

Responses of pre-bid queries (01.05.2026)

S.No	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Responses to the Queries
1	Page No. 14 - Clause 8	Delivery & installation within 45 Working days from the date of Purchase Order/Work Order	Kindly Consider minimum 120 days for delivery and installation	Refer to the Corrigendum
2	Page No. 18-22 - Technical Specifications	DDR5 Memory	kindly Consider DDR4/DDR5 memory or higher.	Refer to the Corrigendum
3	Page No. 18-22 - Technical Specifications	1TB NVMe SSD	Kindly Consider 512GB NVMe SSD or higher.	Refer to the Corrigendum
4	Quantity of GIL RC Tender	QTY of desktop, AIO, Notebook	Kindly request GIL authorities to fix the quantity of each line items and it should not open and go in incremental situation.	Refer to the Corrigendum
5	Page No. 18-22 - Technical Specifications	LED Backlit Monitor Size: 23.8" or Higher	Kindly Consider 21.5" or higher monitor size	Refer to the Corrigendum
6	Page No. 18-22 - Technical Specifications	Processor Specifications for Desktop 1, Desktop 2, AIO1 and AIO 2	Kindly consider the following proposal for processor options: Option 1: Intel i5-12400 / AMD Ryzen 5 5600G with DDR4 memory with 8GB + 512GB SSD + 21.5" Option 2: Intel i5-14400 / AMD Ryzen 5 8500G with DDR5 memory with 8GB Memory + 512GB SSD + 21.5"	Refer to the Corrigendum
7	Page no. 16	Force Majeure clause	Kindly request inclusion of the following provision: "In case component manufacturers, particularly processor manufacturers, are unable to supply material to OEMs or bidders due to unforeseen circumstances, such conditions may be considered under Force Majeure."	Refer to the Corrigendum
8	Page No. 10	Bid validity and empanelment under Rate Contract for 6 months, extendable for another 6 months	Kindly consider Rate Contract validity of 3 months from the date of the first offline order. Additionally, we request GIL to consider issuing consolidated purchase orders based on departmental indents wherever feasible.	Refer to the Corrigendum
9	Undertaking letter from Processor companies	Undertaking letter from Processor Manufacturer ODM's	Kindly request DST/GIL Authorities to see mandatory undertaking letter from Processor ODM's on CPU supply under GIL rate contract to respective OEM's and bidders within 4 weeks from order date.	Refer to the Corrigendum
10	GIL RC Procurement of IT Hardware for Various Government Departments – Tender No. HWT07032026	Procurement on behalf of various departments under GIL Rate Contract	We kindly request the authorities to provide a tentative timeline for the completion of the tender process. In case the tender participation is completed on or before 23/03/2026, please indicate the maximum expected timeline for closure of the GIL Rate Contract, including technical evaluation, financial evaluation, and other related processes. Additionally, we request clarification on the expected timeline for release of the first offline purchase order to the respective successful bidders after finalization of the rate contract.	Refer to the Corrigendum
11	Page No. 14 8: Delivery & Installation	Within 45 Working days from the date of purchase order/work order of Indenting Dept.	Request to change: Within 180 Working days from the date of purchase order/work order of Indenting Dept.	Refer to the Corrigendum

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12		As per the tender document, the bid validity is mentioned as 6 months and may be extended for another 6 months in consultation with the vendor.	We kindly request you to revise the bid validity period from 6 months to 3 months, which is aligned with the current industry practice and will enable vendors to offer more competitive pricing.	Refer to the Corrigendum
13		The tender specifies delivery and installation within 45 days.	We request you to kindly extend the delivery and installation timeline from 45 days to 90 days to ensure smooth supply, proper installation, and quality implementation.	Refer to the Corrigendum
14	Page No 2	Eligibility Criteria for the bidder: Cross-participation between the two categories shall not be allowed.	We understand that bidder cannot quote Non-make in India product in "Make in India" product category. However, a bidder is eligible to quote for both categories. Is our understanding correct?	Refer to the Corrigendum
15	Clause No 15, Page No 13	Delivery & installation timeline will start from offline order date i.e. 45 working days from date of order placed by indenting departments to selected empaneled bidders & warranty of the item will start after the date of successfully installation and successful FAT (Final Acceptance Test) of items at respective locations.	Kindly clarify the scope of Installation of hardware. We assume all electrical works, furniture etc will be provided by the intending agency and bidder just need to power-on the device which will be treated as installation. Is our assumption correct?	Yes. the understanding is correct.
