

**Bid for Selection of Telecom Service Provider (TSP) to Establish 40 Gbps Internet Bandwidth with DDoS Scrubbing at Gujarat State Data center
(Bid Number: GEM/2025/B/6533289 Dated on 11th August 2025)**

Corrigendum-2 07-02-2026)

Sr. No.	Volume & Section	Bid Clause	Remarks / Modified / added Clause
1	Section 3 Eligibility Criteria Sr. No-10	The proposed network by the bidder should (other than data) also support: a) Video Conferencing b) Voice Over IP (VOIP) c) End to End QOS d) IPSEC Compliant	The proposed network by the bidder should (other than data) also support: a) Video Conferencing b) Voice Over IP (VOIP) c) End to End QoS (within the Service Provider's network / access link) d) IPSEC Compliant
2	Section 3 Eligibility Criteria Sr. No-5	The Bidder should have supplied 1:1 bandwidth as following combination in Datacenter of Central / State Govt. Organization / PSU / Listed Company / BFSI during last 5 years. • Single order of 30 Gbps or higher (1:1) bandwidth Or • Two order of 20 Gbps or higher (1:1) bandwidth Or • Three order of 10 Gbps or higher (1:1) bandwidth	The Bidder should have supplied 1:1 bandwidth as following combination in Datacenter / Network Operation Center of Central / State Govt. Organization / PSU / Listed Company / BFSI during last 5 years. • Single order of 30 Gbps or higher (1:1) bandwidth Or • Two order of 20 Gbps or higher (1:1) bandwidth Or • Three order of 10 Gbps or higher (1:1) bandwidth

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Sr. No	RFP Document Reference (s) (Section)	Content of RFP requiring Clarifications	Bidder Submission	Tenderer Response
1	Section 2: Scope of Work (Page 5)	Onsite engineer required full-time during office hours and on-call 24x7	Bidder has an Established System with Escalation Matrix for fault / Issue resolution, wherein any issues can be resolved basis online ticketing system. In case the issue requires physical attention, field engineer can visit the site to resolve the issue. Is this OK to GIL instead of Physical manpower @ site. If not, kindly confirm working hours for the Manpower	No Change, as per RFP
2	Section 2: Scope of Work (Page 5)	End to end link management and maintenance (including router) should be performed by the ISP on a 24x7x365 basis.	As CPE router is provided by GIL/GSDC, router management clause needs to be removed	Service provider is responsible for service and hardware deployed by them.
3	Section 2: Scope of Work (Page 5)	The provider must deliver DDoS protection covering L3–L7 attack vectors	L3-L4 volumetric DDOS mitigation can be done on cloud. For L7 DDOS mitigation, hybrid DDOS solution is required On premises DDOS protection for L7 though hardware deployed at GIL/GSDC. Need confirmation from GIL on the deployment of on prem hardware. Or Else we can provide only L3-L4 DDOS mitigation through our DDOS mitigation through cloud solution	No Change, as per RFP & previous corrigendum
4	Section 3 Eligibility Criteria 10	The proposed network by the bidder should (other than data) also support: a) Video Conferencing b) Voice Over IP (VOIP) c) End to End QOS d) IPSEC Compliant	Please remove "End-to-End QoS" as it is not applicable for ILL. QoS parameters are applicable for private networks like MPLS, where end-to-end control is managed by the service provider and they can commit to end-to-end QoS. In the case of Internet services, end-to-end control is not feasible. Requesting GIL to remove the End to End QOS clause.	Pls. refer corrigendum

Sr. No	RFP Document Reference (s) (Section)	Content of RFP requiring Clarifications	Bidder Submission	Tenderer Response
5	Corrigendum-1 19-112025	The provider must deliver Volumetric DDoS protection covering L3-L7 attack vectors with a minimum mitigation capacity in 1:2 ratio of subscribed ILL bandwidth 400 Gbps, preferably with distributed scrubbing centers to handle attacks closer to the source. The solution should support always-on or on-demand mitigation, with automated detection and mitigation engagement within 5 seconds in ≤10 minutes. Visibility into attack events via a customer portal and detailed incident reports must be provided.	<p>Always-On mitigation means all traffic passes through scrubbing centers continuously, which increases latency and also commercial not viable. Recommended architecture: On-Demand Mitigation, where traffic flows normally and is redirected to scrubbing centers only during an attack. This approach reduces latency and cost while maintaining security.</p> <p>Requesting GIL to change the clause as “ The Solution should support always-on or on-demand auto mitigation. The solution should support automated DDOS attack detection and mitigation within ≤10 minutes.” Requesting GIL to include On-Demand mitigation, since technically very huge amount of bandwidth would be needed for always-on mitigation</p>	No Change, as per RFP & previous corrigendum
6	Section 4.1.2 Operational Penalties (Page 14)	Jitter across any Network Link (at any given point of time from GSDC end to google DNS) is mentioned as ≤5 ms Quarterly with penalty as "If the Jitter is not improved within 30 Minutes, INR 3000/- per hour per instance or part thereof."	<p>Jitter can be committed for private network like MPLS.</p> <p>In the scenario of Internet, there is no end-to-end control over traffic paths. Hence jitter should be removed from the technical requirement.</p> <p>Requesting GIL remove the jitter SLA requirement.</p>	No Change, as per RFP
7	Gem Documents	Make in India compliance clause in GEM.	In the Scenario of Internet Make in India clause should not be considered and request to remove it. Make in India Clause is basically meant for hardware/device purchase.	No Change, as per RFP
8	Gem Documents	EMD for an amount of 16 Lakhs , Advisory bank is SBI	<p>Request you to confirm if EMD to be issued by SBI.</p> <p>If it only by SBI then request you to allow EMD by any other scheduled commercial bank of India like ICICI, Kotak, Axis, HDFC etc</p>	Please refer to the Government of Gujarat, Finance Department (GoG FD) Resolution issued from time to time for the approved list of banks for submission of EMD and Bank Guarantee.

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9	Section 3- Eligibility Criteria	<p>The Bidder should have supplied 1:1 bandwidth as following combination in Datacenter of Central / State Govt. Organization / PSU / Listed Company / BFSI during last 5 years.</p> <p>Single order of 30 Gbps or higher (1:1) bandwidth Or</p> <p>Two order of 20 Gbps or higher (1:1) bandwidth Or</p> <p>Three order of 10 Gbps or higher (1:1) bandwidth</p>	<p>Requesting Customer to</p> <p>"Kindly accept Purchase Orders/ Work Orders/ Client certifications/Email Confirmations from Customers for 1:1 Bandwidth supplied by bidder in Data Centre/Network Operating Centre (NOC) / PSU / Listed Company / BFSI during last 5 years.</p>	Pls. refer corrigendum
10			DDoS clarification for L7 - cloud based or on Premises	No Change, as per RFP & previous corrigendum
11			For Managed Service, will bidder need to install Router or Bidder need to manage Link using existing client Router	Service provider has to manage service by his own way.