

Response to queries raised by bidders

Sr. no.	Terms in the tender	Bidder's query	Response to bidders
1	Red Hat Enterprise Linux server 7.7 or above latest version	Could you please confirm whether you are looking for the Standard or Premium subscription?	Please see corrigendum
2	Red Hat Enterprise Linux server 7.7 or above latest version	The details regarding the payment terms, Service Level Agreement (SLA), penalty clauses, and warranty/support terms have not been specified	Please refer GeM GTC

Corrigendum dated 09.07.2026

“Premium support is required for three years for

- a. 4 of Red Hat Enterprise Linux server 7.7 or above latest version and
- b. 4 of Red Hat HA suite latest version “

All other criteria are as per bid.