunded as promptly as possible, but not later than 30 days of the validity period of the bid.
- 1.1.59 The EARNEST MONEY DEPOSIT shall be forfeited:
 - 1.1.59.1 If a bidder withdraws its bid during the period of bid validity specified by the bidder on the bid form;
 - 1.1.59.2 Or in case of a successful Bidder, if the Bidder fails to sign the Contract; or to furnish the performance security.
 - 1.1.59.3 Exemption from submission of EMD shall be applicable only to eligible bidders as per the prevailing GeM General Terms & Conditions (GTC). No other exemption shall be permitted

3.2 Performance Security/Performance Bank Guarantee (PBG)

- 1.1.60 The successful Bidder has to furnish a security deposit so as to guarantee his/her (Bidder) performance of the contract.
- 1.1.61 The Successful bidder has to submit **Performance Bank Guarantee @ 5%** of total order value within 15 days from the receipt of notification of award/Contract signing for the duration of warranty/contract period from banks (operating in India having branch at Ahmedabad/Gandhinagar) as per the G.R. no. FD/MSM/e-file/4/2024/2859/D.M.O. dated 01.05.2025 issued by Finance Department or further instruction issued by Finance department time to time. (The draft of Performance Bank Guarantee is as per Section 10).
- 1.1.62 The Performance Security shall be in the form of Bank Guarantee valid till 6 months from the date of contract expiry.
- 1.1.63 The proceeds of the performance security shall be payable to the GIL/DST as compensation for any loss resulting from the Service provider’s failure to complete its obligations under the Contract.
- 1.1.64 The Performance Security will be discharged by GIL/DST and returned to the Bidder on completion of the bidder’s performance obligations under the contract.

- 1.1.65 No interest shall be payable on the Performance Bank Guarantee amount. GIL/DST may invoke the above bank guarantee for any kind of recoveries, in case; the recoveries from the bidder exceed the amount payable to the bidder.

3.3 Delivery and Documents

- 1.1.66 Delivery of the Goods shall be made by the Service Provider in accordance with the terms specified by GIL/DST in the Notification of Award.

3.4 Incidental Services

- 1.1.67 The Service Provider is required to provide the following services, including additional services, if any.
- 1.1.68 Performance or supervision of the on-site assembly of the supplied Goods;
- 1.1.69 furnishing of tools required for assembly and/or maintenance of the supplied Goods;
- 1.1.70 furnishing of detailed operations and maintenance manual for each appropriate unit of supplied Goods;
- 1.1.71 Performance or supervision or maintenance and/or repair of the supplied Goods, for the period of time mentioned in the tender notification.

3.5 Prices

- 1.1.72 Prices payable to the service provider as state in the contract shall be fixed during the performance of the contract.

3.6 Assignment

- 1.1.73 The service provider shall not assign, in whole or in part, its obligations to perform under the Contract, except with prior written consent of Panchayats, Rural Housing and Rural Development Department.

3.7 Delays in the Service Provider's Performance

- 1) Delivery of the Goods and performance of the Services shall be made by the Service Provider in accordance with the time schedule specified by GIL/DST.
- 2) If at any time during performance of the Contract, the Service Provider or his sub-contractor(s) should encounter conditions impeding timely delivery of the Goods and performance of Services, the Service Provider shall promptly notify GIL/DST in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Service Provider's notice, GIL/DST shall evaluate the situation and may, at its discretion, extend the Service Provider's time for performance with or without a penalty, in which case the extension shall be ratified by the parties by amendment of the Contract.
- 3) The bidders shall read & understand the requirements thoroughly & shall adhere to the schedule strictly.

3.8 Termination for Default or otherwise

- 3.8.1 GIL/DST may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the service provider, terminate the Contract in whole or part:
- a) if the service provider fails to deliver any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by Panchayats, Rural Housing and Rural Development Department; or
 - b) If the service provider fails to perform any other obligation(s) under the Contract.
 - c) If the service provider, in the judgment of GIL/DST has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purpose of this Clause:

“Corrupt practice” means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

“Fraudulent practice: a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Borrower, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the Borrower of the benefits of free and open competition;”

- d) If the Service Provider fails to conform to the quality requirement laid down/third party inspection/consultants opinion.

- 3.8.2 If Bidder has violated / infringement of any Indian or foreign trademark, patent, registered design or other intellectual property rights. Certificate/affidavit regarding non-violation / infringement of any Indian or foreign trademark, patent, registered design or other intellectual property rights.

3. Force Majeure

- 3.9.1 Notwithstanding anything contained in the tender, the SP shall not be liable for liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failures to perform its obligations under the agreement is the result of an event of Force Majeure.

- 3.8.3 For purposes of this clause, “Force Majeure” means an event beyond the control of the service provider and not involving the service provider's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the Purchase either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- 3.8.4 If a force Majeure situation arises, the service provider shall promptly notify to GIL/DST in writing within 10 days of such conditions and the cause thereof. Unless otherwise directed by GIL/DST in writing, the service provider shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure.

3.10 Termination for Insolvency

GIL/DST may at any time terminate the Contract by giving written notice to the Supplier / service provider, if the Supplier / service provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Supplier / service provider, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to Panchayats, Rural Housing and Rural Development Department.

3.11 Termination for Convenience

- 3.11.1 GIL/DST by written notice sent to the service provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for Panchayats, Rural Housing and Rural Development Department's convenience, the extent to which performance of the service provider under the Contract is terminated, and the date upon which such termination becomes effective.

- 3.11.1 The services / software that is complete and ready for rendering / deployment within 30 days after the service provider's receipt of notice of termination shall be accepted by GIL/DST at the Contract terms and prices. For the remaining services, GIL/DST may elect:
- a) To have any portion completed and delivered at the Contract terms and prices; and/or
 - b) To cancel the remainder and pay to the service provider an agreed amount for partially completed services / software and for services / software previously procured by the service provider.

