

Corrigendum-1 for Bid no. GEM/2026/B/7253298 Dated 21-02-2026

Sr.No.	Requirement as per tender terms	Request for amendment in tender terms	Final Response
1	GEM Bid Document, Page No.1, Bid End Date & Time	Request department to amend the Bid End Date Time – 21 days from Pre-Bid Clarification/ Corrigendum publish date. Kindly Amend.	After Corrigendum/Calrification Bid will extend for 7 Days
2	GEM Bid Document, Page No.1, MSE Relaxation for Years Of Experience and Turnover	Since the volume of this project as mentioned in Notice Inviting Tender is so high that it requires genuine bidder and OEM who should have the necessary setup and well experienced in selling required product in quantity to government department, so Requesting department to change the clause as “No” Kindly Amend.	No Change. As per RFP. However, EMD and Experience criteria exemptions as per GEM GTC will be applicable.
3	GEM Bid Document, Page No.1, Startup Relaxation for Years Of	Since the volume of this project as mentioned in Notice Inviting Tender is so high required genuine bidder and OEM who should have the necessary setup and well experienced in selling required product in quantity to government department so Requesting department to change the clause as “No” Kindly Amend.	No Change. As per RFP. However, EMD and Experience criteria exemptions as per GEM GTC will be applicable.
4	GEM Bid Document: Page No.2, ePBG detail.	We kindly request the department to reduce the ePBG percentage to 3%. Kindly Amend.	No Change as Per RFP
5	GEM Bid Document, Page No.3,Bid splitting not applied.	Since the volume of the project is high and to supply 1135 number GNSS Rover in said time will be a challenge to any one of the vendors/OEM. So, we request the department to amend this bid and to add a “Bid Splitting” clause, and to read as Technically qualified bidders with lowest amount quoted (L1) and second lowest amount quoted (L2) will be considered as the successful bidders. • Supply Order will be Split between L1 and L2 in the ratio of 50:50 Or 60:40 subject to the condition that L2 matches the rates offered by L1. Kindly Consider.	No Change as Per RFP
6	The lead bidder partner should be Legal Entity: an IT Company registered under the company’s act, 1956 (or) and should have been in existence for a period of at least one years as on 31st March, 2024. Copy of Certificate of Incorporation of a Company submit by the bidder.	Published bid is for GNSS hardware, whereas as per this clause this bid is only for IT companies.We are not registered as IT company and are registered under LLP incorporation. Also, we have supplied GNSS Rovers to your department and other Land record departments in India.Kindly confirm keeping in view the above facts if we are qualified to participate in this Bid? Kindly Confirm.	<b>Read As:</b> The lead bidder partner should be Legal Entity: Company registered under the company’s act, 1956 (or) and should have been in existence for a period of at least one years as on 31st March, 2025. Copy of Certificate of Incorporation of a Company submit by the bidder.
7	OEM Experience: The OEM must have supplied same or similar product of Rs. 155 Cr of order value during the last 5 years before the bid opening date.	Kindly make this condition applicable to either OEM or Bidder so that this term ia read as:Bidder/OEM Experience: The OEM or its Authorized Distributor must have supplied same or similar product of Rs. 155 Cr of order value during the last 5 years (Cumulative) before the bid opening date for the Same OEM. Kindly Consider.	No Change as Per RFP
8	Bidder Turnover: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be Rs. 124 Cr in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid.	Requesting department to change turnover for last three years to Rs.100 or Rs. 110 Cr.Kindly Amend.	No Change as Per RFP

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9	GeM Bid Document, Clause No.9 , Page No. 6/8. Buyer Added Bid Specific ATC Rate Contract:	Clause No.9 to 15 mentioned this as a Rate contract kindly confirm whether this is a Rate Contract or one time purchase and also validity of Rate Contract if it is Rate contract. Kindly Confirm and Modify Suitably.	No This is not Rate Contract.