16	Clause No 3, Page No 14	Selected empaneled bidders has to submit Performance Bank Guarantee @ 5% of total order value within 15 days from the date of issue of order	This tender is a rate contract tender. tenderer does not guarantee any order quantity for each line item. We request that PBG may be paid as and when order is received by the bidder based on the value of that order rather than complete order. This process may be repeated every time GIL issues order to the bidder.	BG shall be applicable on the work order value placed separately by each indenting department. Please refer to the RFP for details.
17	Eligibility Criteria – Make in India Products, Page no.6, Item Category - Desktop-1	Bidder Turn Over Criteria: Item Category -Desktop-1 - Rs. 57.60 Crore.	We kindly request your consideration in revising the average turnover requirement of the bidder to Rs. 49 Crore for Item Category – Desktop-1.	Refer to the Corrigendum
18	Eligibility Criteria – Make in India Products, Page no.7, Past Performance (Bidder)	Past Performance - (Bidder) criteria	We kindly request for considering ICT Hardware Items/ITES Items for types of work orders considered as same or similar category for below Items: Desktop-1 : Work orders for Desktop/All in one Desktop/ICT Hardware Items/ITES Items shall be considered Desktop-2 : Work orders for Desktop/All in one Desktop/ICT Hardware Items/ITES Items shall be considered All in one desktop-1 : Work orders for Desktop/All in one Desktop/ICT Hardware Items/ITES Items shall be considered All in one desktop-2: Work orders for Desktop/All in one Desktop/ICT Hardware Items/ITES Items shall be considered Laptop : Work orders for Laptop/ICT Hardware Items/ITES Items shall be considered Metal body Laptop: Work orders for Laptop/ICT Hardware Items/ITES Items shall be considered	Refer to the Corrigendum
19	Page # 14 , Pont no # 8 Delivery & Installation	Within 45 Working days from the date of purchase order/work order of Indenting Dept.	We request you to please allow delivery timeline for minimum 90 days from the date of formal purchase order from GIL to Partner	Refer to the Corrigendum

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20	Page # 10, Point # 3	This bid shall be treated as a pure Rate Contract. Successful bidders will be empaneled for executing the work as per the scope of work and terms & conditions specified in this bid. However, tenderer does not guarantee any order quantity for each line item. Orders will be released offline separately based on the actual requirement received during the contract period at the discovered prices. The quantities mentioned in this bid are indicative and notional, provided only for evaluation purposes. The actual quantities may vary during the contract period. The tenderer reserves the right to place orders for any quantity during the contract period, based on actual requirements. The supplier shall be bound to supply the ordered quantity at the agreed contract rates, terms, and conditions.	We request you to please allow the price validity for 3 months from the date of RFP submission in place of asked 6 months . without any further commercial validity extension	Refer to the Corrigendum
21	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 18, Desktop -1	Processor: 14th Generation Intel core i5 14400 series or higher / AMD Ryzen 5 8500G series or higher and PC should have been Manufactured in the year 2025 or thereafter. Technical specification compliance on OEM letter head with duly signed & stamped. Undertaking from OEM and Processor manufacturer regarding the manufacture in year 2025 or thereafter.	We request you to please allow supply Both Intel and AMD processor-based system at the time of supply based on the availability of the processor.	Refer to the Corrigendum
22	Desktop-2	Processor: 14th Generation Intel core i7 14700 series or higher / AMD Ryzen 7 8700G series or higher and PC should have been Manufactured in the year 2025 or thereafter. Technical specification compliance on OEM letter head with duly signed & stamped. Undertaking from OEM and Processor manufacturer regarding the manufacture in year 2025 or thereafter.	We request you to please allow supply Both Intel and AMD processor-based system at the time of supply based on the availability of the processor.	Refer to the Corrigendum