3.12 Resolution of Disputes

In this regard GIL/DST doesn't go for any arbitration on dispute and Panchayats, Rural Housing and Rural Development Department's decision will be final and binding on the service provider.

3.13 Governing Language

The contract shall be written in English language. All correspondence and other documents pertaining to the Contract, which are exchanged by the parties, shall be written in the same language.

3.14 Applicable Law

The Contract shall be interpreted in accordance with the laws of the Union of India and that of the State of Gujarat.

3.15 Taxes and Duties

Service providers shall be entirely responsible for all taxes, duties, license fees, octroi, road permits, etc., incurred until delivery of the contracted software/ services to Panchayats, Rural Housing and Rural Development Department. However, GST in respect of the transaction between GIL/DST and the service provider shall be payable extra as on actual at the time of invoicing.

3.16 Binding Clause

All decisions taken by GIL regarding the processing of this tender and award of contract shall be final and binding on all parties concerned.

Confidential Information, Security and Data: -

The selected bidder will promptly on the commencement of the exit management period supply to GIL/DST, Gujarat or its nominated agencies the following:

- a. Documentation relating to Intellectual Property Rights;
- b. Project related data and confidential information;
- c. All current and updated data as is reasonably required for purposes of GIL/DST, Gujarat or its nominated agencies transitioning the services to its replacement selected bidder in a readily available format nominated by GIL/DST, Gujarat or its nominated agencies; and
- d. All other information (including but not limited to documents, records and agreements) relating to the services reasonably necessary to enable GIL/DST, Gujarat or its nominated agencies, or its replacement operator to carry out due diligence in

order to transition the provision of the services to GIL/DST, Gujarat or its nominated agencies, or its replacement operator (as the case may be).

- e. Before the expiry of the exit management period, the selected bidder shall deliver to GIL/DST, Gujarat or its nominated agencies all new or up-dated materials from the categories set out above and shall not retain any copies thereof, except that the selected bidder shall be permitted to retain one copy of such materials for archival purposes only.

3.17 GIL/DST, Gandhinagar, reserves the right: -

- 1.1.1 To vary, modify, revise, amend or change any of the terms and conditions mentioned above; or
- 1.1.2 To reject any or all the tender/s without assigning any reason whatsoever thereof or may terminate the tender process midway without assigning any reason.
- 1.1.3 The decision regarding acceptance of tender by GIL/DST will be full and final.
- 1.1.4 Conditional tenders shall be summarily rejected.
- 1.1.5 GIL/DST is free to phase out the work if it feels it necessary.

SECTION 4: Detail Requirement with SCOPE OF WORK

4.1 Detailed Activities & Deliverables

Phase	Major Activities	Deliverables
1. Planning & Assessment	<ul style="list-style-type: none"> - Assessment of the current SQL Server 2012 database architecture (hardware, configuration, and dependencies). - Review database schema, indexes, stored procedures, linked servers, SQL jobs, SSIS/SSRS packages, and integration with Aadhaar APIs. - Analyze database size, performance trends, and growth patterns. - Identify application dependencies and data flow between systems. - Determine migration strategy (side-by-side preferred over in-place). - Prepare migration risk register and rollback/contingency plan. 	<ul style="list-style-type: none"> - Database Assessment Report - Migration Strategy Document - Risk & Rollback Plan
2. Environment Setup & Deployment (SQL Server 2022)	<ul style="list-style-type: none"> - Provision and license a new 32-Pack (2 core licence) SQL Server 2022 Enterprise Edition environment. - Configure OS-level parameters, AD integration, and apply required patches/service packs. - Implement Always On Availability Groups for high availability and disaster recovery. 	<ul style="list-style-type: none"> - SQL Server 2022 Installed & Configured - Cluster/Always On Setup Document - Security Configuration Document

Phase	Major Activities	Deliverables
	<ul style="list-style-type: none"> - Configure SQL services, collation, and compatibility levels. - Define and implement database security policies including encryption (at rest & in transit), AD role-based access, and least privilege model. - Deploy monitoring tools (SQL Agent, Performance Monitor, SSMS, Azure Data Studio if applicable). 	
3. Database Migration	<ul style="list-style-type: none"> - Create full backups from SQL 2012 and restore them on SQL 2022 environment. - Validate schema, data integrity, and referential constraints. - Setup New Domain Controller (DC) and Additional Domain Controller (ADC) for Active Directory-based authentication. - Upgrade compatibility level (from SQL 2012 → SQL 2022). - Migrate SQL jobs, logins, linked servers, roles, and SSIS/SSRS packages. - Reconfigure Aadhaar authentication services and application connection strings. - Conduct functional testing for all dependent applications. 	<ul style="list-style-type: none"> - Migration Validation Report - Verified SQL Jobs, Linked Servers, and Logins - Application Connectivity Validation Report

Phase	Major Activities	Deliverables
4. Optimization & Performance Tuning	<ul style="list-style-type: none"> - Perform query optimization using Query Store and Execution Plans. - Rebuild/reorganize indexes and update statistics. - Enable Intelligent Query Processing (IQP) and Automatic Plan Correction. - Migrate dependent applications and servers to the new AD domain. - Implement partitioning, compression, and optimize TempDB configuration. - Fine-tune memory, MAXDOP, parallelism, and I/O settings. - Establish baseline performance metrics. 	<ul style="list-style-type: none"> - Performance Optimization Report - Baseline Metrics Document
5. Testing & Commissioning	<ul style="list-style-type: none"> - Conduct functional, performance, and load testing of all database modules. - Validate failover and recovery mechanisms. - Execute security and audit compliance checks. - Test backup and restore operations. - Perform Disaster Recovery (DR) drill validation. 	<ul style="list-style-type: none"> - Test Case Results - Commissioning Report - DR Validation Report
6. Handover & Documentation	<ul style="list-style-type: none"> - Prepare Comprehensive As-Built Documentation. - Update Standard Operating Procedures (SOPs) for database monitoring, patching, backup, and security. 	<ul style="list-style-type: none"> - As-Built Documentation - Knowledge Transfer Report - Handover Certificate

Phase	Major Activities	Deliverables
	<ul style="list-style-type: none"> - Conduct Knowledge Transfer (KT) and training sessions for DBA and UID teams. - Final handover of system credentials, scripts, and configuration files. 	