10	The bidder should have executed at least 1 (one) Project of GNSS RECEIVER (ROVER) AND ITS CONTROLLER having minimum value as mentioned below in India during the last 05 years as on bid submission date. At least cumulative order of 50 Cr or Higher.	Please delete "At least Cumulative". Clause to be read as and as per GeM clause mentioned (GeM Bid document-Page 5 of 8-Point No.7) : The bidder must have successfully executed/completed at least one single order of Rs 50 Cr or Higher of estimated bid value for similar product / services in last 5 years to any central/ state Government / PSU/ Listed Company.Kindly Amend.	<b>Read As:</b> The bidder should have executed at least 1 (one) Project of GNSS RECEIVER (ROVER) and allied components having minimum value as mentioned below in India during the last 05 years as on bid submission date. At least cumulative order of 50 Cr or Higher.
11	OEM of GNSS RECEIVER (ROVER) and OEM of CONTROLLER must have average annual turnover of at least Rs. 310 crores for each of the last three financial Years as on 31st March 2025.	Requesting department to consider OEM documentation for Annual Turn Over term for Primary Product of Bid i.e. for GNSS Rover Receiver. Kindly Amend.	<b>Read As:</b> OEM of GNSS RECEIVER (ROVER) and allied components must have average annual turnover of at least Rs. 310 crores for each of the last three financial Years as on 31st March 2025.
12	The bidder should have an Office in Gujarat preferably at Ahmedabad or Gandhinagar OR Bidder should provide undertaking to open the same within 45 days from the award of Work Order.	The bidder should have an Office in Gujarat preferably at Ahmedabad or Gandhinagar or Vadodara or in vicinity of 200 km from Gandhi Nagar. Kindly Amend.	The bidder should have an Office in Gujarat preferably at Ahmedabad or Gandhinagar
13	Financial Evaluation Process: Only technically qualified bidder's Financial Bids opened. L1 (lowest price) bidder will be selected as successful bidder.	Since the volume of the project is high and to supply 1135 number GNSS Rover in said time will be a challenge to any one of the vendors/OEM. So, we request the department to amend this bid and to add a "Bid Splitting" clause, and to read as Technically qualified bidders with lowest amount quoted (L1) and second lowest amount quoted (L2) will be considered as the successful bidders. • Supply Order will be Split between L1 and L2 in the ratio of 50:50 Or 60:40 subject to the condition that L2 matches the rates offered by L1. Kindly Amend.	No Change as Per RFP
14	<ul style="list-style-type: none"> <li>• Online bid submitted on GeM Portal before deadline will be considered for evaluation purpose.</li> <li>• Offline documents will be considered for evaluation purpose.</li> </ul>	This Bid is published on GeM and only online documents should be applicable in this bid.Please delete Offline submission of documents.Kindly Amend.	Amendment: Delete Clause Offline documents will be considered for evaluation purpose.
15	EMD amount from Rs.1,25,00,000/-	EMD amount from Rs.1,25,00,000/- to Rs.50,00,000/- and oblige.	No Change. As per RFP. However, EMD and Experience criteria exemptions as per GEM GTC will be applicable.

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16	Note: Bidder's experience, bidder's turn over criteria will not be considered of GeM bid. However, bidder must match eligibility criteria, experience, bidder's turn over criteria, etc. as per Buyer Added text based A TC and will be considered for evaluation. EMD should submitted by bidder as per GEM.	With reference to the tender conditions, we understand that MSME and Startup bidders, including MSME OEMs registered as Startups, may be eligible for exemption from submission of EMD and from meeting certain Experience and Turnover criteria as per applicable Government procurement norms. In this regard, we kindly request you to clarify whether the exemptions from EMD deposit, Experience criteria, and Turnover requirements are applicable for MSME and Startup bidders in the present tender. We request you to kindly confirm the applicability of these exemptions to enable us to proceed accordingly.	No Change. As per RFP. However, EMD and Experience criteria exemptions as per GEM GTC will be applicable.