23	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 18, Desktop -1	Total internal storage capacity: 1TB NVME	Total internal storage capacity: 512 GB NVME or higher	Refer to the Corrigendum
24	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 18, Desktop -1	LED Backlit Monitor Size (INCHES): 23.8" or higher	LED Backlit Monitor Size (INCHES): 21.5" or higher	Refer to the Corrigendum

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25	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 18, Desktop -1	Internal Audible Speakers (Internal audio speakers allowed in CPU or monitor)	Internal or external Audible Speakers (Internal audio speakers allowed in CPU , monitor or external speakers)	Refer to the Corrigendum
26	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 18, Desktop -2	Total internal storage capacity: 1TB NVME	Total internal storage capacity: 512 GB NVME or higher	Refer to the Corrigendum
27	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All	LED Backlit Monitor Size (INCHES): 23.8" or higher	LED Backlit Monitor Size (INCHES): 21.5" or higher	Refer to the Corrigendum
28	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 18, Desktop -2	Internal Audible Speakers (Internal audio speakers allowed in CPU or monitor)	Internal or external Audible Speakers (Internal audio speakers allowed in CPU , monitor or external speakers)	Refer to the Corrigendum
29	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 19, all in one PC - 2	Total internal storage capacity: 1TB NVME	Total internal storage capacity: 512 GB NVME or higher	Refer to the Corrigendum
30	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 19, all in one PC -2	Total internal storage capacity: 1TB NVME	Total internal storage capacity: 512 GB NVME or higher	Refer to the Corrigendum
31	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 21, Laptop	Total internal storage capacity: 1TB NVME	Total internal storage capacity: 512 GB NVME or higher	Refer to the Corrigendum
32	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Page # 21, Metal body Laptop	Total internal storage capacity: 1TB NVME	Total internal storage capacity: 512 GB NVME or higher	Refer to the Corrigendum
33	Page No1	Late date of submission	Request to extend the submission till April 2nd Week as Financial Year closure and related work load and very short time of submission.	Refer to the Corrigendum
34	Page No2	Eligibility Criteria for the bidder	Major Global OEM is having Make In India Product so kindly allow to participate the same with both category	Refer to the Corrigendum
35	Page No2	Eligibility Criteria for the bidder	One bidder can participate in both case - Non Make in india Product and Make in India product with different OEM (is it considerable)	Refer to the Corrigendum
36	Page No2	Regarding EMD	As per the Gujarat Procurement Policy 2024 - above 500 cr turnover bidder are exempted form EMD submisison, kindly allow the same - in earlier tender you have allowed bidder in this case.	Refer to the Corrigendum
37	Page No:4	For Non-make in India - Past Performance of OEM	As far as you have asked for minimum cummulative quantities for each item category we reuquest you to kindly consider PO/IDC and future source data for transperancy	Refer to the Corrigendum
38	Page No:10	Point No:3 Sub Para - Bid Validity	We would like to know that till what time GIL will process, conclude and finalized the L1 bidder in this tender. Our Humble request to consider Price validity till next 2 monthly only and it will be supported back to back undertaking letter by respective OEM. OEM and bidder will submit the undertaking letter at the time of bidding.	Refer to the Corrigendum

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39	Page No:14	Point NO:8 Delivery & Installation	Within 45 Working days from the date of purchase order/work order of Indenting Dept.	Refer to the Corrigendum
40	Page No: 18 & 19	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop > Desktop1 & Desktop2	Processor: - Currently there are critical situation going on and we request dept to allow us to quote both Processor Option i.e either Intel or AMD	Refer to the Corrigendum
41	Specification	Cabinet Type: 7 Liters – 18 Liters Capacity	This parameter is restricting some global OEM to participate so our humble request you to open the Cabinet type to all form factor	Refer to the Corrigendum