4.2 Project Timelines

Phase	Duration	Penalty
Kick of Meeting	T0	No Penalty
Planning & Assessment	T1=T0+2 Weeks	Grace Period=1 Week beyond it 0.1 percent penalty on Value of SR No-2 of Financial Bid
Environment Setup & Deployment	T2 = T1+ 3 Weeks	A grace period of 1 week shall be allowed. Beyond this, a penalty of 0.5% of the value quoted under Sr. No. 2 of the Financial Bid shall be levied per week of delay, subject to a maximum cap of 10%
Database Migration & Testing (Staging → Production)	T3= T2+ 5 Weeks	A grace period of 1 week shall be allowed. Beyond this, a penalty of 0.5% of the value quoted under Sr. No. 2 of the Financial Bid shall be levied per week of delay, subject to a maximum cap of 10%
Optimization & Stabilization	T4 = T3 + 2 Weeks	A grace period of 1 week shall be allowed. Beyond this, a penalty of 0.5% of the value quoted under Sr. No. 3 of the Financial Bid

Phase	Duration	Penalty
		shall be levied per week of delay, subject to a maximum cap of 10%
Observation Period	T5 = T4 + 8 Weeks	NA
Total Estimated Duration	3 Months (Implementation) + 2 Months (Observation)	

Expected Outcomes

- Migration completed without data loss or service disruption.
- Enhanced system performance and reliability through SQL Server 2022's advanced features.
- Improved database security, compliance, and maintainability.
- Fully documented and trained DBA and UID operations teams for sustainable operations.

Payment Terms

Sr. No.	Activity / Milestone	Payment Terms	Remarks / Conditions
1	Supply of Microsoft SQL Server 2022 Enterprise Edition (Core-based License, 2-Core Pack)	60% of the total license cost shall be released after successful delivery, verification, and submission of all required license documents along with FAT completion report. Balance 40% shall be released after successful activation, environment setup (Production & DR), and acceptance of FAT for deployed environment.	Includes submission of license documentation, authenticity verification, and FAT validation report approved by UIDAI/GIL.
2	Installation, Configuration & Environment Setup	100% payment shall be released after successful	Includes OS tuning, AD integration, and HA/Cluster

Sr. No.	Activity / Milestone	Payment Terms	Remarks / Conditions
	(Production & DR including HA/Cluster Configuration)	installation, configuration, and completion of FAT for environment setup.	configuration validated through FAT and accepted by technical committee.
3	Migration of Aadhaar Authentication Database from SQL Server 2012 to SQL Server 2022	60% payment of SR No.2 items of Price Bid after successful migration, FAT completion, and validation of schema and data integrity.	FAT shall include validation of database structure, data integrity, and test results certified by UIDAI/GIL.
4	Performance Optimization & Fine Tuning	20% payment of SR No.2 items of Price Bid upon successful completion of performance tuning activities and FAT acceptance.	FAT to cover indexing, query optimization, and performance benchmarking results demonstrating expected performance parameters.
5	Testing, Commissioning & DR Drill Validation	20% payment of SR No.2 items of Price Bid after successful completion of all testing and DR drill FAT, and formal acceptance by UIDAI/GIL.	FAT to include functional, failover, and recovery testing reports duly approved by UIDAI/GIL.
6	Documentation, Training & Knowledge Transfer	100% payment of SR No.3 items of Price Bid after completion of documentation, training, knowledge transfer, and FAT sign-off.	FAT to include verification of deliverables, review of documentation, and training completion certification.

General Conditions:

- All payments shall be released by **GIL/UIDAI within 30 days** of successful completion of each milestone and submission of the corresponding FAT completion report and acceptance certificate.
- The **contract value is inclusive of all applicable taxes**, including GST. The bidder shall raise invoices accordingly, clearly mentioning that the quoted rates are inclusive of all taxes.
- No additional payment shall be made on account of taxes, duties, levies, or statutory variations during the contract period.
- Any deviation, non-compliance, or delay identified during FAT shall be rectified by the bidder at no additional cost.
- Payment for software licenses shall be subject to **successful activation and FAT validation** of the deployed environment.
- The **final invoice** shall be raised only after completion of all project activities, submission of final deliverables, and approval of all FAT reports by UIDAI/GIL.

1. Penalty & Performance Guarantee

In case of delay in deliverables, a penalty of 0.5% of the total contract value per week shall be imposed as per GeM GTC, subject to a maximum of 10% of the total contract value. The selected bidder shall provide a Performance Bank Guarantee of 5% of the total contract value valid up to 3 months beyond the project completion date.

2. Service Level Agreement (SLA)

- 99.5% database uptime post-migration.
- Resolution of critical issues within 2 hours, major within 4 hours, minor within 8 hours as per below table.
- Quarterly review of performance metrics and audit compliance.

Severity	Description	Response Time	Resolution Time	Penalty Beyond SLA (on TCV excluding Licenses Cost as per Price Bid)
Critical (P1)	Complete service outage or authentication failure affecting all users	≤ 15 minutes	≤ 2 hours	0.10% per hour beyond SLA (max 5%)
High (P2)	Partial degradation or	≤ 30 minutes	≤ 4 hours	0.05% per hour beyond

Severity	Description	Response Time	Resolution Time	Penalty Beyond SLA (on TCV excluding Licenses Cost as per Price Bid)
	performance issues			SLA (max 3%)
Medium (P3)	Minor issues, not affecting core functionality	≤ 2 hours	≤ 8 hours	0.02% per 8-hour delay block (max 2%)
Low (P4)	Non-critical defects, enhancements	≤ 4 hours	≤ 24–48 hours	0.01% per 24-hour delay block (max 1%)

Exclusions (Non-Penalizable Events)

- **Planned and approved outages or downtime**, communicated in advance and executed within an approved maintenance window.
- **Force Majeure** events (natural disaster, power failure, etc.).
- **Issues arising due to dependencies** on third-party systems or UIDAI infrastructure beyond the bidder's control, with written notification to the Purchaser.
- **Emergency patches or security updates** required by UIDAI with written approval.