17	Bidder is required to adhere the guidelines published by Ministry of Finance, Dept. of Expenditure, Public Procurement division dated 23.07.2020 & 08.02.2021 while selecting the product and OEM. (Bidder has to submit undertaking)	We agree to the clause and will adhere to the guidelines as published by Ministry of Finance. We also put our humble request to the Department to kindly allow guidelines as mentioned under File No. P-45021/2/2017-PP (BE-II)-Part(4)Vol.I1 Government of India Ministry of Commerce and Industry Department for Promotion of Industry and Internal Trade (Public Procurement Section)	No Change as Per RFP
18	Average annual turnover of OEM should be 310 crore	CVC guidelines mandate that tender turnover requirements must be reasonable, non-restrictive, and proportionate to the estimated project cost to foster completion, Requirements should not be arbitrarily high; typically, they should not exceed two times the estimated project value.	No Change as Per RFP
19	Bidder is required to adhere the guidelines published by MOF, Dept of expenditure, Public Procurement division dated 23.07.2020 & 08.02.2021 while selecting the product and OEM. (Bidder has to submit undertaking)	The policy of MOF, Public procurement order No-4, Dated 23-02-2023 no-F.7/10/2021/PPD/1. Which gives more clarification on definition of companies from border sharing country. We request you to add latest notification in tender and in affidavit for the definition of companies from border sharing country.	No Change as Per RFP
20	Tender is not allowing Make in India purchase preference	As per Government of India and Government of Gujarat it is mandatory to have at least 25 % purchase preference to Gujarat Startup. Please Clarify.	No Change. As per RFP. However, EMD and Experience criteria exemptions as per GEM GTC will be applicable.
21	Please clarify, who will provide training completion certificate for the release of the payment.	Please clarify, who will provide training completion certificate for the release of the payment.	Training Completion Certificate issue by the Tehsil/District officer
22	The bidder should have an Office in Gujarat preferably at Ahmedabad or Gandhinagar OR Bidder should provide undertaking to open the same within 45 days from the award of Work Order.	We request you amend the clause as "The bidder should have an Office in Western part of India OR Bidder should provide undertaking to open the same within 45 days from the award of Work Order.	No Change as Per RFP
23	The Selected Agency shall provide training support to department personnel all the offices across Gujarat. Conduct professional training in two phases by the certified trainer. The trainer will be interviewed by the department to ensure the competence.	Please remove the interview clause "The trainer will be interviewed by the department to ensure the competence." from the requirement.	No Change as Per RFP

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24	Additional Suggestion	In consideration of the large quantity specified in the tender, we kindly request that the bid be split in a 60:40 ratio. This division will enable the bidders to manage production and delivery more efficiently and ensure timely completion of the project.	No Change as Per RFP
25	Certification for Controller Device	We request the department to kindly include CCC (Common Criteria Certification) / Equivalent internationally recognized cybersecurity certification for the controller device. Justification :- The controller is a data collection and communication device used for survey operations and geospatial data acquisition. Inclusion of Common Criteria Certification ensures that the device meets internationally recognized information security and data protection standards, thereby safeguarding sensitive survey and infrastructure data. This will enhance the security, reliability, and compliance of the supplied equipment in government projects.	No Change as Per RFP
26	From the discussion in meeting we understand that all the instrument to be supplied at Gandhinagar Office and then you will distribute to the local offices	Please clarify, how much time you will take to distribute the equipment to your local offices, where we have to install instruments and give training and please also clarify that if there is a delay in your part, how payment will be release.	Bidder has to Deliver all the products at Consignee location, after completion of inspections and configuration needs to deliver and installed at various Taluka/tehsil locations by the bidder. The cost of the same has to be borne by the supplier. Any deviation found in the specification of the produced goods from the bid specification will lead to the cancellation of the order, forfeiture of EMD/PBG and prohibition in the participation in the future purchase of Government of Gujarat. GIL/GoG will not be responsible for any time delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods within prescribed time limit. At the time of inspection, bidder is required to produce OEM's confirmation on OEM's letter head for back to back warranty support as per tender terms & conditions
27	Please clarify, who will provide training completion certificate for the release of the payment.	Please clarify, who will provide training completion certificate for the release of the payment.	Training Completion Certificate issue by the Tehsil/District officer

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<b>Technical Queries Responses as per the decision taken by the Committee</b>			
S.N.	Requirement as per RFP page Number & tender terms	Bid Document Specification	Clarification/Amendment
1	2 - Scope of work	Item no-4 Field Data processing software with perpetual license each Tehsil/ Taluka- total quantity is 300	<b>Field Data processing software Features:</b> Field Data processing software shall be Capable with all types of field Collected Data RTK and non-RTK data in Single Project or File. GNSS Rover and Total Station Data Processing in the same software Cad Capability line and polygon creation Quality control report of RTK Data with sample of Quality control report. All Data import or export feature in shape file, .dxf, .dwg, .ASCII, .csv, RINEX 4x or higher version.
