

**Responses to pre-bid additional queries dated 27.01.2026 (GEM/2026/B/7070154 dated: 05.01.2026)**

Sr no.	Bidding Document Reference (Clause)	The content of the RFP requiring	Points of Clarification Required	Responses of Pre-bid queries
1	Section 2 Scope of Work, Page no.6, Point no. 12	During the term of the contract, if any disk is required to be replaced for any reasons, then the existing disk needs to be kept with GSDC and won't be returned back	NetApp support is map to the controller and capacity, If DMR support opted for existing storage only than it would be extended to upgrade capacity	No Change, As per RFP.
2	Section 2 Scope of Work, Page no.7	<p>23. AMC support for the augmented 500 TB storage shall be co-terminus with the existing storage system AMC for each site (GSDC,FRD,NDR) (Onsite).</p> <p><b>Under Warranty support below Pont</b></p> <p>1.1 Bidder shall provide a comprehensive on-site free warranty for 5 years from the date of FAT for proposed solution.</p>	<p>These statements are contradictory.</p> <p>Ideally, support for drive upgrades is Co-terminus with the base controller support. If you intend to have 5 years support for the existing storage systems at 3 sites of GSDC then we would propose additional cost for AMC extension for the existing storage systems separately.</p>	<p>The OEM/Bidder have to provide CAMC &amp; support for Location:- FDR - Faridabad, S/N:- 95243000678 &amp; 952344004236 from existing Dt.30/04/2027 to Dt.31/03/2029, remain 2 location GSDC &amp; NDC Ahmedabad CAMC &amp; support for the augmented 500 TB storage shall be co-terminus with the existing storage system AMC for each site.</p>