4.3 Required Microsoft SQL Server Licence Detail: -

Sr. No.	Item Description	Technical Specification / Requirement	Quantity
1	Microsoft SQL Server (Perpetual License)	- Edition: SQL Server 2022 (Standard/Enterprise as required) - Licensing Model: Core-based - Total Servers to be Licensed: 2 Servers - Server Configuration: Each server with 32 physical/virtual cores - Required Core Licenses: 64 cores (32 cores per server × 2 servers) - Licensing Packs: 2-core pack licenses - Total Packs Required: 32 Packs of 2-core licenses - License Type: Perpetual, without Software Assurance	32 Packs

Sr. No.	Item Description	Technical Specification / Requirement	Quantity
		(SA) - Activation Method: OEM-provided product keys and installation media - Compliance: Licensing as per Microsoft core licensing guidelines - Delivery: License certificates, activation keys, and documentation	
2	OEM Technical Support	- Support Scope: OEM-level support for activation, license compliance, installation assistance, and troubleshooting - Support Duration: As available under perpetual license without SA - Support Mode: Email/telephone/web portal (OEM-defined) - Updates: Security and cumulative updates permitted under perpetual license terms (without SA entitlement) - No SA: No upgrade rights or version migration included	Included

Summary

- **Total Servers Covered:** 2
- **Cores per Server:** 32
- **Total Core Licenses Supplied:** 64
- **Equivalent 2-Core Packs:** 32 Packs
- **License Type:** Perpetual
- **Software Assurance:** Not included
- **Support:** OEM support included

Minimum Requirement of Manpower: -

A minimum of two resources shall be deployed for the UIDAI Aadhaar Authentication Database Migration activities. One resource shall be a Data Center Infrastructure expert with relevant experience in provisioning, clustering, and data center operations. The second resource shall be a Database Administrator (DBA) with a minimum of five years of experience in database migration, Query Optimization, SQL Server clustering, and similar activities pertaining to Aadhaar Authentication systems

4.4 Minimum Requirement of Manpower: -

A minimum of two resources shall be deployed for the UIDAI Aadhaar Authentication Database Migration activities. One resource shall be a Data Center Infrastructure expert with relevant experience in provisioning, clustering, and data center operations. The second resource shall be a Database Administrator (DBA) with a minimum of five years of experience in database migration, Query Optimization, SQL Server clustering, and similar activities pertaining to Aadhaar Authentication systems

4.5 Technical Highlights

Area	Recommendations / Specifications
SQL Server Version	Microsoft SQL Server 2022 Enterprise Edition (latest Cumulative Update applied)
Licensing	Min 32-Core*2 DB server, Core-based Licensing Model
Cluster / High Availability	Always On Availability Groups – synchronous replication within DC and asynchronous to DR
Storage	SSD/NVMe for Data and Log files; separate volumes for TempDB and backups
Backup Strategy	As per GSDC policy – full, differential, and log backups with offsite retention
Security Features	TDE (Transparent Data Encryption), TLS 1.2+, Active Directory Authentication, Least Privilege Model
Monitoring Tools	SQL Server Management Data Warehouse, SSMS, Azure Data Studio, and OS-level monitoring tools
Compatibility Level	Start with Level 110 (SQL 2012) → gradually upgrade to Level 160 (SQL 2022) post-validation
Optimization Features	Enable Intelligent Query Processing, Memory Grants Feedback, and Automatic Plan Correction
Disaster Recovery (DR)	Asynchronous replica maintained at DR site; DR drill validation quarterly

4.6 Confidentiality & Data Security

- The selected bidder shall maintain **strict confidentiality** of all data, credentials, configurations, documentation, and any other information accessed or generated during the course of this project.
- The bidder shall **not share, reproduce, transmit, or disclose** any project-related data or information to any third party without prior written consent from Gujarat Informatics Limited (GIL) or the concerned Government authority.
- All data, configurations, and materials remain the exclusive property of the Government of Gujarat (GoG) / GIL.
- Any breach of confidentiality or misuse of data will result in **immediate termination of the contract** and may invite **legal proceedings under applicable laws**, including but not limited to:
 - The **Information Technology Act, 2000** (and its amendments)
 - The **Digital Personal Data Protection Act, 2023 (DPDP Act)**
 - The **Indian Penal Code, 1860** (Sections relating to data and computer misuse)
 - Any other laws or Government of India directives relevant to data security and protection
- The selected bidder shall **sign a Non-Disclosure Agreement (NDA)** with GIL at the time of contract execution, binding all project staff and subcontractors associated with the project.
- The bidder shall ensure that:

- All project personnel follow **data classification and handling policies**.
- Systems and devices used are secure and comply with **GoG's Information Security Policy**.
- Access logs and credentials are handed over to GIL upon project completion

Section-5 Annexure – 1: Price Bid Format

(To be submitted & uploaded online only)

RFP Title:

Selection of Agency for Supply, Installation, Commissioning and Migration of Aadhaar Authentication Database from Microsoft SQL Server 2012 to Microsoft SQL Server 2022 at Gujarat State Data Centre (GSDC) for UIDAI Aadhaar Authentication Project, Government of Gujarat.