2	6 - 12. Technical Specifications	RTK, NETWORK RTK, Corrections (Bidders can quote for models having static and Fast Static Survey features)	No Change as Per RFP
3	6 - 12.5 IMU	IMU/Magnetic based tilt correction with the accuracy of +/- 5 mm	IMU /Magnetic based tilt correction with the accuracy of +/- 5 mm +0.5mm/° up to 30° to 60° tilt on either side of pole or higher
4	6 - 12.6 GNSS Receiver Functionality	Antenna to track following GNSS Constellation preferably; <ul style="list-style-type: none"> <li>• GPS: L1, L2, L5</li> <li>• GLONASS: L1, L2</li> <li>• GALILEO: E1</li> <li>• QZSS: L1, L2</li> <li>• BEIDOU: B1, B2</li> <li>• IRNSS: L5</li> <li>• SBAS: GAGAN (Additional features can be quoted by bidders)</li> </ul>	Antenna to track following all GNSS Constellation Activated; <ul style="list-style-type: none"> <li>• GPS: L1, L2, L5</li> <li>• GLONASS: L1, L2</li> <li>• GALILEO: E1</li> <li>• QZSS: L1, L2</li> <li>• BEIDOU: B1, B2</li> <li>• IRNSS: L5</li> <li>• SBAS: GAGAN (Additional features can be quoted by bidders)</li> </ul>
5	6 - 12.7 No of Channels	180 + channels (only Physical channels acceptable)	No Change as Per RFP
6	7 - 12.8 GNSS Positioning Rate	GNSS-receiver must have support logging rates of 20Hz or better.	No Change as Per RFP
7	7 - 12.1 Real Time Protocols	Must Have capable of receiving the message from base receiver through GSM/GPRS/UMTS/HSDPA/LTE/ (GSM/GPRS/UMTS/HSDPA/LTE with 4G cellular technology) or equivalent cellular technology or TCP/IP network. ☐	4G or Latest Cellular Technology
8	7 - 12.16 Interface & Communication	GNSS Rover should be capable of receiving Real Time data stream from the connected stations/Network to be received using TCP/IP communication. The support for all common Real Time Formats i.e. CMR, CMR+, RTCM V2.x, RTCM V3.x, and NMEA. Proprietary message types will be considered in addition to (not in replace of) the before mentioned formats.	<b>Read as:</b> GNSS Rover should be capable of receiving Real Time data stream from the connected stations/Network to be received using TCP/IP communication. The support for all common Real Time Latest Formats i.e. RTCM V2.x, RTCM V3.x, and Latest NMEA. Proprietary message types will be considered in addition to (not in replace of) the before mentioned formats.