42	Page No1	Late date of submission	We kindly request you to extend the submission deadline till the 2nd week of April, as we are currently engaged in Financial Year closing activities and related workload. Additionally, the time provided for submission is very short, making it difficult to complete the process within the given timeframe.	Refer to the Corrigendum
43	Page No 2	EMD	This RC will applicable to various Government Department/Boards/Corporation/offices within the State of Gujarat and the Govt of Gujarat Purchase Policy 2024 applicable to all these department so our request is to apply the same policy and its rules and regulation in this purchase also. Also provide the respective benefits to the Make in India and Gujarat base MSME and Startup companies.	Refer to the Corrigendum
44	Page No 4	Past Performance (OEM)	With reference to the last year Tender parameter you are requested to grant the relaxation in the current year tender past performance qty	Refer to the Corrigendum
45	Page No:6	Eligibility Criteria – Make in India Products	IF OEM participated as Bidder then which criteria is applicable in past performance, as per RFP. And Also this tender is floated for the Rate Contract for All Government Department, so our humble request is that kindly applicable Gujarat State Procurement Policy 2024 and also provide the relaxation for Gujarat base MSME and Startup Make in India Manufacturer	Refer to the Corrigendum
46	Page No:10	Point No:3 Sub Para - Bid Validity	We would like to know that till what time GIL will process, conclude and finalized the L1 bidder in this tender	Refer to the Corrigendum
47	Page No:14	Point NO:8 Delivery & Installation	Within 45 Working days from the date of purchase order/work order of Indenting Dept.	Refer to the Corrigendum
48	Page No: 18 & 19	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop > Desktop1 & Desktop2	Processor: - Currently there are critical situation going on and we request dept to allow us to quote both Processor Option i.e. either Intel or AMD	Refer to the Corrigendum
49	Specification	Cabinet Type: 7 Liters – 18 Liters Capacity	This parameter is restricting some global OEM to participate so our humble request you to open the Cabinet type to all form factor	Refer to the Corrigendum
50	Page no 3. Past Performance (Bidder)	The bidder must have successfully executed /completed work orders for the same or similar item category product within the last 7 years before the bid opening dateFor Desktop-1: 15,360 qty	We hereby request you to kindly allow past performance of either the Bidder or the OEM to be considered or reduce Qty. to 7000 units or allowed consortium for meeting the past performance criteria.	Refer to the Corrigendum
51	Page No. 15 Warranty	Comprehensive onsite warranty for 5 years from OEM from the date of installation of all items.	We request you to kindly amend the clause as follows: “Comprehensive onsite warranty for 5 years from OEM from the date of installation of all items. In case the site is not ready at the indenting department, the warranty shall commence after a maximum period of 30 days from the date of delivery.”	Refer to the Corrigendum
52	Page No 14. Point No.8: Delivery & Installation	Within 45 Working days from the date of purchase order/ work order of Indenting Dept	We request you to kindly amend the delivery timeline to 120 working days, considering the current global market scenario, constraints in material availability, and the larger quantity involved.	Refer to the Corrigendum

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53	Page no 15. Point o 12: Payment	100% payment after successful inspection of GIL, and after completion certificate of delivery & installation of the ordered goods by indenting Dept. In case site is not ready, Department / Office may release the payment at its discretion.	We request you to kindly amend the clause as follows: "100% payment after successful inspection of GIL and submission of completion certificate of delivery & installation of the ordered goods by the indenting department within 30 days. In case the site is not ready, the department/office may release the payment at its discretion."	Refer to the Corrigendum
54	Other	Other	Inclusion of the preloaded Office Suite having lifetime license validity and Govt. Edition requirement will ensure that the end users receive a fully licensed, secure, and standardized productivity solution, and will also prevent the need for departments to procure licenses separately at a higher cost in the future.	Refer to the Corrigendum