A. Price Bid Table

Sr. No.	Description of Item / Activity	Qty	Unit	Unit Rate (₹)	Total Cost (₹)	Remarks / Inclusions
1	Supply of Microsoft SQL Server 2022 Enterprise Edition (Core-based Licensing – 2 Core Pack, Without SA)	32	Pack			Includes perpetual licenses, OEM support, product keys, installation media, and documentation
2	Installation, Configuration, Migration & Environment Setup (Production + DR)	1	Lot			Includes OS tuning, AD integration, HA/Cluster configuration, schema validation, database migration, performance optimization, and unit testing
3	Testing, Commissioning, DR Drill, Documentation, Training & Knowledge Transfer	1	Lot			Includes functional testing, failover & recovery validation, performance benchmarking, as-built documents, and KT to UIDAI/GIL Team

B. Summary of Costs

Description	Amount (₹)
Total (Before Taxes)	
GST @ ____%	
Grand Total (Inclusive of All Taxes)	

C. Declaration

We hereby confirm that:

1. All prices quoted above are **firm, final, and inclusive** of all costs except applicable taxes.
2. No additional charges shall be claimed beyond what is quoted in this Price Bid.
3. The supplied licenses and services shall fully comply with the technical and functional requirements specified in the RFP.
4. Prices quoted shall be inclusive of GST but inclusive of all other duties, levies, logistics, and incidental costs.
5. No advance payment will be made. Payment will be released as per milestone completion and acceptance by GIL.
6. The bidder shall quote the rate in INR only, valid for 180 days from the bid submission date.
7. Any arithmetic error in the total will be corrected by GIL based on unit rates.

Authorized Signatory:

Name:

Designation:

Company Seal:

Date:

Annexure-2: - Bidder Details

Particulars	Details
Name of the Bidder	
Registered Address	
Contact Person	
Email / Phone No.	
GST Registration No.	
PAN No.	

FORM 6 : Non-Disclosure Agreement

CONFIDENTIALITY AND NON-DISCLOSURE AGREEMENT

THIS CONFIDENTIALITY AND NON-DISCLOSURE AGREEMENT (the "Agreement")

Made this ____ day of _____ (the "Effective Date") by and between ____ a _____ Corporation, and _____ a _____ corporation, (collectively, the "Parties" and each individually a "Party").

The Parties are exploring the possibility of engaging in one or more mutually beneficial business relationships (collectively, the "Business Relationship"). The Parties recognize that in the course of their discussions to further the Business Relationship, it will be necessary for each Party to disclose to the other certain Confidential Information (as defined below). Each Party desires to set forth the terms that apply to such Confidential Information.

NOW, THEREFORE, for and in consideration of the foregoing, of the promises and covenants set forth herein, and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties do hereby agree as follows:

1. The Parties shall (i) use reasonable efforts to maintain the confidentiality of the information and materials, whether oral, written or in any form whatsoever, of the other that may be reasonably understood, from legends, the nature of such information itself and/or the circumstances of such information's disclosure, to be confidential and/or proprietary thereto or to third parties to which either of them owes a duty of nondisclosure (collectively, "Confidential Information"); (ii) take reasonable action in connection therewith, including without limitation at least the action that each takes to protect the confidentiality of its comparable proprietary assets; (iii) to the extent within their respective possession and/or control, upon termination of this Agreement for any reason, immediately return to the provider thereof all Confidential Information not licensed or authorized to be used or enjoyed after termination or expiration hereof, and (iv) with respect to any person to which disclosure is contemplated, require such person to execute an agreement providing for the treatment of Confidential Information set forth in clauses (i) through (iii). The foregoing shall not require separate written agreements with employees and agents already subject to written agreements substantially conforming to the requirements of this Section nor with legal counsel, certified public accountants, or other professional advisers under a professional obligation to maintain the confidences of clients.

2. Notwithstanding the foregoing, the obligation of a person to protect the confidentiality of any information or materials shall terminate as to any information or materials which: (i) are, or become, public knowledge through no act or failure to act of such person; (ii) are publicly disclosed by the proprietor thereof; (iii) are lawfully obtained without obligations of confidentiality by such person from a third party after reasonable inquiry regarding the authority of such third party to possess and divulge the same; (iv) are independently developed by such person from

Sources or through persons that such person can demonstrate had no access to Confidential Information; or (v) are lawfully known by such person at the time of disclosure other than by reason of discussions with or disclosures by the Parties.

3. All Confidential Information delivered pursuant to this Agreement shall be and remain the property of the disclosing Party, and any documents containing or reflecting the Confidential Information, and all copies thereof, shall be promptly returned to the disclosing Party upon written request, or destroyed at the disclosing Party's option. Nothing herein shall be construed as granting or conferring any rights by license or otherwise, express or implied, regarding any idea made, conceived or acquired prior to or after the Effective Date, nor as granting any right with respect to the use or marketing of any product or service. The Parties shall use the Confidential Information only for the Business Relationship.

The obligations of the Parties under this Agreement shall continue and survive the completion or abandonment of the Business Relationship and shall remain binding for a period of three (03) years with extended contract period (if applicable) from the Effective Date.

4. As a violation by either Party of this Agreement could cause irreparable injury to the other Party and as there is no adequate remedy at law for such violation, the non-breaching Party may, in addition to any other remedies available to it at law or in equity, enjoin the breaching Party in a court of equity for violating or threatening to violate this Agreement. In the event either Party is required to enforce this Agreement through legal action, then it will be entitled to recover from the other Party all costs incurred thereby, including without limitation, reasonable attorney's fees.

5. Neither Party makes any representation or warranty with respect to any Confidential Information disclosed by it, nor shall either Party or any of their respective representatives have any liability here under with respect to the accuracy or completeness of any Confidential Information or the use thereof.

6. Any provision of this Agreement held or determined by a court (or other legal authority) of competent jurisdiction to be illegal, invalid, or unenforceable in any jurisdiction shall be deemed separate, distinct and independent, and shall be ineffective to the extent of such holding or determination without (i) invalidating the remaining provisions of this Agreement in that jurisdiction or (ii) affecting the legality, validity or enforceability of such provision in any other jurisdiction.