9	8 - 12.27 PHYSICAL SPECIFICATIONS AND ACCESSORIES	Vibration: MIL STD 810G/ MIL STD 810F/ISO 9022	No Change, As Per Specification suggested by DoLR, GOI
10	8 - 12.28 PHYSICAL SPECIFICATIONS AND ACCESSORIES	Shock: 1 m drop to hard surface.	No Change, As Per Specification suggested by DoLR, GOI

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11	8 - 12.29 PHYSICAL SPECIFICATIONS AND ACCESSORIES	GNSS-Rover as well as controller must meet IP65 or better compliance for dust and water ingress.	<b>Read as:</b> GNSS-Rover as well as controller must meet IP67 or better compliance for dust and water ingress.
12	8 - 12.35 GNSS Receiver Field Software	GNSS-Rover must be able to connect to a window/android-based Tablet/laptop device. Necessary software to be provided for configuration of receiver and establishing data uplink/downlink with Mobile/Tablet/Laptop. Said software license should be perpetual and to be provided with free updates up to warranty period inclusive in the scope of supply.	No Change as Per RFP
13	9 - 12.37 GNSS Receiver Field Software	g) Must have support for external Distance meter or rangefinder for calculating coordinate points from surveyed bearings distances, angles and vice versa.	Yes, other Additional Features Should be Acceptable
14	10 - 12.51 OPERATING SOFTWARE	Android 12/13 or latest version OR supported by Google.	Read as: Android 15 or latest version OR supported by Google.
15	10 - 12.53 STORAGE & MEMORY	8 GB RAM or above, 128 GB or more SSD/EMMC (or equivalent)	No Change as Per RFP
16	10 - 12.54 DISPLAY	Minimum 7 inch or higher display with Survey grade rugged and protection film, screen, antiglare, sunlight readable (brightness 700 nit or higher) capacitive multi touch water resistant, daylight readable screen, automatic screen rotation with required certificate and ergonomically hand strap.	<b>Read as:</b> Minimum 7 inch or higher display with Survey grade rugged and protection film, screen, antiglare, sunlight readable (brightness 500 nit or higher) capacitive multi touch water resistant, daylight readable screen, automatic screen rotation with required certificate and ergonomically hand strap.
17	10 - 12.56 KEYBOARD & INPUT	Multitouch + Digitizer Screen /Digital Screen /Touch Screen. Tablet buttons for display enable/disable & Volume control, on screen QWERTY keyboard.	No Change as Per RFP
18	10 - 12.57 CAMERAS	Rear - 8mp or above camera with auto focus and LED light	No Change as Per RFP
19	10 - 12.58 INTERFACE	Headphone /speaker-mini jack stereo, standard size USB 2.0/3.0 port /Type C	<b>Read as:</b> Headphone /speaker-mini jack stereo/Type C, standard size USB 2.0/3.0 port /Type C
20	10 - 12.59 WIRELESS AND SENSORS	Inbuilt GPS, 4G LTE multicarrier mobile, Bluetooth version 4.1 or better and Wi-Fi enabled	<b>Read as:</b> Inbuilt GPS, 4G LTE or latest cellular technology multicarrier mobile, Bluetooth version 4.1 or better and Wi-Fi enabled.
21	10 - 12.6 Power Supply	Li-Ion battery with 10 hours or more back up for normal field operation, battery charging time less than or equal SIX hours. Battery, adapter and its spars should have three years warranty, battery should not heat up severely due to continuous working.	<b>Read as:</b> Li-Ion battery with 10 hours or more back up for normal field operation, battery charging time less than or equal SIX hours. Battery, adapter and its spars should have five years warranty, battery should not heat up severely due to continuous working.