55	PAGE NO.18,19,20,21,22 , DESKTOP-1, DESKTOP-2, ALL IN ONE-1, ALL IN ONE-2, LAPTOP, METAL BODY LAPTOP	FACTORY PRELOADED WINDOWS 11 PRO	WINDOWS KEY TO BE EMBEDDED IN BIOS TO ENSURE GENUINNESS OF WINDOWS.	Refer to the Corrigendum
56	ADDITIONAL POINT	ADDITIONAL POINT	Laptop or desktop should be supplied with Pre-loaded Office Suite Software. The Office Suite software should be perpetual/Govt Edition/Capable to convert PDF to Word vice versa and the same should be supplied in the form of Paper/Volume Licence. OEM's manuf acturer Authorization Form (MAF) is also required for Office suite software. Licence key for the office suite must be provided to ensure genuineness of the software.	Refer to the Corrigendum
57	Rate Validity Page 10	Bid validity/Empanelment will be valid for a period of 6 months from first offline order issued by indenting departments. If required, GIL may extend the Bid validity/Empanelment rate validity for further period of 6 Months from the date of expiry in consultation with the Empaneled bidders.	Please note currently there is severe industry wide dearth for certain components leading to considerable commercial impact with an uncertainty throughout the year, hence, extending for 6 months is not feasible in the given circumstances . We therefore request that the validity of Rate contract to be limited to 45 days. Any further extensions can be mutually agreed and discussed.	Refer to the Corrigendum
58	Delivery SLA & Installation Page 10	Within 45 Working days from the date of purchase order/work order of Indenting Dept. Note : Site readiness to be provided by end user.	Considering the current Industry vide shortages and long lead times of many important components , we request for a delivery period of at least 120 Working Days. As per information available in public domain (Reference links given below) the shortages are likely to continue for entire year.	Refer to the Corrigendum
59	OEM Turn Over Criteria: certified Audited Balance Sheets Page 2	Min Value during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Non Make in India - Desktop-1-576 Cr /Make In India-144 Cr Non Make in India -Desktop-2- 28 Cr/Make In India-7 Cr Non Make in India -AIO-1-1.12 Cr/Make In India-0.28 Cr Non Make in India -AIO-2-0.36 Cr/Make In India-0.09 Cr Non Make in India -BNB-14.0 Cr/Make In India-3.5 Cr Non Make in India -BNB Metal-0.72 Cr/Make In India-0.18 Cr	We assume that Non Make in India are brands which are not originated from India. Please clarify.	Yes. The understanding is correct.

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60	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1, Desktop-2, All in one desktop-1, All in one Desktop-2, Laptop, Metal body Laptop Page 18-22	RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot free.	Considering the current Industry wide shortages and long lead times of many important components, we request the below change to enable our participation. "RAM Size (GB) : 16 GB DDR5 or higher."	Refer to the Corrigendum
61	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1, Desktop-2, All in one desktop-1, All in one Desktop-2, Laptop, Metal body Laptop Page 24-26	Difference amount if indenting Department want to purchase 32 GB RAM (Factory installed of same OEM) instead of quoted 16 GB RAM	Considering the current Industry wide shortages and long lead times of many important components, we request to remove the 32 GB RAM option.	Refer to the Corrigendum
62	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1, Desktop-2, All in one desktop-1, All in one Desktop-2, Laptop, Metal body Laptop Page 18-22	RAM Size (GB): 16 GB DDR5 or higher with 1 DIMM slot free.	Request the below change for smopother execution. "RAM Size (GB) : 8 GB DDR5 or higher."	Refer to the Corrigendum
63	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1, Desktop-2, All in one desktop-1, All in one Desktop-2, Laptop, Metal body Laptop Page 18-22	Total internal storage capacity: 1TB NVME	Request the below change for smopother execution. "Total internal storage capacity: 512 GB NVME"	Refer to the Corrigendum
64	TECHNICAL MINIMUM SPECIFICATIONS of all Desktops, All in One Desktops and Laptop Desktop-1, Desktop-2 Page 18-19	LED Backlit Monitor Size (INCHES): 23.8" or higher	Request the below change for smopother execution. "LED Backlit Monitor Size (INCHES): 21.0" or higher"	Refer to the Corrigendum