7. Any notice required or permitted to be given here under shall be (a) in writing, (b) effective on the first business day following the date of receipt, and (c) delivered by one of the following means: (i) by personal delivery; (ii) by prepaid, overnight package delivery or courier service; or (iii) by the United States Postal Service, first class, certified mail, return receipt requested, postage prepaid. All notices given under this Agreement shall be addressed to the addresses stated at the outset of this Agreement, or to new or additional addresses as the Parties may be advised in writing.

8. This Agreement is to be governed by and construed in accordance with the laws of the state of Neither Party shall be deemed to waive any of its rights, powers or remedies here under unless such waiver is in writing and signed by said Party. This

Agreement is binding upon and inure to the benefit of the Parties and their successor and assigns.

9. This Agreement constitutes the entire agreement and understanding of the Parties with respect to the subject matter hereof and is intended as the Parties' final expression and complete and exclusive statement of the terms thereof, superseding all prior or contemporaneous agreements, representations, promises and understandings, whether written or oral for the said subject matter. Neither Party is to be bound by any pre-printed terms appearing in the other Party's form documents, tariffs, purchase orders, quotations, acknowledgments, invoices, or other instruments. This Agreement may be amended or modified only by an instrument in writing signed by both Parties.

IN WITNESS WHEREOF, the Parties have caused this Agreement to be executed by their duly authorized officers on the day and year first above written.

By:

By:

Name:

Name:

Title:

Title:

SECTION 7: BID FORM

Date: GeM Bid No: GEM/XXXX/B/XXXXXXX dated XX.XX.XXXX

To,
GM (SOFTWARE DEVELOPMENT)
Gujarat Informatics Ltd.

Dear Sir,

Having examined the Bidding Documents including Addenda Nos. _____ (insert numbers, if any), the receipt of which is hereby duly acknowledged, we, the undersigned, offer to render "Request for Proposal(RFP) for Selection of Agency for Supply, Installation, Commissioning and Migration of Aadhaar Authentication Database from Microsoft SQL Server 2012 to Microsoft SQL Server 2022 at Gujarat State Data Centre (GSDC) for UIDAI Aadhaar Authentication Project, DST, Government of Gujarat" in conformity with the said bidding documents for the same as per the technical and financial bid and such other sums as may be ascertained in accordance with the Financial Bid attached herewith and made part of this bid. We have not placed any condition for the bid on our part, agree to bind ourselves to the terms, and conditions of this tender unconditionally. Any conditions placed by us elsewhere in the present bid are hereby withdrawn unconditionally.

We undertake, if our bid is accepted, to render the services in accordance with the delivery schedule which will be specified in the contract document that we will sign if the work order given to us.

If our bid is accepted, we will obtain the guarantee of a bank for the sum indicated as per tender document for the due performance of the Contract, in the form prescribed by Panchayats, Rural Housing and Rural Development Department.

We agree to abide by this bid for a period of 180 (One hundred and eighty only) days after the date fixed for bid opening of the Instruction to Bidders and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and your notification of award shall constitute a binding Contract between us.

Name: _____

Address: _____

We understand that you are not bound to accept the lowest or any bid you may receive.

Dated this _____ day of _____ 2025

Signature

(in the capacity of)

Duly authorized to sign Bid for and on behalf of _____.

SECTION 8: FORMAT OF EARNEST MONEY DEPOSIT IN FORM OF BANK GUARANTEE

Ref:

Bank Guarantee No.

Date:

To,

GM(SOFTWARE DEVELOPMENT)

Gujarat Informatics Limited

Block no. 2, 2nd Floor, Karmayogi Bhavan

Sector-10A, Gandhinagar-382017,

Gujarat, India

Whereas ----- (here in after called "the Bidder") has submitted its bid dated ----- in response to the GeM Bid no: **GEM/XXXX/B/XXXXX dated XX.XX.XXXX** for RFP for "Request for Proposal(RFP) for Selection of Agency for Supply, Installation, Commissioning and Migration of Aadhaar Authentication Database from Microsoft SQL Server 2012 to Microsoft SQL Server 2022 at Gujarat State Data Centre (GSDC) for UIDAI Aadhaar Authentication Project, DST, Government of Gujarat" KNOW ALL MEN by these presents that WE ----- having our registered office at ----- (hereinafter called "the Bank") are bound unto the -----, Gujarat Informatics Limited in the sum of ----- for which payment well and truly to be made to Gujarat Informatics Limited, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this -----day of -----2025.

THE CONDITIONS of this obligation are:

1. The E.M.D. may be forfeited:

- a. if a Bidder withdraws its bid during the period of bid validity
- b. Does not accept the correction of errors made in the tender document;
- c. In case of a successful Bidder, if the Bidder fails:
 - (i) To sign the Contract as mentioned above within the time limit stipulated by purchaser or
 - (ii) To furnish performance bank guarantee as mentioned above or
 - (iii) If the bidder is found to be involved in fraudulent practices.
 - (iv) If the bidder fails to submit the copy of purchase order & acceptance thereof.

We undertake to pay to the GIL/Purchaser up to the above amount upon receipt of its first written demand, without GIL/ Purchaser having to substantiate its demand, provided that in its demand GIL/ Purchaser will specify that the amount claimed by it is due to it owing to the occurrence of any of the above mentioned conditions, specifying the occurred condition or conditions.

This guarantee will remain valid up to 12 months from the last date of bid submission. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHASER of its liability with reference to the matters aforesaid or any of them or by

reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PURCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and notwithstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Dated at _____ on this _____ day of _____ 2025.

Signed and delivered by

For & on Behalf of

Name of the Bank & Branch &
Its official Address

Approved Bank: Any Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks and Rural Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. no. FD/MSM/e-file/4/2024/2859/D.M.O. dated 01.05.2025 issued by Finance Department or further instruction issued by Finance department time to time.