22	10 - 12.61 WEIGHT	Not more than 1.2 Kgs.	No Change as Per RFP
23	10 - 12.62 DURABILITY	Dust and Water Resistant IP 65 or better.	No Change as Per RFP
24	10 - 12.64 CARRYCASE	Rugged Shockproof Case with Hand/Shoulder Strap, S pen Holder. Device should be supplied with 1 Digitizer pen/Stylus,	No Change as Per RFP
25	10 - 12.65 AMC	After warranty period is over	<b>Deleted:</b> After warranty period is over

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25	11 - 13.1 Mandatory Requirements	<ul style="list-style-type: none"> <li>• Equipment must be compatible with National CORS Network and Existing Gujarat CORS Network</li> <li>• GNSS Rover Receiver antenna absolute calibration file from IGS must be available</li> <li>• Only physical channels acceptable (no virtual channels)</li> <li>• ISO 9001 certification Product</li> <li>• Products must be commercially available off-the-shelf</li> <li>• Technical specifications must be available on official Indian portal of OEM</li> <li>• Field data collection app must be available on Google Play Store</li> <li>• Bid specific Malicious code certificate required</li> <li>• OEM certification that quoted model will not go end-of-life in next 5 years</li> </ul>	<p><b>Read as:</b></p> <ul style="list-style-type: none"> <li>• Equipment must be compatible with National CORS Network and Existing Gujarat CORS Network</li> <li>• GNSS Rover Receiver antenna absolute calibration file from IGS or NGS must be available</li> <li>• Only physical channels acceptable (no virtual channels)</li> <li>• ISO 9001 certification Product</li> <li>• Products must be commercially available off-the-shelf</li> <li>• Technical specifications must be available on official Indian portal of OEM</li> <li>• Field data collection app must be available on open source platform, Google Play Store or free Downloadable on OEM website</li> <li>• Bid specific Malicious code certificate required</li> <li>• OEM certification that quoted model will not go end-of-life in next 5 years</li> </ul>
26	11 - 13.2 Demonstration and Field Trials	<ul style="list-style-type: none"> <li>• The participants will be invited for demonstration of quoted products as part of technical evaluation</li> <li>• The participants will have to provide demonstration within 2 days of notice</li> <li>• Demonstrations/Field trials to be conducted in Gujarat i.e. Gandhinagar.</li> </ul>	No Change as Per RFP
27	11 - 14 IMPLEMENTATION TIMELINE	<p>Phase Activity Duration</p> <p>1 Award of Contract Day 0</p> <p>2 Supply and Delivery to all 34 districts Within 60 days</p> <p>3 Installation and Configuration Within 90 days</p> <p>4 Testing and Commissioning Within 105 days</p> <p>5 Training Within 120 days</p>	<p><b>Read as:</b></p> <p>Phase Activity Duration</p> <p>1 Award of Contract Day 0</p> <p>2 Supply and Delivery to all 34 districts Within 90 days</p> <p>3 Installation and Configuration Within 120 days</p> <p>4 Testing and Commissioning Within 135 days</p> <p>5 Training Within 150 days</p>
28	11 - 15.1 Inspection	<p>The bidder will have to offer the inspection at bidder warehouse in Ahmedabad/Gandhinagar before delivering to the respective site or at customer sites. The cost of the same has to be borne by the supplier. Any deviation found in the specification of the produced goods from the bid specification will lead to the cancellation of the order, forfeiture of EMD/PBG and prohibition in the participation in the future purchase of Government of Gujarat. GIL/GoG will not be responsible for any time delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods within prescribed time limit. At the time of inspection, bidder is required to produce OEM's confirmation on OEM's letter head for back to back warranty support as per tender terms &amp; conditions.</p>	<p><b>Read As:</b></p> <p>Bidder has to Deliver all the products at Consignee location, after completion of inspections and configuration needs to deliver and installed at various Taluka/tehsil locations by the bidder. The cost of the same has to be borne by the supplier. Any deviation found in the specification of the produced goods from the bid specification will lead to the cancellation of the order, forfeiture of EMD/PBG and prohibition in the participation in the future purchase of Government of Gujarat. GIL/GoG will not be responsible for any time delay which may arise due to any deviation from the bid technical specification found at the time of inspection and the bidder has to deliver and install the ordered goods within prescribed time limit. At the time of inspection, bidder is required to produce OEM's confirmation on OEM's letter head for back to back warranty support as per tender terms &amp; conditions.</p>
29	12 - 16.3 Warranty	<p>All consumable or non-consumable items and damages shall be covered in warranty periods.</p>	<p><b>Read as:</b></p> <p>All consumable or non-consumable items and damages (Physical / Accidental will not cover) shall be covered in warranty periods. ☐</p>

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30	12 - 16.9 Warranty	During the warranty period, desired uptime of 95% of 365/366 (leap year) days (24 hrs.), if downtime more than 5%, the warranty period will be extended by double the downtime period. In addition, a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liable for the excess downtime period. Complaints should be attended properly, maximum within 7 calendar days	<b>Read as:</b> During the warranty period, desired uptime of 95% of 365/366 (leap year) days (24 hrs.), if downtime more than 5%, the warranty period will be extended by double the downtime period. In addition, a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liable for the excess downtime period. Complaints should be resolve properly, maximum within 7 calendar days.