FORM 9: PERFORMANCE BANK GUARANTEE

(To be stamped in accordance with Stamp Act)

Ref:

Bank Guarantee No.

Date:

To,

GM(Software Development)

Gujarat Informatics Limited

2nd Floor, Block No. 2, Karmayogi Bhavan, C&D Wing, Sector 10-A, Gandhinagar - 382010
Gujarat, India

Dear Sir,

In consideration of Name & Address of the Purchaser/Indenter, Government of Gujarat, Gandhinagar (hereinafter referred to as the OWNER/PURCHASER which expression shall unless repugnant to the context or meaning thereof include successors, administrators and assigns) having awarded to M/s.

.....having
Principal Office at (hereinafter referred
to as the "SELLER" which expression shall unless repugnant to the context or meaning thereof
include their respective successors, administrators, executors and assigns) the supply of __by
issue of Purchase Order No... Dated
..... issued by Gujarat Informatics Ltd. ,Gandhinagar for and on behalf of the
OWNER/PURCHASER and the same having been accepted by the SELLER resulting into
CONTRACT for supplies of materials/equipment as mentioned in the said purchase order and
the SELLER having agreed to provide a Contract Performance and Warranty Guarantee for
faithful performance of the aforementioned contract and warranty quality to the
OWNER/PURCHASER,_____having Head
Office at (hereinafter referred to as the 'Bank' which expressly shall, unless repugnant to the
context or meaning thereof include successors, administrators, executors and assigns) do
hereby guarantee to undertake to pay the sum of Rs.__(Rupees__) to the
OWNER/PURCHASER on demand at any time up to _____without a
reference to the SELLER. Any such demand made by the OWNER/PURCHASER on the Bank
shall be conclusive and binding notwithstanding any difference between Tribunals, Arbitrator,
or any other authority.

The Bank undertakes not to revoke this guarantee during its currency without previous
consent of the OWNER/PURCHASER and further agrees that the guarantee herein contained
shall continue to be enforceable till the OWNER/PURCHASER discharges this guarantee.
OWNER/PURCHASER shall have the fullest liberty without affecting in any way the liability of
the Bank under this guarantee from time to time to extend the time for performance by the
SELLER of the aforementioned CONTRACT. The OWNER/ PURCHASER shall have the fullest
liberty, without affecting this guarantee, to postpone from time to time the exercise of any
powers vested in them or of any right which they might have against the SELLER, and to
exercise the same at any time in any manner, and either to enforce to forebear to enforce any
covenants contained or implied, in the aforementioned CONTRACT between the
OWNER/PURCHASER and the SELLER or any other course of or remedy or security available to
the OWNER/PURCHASER.

The Bank shall not be released of its obligations under these presents by any exercise by the OWNER/PURCHASER of its liability with reference to the matters aforesaid or any of them or by reason or any other acts of omission or commission on the part of the OWNER/PURCHASER or any other indulgence shown by the OWNER/PURCHASER or by any other matter or things.

The Bank also agree that the OWNER/PURCHASER at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against the SELLER and notwithstanding any security or other guarantee that the OWNER/PURCHASER may have in relation to the SELLER's liabilities.

Notwithstanding anything contained herein above our liability under this Guarantee is restricted to Rs. _____ (Rupees _____) and it shall remain in force up to and including _____ and shall be extended from time to time for such period as may be desired by the SELLER on whose behalf this guarantee has been given.

Dated at _____ on this _____ day of _____ 2025.

Signed and delivered by

For & on Behalf of
Name of the Bank & Branch & Its official Address

List of approved Banks:

All Nationalized Bank including the public sector bank or Private Sector Banks or Commercial Banks or Co-Operative Banks (operating in India having branch at Ahmedabad/ Gandhinagar) as per the G.R. No. EMD/10/2020/42/DMO dated 19.10.2020 issued by Finance Department or further instruction issued by Finance department time to time.

FORM 10: Performa of Compliance Letter

(Submit copy on Bidder's letterhead duly signed by Authorized signatory)

Date: *dd /mm /yyyy*

To,

GM (Software Development)

Gujarat Informatics Ltd,

Block no. 2, 2nd floor, Karmayogi Bhavan, Sector-10A, Gandhinagar.

Sub.: Compliance with the tender terms and conditions, specifications and Eligibility Criteria.

Dear Sir,

With reference to above referred tender, I, undersigned <<Name of Signatory>>, in the capacity

of <<Designation of Signatory>>, is authorized to give the undertaking on behalf of <<Name of the bidder>>. We have to inform you that we have read and understood the qualification criteria, scope of work and all other requirements of the above-mentioned bid submitted by us on <<Date>>. We hereby confirm that all our bid proposal are absolutely compliant with the requirements, specifications mentioned in the bid document. We also explicitly understand that our bid proposal meet technical & other specifications of the bid.

We are not banned or blacklisted by any Government institution of India. In case of breach of any of the terms and conditions of the tender or deviation from bid specifications other than already specified as mentioned above, the decision of GIL Tender Committee for disqualification will be final and accepted by us.

Thanking you,

For <Name of the bidder>>

<<Authorized Signatory>>

<<Stamp of the bidder>>

SECTION 11: SELF DECLARATION

(TO BE SUBMITTED PHYSICALLY ALONG WITH EMD)

I/We, _____, age _____ years residing at _____
in capacity of _____ M/s. _____
hereby solemnly affirm that

All General Instructions, General Terms and Conditions, as well as Special Terms & Conditions laid down on all the pages of the Tender Form, have been read carefully and understood properly by me which are completely acceptable to me and I agree to abide by the same.

I I We have submitted following Certificates I Documents for T.E. as required as per General Terms & Conditions as well as Special Terms & Conditions of the tender

Sr. No.	Name of the Document
1	
2	

All the Certificates I Permissions I Documents I Permits I Affidavits are valid and current as on date and have not been withdrawn I cancelled by the issuing authority.

It is clearly and distinctly understood by me that the tender is liable to be rejected if on scrutiny at any time, any of the required Certificates I Permissions I Documents I Permits I Affidavits is I are found to be invalid I wrong I incorrect I misleading I fabricated I expired or having any defect.

I I We further undertake to produce on demand the original Certificate I Permission I Documents I Permits for verification at any stage during the processing of the tender as well as at any time asked to produce.

I I We also understand that failure to produce the documents in "Prescribed Performa" (wherever applicable) as well as failure to give requisite information in the prescribed Performa may result in to rejection of the tender.

My I Our firm has not been banned I debarred I black listed at least for three years (excluding the current financial year) by any Government Department I State Government I Government of India I Board I Corporation I Government Financial Institution in context to purchase procedure through tender.

I I We confirm that I I We have meticulously filled in, checked and verified the enclosed documents I certificates I permissions I permits I affidavits I information etc. from every aspect and the same are enclosed in order (i.e. in chronology) in which they are supposed to be enclosed. Page numbers are given on each submitted document. Important information in each document is "highlighted" with the help of "marker pen" as required.

The above certificates/ documents are enclosed separately and not on the Proforma printed from tender document.

I I We say and submit that the Permanent Account Number (PAN) given by the Income Tax Department is _____, which is issued on the name of _____ [Kindly mention here either name of the Proprietor (in case of Proprietor Firm) or name of the tendering firm;1, whichever is applicable].

I I We understand that giving wrong information on oath amounts to forgery and perjury, and I/We am/are aware of the consequences thereof, In case any information provided by us are found to be false or incorrect, you have right to reject our bid at any stage including forfeiture of our EMD/PBG/cancel the award of contract. In this event, this office reserves the right to take legal action on me/us.

I / We have physically signed & stamped all the above documents along with copy of tender documents (page no. ---- to --).

I I We hereby confirm that all our quoted items meet or exceed the requirement and are absolutely compliment with specification mentioned in the bid document.

My I Our Company has not filed any Writ Petition, Court matter and there is no court matter filed by State Government and its Board Corporation, is pending against our company .

I / We hereby commit that we have paid all outstanding amounts of dues/ taxes/ cess/ charges/ fees with interest and penalty.

In case of breach of any tender terms and conditions or deviation from bid specification other than already specified as mentioned above, the decision of Tender Committee for disqualification will be accepted by us.

Whatever stated above is true and correct to the best of my knowledge and belief.

Date: Stamp & Sign of the Tenderer

Place: (Signature and seal of the Notary)

Form 12: On letterhead of Bidder

Please submit the undertaking letter as per Ministry of Finance Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 as per Performa given below on OEM letterhead as well as on bidder's letterhead.

On Letterhead of Bidder

Sub: Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 published by Ministry of Finance, Dept. of Expenditure, Public Procurement division

Ref: Bid Number: _____

I have read the clause regarding restriction on procurement from a bidder of a country that shares a land border with India. I certify that we as a bidder and quoted product from the following OEMs are not from such a country or if from such a country, these quoted products OEM has been registered with the competent authority. I hereby certify that these quoted product & its OEM fulfills all requirements in this regard and is eligible to be considered for procurement for Bid number_____.

No.	Item Category	Quoted Make & Model

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority, otherwise GIL/End user Dept. reserves the right to take legal action on us.

(Signature)

Authorized Signatory of **M/s <<Name of Company>>**

On Letterhead of OEM

Sub: Undertaking as per Office Memorandum No.: F. No.6/18/2019-PPD dated 23.07.2020 & Office Memorandum No.: F.18/37/2020-PPD dated 08.02.2021 published by Ministry of Finance, Dept. of Expenditure, Public Procurement division

Ref: Bid Number: _____

Dear Sir,

I have read the clause regarding restriction on procurement from a bidder of a country that shares a land border with India. I certify that our quoted product and our company are not from such a country, or if from such a country, our quoted product and our company have been registered with the competent authority. I hereby certify that these quoted products and our company fulfills all requirements in this regard and is eligible to be considered for procurement for Bid number_____.

No.	Item Category	Quoted Make & Model

In case I'm supplying material from a country which shares a land border with India, I will provide evidence for valid registration by the competent authority; otherwise GIL/End user Dept. reserves the right to take legal action on us.

(Signature)

Authorized Signatory of **M/s <<Name of Company>>**

Form 13 :- Manufacturer Authorization Form (MAF)
(On OEM's Letterhead with Seal & Signature)

Date: __/__/20__

To,
GM(Software Development)
e-Governance Division, GIL

Subject: Manufacturer Authorization for Supply, Installation & Support of _____

Dear Sir/Madam,

This is to certify that:

1. We, M/s _____ (OEM Name), having our registered office at _____, are the Original Equipment Manufacturer (OEM) of the following product(s):

- _____
- _____

2. We hereby authorize M/s _____ (Bidder/Partner Name) having office at _____, to quote, supply, install, commission, configure, integrate, warranty support, and provide after-sales service for the above product(s) against your tender/RFP:

Tender No.: _____

Title of Tender: _____

3. We confirm that the above-mentioned bidder is our authorized partner/system integrator for the said product(s) and is competent to deliver and support the solution as per OEM standards.

4. We also confirm that:

- The quoted product(s) are genuine, new, and original OEM-certified.
- We shall provide back-to-back warranty support, software/firmware updates, patches, security advisories, and technical support to the bidder and/or purchaser.
- In case the bidder fails to meet warranty/support obligations, the OEM shall ensure uninterrupted support to the purchaser.

5. We undertake that the product(s) quoted comply with all technical specifications and standards listed in the tender.

For and on behalf of

M/s _____ (OEM Name)

Authorized Signatory: _____

Name: _____

Designation: _____

Email: _____

Contact: _____

OEM Seal & Signature