31	12 - 16.9 a) Warranty	If the complaint is not resolved within 72 hrs. The penalty of Rs. 500 per day will be levied. However, if the complaint is not resolved within 7 days then from 8th day till 14th day, the penalty would be levied @ 150% and from 15th day onwards the penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period.	<b>Read as:</b> If the complaint is not resolved within 7 days. The penalty of Rs. 500 per day will be levied. However, if the complaint is not resolved within 7 days then from 8th day till 14th day, the penalty would be levied @ 150% and from 15th day onwards the penalty @ 200% of the above rates would be levied. The amount of penalty will be recovered from the Performance bank guarantee during warranty period.
32	13 - 16.11 Warranty	In case, If any items needs to replaced/change after damaged or non-repairable Bidder have arrange to new items, faulty items e.g Hard disk, Memory cards, storage etc. cannot be returned to the bidder. Items will be the sole proprietary of the tenderer.	<b>Read as:</b> In case, If any items needs to replaced/change after damaged or non-repairable Bidder have arrange to new items, faulty items As per Buyer organization's Security Policy, Faulty GNSS Receiver, Controller and any Storage device etc. will not be returned back to the OEM/supplier against warranty. Items will be the sole proprietary of the tenderer.
33	13 - 16 AFTER SALES SERVICE	After sales service centre should be available at the at least one at major cities Gujarat State on 24 (hrs.) X 7 (days) x 365 (days) basis. Complaints should be attended properly, if minor issues within hour. If replacement within 48 hours. The service should be provided directly by bidder/Indian agent. Undertaking, that the spares for the equipment shall be available for at least 5 years from the date of supply of equipment is to be submitted by the principals in the "manufacturer authorization" form. The bidder to allocate spare parts for each district for time bound services to Taluka level maintenance support.	<b>Read as:</b> After sales service centre should be available at the at least one cities in Gujarat State on 24 (hrs.) X 7 (days) x 365 (days) basis. Undertaking, that the spares for the equipment shall be available for at least 5 years from the date of supply of equipment is to be submitted by the principals in the "manufacturer authorization" form.  The bidder to allocate time bound services to Taluka level maintenance support.
34	13 - 17 Training	<ul style="list-style-type: none"> <li>• The Selected Agency shall provide training support to department personnel all the offices across Gujarat. Conduct professional training in two phases by the certified trainer. The trainer will be interviewed by the department to ensure the competence.</li> <li>• Onsite training to sufficient technical staff at each place of consignment will be provided by principal/Indian agents (if they have the requisite know-how) for operation and maintenance of the equipment to the satisfaction of the user department.</li> </ul>	<b>Read as:</b> <ul style="list-style-type: none"> <li>• The Selected Agency shall provide training support to department personnel all the offices across Gujarat. Conduct professional training in two phases at most 50 different places in Gujarat by the certified trainer. The trainer will be interviewed by the department to ensure the competence.</li> <li>• Onsite training to sufficient technical staff at each place of consignment will be provided by principal/Indian agents (if they have the requisite know-how) for operation and maintenance of the equipment to the satisfaction of the user department.</li> </ul>